Asher Sng (LKKAuto)

From: Asher Sng (LKKAuto)

Sent: Thursday, 27 February 2020 11:42 AM

To: Mei Kwan (LKKAuto); claims@focusauto.com.sg

Cc: Admin A

Subject: RE: ACCIDENT INVOLVING SJR 4343X AND SGX 9299R ON 07/02/2020 *** LKK REF:

CC4/LPC20002462/Uea3

<u>'WITHOUT PREJUDICE'</u> SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us **(LKK)** to proceed on negotiate settlement.

Thank You.

Best Regards,

Asher Sng | Case Handler LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: <u>ashersng@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | \$(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 19 February 2020 11:31 AM

To: claims@focusauto.com.sg

Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: ACCIDENT INVOLVING SJR 4343X AND SGX 9299R ON 07/02/2020 *** LKK REF: CC4/LPC20002462/Uea3

Hi Aidah,

We refer to our tele-conversation a while ago,

Please provide us your client's police report.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)