

## **Jasper Chua (LKK Auto)**

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Monday, 2 March 2020 1:41 PM  
**To:** panhuishan@hotmail.com  
**Cc:** Khanchna (LKK Auto)  
**Subject:** ACCIDENT INVOLVING SDM 9155L AND SHB 1055A ON 08/02/2020

**Our Ref: CC3/CTI20002457/Qka3**

02 MARCH 2020

**PAN HUI SHAN ( BY EMAIL ONLY )**

Dear Sir/Madam,

### **ACCIDENT INVOLVING SDM 9155L AND SHB 1055A ON 08/02/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHB 1055A against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3048271900

Claim No : SNM20D200752

Claimant : SMRT TAXIS PTE LTD

Amount : **S\$1,220.00**

Singapore Dollars ONE THOUSAND TWO HUNDRED AND TWENTY Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHB 1005A

Insured Vehicle No. : SDM 9155L

Date of Loss : 08/02/2020

Place of Accident : ORCHARD ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : IN THE ESTATE OF PHUA ENG NAM

Driver Name : KOH GEOK WOON

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum

S\$ 1,220.00

TOTAL . . . . . S\$ 1,220.00

Claimant Name :

NRIC No :

SXXXX7061E

Signature :

Date :

14 MAY 2020

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising-of the subject matter in this action.

## **AUTHORISATION TO ACT**

We, **SMRT TAXIS PTE LTD** ("the third party claimant") of **No. 60 Woodlands Industrial Park E4, Singapore 757705** (address), owner of **SHB 1005A** (vehicle no.) hereby authorize **SMRT Automotive Services Pte Ltd** ("the workshop") to act for us with respect to our claim for repair costs and/or rental and/or loss of use ("claim") for our vehicle no. **SHB 1005A** was damaged pursuant to the accident which occurred on **8/2/2020** (date) along **Orchard Road (in front of Tang Plaza)** (location) involving vehicle no/s. **SDM 9155L** ("the accident").

I further authorize the workshop to settle the above mentioned claim in a manner as they deem fit and the cheque is to be made in favour of **SMRT TAXIS PTE LTD**.

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 14 (day) of May (month) 2020 (year)



Signed by "the third party claimant"  
(with company stamp if applicable)



Signed by "the workshop"  
(with company stamp)

## Khanchna (LKK Auto)

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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Thursday, March 12, 2020 2:05 PM  
**To:** Khanchna (LKK Auto)  
**Cc:** CS A Team; Admin A  
**Subject:** Re: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg  
**Attachments:** VIDEO-2020-02-25-10-40-58.mp4; img-312114542-0001.pdf

Dear Khanchna,

We quantify our claim as follows:-

Cost of Repair	\$750.00
Loss of Rental	\$419.44 ( 4 days x \$104.86 )
Loss of Income	\$240.00 ( 4 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1416.44</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage (given to you on 25/2/20)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)  
Claims Department  
SMRT Automotive Services Pte Ltd



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**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)  
**Sent:** Tuesday, February 25, 2020 10:54 AM  
**To:** Khanchna (LKK Auto)  
**Cc:** Admin A  
**Subject:** Request for video - Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg

Dear Khanchna,



We attach the video footage as requested.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



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**From:** Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

**Sent:** Tuesday, February 18, 2020 10:17 AM

**To:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

**Cc:** Admin A

**Subject:** Request for video - Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020

**WITHOUT PREJUDICE**

Dear Sir/Madam,

The above matter refers.

We would like to request a copy of accident video footage/ accident photos (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Khanchna** | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: [Khanchna@lkkauto.com](mailto:Khanchna@lkkauto.com) | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



## Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200300076  
Date : 06.03.2020  
Vehicle No. : SHB1005A  
Your Ref No. : TAX/02/20/2029  
Our Ref No. : 24105654  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	/ (Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	750.00

GRAND TOTAL \$ 750.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 08.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

### Payment Instructions

By Cheque: Crossed and made payable to #SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :

Bank Name :

Bank Account No :



Authorised Signature

for SMRT Automotive Services Pte Ltd



## Laid Up Report

Accident Start Date : 01/02/2020  
Accident End Date : 28/02/2020

Date Generated : 28/02/2020  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2029	SHB1005A	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24105654	10/02/2020 12:26 PM	14/02/2020 11:22 AM



**SMRT Taxis Pte Ltd**

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/20/2029

From: SMRT Taxis Pte Ltd

Date: 18/2/2020

**ACCIDENT INVOLVING SHB 1005A & SDM 9155L ON 8/2/2020 ALONG ORCHARD RD (IN FRONT OF TANG PLAZA)**

This is to confirm that the daily rental rate for SHB 1005A is \$104.86 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD




for Manager




Date: 10/02/2020

Our Ref. No.:

## Letter of Authorisation

I, LOON PENG PUI (NRIC No.: )  
registered hirer / relief driver / taxi share driver of SMRT taxi registration number  
SAB 11005A hereby authorise **SMRT Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and SDM 91551 happened on 8/2/20 8:20 pm  
along ORCHARD ROAD (IN FRONT OF TANG PLAZA)  
(the "Accident") on my behalf, including but not limited to instituting and any claims or  
proceedings against such party or parties (as AutoSvs deems fit in its absolute  
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or  
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve  
and settle any proceeding or claim arising out of the accidents, including but not limited  
to doing any act or executing any document or signing the Discharge Voucher on my  
behalf as may be required.

Name LOON PENG PUI Signature: 

NRIC No.

Tel No.

Address

Enquire Transaction History

Transaction History Details

Log Date/Time:	11 Feb 2020 / 08:54:50	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	SDM9155L	Business Transaction Reference No.:	20200211085450389677
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHO - BALQISH BINTE ABDUL HALIL		
Search Date / Time:	08 Feb 2020 20:20:00		
Insurance Company:	CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD		
Information displayed is correct as at the log date and time.			

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