

Mei Kwan (LKKAuto)

From: Mei Kwan (LKKAuto)
Sent: Sunday, 23 February 2020 6:16 PM
To: Joel Goh
Cc: Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG
Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF

Categories: HMK

EQI REF: DM20HO00228/JG
LKK REF: CC4/EQI20002472/R1ga3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLD 9169A on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [mailto:janice.goh@eqinsurance.com.sg]
Sent: Thursday, 13 February 2020 10:08 AM
To: Mei Kwan (LKKAuto)
Cc: Joel Goh; Admin A; Cecilia Chong (LKK Auto)
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG

Hi Mei Kwan

Attached insured's accident report for your attention.

Thank you.

Janice Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]
Sent: Wednesday, February 12, 2020 5:26 PM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Joel Goh <joel.goh@eqinsurance.com.sg>; Admin A <admin-a@lkkauto.com>; Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG

EQI REF: DM20HO00228/JG
LKK REF: CC4/EQI20002472/ga3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Cecilia and she can be contacted at DID: 6749 4274.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh <janice.goh@eqinsurance.com.sg>
Sent: Wednesday, 12 February, 2020 10:45 AM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>; Admin A <admin-a@lkkauto.com>
Cc: Rakeswaran Anand <rakes.anand@ethozgroup.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG

Without Prejudice

Hi Selamatshahh Zainal

Thank you for your email.
We will appoint LKK for the PRS.

Hi LKK

Please assist to arrange for TP PRS.
The claim handled by Mr Joel Goh.

Thank you.

Janice Goh
Executive | Claims



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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Wednesday, February 12, 2020 10:39 AM
To: Janice Goh <janice.goh@eqinsurance.com.sg>
Cc: Rakeswaran Anand <rakes.anand@ethozgroup.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG

Dear Janice,

Thank you for your prompt reply. Please assist to make arrangement for LKK Auto Consultants Pte Ltd to conduct the survey at 30 Bukit Batok Crescent.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations



ETHOZ GROUP LTD
30 Bukit Batok Crescent Singapore 658075
HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]
Sent: Wednesday, February 12, 2020 9:13 AM
To: Selamatshahh Zainal <Selamatshahh.Zainal@ethozgroup.com>
Cc: Rakeswaran Anand <rakes.anand@ethozgroup.com>; Joel Goh <joel.goh@eqinsurance.com.sg>
Subject: RE: Request TP Claim Survey for SLD9169A - EQ's REF: DM20HO00228/JG

Without Prejudice
Save As To Cost

Dear Selamatshahh Zainal

Thank you for your email.

We shall be appointing our surveyor to attend to the pre-repair survey of your client's vehicle.

Below is a list of motor surveyors in our panel. Please revert within 2 working days if you agree or have any objections to the appointment of any of the motor surveyors. If we do not hear from you, you are deemed to have agreed to the

appointment of any of the motor surveyors listed by us. Alternatively, please specify one or more of our proposed motor surveyors to the said assignment.

1) AJAX Inspection Services Pte Ltd Tel: 6255 0808 Fax: 6849 9155	2) Automobile Inspection Services Pte Ltd Tel: 6286 0155 Fax: 6284 1539 Contact Person: Sophia
3) LBS Automotive Appraisal Pte Ltd Tel: 6281 6690 / 62832866 Fax: 6281 8748 Contact Person: Amy/ Grace	4) Priority Services Tel: 6293 4822 Fax: 6296 3283 Contact Person: Sharon
5) RT Appraisal Pte Ltd Tel: 6748 6076 Fax: 6748 0361 Contact Person: Elson/Elgene	6) LKK Auto Consultants Pte Ltd Tel: 6256 3561 Fax: 6741 4108
7) Kelvin Automotive Appraising Services Tel: 8182 5263 Fax: 6746 1148 Contact Person: Kelvin	8) Automotive Appraiser & Surveying Services Tel: 9662 3655 Fax: 6765 5662 Contact Person: Mr Chee
9) JP Knights Pte Ltd Tel: 6345 0068 Fax: 6344 5328	10) Appraisals Associates Pte Ltd Tel : 6747 2822 Fax: 6747 0070
11) Infiniti Appraisal Service Tel : 9668 4818/9009 9001 Fax: 6458 7432	12) Formteam Adjusters Pte Ltd Tel: 6509 1788 Fax: 6509 6221

If you object to all the motor surveyors as proposed by us, please provide a list of at least 10 motor surveyors whom you consider as suitable to appoint for our consideration. We shall revert to you within 2 working days. Meanwhile, we reserve our rights on Post-Repair Inspection, kindly contact us or our appointed surveyor before you return your client's vehicle to him/her.

Thank you.

Janice Goh
 Executive | Claims



EQ Insurance Company Limited
 5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
 did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
www.eqinsurance.com.sg

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From: Selamatshahh Zainal [<mailto:Selamatshahh.Zainal@ethozgroup.com>]
Sent: Wednesday, February 12, 2020 9:09 AM
To: EQI PRS <EQIPRS@eqinsurance.com.sg>
Cc: Rakeswaran Anand <rakes.anand@ethozgroup.com>
Subject: Request TP Claim Survey for SLD9169A
Importance: High

Hi Motor Claim,

Please assist to make arrangement for TP survey SLD9169A accident on 28/01/2020. Claiming against your insured SJU1220X. A copy of the accident report and estimate is enclosed. Vehicle can be survey at Ethoz 30 Bukit Batok Crescent.

Before we proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated timeline, we shall proceed to repair the vehicle without further reference to you.

Warmest regards,

Selamatshahh Zainal
Senior Executive
Motor Claims Operations

ETHOZ

ETHOZ GROUP LTD

30 Bukit Batok Crescent Singapore 658075

HP: 9624 8656 | DID: 6654 7519 | Fax: 6654 7542

Website: www.ethozgroup.com



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