-4	22/03/2002 - ASS. REC. BY:		cs/C112000	24401 HU	F3 Special Instru	ction:
Marinan	Surveyor: HUCL From (Person): Tan k		ASSIGNME of		Date/Ti	ne: 12.2.20 m 12.55p.M
	Estimated Cost:	0		Bill to:		
	OD TP / WS / TP RES	ab.	338 A	3	Insured:	
	at Workshop m/s Vo		Tel: 8511 2703			
	Policy No: DMPCS	03	Claim No: SWM 20 D 200 7616 01			
	Sum Insured:	12		Excess:	\$500.00	
	Make of Veh: (Client's Record)				D.O.A.	11.2.2020
	CA (REV REP. /	4.	Person Contacted: _	strvin	H.O.I Vehicle	D. Endorsement:
		Instruction (v) Estimate		359	
	SKW	1338A-X	4			
	14/2/20 Re	vert via	merimen			
	14/2 20 Rea	approved	\$6981.37	from B	oon Sen By	Merimen
	14200 Info	imed Stev	en c/A ex	\$500	oy email	
			1.21 And	ALCOHOL:		

ASS. REC. BY: ASSI	GNMENT
	Veh No: SIW 338 A Yr Regn: 30 / 4 / 77 / 77 / 77 / 77 / 77 / 77 / 77
Est. Repairs: days Res.: Yes or No Lum Sum: % 3 Val.: Yes or No CA REV REP. 24 HRS Vehicle: IN / OUT Date: Person Contacted: Date / Time Action / Instruction	The U/C / Chassis frame / Body Structure affected due to collis
28/200 Final dig \$6574.>6 confirm	ned by amail (Red 4>47.63, 39%)
our 7k do!	
our 7k do!	ECEIVED 0 2 MAR 2020
nv - 57066 pv - 49556	Days Of Repair: H Resurvey No. of Trip: Survey Fee: Transportation:

...CLAIM SUBFOLDER...(New Assignment)

AIM SUBF	OLDER TRAC					o te but	Ins Auth ed	Status	
		the Edboutted	Adj Assigned	ecil sent	M-11 140134	I COLCU	1110 752111 0.00	898 TOOR 6	7729
Main	12 Feb 2020		12 Feb 2020 12:55 Assign					Cancel Ca	Control of the contro
	lain	Re	ference	CI	aim Details		Docume	nts	Show All
CLAIM SU	BFOLDER DE	TAILS	C.Comp STA CALL SCHOOL				d by insurer]		
Insured:	NEOH EN	YEOW, ID: ST	713050J, Tel:	+6583181515	, Email: NOE				
Vehicle Reg.	SKW338	BA				11/02/20	20 11:00 - :59		
No.:	Claim Type: OD / SNM20D200761C01			Policy/Cover			the second section is		
	OD / SN	M20D200761C	01		Note No.:	DMPCSN3	3119961903 (Co	omprenensive)	

LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Final Rpt due 21/02/2020] Adjuster: Driver/Custo NEOH ENG YEOW (42 / Male) , NRIC: S7713050J, Tel: +6583181515 Email: NOEMAIL dian:

Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:

Adj Asg. No outstanding premium. Excess \$500 (No waiver). Remarks:

ASSOCIATED MAIL RECEIVED

There are no mail for this case.

ALL ASSOCIATED TASKS

Complete View All Search Tasks Create New Task Created On Assigned By

China Taiping Insurance (Singapore) Pte. Ltd. (HQ) - Tel: 6389 6111 ... [Handled by Tan Kah Leong - 63896193]

No results.

Repairer:

Handling Insurer:

Compose Case Mail

View All

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 14 February 2020 12:12 PM

To:

Chee, Steven (VWG Singapore)

Cc:

'Cheong, Pearlyn (VWG Singapore)'; Charmaine.Kong@vw.com.sg; Foo, John (VWG

Singapore); SUR; 'Tang Shu Shi (VGS - SG/Singapore)'; Ong, Germaine (VWG

Singapore)

Subject:

SKW 338A-DOA: 11/2/2020 (CHINA TAIPING OD)

Dear Steven,

As instructed by our client, please proceed to repair the insured vehicle SKW 338A Not Exceeding Repair Cost \$7000/- or which ever lower, (Excess \$500/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

View Received Message

This mail is associated with :

*SKW338A (SNM20D200761C01)

OD
Feb 11 2020 11:00AM
[NEOH ENG YEOW]
Volkswagen Centre Singapore

Reply	Reply All Mark as Unread Print Message Delete Me	manage firsted. Jamanese van voor	
From	China Taiping Insurance (Singapore) Pte. Ltd. (I	HQ) (CHINA_TAIPING), sent on 14/02/2020 11:44 AM.	
Го			
Subject	LKK_HQ Alert - Adj Mandate Approved (\$\$6981.37) - SK	W338A - Cidilli Hallulet. Tuli Kuli 255.5	
Approved:	:6981.37.		

DOCUMENTS SUMMARY

There are no documents.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)
51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933
Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

īo:	China Taiping Insurance (Singapore) Pte. Ltd. 3 Anson Road #16-00 Springleaf Tower Singapore 079909			From: LKK Auto Consultants Pte Ltd 51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933				
Attn:	Tan Kah Le	ong	Date: 14 Feb 2020					
		Prelimina	ary Ad	vice				
					at Data	: 11/02/2020		
/ehicl	e No	: SKW338A		Accide		. 11/02/2020		
Иake		: VOLKSWAGEN JETTA GP		Policy I		DMPCSN3119961903		
Assia	nment Date	: 12/02/2020		Excess		: S\$500.00		
	of Inspection	:13/2/2020		Est. Du	uration of Repair	3:4		
	ction At	:VOLKSWAGEN CENTRE SINGAF	PORE					
	The state of the s	General Description of Damages ned impact / damages front o/s portion	on and pa	irts clair	med are consiste	nt to the accident.		
THE V								
		Repairer's Estimate (Gross)		:S\$	10,821.89			
		Revised Amount		:S\$	5,780.83			
		Check Items (Estimated)		:S\$	1,200.54			
		Total		:S\$	6,981.37			
		Lump Sum Repair		:S\$				
		Total Loss Consideration						
		New for Old Value		:S\$				
		Pre-Accident Value		:S\$	57,000.00			
		COE / PARF Rebate		:S\$	49,556.00			
201111		Salvage Value		:S\$				
		Margin for Repair		:S\$	7,444.00			
Ren	narks							
(X) The veh	icle is repairable at our adjusted am	ount. We	have a	ilso confirmed ex	cess and policy coverag		
	Kindly le	t us have your authorisation.						
() The veh	icle is uneconomical to be repaired,	you are a	dvised	to invite tender fo	or the wreck.		
C) Other or	omments :						

Nivitha (LKK Auto)

From:

Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>

Sent:

Wednesday, 12 February 2020 12:47 PM

To:

'assignments'

Cc:

steven.chee@vw.com.sg

Subject:

RE: OUR REF: SNM20D200761/SKW338A/TKL - SKW338S CHINA TAIPING

OD/RECOVERY CLAIM DOA: 11/02/2020

Attachments:

1802_001.pdf

Dear LKK.

We refer to the email below.

Please assists to conduct survey for the above vehicle.

Thank you.

Regards

Tan Kah Leong

Assistant Executive Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6193 | F: (65) 6222 7175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/

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From: Claims Dept of CTI

Sent: Wednesday, February 12, 2020 12:18 PM

To: Tan Kah Leong <KahLeong.Tan@sg.cntaiping.com>; steven.chee@vw.com.sg

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200761/SKW338A/TKL - SKW338S CHINA TAIPING OD/RECOVERY CLAIM DOA:

11/02/2020

Dear Kah Leong,

Please assist OD claim - SKW338A.

Note: officer in charge - Kah Leong 63896193.

*** Kindly quote our reference number when replying.

Thank you

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sq cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>

Sent: Wednesday, February 12, 2020 8:32 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Subject: SKW338S CHINA TAIPING OD/RECOVERY CLAIM DOA: 11/02/2020

Dear claims,

Please arrange for survey

Thanks You,

Best Regards,

Steven Chee, Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson) 1 Kampong Ampat Singapore 368314

DID: +65 6922-3511 Mobile: +65 8511-2203 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 steven.chee@vw.com.sq

https://www.volkswagen.com.sg/



From: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Sent: Wednesday, 12 February 2020 8:06 AM

To: Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg>

Subject: Scan Image

Internal

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

Gender

Mobile Number Fax Number

Contact Number

EMail Address

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

	ACCIDENT STATEMENT
Date Of Report	11/02/2020 16:39
Date Of Accident	11/02/2020 11:00
Exact Location Of Accident	12 LOR BAKAR BATU OPENSPACE CARPARK
Country/State of Loss	SINGAPORE
	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SKW338A
Insured/Policyholder	
Name Of Registered Owner	NEOH ENG YEOW
NRIC No	SXXXX050J
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-83181515
Alternative Phone No	OFFICE-83181515
Vehicle Particulars	
Manufacturer	VOLKSWAGEN
Model	JETTA TSI HIGH 90 D7F
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR
Insurance Company	
Name of Insurance Company	CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	DMPCSN3119961903
Cover Note Number	
Driver	
Name of Driver	NEOH ENG YEOW
NRIC No	SXXXX050J
Date Of Birth	18/05/1977
Occupation	INDOOR
Date Of Driving Pass	06/07/1999
Driving Experience	20 YEARS AND 7 MONTHS
	4 4 4 4 E

MALE

NOEMAIL

(LOCAL) +65-83181515

OFFICE-83181515

Address

APT BLK 128B PUNGOL FIELD WALK

#10-361 SINGAPORE

Postcode

822128

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured

OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident

HIT AND RUN / VANDALISM / DAMAGED WHILST PARKED

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

NO

Number of vehicles (including own vehicle) involved in the accident

2

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?

Was any other material or property damaged?

I have been approached by unknown person(s)

YES

soliciting/offering accident claims assistance.

NO

Number of Passengers (Including Driver)

0

Details of Police Action

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

REFER TO SKETCH PLAN

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

NO

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

UNKNOWN

Vehicle Make/Model/Colour

Details Of Properties

PRIVATE CAR

Vehicle Category Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan Pg. 1

SKETCH PLAN

IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- Any false reporting may be referred to the Police for investigation.
- 6. The report will be forwarded by the insurers of the GiA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature Date & Time

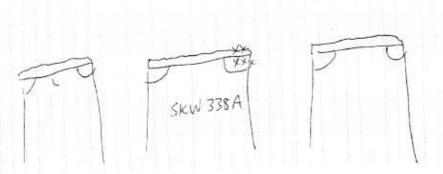
Driver's Signature (If driver is not the policyholder) Date & Time:

Name NRIC/FIN No .: OLKSWAGEN

81030002

Reporting Centre Personnel's Signature

SKETCH PLAN



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

ESCRIBE CIRCUMSTANCES OF			X 199	
Un 11/2/2020 at Vehicle at location my company On the same do noticed a blue	compound and y at about 11	corpork to ream, I were a front my	ny office	not.
vehicle in order	tion my night	head light co	iver was	olamage.
There was no	note on my 1	jehick.		
	V.			
				= 2 = = = = = = = = = = = = = = = = = =
contract -				in the second
			575	KSWAGEN
DECLARATION			1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	12 DE 18 15
DECLARATION	lars are true in every respect.		1 5	INGLIFORE

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature Date & Time:

Oriver's Signature

(If driver is not the policyholder)

Date & Time:

Name: I

NRIC/FIN No.:





1 of 2

Report No. E/20200211/2035

POLICE REPORT (NP299)

Police Station Of Origin Aljunied NPP 13 Joo Seng Road #01-69 SINGAPORE 360013

Tel No: 1800-2809999

Date/Time Report Made 11/02/2020 13:50	Vide Rep	Vide Report No.			
Name Of Informant NEOH ENG YEOW	10/14	C 128B PUN ORE 82212	NGGOL FIELD WA	ALK #10-361	
ID Type / ID No. NRIC NO / S7713050J	Contact No. Home/Office		Mobile 83181515		
Nationality SINGAPORE CITIZEN	Email Address				
Occupation SALES COORDINATOR	Sex Male	Age 42	Date of Birth 18/05/1977	Race Chinese	
Institution/School Name	Language				
Date/Time Of Incident 11/02/2020 11:00	Location Of Incident 12 LORONG BAKAR BATU UNNAMED SINGAPORE 348745				
	Open sp	oace Carpa	rk		

Brief details.

On 11/02/2020 at about 0930hrs, I parked my vehicle bearing the plate number SKW338A at the said location open space carpark Lot number 212 in my company compound and left to my office.

On the same day at about 11am, I went over to my vihecle and noticed a blue scratches on the front right side of my vehicle in addition my right headlight cover was damage. There was no note on my vehicle.

Signature Of Officer Recording The Report:	Signature Of Informant:
E / Sgt 2 LEONG TONG BAO	J. J. J.
Signature Of Interpreter: Not applicable	Date/Time: 11/02/2020 13:50
Officer In-Charge Of Case: E / Tanglin Police Divisional Investigation Branch / SI SENG BEE LAN, JACE Contact No.: 62959999	Classification Of Case:

Authentication Stamp







2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. E/20200211/2035

I then seek assistance from the budilding management namely Sulina Hp: 9100 6711 to retrived any CCTV and was advise to lodge a police report. The management then gave me the car park in-charge from G tech namely Steven Goh Hp: 9380 2971.

I wish to state that there are two vhichle bearing the plate number SLH 4677L and SLB5302T parked infront of my vehicle. Both vehicle had a in- car camera. I do not have a in-car camera. I have no suspect in mind.

Signature Of Officer Recording The Report:

E / Sgt 2 LEONG TONG BAO

Signature Of Interpreter: Not applicable

Officer In-Charge Of Case: E / Tanglin Police Divisional Investigation Branch / SI SENG BEE LAN, JACE Contact No.: 62959999

Authentication Stamp

Signature Of Informant:.

Date/Time:

11/02/2020 13:50

Classification Of Case:



> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	1272
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	050J
Vehicle No.:	SKW338A
Vehicle to be Exported:	No
Intended Deregistration Date:	14 Feb 2020
Vehicle Make:	VOLKSWAGEN
Vehicle Model:	JETTA GP 1.4 TSI 90 A/T HL HID 1634G5
Primary Colour:	White
Manufacturing Year:	2015
Engine No.:	CAXF82226
Chassis No.:	WVWZZZ16ZGM005848
Maximum Power Output:	90.0 kW (120 bhp)
Open Market Value:	\$21,584.00
Original Registration Date:	30 Dec 2015
First Registration Date:	30 Dec 2015
Transfer Count:	(a)
Actual ARF Paid: Intended PARF Rebate Details	\$22,218.00
PARF Eligibility:	Yes
PARF Eligibility Expiry Date:	29 Dec 2025
PARF Rebate Amount: Intended COE Rebate Details	\$16,663.00
COE Expiry Date:	29 Dec 2025
COE Category:	A - Car up to 1600cc & 97kW (130bhp)
COE Period(Years):	10
QP Paid:	\$56,001.00
COE Rebate Amount:	\$32,893.00
Total Rebate Amount:	\$49,556.00

The information contained herein is correct as at 14 Feb 2020

ОК

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volkswagen jetta

Depreciation ▼ Year Reg

Home » Used Cars » Lake View Credit Pte Ltd » Volkswagen Jetta GP 1.4A TSI

Volkswagen Jetta GP 1.4A TSI

Overview

Financial

Insurance

Accessories

Similar

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Photos

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PREM



Lake View Credit Pte Ltd



Price \$58,800 Reg Date 22-Dec-2015 Depreciation 🗇 \$8,550 /yr (5yrs 10mths 7days COE left) View models with similar depre 2015 Manufactured 7 33,421 km (8.1k /yr) Mileage Transmission Auto Road Tax \$620 /yr \$17,523 OMV 🕝 Dereg Value \$46,508 as of today (change) \$17,523 ARF COE (7) \$56,989

Engine Cap

1,390 cc

Power

90.0 kW (120 bhp)

Curb Weight (7)

1,417 kg

No. of Owners (7)

Type of Vehicle

Mid-Sized Sedan

Features

1.4L TSI Engine, 120 BHP, 7 Speed DSG Auto Transmission, Airbags, ABS, Auto Headlights/Rain Sensors, Front/Rear Disc Brakes, Knockdown Rear Seats. View specs of the Volkswagen Jetta (2011-2017)

Accessories

Sports Rims, Leather Seats, Factory Fitted Audio System With Steering Controls, Reverse Sensors, Dual Zone Aircon System With Rear Aircon, Solar Film.

Description

Severely Under Utilized, Striking White Jetta 1.4A! Totally Like New, See To Fall In Love! Unbelievable Low Mileage Done 33421km. Lady Owner. New Pirelli Tyres. Road Tax Till Jun 20, 100% Accident Free. In House Loan With Low Rates. Price Negotiable. Call Now!

Category

Status

PARF Car, Premium Ad Car, Low Mileage Car

DOA 11/2/20

Resources

Available

ket value of your existing car for free. Get started

Poper 8000 ym

8000 jh - 666

40000 + 6666 + 1/ADDOGETOR

= 17775





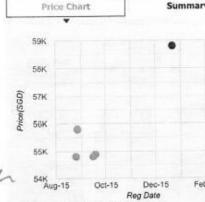












Click on the point to view the vehicle

Shortlist

Compare

More Actions

Seller Information

Lake View Credit Pte Ltd

Add no



中国太平保险(新加坡)有限公司

CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Co. Red. No. 2002083848

MXIE R SN ANO144A Cov. Type: C

MOTOR PRIVATE CAR

CERTIFICATE OF INSURANCE

oter Vehicles (Third-Party Risks and Compensance) Act (Chapter 189) Motor Vehicles (Third-Party Risks and Compensation) Rules, 1960 Road Transport Act, 1987 (Malaysia) Motor Vehicles (Third-Party Risks) Rules, 1969 (Melaysia)

ORIGINAL

CERTIFICATE No.

DMPC5N3119961903

Engine No :CAXF82226 ChaNo: www.zzz16zgM005848

1. Index Mark and Registration Number of Vehicle

SKW338A

2. Name of Policy Holder

NEOH ENG YEOW

30 December 2019 Named Drivers Ex Sect. I \$5500.00

Effective date of the Commencement of Insurance for the purposes of the Regulations Ordinance of Enactment

Additional Ex Other than Named Drivers:

Ex Sect. I - Age <= 25...... \$53,000.00

4. Date of Expiry of Insurance

29 December 2020 Ex Sect. I - Age >= 26...... 5\$500.00

" Age as at date of accident

- 5. Parsons or Classes of Persons entitled to drive"
 - (a) The Policyholder.
 - (b) Any other person who is driving on the Policyholder's order or with his permission.

Provided that the person driving is permitted in accordance with the licensing or other laws or regulations to drive the Motor vehicle or has been so permitted and is not disqualified by order of a Court of Law or by reason of any enactment or regulation in that behalf from driving the Motor Vehicle.

8. Limitations as to use;*

use for social, domestic and pleasure purposes and for the Policyholder's business. The policy does not cover use for hime or reward tuition driving test racing pace-making, reliability trial, speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with the Motor Trade.

Excess whichever is applicable for losses occurring outside Singapore (Constructive Total Loss/Theft) will be doubled.

one time waiver of Excess for the first \$\$1,000 will apply to the Insured and Named Drivers in the event of Own Damage Claim at our Authorised Workshops for each Policy Year.

HIRE PURCHASE CO. : DBS BANK LTD AS HP OWNER
*Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Perty Risks and Compensation) Act (Chepter 189)
and Section 95 of the Road Transport Act 1987 (Malaysia), are not to be included under these healtings.

I/We hereby Certify that the policy to which this Certificate relates is issued in accordance with the provisions of the Motor Vehicles (Third-Party Risks and Compensation) Act (Chapter 189) and Part IV of the Road Transport Act, 1987 (Malaysia).

Please see reverse

Issued By:LIAN.HONG.FIE.LID. Authorised Officer For CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

Authorised Signatory

MANA

VOLKSWAGEN CENTRE SINGAPORE 13/2/1020 ELIM

17 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985052







Quotation

Non binding - Preview

Company CHINA TAIPING INSURANCE (S) PL

#18-00 SPRINGLEAF TOWER Singapore 079909

3 ANSON ROAD

Customer Details:

NEOH ENG YEOW 128B PUNGGOL FIELD WALK

#10-361 Singapore 822128 Page

1/2

Document no. Document date Customer no. Customer GST-ID

Dealer

Job order number Job order date Service Advisor

11-02-2020 5211001170 200208384E 39999

2020000422/1 11-02-2020 TIOW CHUAN CHEE

License plate SKW338A

Model code 1634G7

First registration 30-12-2015

VIN WVWZZZ16ZGM005848 Model

JETTA TSI High 90 D7F

Mileage 89,855

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	MAL	pcs.	280.00	#1	280.00	299.60
	Diagnostic and Programming	4	pcs.	480.00	#1	480.00	513.60
5C6807217AKGRU	Cover For Bumper Primed (/-)	1	pcs.	1,155.17	#1	1,155.17	1,236.03
5C6807183A	Guide Piece BUMPER SIDE BRACKET LH X (500)	1	pcs.	33.43	#1	33.43	35.77
5C6807184A	Guide Piece BUMPER SIDE BRACKET RH ?	1	pcs.	33.43	#1.	33.43	35.77
5C6805706J	Guide BUMPER CENTRE BRACKET ? X (544)		pcs.	106.61	#1	106.61	114.07
5C6853666E 9B9	Cooling Air Grill Satin B FOG LAMP GRILLE RH × (5v 5)	1	pcs.	91.92	#1	91.92	98.35
5C8941752B	Gas Discharge Headlight W	1	pcs.	3,340.83	#1	3,340.83	3,574.69
5C7941700R	Halogen Fog Lamp ? FIH X (SUL)	1	pcs.	263.64	#1	263.64	282.09
1J0973737	Flat Contact Housing With 7 X (SVE)	2	pcs.	18.43	#1	36.86	39.44
		3	pcs.	✓ 840.00 X I	#1	2,520.00	2,696.40
	Spray Painting 2	3	pcs.	✓ 800.00 X 7_	1600 #1	2,400.00	2,568.00
	NUMBER PLATE (SVC) CHINA TAIPING OD DOA: 11/02/2020 EXCESS: \$500 SURVEY BY:	1	pcs.	80.00	#1	80.00	85.60

Quotation valid till 18-02-2020

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	10,061.89	7%	757.53	10,821.89 _{//}	11,579.42
Total	760.00	10,061.89		757.53	10,821.89	11,579.42

Customer

Service Advisor

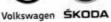
⁻⁻⁻⁻VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions). ----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue Singapore 639176

Biz. Reg. No.: 199101494Z GST No.: M200985052





2/2



Quotation

Page

Non binding - Preview

Company CHINA TAIPING INSURANCE (S) PL 3 ANSON ROAD #18-00 SPRINGLEAF TOWER Singapore 079909 Customer Details: Mr NEOH ENG YEOW 128B PUNGGOL FIELD WALK #10-361 Singapore 822128 Document no.
Document date
Customer no.
Customer GST-ID
Dealer

Job order number Job order date Service Advisor 11-02-2020 5211001170 200208384E 39999 2020000422/ 1 11-02-2020

TIOW CHUAN CHEE

License plate SKW338A Model code 1634G7 First registration 30-12-2015

WVWZZZ16ZGM005848

Model JETTA TSI High 90 D7F Mileage 89,855

production from the solution of the solution o

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9 Singapore 639197 Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice Preview

Company

CHINA TAIPING INSURANCE (S) PL

3 ANSON ROAD

#18-00 SPRINGLEAF TOWER

Singapore 079909

Customer Details:

Mr NEOH

ENG YEOW 128B PUNGGOL FIELD WALK

#10-361

Singapore 822128

Page

Document no.

Document date

Customer no.

Customer GST-ID Dealer

Job order number Job order date

Service Advisor

1/2

26-02-2020 5211001170

200208384E 39999

2020000451/1 14-02-2020

TIOW CHUAN CHEE

License plate SKW338A

Model code 1634G7

First registration

30-12-2015

VIN WVWZZZ16ZGM005848 Model

JETTA TSI High 90 D7F

Mileage

95,705

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
	Check Short Circuit / Harness Repair	1	pcs.	280.00	#1	V280.00	299.60
	Diagnostic and Programming	1	pcs.	480.00	#1	V 480.00	513.60
5C8941752B	Gas Discharge Headlight W	1	pcs.	3,340.83	#1	3,340.83	3,574.69
0000	H/LAMP RH A/O 14/2/2020					0.025014/20	
5C6807184A	Guide Piece	1	pcs.	33.43	#1	33.43	35.77
	BUMPER SIDE BRACKET						
	RHS-AO-24022020				12020		000.00
	LABOUR	1	pcs.	840.00	#1	840.00	898.80
	Spray Painting	2	pcs.	800.00	#1	1,600.00	1,712.00
	Insurance Excess	1	pcs.	-500.00	#1	-500.00	-535.00
	Collection of Insurance Excess and		35				
	deductible						
	CHINA TAIPING OD						
	DOA: 11/02/2020						
	EXCESS: \$500						
	SURVEY BY : HOCK ANN(LKK)						

Tax Code	Labour	Material	GST %	GST	Total amount excl. GST	Total amount incl. GST
#1	760.00	5,314.26	7%	425.20	6,074,26	6,499.46
Total	760.00	5,314.26	TWO INTO	425.20	6,074.26	6,499.46

Fronten Frolma Aunt by 451

Customer

Service Advisor

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

---VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).----

VOLKSWAGEN CENTRE SINGAPORE

17 Tuas Avenue 9 Singapore 639197

Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice

Preview

Company CHINA TAIPING INSURANCE (S) PL 3 ANSON ROAD #18-00 SPRINGLEAF TOWER Singapore 079909

Customer Details: Mr NEOH ENG YEOW 128B PUNGGOL FIELD WALK #10-361 Singapore 822128

2/2 Page Document no. Document date Customer no. Customer GST-ID Dealer Job order number Job order date Service Advisor

26-02-2020 5211001170 200208384E 39999 2020000451/1 14-02-2020 TIOW CHUAN CHEE

License plate SKW338A

Model code 1634G7

First registration 30-12-2015

VIN WVWZZZ16ZGM005848 Model JETTA TSI High 90 D7F Mileage 95,705

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG, Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

Veron Chen (LKKAuto)

From:

Veron Chen (LKKAuto)

Sent:

Friday, 28 February 2020 12:32 PM

To:

Tang Shu Shi (VGS - SG/Singapore); SUR

Cc:

Chee Steven (VGS - SG/Singapore); Ong, Germaine (VWG Singapore); Hock Ann

(LKK Auto)

Subject:

RE: FINALISATION SKW338A

Dear Shu Shi.

Confirmed amount \$6574.26 before excess \$500 and GST @ 4 working days

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>

Sent: Thursday, 27 February 2020 11:01 AM

To: SUR <sur@lkkauto.com>

Cc: Chee Steven (VGS - SG/Singapore) <steven.chee@vw.com.sg>

Subject: FW: FINALISATION SKW338A

Hi Veron,

Please see attached finalized.

Please revert, thank you.

Best Regards,

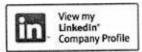
Tang Shu Shi Insurance Service Advisor Aftersales

Volkswagen Centre Singapore (Macpherson)

1 Kampong Ampat Singapore 368314

Direct line: +65 6922-3502 Mobile: +65 9386-7833 Main Line: +65 6305-7299 Main Fax: +65 6285-8620 Email: shushi.tang@vw.com.sg https://www.volkswagen.com.sg/





From: Ong Germaine (VGS - SG/Singapore) < Germaine.ong@vw.com.sg>

Sent: Wednesday, 26 February 2020 3:49 PM

To: hockann@lkkauto.com

Cc: Chee Steven (VGS - SG/Singapore) < steven.chee@vw.com.sg >; Tang Shu Shi (VGS - SG/Singapore)

<shushi.tang@vw.com.sg>

Subject: FINALISATION SKW338A

Dear Hock Ann

Pls see attached finalisation

COR: As per attached

4 working days

Pls revert

Best Regards,

Germaine Ong Body and Paint Department Volkswagen Group Singapore Pte Ltd 17 Tuas ave 9 Singapore 639197

Hp: +6592361588 germane.ong@vw.com.sg http://www.vw.com.sg



...CLAIM SUBFOLDER...(Pending for Survey Report)

	OLDER TRA		Adi Assignish	Adj Rpt	Adj Sub	mitted	Ins Auth'ed	Status			
2000	Notified 12 Feb 2020	Est Submitted	Adj Assigned 12 Feb 2020 12:55 Edit Adj Rpt	S\$6,574.26 Edit Estimate	S\$6,57	4.26		Pending Report Cancel	for Surv	ey	
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CLAIM SU	BFOLDER DI	ETAILS	Pro-10 man man man man man		parallel and the same and the same	-	d by insurer]				
Insured:		G YEOW, ID: S7	713050), Tel:	+6583181515	, Email: NOE	MAIL					
Vehicle Reg	-	0.000			Date of Loss:	11/02/20 [49 Mon	020 11:00 - :59 ths and 12 Days	From LTA R	eg Date (N	lan Yr)]	
Claim Type:	OD / SN	M20D200761C	01		Policy/Cover Note No.:	DMPCSN	3119961903 (Co	mprehensiv	prehensive)		
		Excess: S\$500.00 Volkswagen Centre Singapore (MacPherson) 1 KAMPONG AMPAT, 368314 Macpherson - Tel:									
Repairer:	Volkswa	gen Centre Singa	pore (MacPher	rson) 1 KAMP	ONG AMPAT, 36	8314 Mac	pherson - Tel:	v o consiste row	St. Moore Resource		
Handling Insurer:	China Ta	iping Insurance	(Singapore) Pt	e. Ltd. (HQ)	- Tel: 6389 611	l1 [Han	dled by Tan Kah	Leong - 63	21/02/2	0201	
Adjuster:	LKK Auto	Consultants Pto	Ltd (HQ) - Tel	: 6256-3561 .	[Handled by	LEE HOCK	CANN] [FINA	ii Kpt uuc	21/02/2	020]	
Driver/Cust dian:	NEOH EN	G YEOW (42 / Male	e), NRIC: S77	13050J, Tel:	+6583181515	Email: N	OEMAIL				
Adj Asg. Remarks:	No outsta	nding premium. E	xcess \$500 (No	waiver).							
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CHINA_	TAIPING (14/	02/2020): Alert -	Adj Mandate A	pproved (S\$	5981.37) - SK	W338A -	Claim Handler:	Tan Kah L	eon		
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Claim Documents

*SKW338A (SNM20D200761C01) OD Feb 11 2020 11:00AM [NEOH ENG YEOW] Volkswagen Centre Singapore

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Documents Checklist

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DOCUMENTS CHECKLIST There are no document checklists configured.	
There are no document checkbase company	
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ)	

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

China Taiping Insurance (Singapore) Pte. Ltd.

Our File No:

CS/CTI20002440/HVF3S2

3 Anson Road, #16-00 Springleaf Tower Singapore 079909

Date:

03/03/2020

REFERENCE

Insured/Claimant:

NEOH ENG YEOW

Policy No:

DMPCSN3119961903

Date of Loss:

11/02/2020

Nature of Claim:

OD

Claim No:

SNM20D200761C01

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No:

SKW338A

Make & Model:

VOLKSWAGEN JETTA GP, 1.4 TSI 90 HL HID 1634G5

Engine No:

CAXF82226

94826 km

Reg. Date:

(A)

30/12/2015 (Man. Year: 2015)

Chassis No: Odometer:

WVWZZZ16ZGM005848

Colour: Engine Capacity: White

1390 cc

\$\$57,000.00

Market Value/New Car Price: Sum Insured (S\$):

Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition:

Good

Steering (Serviceable):

Footbrake (Serviceable): Yes

Yes

Handbrake (Serviceable):

Yes

Engine Modification:

No

Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size:

225/45 R17

Rear Tyre Size:

225/45 R17

Front Left Side:

Michelin 5 mm Michelin 5 mm Rear Left Side: Rear Right Side: Michelin 5 mm Michelin 5 mm

Front Right Side: The above values represent the remaining tyre treads depth

COST OF CLAIMS		Repairer's	Adjuster's	Difference	Diff %
Parts		5,141.89	3,374.26	1,767.63	34.38
Miscellaneous Items		0.00	0.00	0.00	
Labour		5,680.00	3,200.00	2,480.00	43.66
Paintwork Labour		0.00	0.00	0.00	
Towing		0.00	0.00	0.00	
	Calculated Gross Total (S\$)	10,821.89	6,574.26	4,247.63	39.25
	- Excess (S\$)	500.00	500.00	0.00	0.00
	(S\$)	10,321.89	6,074.26	4,247.63	41.15
	+ GST 7.00/7.00% (S\$)	722.53	425.20	297.33	41.15
	Nett Amount (S\$)	11,044.42	6,499.46	4,544.96	41.15

INSPECTION

Date of Assignment:

Date Inspected:

12/02/2020

13/02/2020

Inspected At:

Volkswagen Centre Singapore (MacPherson)

1 KAMPONG AMPAT Singapore 368314

Estimated Period of Repair:

4.0 days

LEE HOCK ANN Adjuster:

Manager:

VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but

https://singapore.merimen.com/claims/index.cfm?fusebox=MTRadjuster&fuseaction=gen_printrpt&caseid=915150&extid=331214&CFID=68082263&C... 1/4

any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

F=Franchise part, S=SpcNett.

Reference

Version: 1.0 (Last Synchronised: 03 Mar 2020) Part Source: MRM-SG

VOLKSWAGEN JETTA GP 1.4 TSI 90 HL HID 1634G5 (A) (Catalogue:Merimen Singapore 1.0) 143 Parts:

Repairer's (Price-denominated Standard List) Labour:

*NUMBER PLATE

Print Code: (Unsubmitted, no print-code for SKW338A) These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the Validity:

END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts				Repairer's	Amount
No.	Qty Part No.	Particulars	Condition	Repairers	- Amount
		The same of the sa	Repair	1,155.17 FS	*-FS
1	1	*COVER FOR BUMPER PRIMED *GUIDE PIECE: BUMPER SIDE BRACKET LH	Serviceable	33,43 FS	*-FS
2	1		Crushed	33.43 FS	*33,43 FS
3	1	*GUIDE PIECE: BUMPER SIDE BRACKET RH	Serviceable	106.61 FS	*-FS
4	1	*GUIDE: BUMPER CENTRE BRACKET		91.92 FS	*-FS
5	1	*COOLING AIR GRILL SATIN B: FOG LAMP GRILLE RH	Serviceable		*3,340.83 FS
6	1	*GAS DISCHARGE HEADLIGHT W: H/LAMP RH	Cracked		
-	-1	*HALOGEN FOG LAMP: FOG LAMP RH	Serviceable	263.64 FS	*-FS
7	1	*FLAT CONTACT HOUSING WITH: H/LAMP WIRE HOUSING	Serviceable	36.86 FS	*-FS
8	2	*FLAT CONTACT HOUSING WITH: H/LAWIP WIRE 110001110	Serviceable	80.00 FS	*-FS
325	2	+NUMBED DI ATE	Serviceable	30.0010	

Report was unsubmitted during this print-out.

Total Parts (S\$)

3,374.26

5,141.89

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended	Labour
Recommended	Labour

Re №	COMMENDED LABOUR Particulars	Lab.Type	Repairer's	Amount
<u>Lab</u>	our Items	New	280.00	280.00
1	CHECK SHORT CIRCUIT / HARNESS REPAIR.	New	480.00	480.00
2	DIAGNOSTIC AND PROGRAMMING.	New	2,520.00	840.00
3	SPRAY PAINTING.	New	2,400.00	1,600.00
		Gross Labour Cost (S\$)	5,680.00	3,200.00
	Report was uns	ubmitted during this print-out.		

< END OF ESTIMATES >