

Summer Lee (LKK Auto)

From: Irene Tay <irene.tay@sg.cntaiping.com>
Sent: Friday, 7 August, 2020 10:56 AM
To: Michelle Ong Siew Bee
Cc: Admin A; 'assignments'
Subject: FW: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J

Dear Sir/Mdm (LKK),

We refer to the above matter.

Please get your surveyor to liaise with Michelle from Wearnes to conduct survey without further delay.

Please revert.

Regards,

Irene Tay
Executive
Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Michelle Ong Siew Bee <michelle.ong@wearnes.com>
Sent: Friday, August 7, 2020 10:21 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J

Dear All,

Please be informed that no surveyor has come yet.

Please advise what is going on.

Thanks,
Michelle Ong

Get [Outlook for Android](#)

From: Michelle Ong Siew Bee
Sent: Tuesday, August 4, 2020 6:01:16 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J

Dear All,

Derek is no longer with Wearnes.

Please assist and arrange STA for survey tomorrow 5th Aug 2020 after 2pm.

Kindly confirm appt in writing.

Best regards,

Michelle Ong
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte. Ltd.
249 Alexandra Road Singapore 159103
M (65) 9129 4556 F (65) 6264 7137
www.wearnes.com michelle.ong@wearnes.com

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From: Derek Oh Siong Wee <derek.oh@wearnes.com>

Sent: Monday, 17 February, 2020 4:17 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Richmond Ho <richmond.ho@wearnes.com>

Subject: RE: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J

Importance: High

FYA

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Wednesday, 12 February 2020 11:25 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Hi Irene

As spoken, attached FYA, thanks

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Wednesday, 12 February 2020 10:44 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Hi Irene

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Thursday, 6 February 2020 7:43 AM
To: Irene Tay <irene.tay@sg.cntaiping.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Morning Irene

Can we settle direct for the above case, thanks

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
D (65) 6430 4895 M (65) 9818 7217
www.wearnes.com derek.oh@wearnes.com

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Wednesday, 5 February 2020 5:56 PM
To: Irene Tay <irene.tay@sg.cntaiping.com>; Derek Oh Siong Wee <derek.oh@wearnes.com>; Richmond Ho <richmond.ho@wearnes.com>
Subject: OUR REF: SNM20D200580/GBG6121J/IRENE & YOUR REF: SMR1109R -DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Dear Irene,

Please conduct PRS-SMR1109R and revert liability soonest possible.

Officer in charge-Irene Tay-DID: 6389 6192.

Dear Derek,,

*** kindly quote our reference number when replying.***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Derek Oh Siong Wee <derek.oh@wearnes.com>
Sent: Wednesday, February 5, 2020 5:33 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: RE: DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Hi

Any update

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
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www.wearnes.com derek.oh@wearnes.com

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From: Derek Oh Siong Wee
Sent: Wednesday, 5 February 2020 12:03 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Richmond Ho <richmond.ho@wearnes.com>
Subject: DIRECT SETTLEMENT FOR SMR1109R AND GBG6121J
Importance: High

Hi

Please see attachment and check if possible for direct settlement

Best Regards,

Derek Oh
Service Consultant
Bodyshop & Paint



Wearnes Automotive Pte Ltd
249 Alexandra Road Singapore 159935
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