

Jia Le (LKK Auto)

From: May Chua <maychua@msfirstcapital.com.sg>
Sent: Thursday, 14 May 2020 11:01 AM
To: Jia Le (LKK Auto)
Cc: Admin A
Subject: [Express Settlement via LKK] - D20000947MFSH/1// Our ref: CC4/FCI20002475/Eda3 [ACCIDENT INVOLVING SH8290J AND SJU3988B ON 02/02/2020]

Dear Jia le,

Please negotiate starting from the lowest.
Range: \$3,202.00 - \$3,322.99

	Claimed Amount	From	To	remarks
1. Cost of Repair (w/GST)	\$ 4,307.82	\$ 2,835.50	\$ 2,835.50	Panel Rcm: \$2,650 / 3D, BMW 420I 1997cc
2. Loss of Use (4days x \$120)	\$ 480.00	\$ 360.00	\$ 480.00	\$120 @ 3 - 4D
3. LTA Search Fee	\$ 7.49	\$7.49	\$ 7.49	Supported
Total	\$ 4,795.31	\$3,202.00	\$ 3,322.99	

Thank you

Best Regards
May Chua

MS First Capital Insurance Limited
A Member of **MS&AD Insurance Group**

36 Robinson Road, City House, #16-01 | Singapore 068877 | Tel: 6507 3848 | Fax: 6507 3849 | Reg. No. 195000106C
Motor Claims: motor_claims@msfirstcapital.com.sg | Website: www.msfirstcapital.com.sg

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged.

If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.

If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Thursday, 14 May 2020 10:10 am
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000947MFSH/1// Our ref: CC4/FCI20002475/Eda3 [ACCIDENT INVOLVING SH8290J AND SJU3988B ON 02/02/2020]

Claim No: D20000947MFSH/1
LKK Ref: CC4/FCI20002475/Eda3

Dear Sirs/Madam,

ACCIDENT INVOLVING SH 8290J AND SJU 3988B ON 02/02/2020

We refer to the above matter.

Insured driver reversed and collided onto third party vehicle.

We seek your approval to offer Third Party repairer "MOVA AUTOMOTIVE PTE LTD" at \$3,322.99(all-in).

The summary is as follows:-

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 4,307.82	\$ 2,835.50
2. Loss of Use (4days x \$120)	\$ 480.00	\$ 480.00 (4days x \$120)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 4,795.31	\$ 3,322.99

Surveyor recommended 03 days for repair + 1PRS = 4days

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval/instruction.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: May Chua [<mailto:maychua@msfirstcapital.com.sg>]

Sent: Friday, 27 March 2020 11:32 AM

To: Mei Kwan (LKKAuto)

Cc: Admin A; Jia Le (LKK Auto)

Subject: RE: SURVEY ASSESSMENT - D20000947MFSH/1 // EXPRESS SETTLEMENT

Hi

Kindly refer to attachment.

Thank you

May Chua

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859| Fax No. : 6507 3849 |Email: maychua@msfirstcapital.com.sg |Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

Confidentiality Notice: This e-mail is confidential. It may also be legally privileged. If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it. If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 27 March 2020 10:38 AM
To: May Chua <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000947MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000947MFSH
LKK REF: CC4/FCI20002475/Eda3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Thursday, 27 February, 2020 8:25 PM
To: 'May Chua' <maychua@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000947MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000947MFSH
LKK REF: CC4/FCI20002475/Eda3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SJU 3988B on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Wednesday, 12 February, 2020 11:56 AM

To: 'CWS Motor Claims' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>

Cc: 'May Chua' <maychua@msfirstcapital.com.sg>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D20000947MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards

SHIAU CHAN

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Wednesday, 12 February 2020 11:51 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; May Chua

Subject: PRI: SURVEY ASSESSMENT - D20000947MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

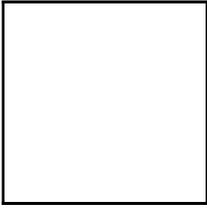
Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.



This email has been checked for viruses by AVG antivirus software.
www.avg.com