

## Jasper Chua (LKK Auto)

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**From:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Sent:** June 16, 2021 11:50 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Hsiao Tong (LKKAuto); Admin A  
**Subject:** RE: AIG Ref: 0266309362SG-005 || Accident Involving SLZ212B / SLR2481U on 07/02/2020 - 1st REMINDER  
**Attachments:** Re: LOD/Invoice for SLR2481U / DOA :07/02/2020 / LKK ref : CC4/AIG20002536/Qbs3

Dear Jasper

Your email below refers.

TP repairer is an ARC of TOKIO MARINE. They should be aware of the appropriate BOLA scenario to this accident. Should they disagree, they may escalate to GIA DRM on the next recourse.

Thank you!

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Wednesday, 16 June 2021 10:11 am  
**To:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>  
**Cc:** Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [EXTERNAL] RE: AIG Ref: 0266309362SG-005 || Accident Involving SLZ212B / SLR2481U on 07/02/2020 - 1st REMINDER

**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie,

Kindly refer email reply from TP after our self-explanation.

Kindly have your opinion or further instructions on these.

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto  
Consultants  
Pte Ltd

*Save the Earth. Print only when necessary.*

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**From:** Tan, Bennie-WZ [<mailto:Bennie-WZ.Tan@aig.com>]

**Sent:** May 26, 2021 11:51 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG Ref: 0266309362SG-005 | | Accident Involving SLZ212B / SLR2481U on 07/02/2020 - 1st REMINDER

Hi Jasper

Further to my email dated 22/03/2021.

Please urgently confirm if matter been re-directed to the insurer of SMH3830E (NTUC INCOME). If yes, please upload all the relevant correspondents into merimem, render your billing and close off this matter.

Awaiting for your response.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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**From:** Tan, Bennie-WZ

**Sent:** Monday, 22 March 2021 9:54 pm

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG Ref: 0266309362SG-005 | | Accident Involving SLZ212B / SLR2481U on 07/02/2020

Dear Jasper

Further to my email dated 23/11/2020.

Please urgently confirm if matter been re-directed to the insurer of SMH3830E (NTUC INCOME). If yes, please upload all the relevant correspondents into merimem, render your billing and close off this matter.

Appreciate your response.

Best Regards

**Bennie Tan**

Senior Complex Claims Examiner - Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1718  
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**From:** Tan, Bennie-WZ

**Sent:** Monday, November 23, 2020 9:15 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** RE: AIG Ref: 0266309362SG-005 || Accident Involving SLZ212B / SLR2481U on 07/02/2020

Dear Jasper

Yes, please proceed per your recommendation below to re-direct to insurer of SMH3830E (NTUC INCOME)

Thank you.

Best Regards

**Bennie Tan**

**AIG**

Senior Complex Claims Examiner  
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120  
Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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**From:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Sent:** Thursday, November 19, 2020 3:20 PM

**To:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** [EXTERNAL] AIG Ref: 0266309362SG-005 || Accident Involving SLZ212B / SLR2481U on 07/02/2020

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Dear Bennie,

We refer to the matter above.

We have further review the whole case and based on the video footage, BOLA 28(g) is applicable. According to BOLA 28(g), SLR 2481U(TP) should claim against insurer of SMH 3830E (the middle car) , but not SLZ 212B (our insured).

In view of this , we seek your approval to redirect the claim from SLR 2481U to insurer of SMH 3830E (NTUC Income Insurance)

Thanks

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Tan, Bennie-WZ <[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com)>

**Sent:** Thursday, 19 November 2020 1:37 AM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** AIG Ref: 0266309362SG-005 || Accident Involving SLZ212B / SLR2481U on 07/02/2020

Hi Hsiao Tong

I need to speak to you pertaining to the above matter handled by your end.

Do let me know when is convenient.

Thanks.

Best Regards

**Bennie Tan**

**AIG**

Senior Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #09-16 Singapore 079120

Tel +(65) 6419 1718

[Bennie-WZ.Tan@aig.com](mailto:Bennie-WZ.Tan@aig.com) | [www.aig.sg](http://www.aig.sg)

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