

Khanchna (LKK Auto)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>
Sent: Thursday, May 14, 2020 1:49 PM
To: Khanchna (LKK Auto)
Cc: Admin A
Subject: Returned of DV Re: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020
SMRT Ref: TAX/02/20/2029/lg
Attachments: img-514113025-0001.pdf; img-514134159-0001.pdf

Dear Khanchna,

We attach the duly signed DV and ATA for your necessary action. Please let us have China Taiping's cheque for \$1,220.00 payable to **SMRT TAXIS PTE LTD**.

We will not be sending the hard copy to you as our admin is currently working every day from home. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)
Claims Department
SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [mailto:khanchna@lkkauto.com]
Sent: Monday, May 11, 2020 9:34 AM
To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)
Cc: Admin A
Subject: RE: Acceptance of offer Re: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg

Without Prejudice
(save as to costs)

Dear Sir/Madam,

Thank you for the acceptance.

We attach herewith a copy of the DV for your further action.

Kindly send us (LKK) all the documents below for our necessary action: -

- **hardcopy of the DV**

Kindly also e-mail us a copy of the DV.

Thank you.

Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Khanchna | Case Handler

LKK Auto Consultants Pte Ltd

DID: **6841 2360** | email: Khanchna@lkkauto.com | Fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Friday, May 8, 2020 10:30 AM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Acceptance of offer Re: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT

Ref: TAX/02/20/2029/lg

Dear Khanchna,

We accept your global offer of \$1,220.00. Please let us have your DV. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Thursday, May 7, 2020 6:28 PM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: RE: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg

Without Prejudice

Dear Sirs/Mdm,

We refer to the above matter.

We propose settlement on a global sum of **\$1,220.00(all in).**

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

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Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>

Sent: Thursday, March 12, 2020 2:05 PM

To: Khanchna (LKK Auto) <khanchna@lkkauto.com>

Cc: CS A Team <cs-a@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg

Dear Khanchna,

We quantify our claim as follows:-

Cost of Repair	\$750.00
Loss of Rental	\$419.44 (4 days x \$104.86)
Loss of Income	\$240.00 (4 day x \$60.00)
LTA Search Fee	\$7.00
Total	\$1416.44

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) GIA report
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation
- 7) Video footage (given to you on 25/2/20)

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Sent: Tuesday, February 25, 2020 10:54 AM

To: Khanchna (LKK Auto)

Cc: Admin A

Subject: Request for video - Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020 SMRT Ref: TAX/02/20/2029/lg

Dear Khanchna,

We attach the video footage as requested.

Regards

Tan Lee Gek (DID: 6866 2647)

Claims Department

SMRT Automotive Services Pte Ltd



From: Khanchna (LKK Auto) [<mailto:khanchna@lkkauto.com>]

Sent: Tuesday, February 18, 2020 10:17 AM

To: Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis)

Cc: Admin A

Subject: Request for video - Accident between SHB 1005A & SDM 9155L (CTI) on 08/02/2020

WITHOUT PREJUDICE

Dear Sir/Madam,

The above matter refers.

We would like to request a copy of accident video footage/ accident photos (if any).

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

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