

ASS. REC. BY:

REF: CS/CT1 20002444 Gvfb3

Special Instruction:

Surveyor: GA

ASSIGNMENT (Office)

From (Person): Cecilia Lowof CT1Date/Time: 12.2.2020 13:26 p.m.

Estimated Cost:

Bill to:

OD/TP/WS/TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SMR 1419X

Insured:

GBJ 2296Z

at Workshop m/s

BW workshop

Tel:

67498800

of

291 Kaki Bukit Ave 1 Shun Li Industrial ParkPolicy No: DVX VSN 1903061900

Claim No:

SVM 2011 200670 / GBJ 2296Z / CCN1A

Sum Insured:

Excess:

Make of Veh:

D.O.A. 4.2.2020

(Client's Record)

CA / REV / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 14/2/2020 1.41 p.m.

Person Contacted:

LANAVehicle IN/OUT

Date/Time	Action/Instruction (✓) Estimate
	<u>SMR 1419X - X</u>
	<u>GBJ 2296Z - CS3/AL9 200001471 TIGF302 P.O.A - 19/10/2019</u>
<u>13/2/20</u>	<u>@ 1146am check with Cecilia they will handle O/S</u>
<u>27/2/20</u>	<u>@ 359pm LANA said vehicle pending for spare parts.</u>
<u>16/3/20</u>	<u>@ 219pm LANA will email us finalise</u>

Ref: del. | U1

ASSIGNMENT

From: _____ Date: _____
Estimated Cost: _____
OD: TP/WS / TP RES / OD RES / EVA / INV / MV
To Inspect Vehicle No: _____
at Workshop in/s BW Workshop
of _____
Insured: _____
Policy No: _____
Claims No: _____
Sum Insured: _____ Excess: _____
(Client's Record)
Make of Veh: _____
(Policy Condition)
Remark: The veh had commenced its repair at the time of inspection.
Bal. or Market Value: \$111k
IDAC Accident Rpt: _____ Consistent? : Yes or No
GIA / PR Seen: _____ Consistent? : Yes or No
Est. Repairs: _____ days Res.: Yes or No
Lum Sum: _____ % 3 Val.: Yes or No
CA / REV / REP. / 24 HRS
Date: _____ Person Contacted: _____
Vehicle: IN / OUT

N/S	O/S
<u>0</u>	

Veh No: SMR1419X it Regn: 20 Dec 2019
Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /
Truck / Trailer or Hybrid
Make: Toyota Esquire C.C. 1797
Colour: Black A/C: Insured / Std / NI / NA
Sp. Reading: 3240 T/Radio: Insured / Std / NI / NA
Eng/No: _____
C/No: BW R 800 407680
Gen. Cond: Good / Fair / Poor / Burnt
Steering: In order / Jammed / Leaked / Burnt or
Brake: In order / Jammed / Leaked / Burnt or
Modi: Nil / S/Rim / STD A/Rim or
Tyre Size: F: 195/65 R15
R: 11
BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /
TOYO / YOKO or
Front Rear
R/Bal. 9 mm R/Bal. 9 mm
L/Bal. 9 mm L/Bal. 9 mm
D.O.A. _____ D.O.I. 12-02-20
Survey held at w/s 4pm
Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or
The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	<u>cat: 65388</u>
	<u>Tuo Giang,</u>
	<u>Pls check parts prices.</u>

Date/Time, File Pass to? ☐ : Preli. Report
1) ☐ : Final Report
Date/Time, File Return to? _____
2) _____
Report Ref: _____
Emp. Sign / Date: _____
Days Of Repair: _____
Resurvey No. of Trip: _____
Add Fee: ☐ Site Insp. (\$) ☐ Interview (\$) ☐ Tech. Insp. (\$) ☐ Other (\$) _____
Survey Fee: _____
Transportation: _____
S + P.S. _____
Fines: _____
Other: _____
P.V.I. _____

...CLAIM SUBFOLDER...(New Assignment)

CLAIM SUBFOLDER TRACKING

Case	Ref No.	Last Submitted	Last Updated	Assign	Comments	Last Auth'd	Status
Main	10 Feb 2020		12 Feb 2020 13:26	Assign			New Assignment Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by insurer]									
Insured:									
Main Claimant:	CAI GUOYUAN, ID: S8826790G								
Vehicle Reg. No.:	SMR1419X	Date of Loss:	04/02/2020 18:00 - :59						
Claim Type:	TP / SNM20D200670/GBJ2296Z/CECILIA	Policy/Cover Note No.:	DMCVSN1903061900 (Comprehensive)						
Vehicle Reg. No. (Insured):	GBJ2296Z	Policy No. (Claimant):	5115009058 (PRE)						
		Excess:	S\$0.00						
Repairer:	BW Workshop Services Pte Ltd (HQ) 291 Kaki Bukit Avenue 1, Shun Li Industrial Park, 416080 Kaki Bukit - Tel: 6745 8800								
Handling Insurer:	China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Cecilia Low - 63896530]								
Claimant's Insurer:	NTUC Income Insurance Co-operative Ltd (HQ) - Tel:								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/02/2020]								
Adj. Asg. Remarks:	Direct Settlement								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Summer Lee (LKK Auto)

From: Cecilia Low <cecilia.low@sg.cntaiping.com>
Sent: Wednesday, 12 February, 2020 1:30 PM
To: sur@lkkauto.com; assignments@lkkauto.com; admin-a@lkkauto.com
Cc: lana@bw.com.sg; derek@bw.com.sg; Justin Ee
Subject: CTPIS ref: SNM20D200670/C02. Accident involving SMR1419X & GBJ2296Z Along KPE Tunnel Towards Tampines On 04/02/2020.

Dear Sirs

Please conduct survey on Direct Settlement basis, subject to TP workshop acceptance of the number of days of LOU/LOR as recommended by you.
Thank you.

Cecilia Low (Ms)
Senior Executive
Claims

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6530 | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Justin Ee [mailto:justin_ee@bw.com.sg]
Sent: Wednesday, 12 February 2020 10:55 AM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>
Cc: lana@bw.com.sg; derek@bw.com.sg
Subject: Re: OUR REF: SNM20D200670/GBJ2296Z/CECILIA - Accident involving SMR1419X & GBJ2296Z Along KPE Tunnel Towards Tampines On 04/02/2020.

Hi Cecilia,

Good day,

Thank you for your email,

We would like to choose following the list: **LKK - Adrian Ling.**

Kindly assist as well let us know who officer in charge we would like to inquire about our liability clearance.

Thank you so much. =)

Best regards,
Justin Ee
Workshop & Claims Advisor

BW Workshop Services Pte Ltd - www.bw.com.sg
Venture Cars Pte Ltd - www.venturecars.com.sg

291 Kaki Bukit Avenue 1
Shun Li Industrial Park, Singapore 416080

Main: 6745 8800 / Dial : 105 /
Fax: 6741 4140 / HP : 8438 4642
Email justin_ee@bw.com.sg

ARC - Accident Reporting Centre :

On Tue, 11 Feb 2020 at 16:58, Cecilia Low <cecilia.low@sg.cntaiping.com> wrote:

Without Prejudice

Dear Sirs

We refer to your email of even date.

We intend to conduct a Pre-Repair Survey of your client's vehicle jointly with your client/your motor workshop.

We propose to use one of the following motor surveyors to conduct the survey as a single joint expert.

LKK / LBS / STA

Adrian Ling
Kelvin Ang
See Chew Seng
Mohd Fadhilah Bin Osman
Xing Quo Qiang
Kenneth Kong
Simon Ho
Chua Weijie
Marcus Chua
Henry Ng

You may select one of the listed motor surveyors and we will bear the cost of the pre-repair survey carried out by the single joint expert.

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

Thank you.

Cecilia Low (Ms)

Senior Executive

Claims

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6222 1033

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From: Claims Dept of CTI
Sent: Tuesday, 11 February 2020 4:54 PM
To: Cecilia Low <cecilia.low@sg.cntaiping.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>; justin_ee@bw.com.sg
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: OUR REF: SNM20D200670/GBJ2296Z/CECILIA - Accident involving SMR1419X & GBJ2296Z Along KPE Tunnel Towards Tampines On 04/02/2020.

Dear Cecilia,

Please conduct PRS for SMR1419X.

Note : officer in charge – Cecilia 63896530.

**** Kindly quote our reference number when replying.*

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Justin Ee <justin_ee@bw.com.sg>
Sent: Tuesday, February 11, 2020 10:03 AM
To: Chee So Chow <sochow.chee@sg.entaiping.com>; Claims Dept of CTI <claimsdept@sg.entaiping.com>
Cc: Lana <lane@bw.com.sg>; Derek Low <derek@bw.com.sg>
Subject: Fwd: Accident involving SMR1419X & GBJ2296Z Along KPE Tunnel Towards Tampines On 04/02/2020.

Hi Ms. Chow,

Good day to you,

Much appreciated which you can help us to arrange for survey and officer in charge.

Thank you so much. =)

Best regards,

Justin Ee

Workshop & Claims Advisor

BW Workshop Services Pte Ltd - www.bw.com.sg

Venture Cars Pte Ltd - www.venturecars.com.sg

291 Kaki Bukit Avenue 1

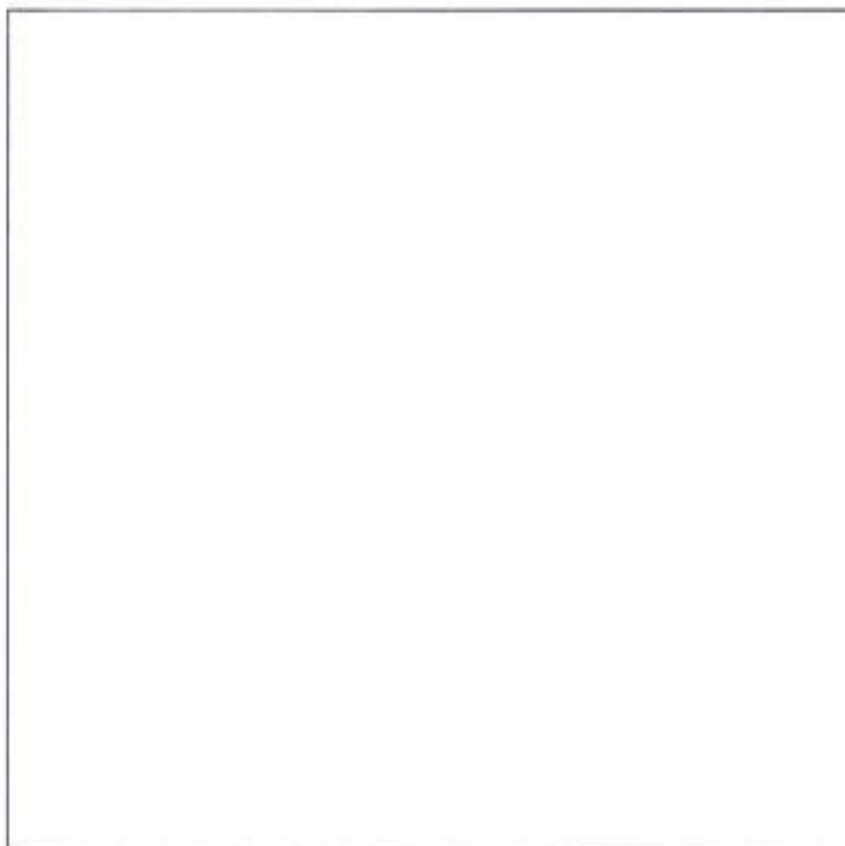
Shun Li Industrial Park, Singapore 416080

Main: 6745 8800 / Dial : 105 /

Fax: 6741 4140 / HP : 8438 4642

Email justin_ee@bw.com.sg

ARC - Accident Reporting Centre :

A small, empty rectangular box with a thin black border, likely a placeholder for a logo or a small image.A large, empty rectangular box with a thin black border, likely a placeholder for a large image or a detailed report.

----- Forwarded message -----

From: **Justin Ee** <justin_ee@bw.com.sg>

Date: Mon, 10 Feb 2020 at 16:38

Subject: Accident involving SMR1419X & GBJ2296Z Along KPE Tunnel Towards Tampines On 04/02/2020.

To: Claims Dept of CTI <claimsdept@sg.entaiping.com>

Cc: Lana <lane@bw.com.sg>, Derek Low <derek@bw.com.sg>

Dear All,

Kindly assist in the liability clearance for the above-mentioned case.

We herein attached the GIA Report & Estimate for direct settlement for your perusal.

Vehicle in the workshop waiting for survey and repair.

Kindly assist.

Thank you. =)

Best regards,

Justin Ee

Workshop & Claims Advisor

BW Workshop Services Pte Ltd - www.bw.com.sg

Venture Cars Pte Ltd - www.venturecars.com.sg

291 Kaki Bukit Avenue 1

Shun Li Industrial Park, Singapore 416080

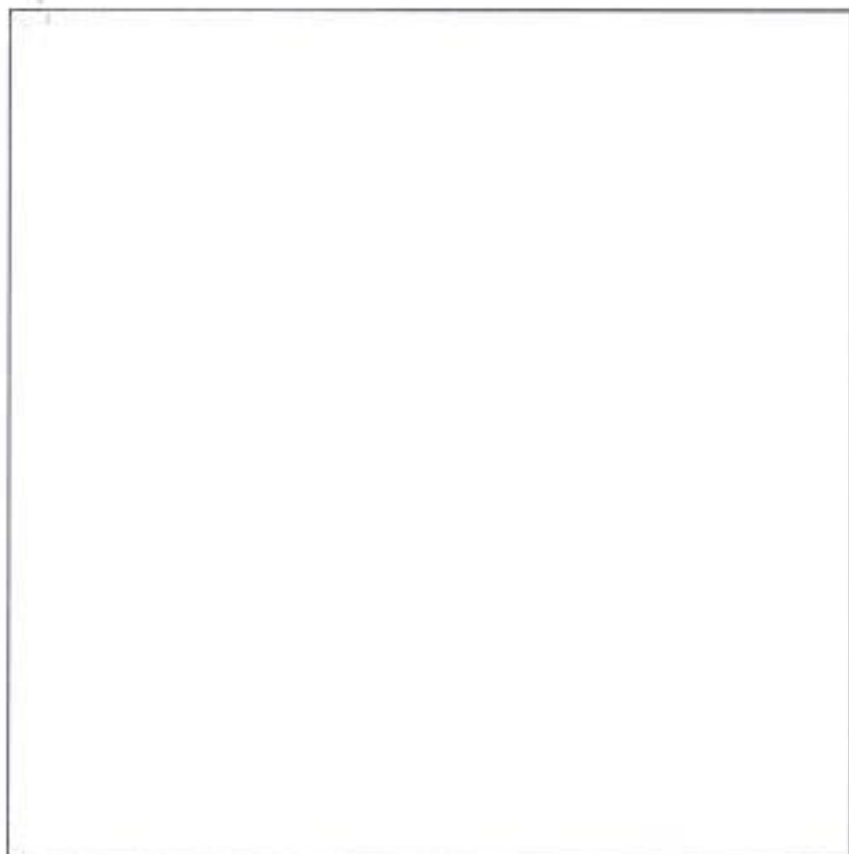
Main: 6745 8800 / Dial : 105 /

Fax: 6741 4140 / HP : 8438 4642

Email justin_ee@bw.com.sg

ARC - Accident Reporting Centre :

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> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 790G

Vehicle Details

Vehicle No.: SMR1419X
Vehicle to be Exported: No
Intended Deregistration Date: 12 Feb 2020
Vehicle Make: TOYOTA
Vehicle Model: ESQUIRE HYBRID 7-SEATER 1.8 GI CVT

Primary Colour: Black
Manufacturing Year: 2019
Engine No.: 2ZR0E45678
Chassis No.: ZWR800407680
Maximum Power Output: 100.0 kW (134 bhp)
Open Market Value: \$37,592.00
Original Registration Date: 20 Dec 2019
First Registration Date: 20 Dec 2019
Transfer Count: 0
Actual ARF Paid: \$34,629.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 19 Dec 2029
PARF Rebate Amount: \$25,971.00

Intended COE Rebate Details

COE Expiry Date: 19 Dec 2029
COE Category: B - Car above 1600cc or 97kW (130bhp)

COE Period(Years): 10
QP Paid: \$40,009.00
COE Rebate Amount: \$39,417.00
Total Rebate Amount: \$65,388.00

The information contained herein is correct as at 12 Feb 2020

OK

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID:	790G
Vehicle Details	
Vehicle No.:	SMR1419X
Vehicle to be Exported:	Yes
Intended Deregistration Date:	06 Feb 2020
Vehicle Make:	TOYOTA
Vehicle Model:	ESQUIRE HYBRID 7-SEATER 1.8 Gi CVT
Primary Colour:	Black
Manufacturing Year:	2019
Engine No.:	22R0E45678
Chassis No.:	ZWR800407680
Maximum Power Output:	100.0 kW (134 bhp)
Open Market Value:	\$37,592.00
Original Registration Date:	20 Dec 2019
First Registration Date:	20 Dec 2019
Transfer Count:	0
Actual ARF Paid:	\$34,629.00
Intended PARF Rebate Details	
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	19 Dec 2029
PARF Rebate Amount:	\$25,971.00
Intended COE Rebate Details	
COE Expiry Date:	19 Dec 2029
COE Category:	B - Car above 1600cc or 97kW (130bhp)
COE Period (Years):	10
QP Paid:	\$40,009.00
COE Rebate Amount:	\$32,007.00
Total Rebate Amount:	\$57,978.00

The information contained herein is correct as at 06 Feb 2020

OK

BW WORKSHOP SERVICES PTE LTD291 KAKI BUKIT AVE 1 SHUN LI
INDUSTRIAL PARK

Singapore 416080

6289 8800

workshop_admin@bw.com.sg

GST Registration No. : 201504834E

Company Registration No. 201504834E

**Estimates****ADDRESS**CHINA TAIPING INSURANCE
(SINGAPORE) PTE LTD

6-8 Days.

part by mt.

before part photos.

Eno Qiang - 8288 0282

12/2/2020

ESTIMATES NO. 1178

DATE 10/02/2020

VIN NUMBER

SMR1419X / ZWR800407680

MAKE & MODELTOYOTA ESQUIRE HYBRID 1.8 -
CVT**MILEAGE**

ACTIVITY	QTY	RATE	AMOUNT
REAR TAILGATE / Bmc	1	1,860.00	1,860.00
REAR TAILGATE LOCK ?	1	850.00	850.00
REAR TAILGATE TRIM OUTER CHROME (1SET) / CPA	1	640.00	640.00
LOGO "ESQUIRE" / SMC	1	75.00	75.00
LOGO "HYBRID" / SMC	1	65.00	65.00
REAR BUMPER / Re	1	1,970.00	1,970.00
REAR BUMPER SIDE RETAINER - LH & RH < LH - Re RH x NN	2	170.00	340.00
REAR BUMPER SIDE SUPPORT BRACKET - LH & RH ?	2	175.00	350.00
REAR BUMPER REFLECTOR - LH ?	1	70.00	70.00
REAR BUMPER TOWING CAP / Re	1	45.00	45.00
REAR BUMPER REVERSE SENSOR (1SET) / ODA ?	1	450.00	450.00
SIDE BUMPER - LH / CPA	1	390.00	390.00
SIDE BUMPER REVERSE SENSOR - LH / DM	1	380.00	380.00
REAR END PANEL ?	1	810.00	810.00
TAILLAMP PANEL - LH ?	1	360.00	360.00
REAR END PANEL INNER GARNISH ?	1	190.00	190.00
REAR CARGO COMPARTMENT BOX - CENTER ?	1	490.00	490.00
REAR SPARE TYRE BOX - CENTER ?	1	410.00	410.00
REAR TAILGATE INNER GARNISH ?	1	590.00	590.00
REAR FENDER - LH / Bmc	1	1,400.00	1,400.00
REAR FENDER INNER GARNISH - LH ?	1	790.00	790.00
REAR FENDER SLIDE DOOR CENTER RAIL / M:G	1	450.00	450.00

NETS & Cash only:

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number 356-305-177-7

ACTIVITY	QTY	RATE	AMOUNT
COVER - LH			
REAR FENDER QUARTER VENT DUCT ASSY - LH ?	1	110.00	110.00
REAR FENDER LAMP - LH / <i>ack</i>	1	670.00	670.00

Subtotal: 13,755.00

REAR WINDSCREEN MOULDING - S/N / <i>ack</i>	1	85.00	85.00
SEALANT - S/N / <i>ack</i>	2	45.00	90.00
REAR BUMPER CLIPS - S/N / <i>ack</i>	10	5.50	55.00

Subtotal: 230.00

TO REMOVE, CUT OUT DAMAGED PARTS, PANEL BEATING, WELDING, ALIGH, REFIT AND TO RENEW AFFECTED PARTS.	9	200.00	<i>800-1200</i>	1,800.00
TO PUTTY AND RESPRAY ON AFFECTED PORTIONS.	9	200.00	<i>1000</i>	1,800.00
TO FOCUS TAILLAMPS. TO CHECK WIRING AND LIGHTING OPERATION.	1	80.00	<i>30</i>	80.00
TO REMOVE AND REFIT REAR WINDSCREEN.	1	120.00	<i>✓</i>	120.00
TO REMOVE AND REFIT REAR FENDER GLASS - LH.	1	80.00	<i>✓</i>	80.00
TO REMOVE AND REFIT REAR UPHOLSTERY TRIMMING, ROOF LINING, SEATS, SPEAKER BOARD IN ORDER TO FACILITATE REPAIRING WORKS.	1	120.00	<i>✓</i>	120.00
TO APPLY UNDERSEALING.	1	100.00	<i>80</i>	100.00
TO CHECK AND REALIGNMENT ON CHASSIS MEMBER.	1	200.00	<i>?</i>	200.00
TO TRANSFER TAILGATE'S FITTINGS.	1	100.00	<i>60</i>	100.00
TO REMOVE AND REFIT REVERSE SENSOR.	1	80.00	<i>40</i>	80.00
TO REMOVE AND REFIT PETROL TANK IN ORDER TO FACILITATE REPAIRING WORKS.	1	150.00	<i>60</i>	150.00
TO TOW ACCIDENT VEHICLE TO WORKSHOP BY FLATBED TOWING.	1	150.00	<i>?</i>	150.00

Subtotal: 4,780.00

LKK Auto Consultants hence notify

the Repairer of the following:

- To survey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

NETS & Cash Only

Our Bank Details:

Name of Bank: DOB

Account Name: BMW Workshop Services Pte Ltd

Account Number: 356-305-177-7

SUBTOTAL

18,765.00

GST TOTAL

0.00

TOTAL

SGD 18,765.00

Accepted By

Accepted Date

Accepted By

NETS & Cash only.

Our Bank Details:-

Name of Bank : UOB

Account Name : BW Workshop Services Pte Ltd

Account Number :356-305-177-7