

Our Ref : SKX7318G  
Your Ref: SHC3240T

17<sup>th</sup> March 2020

Mr Chan Jia Le  
Motor Claims Department  
LKK Auto Consultants Pte Ltd  
Blk 51 Paya Ubi Industrial Park  
#02-25 Ubi Avenue 1  
Singapore 408933

Dear Sir/Madam,

**RE: SUBMISSION OF DOCUMENTS FOR SKX7318G (DOA: 09.02.2020)**

Kindly be informed that our customer, Mr Teh Eng Keng, owner of vehicle registration no. SKX7318G (insured with FWD) holds vehicle registration no. SHC3240T which is insured with you at the time of an accident liable and hereby submitting a claim against your insured for the cost incurred.

On behalf of our customer, we provide the following claim for your settlement as below :

|                             |   |                               |
|-----------------------------|---|-------------------------------|
| Repair cost                 | : | \$ 3,234.61                   |
| Loss of Rental              | : | \$ 898.80 (\$128.40 x 7 days) |
| Property Damage (Luggage) : |   | \$ 539.00                     |
|                             |   | -----                         |
| Total                       | : | \$ 4,672.41                   |

We are pleased to enclose the documents as set out in the attached checklist.

Please contact Mr. Andre Chow En De at 91449137 or email him at [andre.chow@cyclecarriage.com.sg](mailto:andre.chow@cyclecarriage.com.sg) **within 7 working days** from the date of this letter should there be any missing documents or any other additional documents required. If we do not hear from you during these 7 days, we would take it that all documents submitted to you are complete and in order.

Cheque should be make payable to Cycle & Carriage Automotive Pte. Ltd.

We look forward to receiving your early settlement of the invoice(s). Thank you.

Yours faithfully

**CYCLE & CARRIAGE AUTOMOTIVE PTE LTD**



**MANAGER**  
**SERVICE OPERATIONS – PG**



Exceptional Journeys

To:  
Cycle & Carriage Automotive Pte Limited /  
209 Pandan Gardens,  
Singapore 609339

Attention: [Motor Claims Department]

Date: [10.02.2020]

**LETTER OF AUTHORIZATION TO ACT**

Dear Sirs,

1. I/We, the undersigned, am the registered owner of vehicle no. SKX7318G (*vehicle no.*) (the "**Vehicle**").
2. As a result of a motor incident occurring on 09.02.2020 (*date and time of accident*) on/along CHANGI AIRPORT TERMINAL 1 (IN BETWEEN DOOR 2/3) (*location*) between the Vehicle and SHC3240T (*3<sup>rd</sup> party vehicle(s) number, if any*) (the "**Accident**"), the Vehicle was damaged and has been sent in for repairs to be conducted at Cycle & Carriage's workshop.
3. I/We hereby authorize Cycle & Carriage to act for and on my/our behalf in respect of the following:
  - (a) to submit, make, settle and/or resolve any claims (the "**Claims**") which I/we may have against third party insurers and/or any other parties ("**Third Parties**") arising out of the Accident, in any manner as it deems fit;
  - (b) to receive payment from any Third Parties as settlement for the Claims (including accepting cheques made out in favour of Cycle & Carriage); and
  - (c) to generally do or cause to be done all acts or things (including signing any forms or documents or giving instructions to any Third Parties) which it deems necessary or expedient for the foregoing purposes.
4. In addition to the above, I/We hereby further authorize Cycle & Carriage, for and on our behalf, to **execute and sign any discharge vouchers, indemnity forms and/or any other forms or documents** in relation to or arising from the Claims.

For the avoidance of doubt, all payments towards settlement of the Claims should be made in favour of Cycle & Carriage.



Exceptional Journeys

5. I/We further acknowledge and recognize that any settlement which Cycle & Carriage may make for and on my/our behalf in respect of any Claims may be on a without prejudice basis and without any admission of liability in so far as any other Third Parties are concerned.

Thank you.

Yours faithfully,

---

Name: Teh Eng Keng

NRIC / Passport No. / Company Registration No.: 294Z



**DISCHARGE RECEIPT**

CLAIM REFERENCE : D20000931MFSH/1  
ACCIDENT DATE : 09/02/2020  
ACCIDENT LOCATION : CHANGI AIRPORT TERMINAL 1 (IN BETWEEN DOOR 2/3)  
INSURED : COMFORT TRANSPORTATION PTE LTD  
INSURED DRIVER : MOHD AGOS BIN ATAN  
INSURED VEHICLE : SHC 3240T  
INVOLVED PARTY : SKX 7318G  
SETTLEMENT SUM : \$ 3,863.19

I/We, the undernoted CLAIMANT being the person/entity entitled to receive the compensation in relation to the accident, hereby agree to accept the SETTLEMENT SUM as full and final settlement of all claims for damages, costs & disbursements arising out of the ACCIDENT, and I/WE also agree that the said settlement sum:

1. is paid without admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and/or its INSURED DRIVER in respect of the said loss and for damage whether now or hereafter to become manifest,

2. is accepted by me/us to the intent that the said MS First Capital Insurance Limited and /or its INSURED and/or its INSURED DRIVER be absolutely and finally discharged from all claims whatsoever which I/WE now or hereafter may have arising out of or connected with or traceable to the said accident.

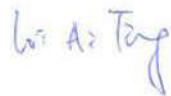
I/WE acknowledge that this DISCHARGE RECEIPT is not to be construed as an admission of liability on the part of MS First Capital Insurance Limited and/or its INSURED and /or its INSURED DRIVER and it shall not be used as evidence in any claims or actions which may be made against them or any of them.

CLAIMANT : TEH ENG KENG

Signature and Date :

 6/4/2020

WITNESS :



Signature and Date :

 6/4/20  
**SIGNED WITHOUT PREJUDICE FOR  
ANY PERSONAL INJURY CLAIM**

## TAX INVOICE

Co Reg No : 197701469G

GST Reg No : MR-8500111-X

| Invoice Name & Address   | Owner Name & Vehicle Info |                           |
|--|---------------------------|---------------------------|
| MS FIRST CAPITAL INSURANCE LIMITED<br><br>MOTOR CLAIMS DEPARTMENT<br>36 ROBINSON ROAD #16-01<br>CITY HOUSE<br>SINGAPORE 068877<br>Contact No<br><br>19/02/2020 | Cust No/Name              | KCV14189/TEH ENG KENG     |
|  | Reg No/Reg Date           | SKX7318G / 28/12/2015     |
|  | Date In/Mileage           | 19/02/2020/ 95878         |
|  | Chassis/Package           | MMBSTA13AFH018828 /DC17RP |
|  | Engine No                 | 3A92UCT8057               |
|  | Make/Model                | MIT/ATTRAGE 1.2 CVT MIVEC |
|  | Colour/Trim               | U01 / BK                  |

| Account No | Terms | Date/Time Printed | CSE | Operator     | WIP No | Invoice/Credit Note No |
|------------|-------|-------------------|-----|--------------|--------|------------------------|
| CTP00040   | Cash  | 13/03/2020/ 14:39 | TLD | 260 / AiTing | 50896  | 41452345               |

| Description of Goods / Services   | Qty  | Unit Price | Disc% | Amount |
|---|------|------------|-------|--------|
| E PNT88000<br>REPLACE DAMAGED PARTS, REPLACE REAR BUMPER, REPAIR REAR END PANEL, AND ALL OTHER AFFECTED AREAS, ADJUST AND ALIGN BODY GAPS ALIGNMENT TO THE SAME |      |            |       | 825.00 |
| E PNT88000<br>REMOVE AND INSTALL PARKING ASSIST TO FACILITATE REPAIR  |      |            |       | 100.00 |
| E PNT88000<br>REMOVE AND INSTALL REAR BOOT CABIN , SIDE TRIMS TO FACILITATE REPAIR  |      |            |       | 180.00 |
| E PNT98000<br>RESPRAY ON REAR END PANEL, REAR BUMPER, AND ALL OTHER AFFECTED AREAS TO THE SAME  |      |            |       | 840.00 |
| A 54900099<br>CHECK WIRING AND CHASSIS ELECTRICAL SYSTEM  |      |            |       | 30.00  |
| A 10028901<br>CONDUCT DIAGNOSTIC CHECK USING MUT TESTER AND CLEAR TROUBLE CODE  |      |            |       | 200.00 |
| M SUNDRY<br>SUNDRIES  |      |            |       | 20.00  |
| X BRACKET,RR BUMPER,LH  | 1.00 | 28.00      | 00.00 | 28.00  |
| X BRACKET,RR BUMPER,RH  | 1.00 | 28.00      | 00.00 | 28.00  |
| X CLIP,RR BUMPER  | 6.00 | 4.00       | 00.00 | 24.00  |
| X FACE,RR BUMPER  | 1.00 | 748.00     | 00.00 | 748.00 |
| Z TEXT<br>TP CLAIM FIRST CAPITAL SHC3240T<br>DOA : 09.02.2020<br>SURVEYOR STEVE (LKK) 19.02.2020<br>REPAIR 04 DAYS  |      |            |       |        |
| <i>Guarantee Your Warranty, Maintain with Cycle &amp; Carriage!</i>   |      |            |       |        |

|                 |          |           |               |          |
|-----------------|----------|-----------|---------------|----------|
| Parts           | 828.00   |           | Nett          | 3,023.00 |
| Labour          | 2,175.00 | 7% GST on | 3023.00       | 211.61   |
| Standard Menu   | 0.00     |           |               |          |
| Specialist Job  | 0.00     |           | Total Payable | 3,234.61 |
| Diagnostics Job | 0.00     |           | Paid          | 0.00     |
| Sundry/Others   | 20.00    |           | Total Due     | 3,234.61 |
| Total(w/o GST)  | 3,023.00 |           |               |          |

Payment should be made strictly by cash, NETS or credit cards. Thank you.  
 Any dispute to the invoice must be made within 3 days. This is a computer generated document, no signature is required.



# CHAN'S & SONS ENTERPRISE

363 Sembawang Road  
Singapore 758379  
Tel 67532536 Fax:67567565  
GST Reg No: 51-936900-M

**chan's**  
www.chans.com.sg

## TAX INVOICE

TEH ENG KENG

INVOICE : AR2002-0383  
DATE : 26/02/2020  
TERMS : C.O.D  
STAFF ID : ELAINE  
AGREEMENT NO. : HA202002-0173

ATTN: ACCOUNTS PAYABLE

| DESCRIPTION | AMOUNT (SGD) |
|-------------|--------------|
|-------------|--------------|

Vehicle Reg No : SLG3450K  
Make / Model : KIA FORTE K3 1.6A EX  
Rental Dates : Rental Billing From 19/02/2020 To 26/02/2020  
Period : 7 days  
Rental Rate : S\$ 128.40 Per Day (Including GST)  
Reference No : SKX7318G

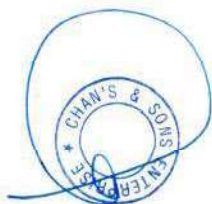
840.00

AMOUNT : S\$  
EIGHT HUNDRED NINETY-EIGHT DOLLARS AND  
CENT EIGHTY ONLY

NON-TAXABLE VALUE : 0.00  
TAXABLE VALUE : 840.00  
GST 7% : 58.80

**TOTAL S\$ : 898.80**

Please make your cheques payable to : **CHAN'S & SONS ENTERPRISE**



For Official Use Only

|                |         |
|----------------|---------|
| Payment Date : | F / Amt |
| CS / CC / CH : |         |
| CS / CC / CH : |         |





VEHICLE CHECKLIST

**RENTAL AGREEMENT**

|   |                                    |                                   |   |
|---|------------------------------------|-----------------------------------|---|
| Hirer's Name<br><b>Mr. TEH ENG KENG (FATHER)</b>          | Date of Birth<br><b>08/07/1959</b> | Passport/ Nric No.<br><b>294Z</b> | Nationality<br><b>S'pore</b>                    |
| Address<br><b>Blk. 422 FAJAR RD.</b>                      | Occupation                         | Driving Licence No.               | Date of Expiry                                  |
| # <b>08-499</b>   | Postal Code<br><b>670422</b>       | Contact No.                       | Mobile Phone No.<br><b>98956642 / 8322 0932</b> |
| Joint Hirer's / Guarantor's Name<br><b>Ms. TEH BEI XI</b> | Date of Birth<br><b>04.03.1990</b> | Passport/ Nric No.<br><b>485G</b> | Nationality<br><b>S'pore</b>                    |
| Address<br><b>Same as above</b>                           | Occupation                         | Driving Licence No.               | Date of Expiry                                  |
|   | Postal Code                        | Contact No.                       | Mobile Phone No.<br><b>8322 0932</b>            |

**CHECK OUT**

|                           |                     |               |  |
|---------------------------|---------------------|---------------|--|
| Date<br><b>19.02/2020</b> | Time<br><b>1400</b> | Mileage<br>KM | E <input checked="" type="radio"/> 1/4 <input type="radio"/> 1/2 <input type="radio"/> 3/4 <input type="radio"/> F |
|---------------------------|---------------------|---------------|--|

**CHECK IN**

|                          |                       |               |         |
|--------------------------|-----------------------|---------------|---------|
| Date<br><b>26.2.2020</b> | Time<br><b>8.55am</b> | Mileage<br>KM | Remarks |
|--------------------------|-----------------------|---------------|---------|

**IMPORTANT NOTES:-**

- Car is restricted to SINGAPORE use. See clause 1(f) for non-compliance.
- No refund will be given for vehicle that returns early.
- Own Damage Liability - First \$1500 for damage to vehicle plus loss of earnings while damaged vehicle is under repair.
- Third Party Liability - First \$2000 for any Third Party Accident Claim.
- Additional Excess of \$3000 for drivers under 24yrs old or above 70yrs and/or less than 2yrs driving experience.
- Hirer is responsible for all parking fines & traffic summons.
- Extension:- One day's advance notice is required otherwise no extension will be allowed.
- Vehicle should be returned at the same time as collection except on Saturday where return time is before 10am.
- Vehicle returned after office hour will be charged to the next working day.
- Hourly extension is charged at 1/5 of the daily rate.
- As preventive maintenance, please check water & engine oil daily.
- Please check that you have not left any of your personal belongings in the vehicle. Our company and staff will not be responsible for any loss of belongings after the vehicle is returned.
- For the comfort of other users, please refrain from smoking, eating or carrying of pets in the car. A cleaning charge of \$200 will be imposed for smoky, smelly or dirty vehicle.
- Carrying of PASSENGERS in commercial vehicle is strictly prohibited. Only WORKERS covered under hirer's workmen compensation are allowed.

|                                    | UNIT | RATE (\$) | TOTAL (\$) |
|------------------------------------|------|-----------|------------|
| RATE                               | 7    | @ 120     | 840.00     |
| DISCOUNT                           |      |           |            |
| GST @ 7%                           |      |           | 58.80      |
| TOTAL                              |      |           | 898.80     |
| EXTENSION                          |      |           |            |
| <b>Don'telan - TP / FIRST CAPT</b> |      |           |            |
| <b>SKX 7318G</b>                   |      |           |            |
| DEPOSIT (refundable) S\$           |      |           |            |
| CHANGED OVER FROM VEH. DATE        |      |           |            |

I/We have read and agree to the terms and conditions of the rental agreement above and as set overleaf.  
I/We declare that all information given on this form is true and accurate.

Hirer's Signature

Joint Hirer's / Guarantor's Signature

for CHAN'S & SONS ENTERPRISE

VEHICLE NO.

**SLG 3450K**

MODEL

FROM

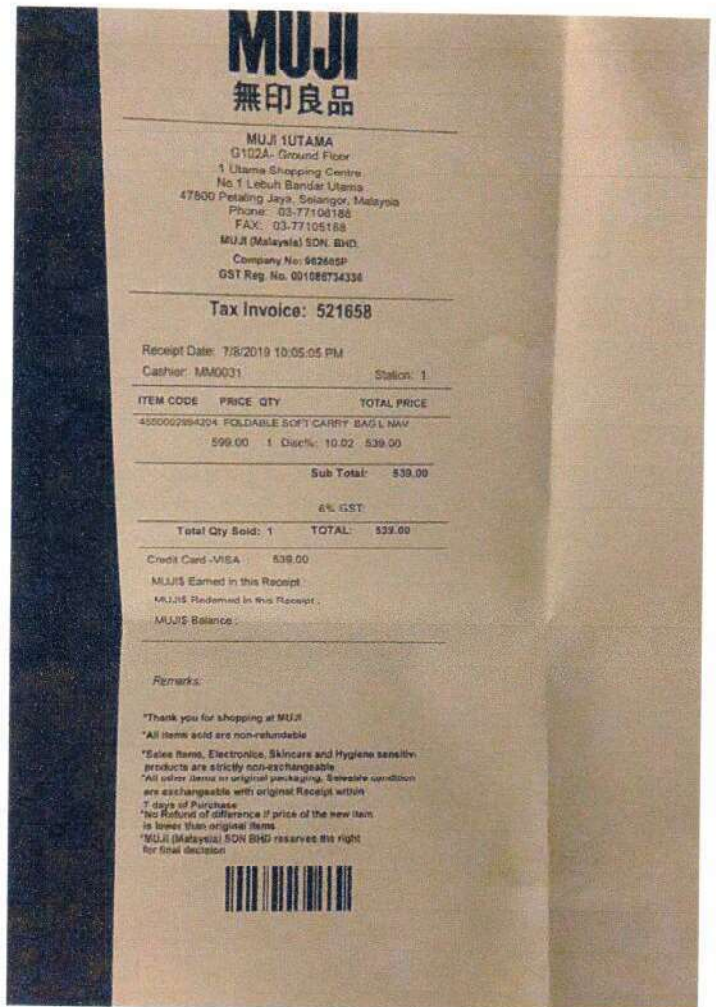
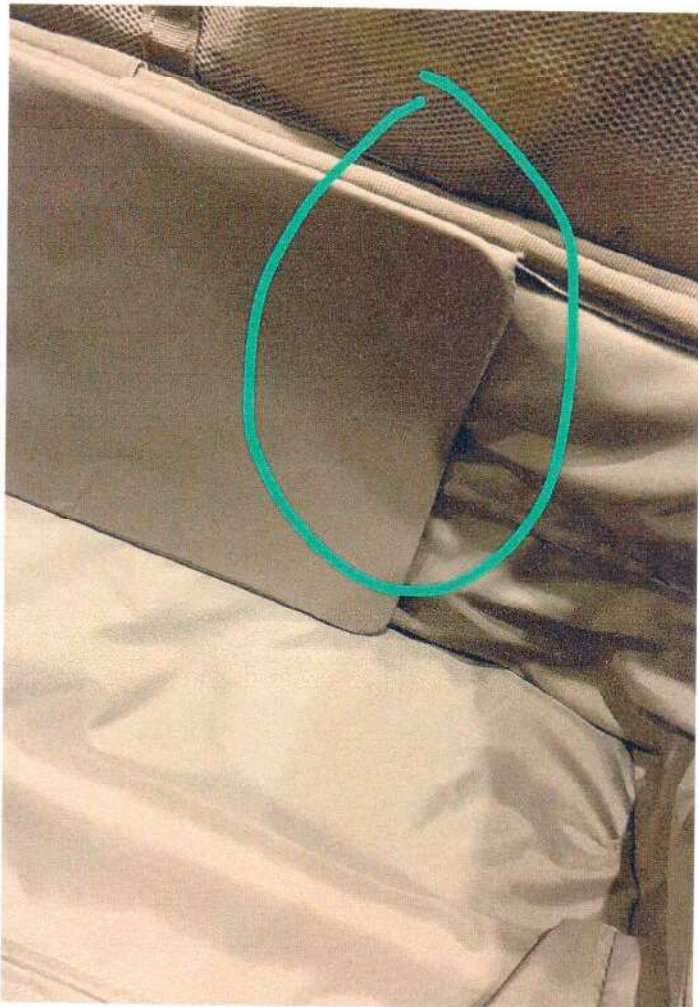
**19.02.2020**

RETURN

\*Estimate Date. For actual return see CHECK IN



SKX 7318G





Enlarge

**MUJI**  
無印良品

MUJI TUTAMA  
G102A: Ground Floor  
1 Utama Shopping Centre  
No 1, Lebuh Bandar Utama  
47800 Petaling Jaya, Selangor, Malaysia  
Phone: 03-77108188  
FAX: 03-77105188  
MUJI (Malaysia) SDN. BHD.  
Company No: 962875P  
GST Reg. No. 001086734336

**Tax Invoice: 521658**

Receipt Date: 7/8/2019 10:05:05 PM  
Cashier: M40031 Station: 1

| ITEM CODE    | PRICE                         | QTY          | TOTAL PRICE |
|--------------|-------------------------------|--------------|-------------|
| 155700204204 | FOLDABLE SOFT CARRY BAG L NAV |              |             |
| 899.00       | 1                             | Disc%: 10.02 | 539.00      |
| Sub Total:   |                               |              | 539.00      |

|                   |        |        |
|-------------------|--------|--------|
| 6% GST            |        |        |
| Total Qty Sold: 1 | TOTAL: | 539.00 |

Credit Card - VISA 539.00  
MUJIS Earned in this Receipt  
MUJIS Redeemed in this Receipt  
MUJIS Balance

**Remarks**

"Thank you for shopping at MUJI"  
"All items sold are non-refundable"  
"See Items, Electronics, Skincare and Hygiene sensitive products are strictly non-exchangeable"  
"All other items in original packaging. Saleable condition are exchangeable with original Receipt within 7 days of purchase"  
"No refund of difference if price of the new item is lower than original item"  
"MUJI (Malaysia) SDN BHD reserves the right for final decision"



## Jia Le (LKK Auto)

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**From:** Jia Le (LKK Auto)  
**Sent:** Wednesday, 8 April 2020 11:54 AM  
**To:** May Chua  
**Cc:** Admin A  
**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Dear May,

Please be informed that we have settled with third party as below:-

|                                      |                           |
|--------------------------------------|---------------------------|
| 1. Cost of Repair (w/GST)            | \$ 3,234.61               |
| 2. Loss of Rental (4days x \$128.40) | \$ 513.60                 |
| 3. Luggage Damage Claim              | \$ 114.98                 |
| <b>TOTAL</b>                         | <b><u>\$ 3,863.19</u></b> |

Will submit documents to you soon.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** May Chua [mailto:maychua@msfirstcapital.com.sg]  
**Sent:** Wednesday, 18 March 2020 3:18 PM  
**To:** Jia Le (LKK Auto)  
**Cc:** Admin A  
**Subject:** SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Dear Jia Le,

We refer to your email dated 18.03.2020

Please proceed to negotiate from \$3,735.22 – \$4,248.39 (Appreciate that offer start without 2days PRI first)

|  | Claimed Amount |             |             | REMARKS   |
|--|----------------|-------------|-------------|---|
| 1. Cost of Repair (w/GST)                | \$ 6,141.80    | \$ 3,234.61 | \$ 3,234.61 | PANEL RCM: \$3,023.00/4D  |
| 2. Loss of Rental (7days x \$120)(w/GST) | \$ 898.80      | \$ 400.00   | \$ 898.80   | \$100.00-128.40@ 4-7day   |
| 3. Luggage Damage claim                  | \$ 539.00      | \$ 100.61   | \$ 114.98   | MYR 431.20 divided by 3 (Purchase on 07.08.2019, depreciate of less 20-30%) |
| Total                                    | \$ 7,579.60    | \$3,735.22  | \$ 4,248.39 |   |



Thank you

May Chua  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859| Fax No. : 6507 3849 |Email: [maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg) |Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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---

**From:** Jia Le (LKK Auto) <[JiaLe@lkkauto.com](mailto:JiaLe@lkkauto.com)>

**Sent:** Wednesday, 18 March 2020 2:57 PM

**To:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Dear May,

Since the receipt show that the luggage is buy from Malaysia. We re-seek your mandate approval as below:-

|  | Claimed Amount |             | Revised Amount | REMARKS                  |
|--|----------------|-------------|----------------|--------------------------|
| 1. Cost of Repair (w/GST)                | \$ 6,141.80    | \$ 3,234.61 | \$ 3,234.61    | PANEL RCM: \$3,023.00/4D |
| 2. Loss of Rental (7days x \$120)(w/GST) | \$ 898.80      | \$ 400.00   | \$ 898.80      | \$100.00-128.40@ 4-7day  |
| 3. Luggage Damage claim                  | \$ 539.00      | \$ 143.73   | \$ 143.73      | MYR 431.20 divided by 3  |
| Total                                    | \$ 7,579.60    | \$ 3,983.61 | \$ 4,277.14    |                          |

**Kindly let us have your approval/instruction.**

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jia Le (LKK Auto)

**Sent:** Wednesday, 18 March 2020 12:19 PM

**To:** May Chua

**Cc:** Admin A

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Dear May,

For agent workshop, they are claiming 2 days weekend(Saturday and Sunday). Therefore, the total should be 7days.

Thank you.

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

---

**From:** May Chua [<mailto:maychua@msfirstcapital.com.sg>]

**Sent:** Wednesday, 18 March 2020 12:04 PM

**To:** Jia Le (LKK Auto)

**Cc:** Admin A

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Dear Sir / Madam,

*Note: 1. Your breakdown mention as 04 days for repair + 1weekend + +1PRS = 7days. (Should be 6?)  
2. Please prepare a proposal of your lowest & highest request for mandate that you will be sending to us (I have prepare my sample & mandate to you)*

|  | Claimed Amount |             |             | REMARKS   |
|--|----------------|-------------|-------------|---|
| 1. Cost of Repair (w/GST)                | \$ 6,141.80    | \$ 3,234.61 | \$ 3,234.61 | PANEL RCM: \$3,023.00/4D                                  |
| 2. Loss of Rental (7days x \$120)(w/GST) | \$ 898.80      | \$ 400.00   | \$ 898.80   | \$100.00-128.40@ 4-7day                                   |
| 3. Luggage Damage claim                  | \$ 539.00      | \$ TBC      | \$ 431.20   | The receipt show purchase on 07.08.2019 (less 20-30% dep) |
| Total                                    | \$ 7,579.60    | \$ 3,983.61 | \$ 4,564.61 |   |

Thank you

May Chua

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | DID : 6507 3859| Fax No. : 6507 3849 |Email: [maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg) |Company Regn. No. 195000106C

**A Member of**  **Insurance Group**

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Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to

<http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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**From:** Jia Le (LKK Auto) <[Jiale@lkkauto.com](mailto:Jiale@lkkauto.com)>

**Sent:** Wednesday, 18 March 2020 10:36 AM

**To:** May Chua <[maychua@msfirstcapital.com.sg](mailto:maychua@msfirstcapital.com.sg)>

**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Subject:** RE: SEEK MANDATE ON QUANTUM [Express Settlement via LKK] - D20000931MFSH/1 // Our ref: CC4/FCI20002474/Eda3 [ACCIDENT INVOLVING SHC3240T AND SKX7318G ON 09/02/2020]

Claim No: D20000931MFSH/1

LKK Ref: CC4/FCI20002474/Eda3

Dear Sirs/Madam,



**ACCIDENT INVOLVING SHC 3240T AND SKX 7318G ON 09/02/2020**

We refer to the above matter.

Insured driver rear ended third party. Liability not in driver's favour.

We seek your approval to offer Third Party repairer "CYCLE & CARRIAGE AUTOMOTIVE PTE LTD" at **\$3,983.61**(all-in).

The summary is as follows:-

|  | Claimed Amount | Revised Amount                   |
|--|----------------|----------------------------------|
| 1. Cost of Repair (w/GST)                | \$ 6,141.80    | \$ 3,234.61                      |
| 2. Loss of Rental (7days x \$120)(w/GST) | \$ 898.80      | \$ 749.00 (7days x \$100)(w/GST) |
| 3. Luggage Damage claim                  | \$ 539.00      | \$ TBC                           |
| Total                                    | \$ 7,579.60    | \$ 3,983.61                      |

Surveyor recommended **04** days for repair + 1weekend + +1PRS = 7days.

Enclosed here with all the relevant documents for your perusal.

**Kindly let us have your approval/instruction.**

Best Regards,

**Chan Jia Le** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749 5792 | email: [Jiale@lkkauto.com](mailto:Jiale@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto)

**Sent:** Sunday, 23 February 2020 11:45 AM

**To:** 'May Chua'

**Cc:** Admin A; Jia Le (LKK Auto)

**Subject:** RE: SURVEY ASSESSMENT - D20000931MFSH/1 // EXPRESS SETTLEMENT

***YOUR REF: D20000931MFSH***

***LKK REF: CC4/FCI20002474/Eda3***

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKX 7318G on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto)

**Sent:** Wednesday, 12 February 2020 11:06 AM

**To:** 'CWS Motor Claims'; assignments

**Cc:** 'May Chua'; Admin A

**Subject:** RE: SURVEY ASSESSMENT - D20000931MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

Please be informed that the vehicle currently not in the workshop and repairer will arrange.

Best Regards

**SHIAU CHAN**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** CWS Motor Claims [<mailto:cwsmotorclaims@msfirstcapital.com.sg>]

**Sent:** Tuesday, 11 February 2020 5:18 PM

**To:** [ASSIGNMENTS@LKKAUTO.COM](mailto:ASSIGNMENTS@LKKAUTO.COM)

**Cc:** CWS Motor Claims; May Chua

**Subject:** PRI: SURVEY ASSESSMENT - D20000931MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

**Note: All the accident reports are uploaded into CWS for your perusal.**

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

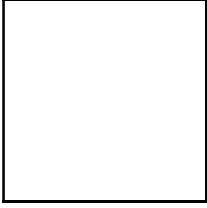
MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

**PS: This is a system generated mail. Please do not reply to this mail.**





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[www.avg.com](http://www.avg.com)