

Veron Chen (LKKAuto)

From: Claims <claims@premiumauto.com.sg>
Sent: Thursday, 28 May 2020 5:10 PM
To: Veron Chen (LKKAuto); SUR; Steve Chen (LKK Auto)
Cc: claims@premiumauto.com.sg
Subject: RE: LOD - AMENDED FINAL REVISION - SKJ5859Z - OD AIG - SURVEYED 11 FEB 20
Attachments: SKJ 5859 Z.pdf

Dear Veron,

Attached LOD for your perusal.

We seek to request acceptance of LOD and your process of settlement by email/soft copy at this stage due to delays in post of original documents to your good office. Should you need the original urgently and can only act upon receipt, do acknowledge this email to let us know for our arrangement.

Thank you.

**Best Regards,
Nadia
Claims Administrator**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]
Sent: Thursday, 16 April, 2020 5:00 PM
To: jiayee.yap@premiumauto.com.sg; SUR <sur@lkkauto.com>; (boojohnny@gmail.com) <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; claims@premiumauto.com.sg
Subject: RE: AMENDED FINAL REVISION - SKJ5859Z - OD AIG - SURVEYED 11 FEB 20

Dear Jia Yee,

Re-confirm repair cost of \$9988.24 before excess \$1000 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: jiayee.yap@premiumauto.com.sg [<mailto:jiayee.yap@premiumauto.com.sg>]

Sent: Thursday, 16 April 2020 3:10 PM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; 'Boo seng yak' <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; 'Carrine Leong' <carrine.leong@premiumauto.com.sg>; 'Chang Chee Sing' <claims@premiumauto.com.sg>

Subject: AMENDED FINAL REVISION - SKJ5859Z - OD AIG - SURVEYED 11 FEB 20

Hi Veron,

Amended Revised estimate is attached.

Please re-confirm repair cost of \$9988.24 @ 4 days of repairs.

Your early closure is well appreciated.

Thanks & Best Regard

JiaYee Yap

Claims Administrator

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 **d.** +65 6768 9925 **f.** +65 6841 1183

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Sent: Tuesday, 17 March 2020 8:53 AM

To: Boo seng yak <boojohnny@gmail.com>; Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: RE: FINAL REVISION - SKJ5859Z - OD AIG - SURVEYED 11 FEB 20

Dear Mr Boo,

Confirm repair cost of \$10,268.24 before excess \$1000 and GST @ 4 days of repairs.

Kindly send us invoice and discharge voucher for us to close file.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com>

Sent: Monday, 16 March 2020 4:05 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing <claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg

Subject: FINAL REVISION - SKJ5859Z - OD AIG - SURVEYED 11 FEB 20

Hi Steve and all,

Revised estimate and B4 paint photographs is attached.

Please confirm repair cost of \$10,268.24 @ 4 days of repairs.

Your early closure is well appreciated.

Best regards - jb