07 vehicle no.: 5m + 2024 Ar insurance.
Ces (Ar 4 2000 2414 / Egf3 50 15: 04) 01/2020

27/07/20 0 1.5/p informed 70my c/p the supplementary by ement.

1913/200 2.56pm confromed with Mr Boo final fig & 16133,76, 2 days.

CRCA to 14178.24, 47%)

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 19 March 2020 2:56 PM

To:

Boo seng yak; Steve Chen (LKK Auto); SUR; Carrine Leong; Chang Chee Sing;

jiayee.yap@premiumauto.com.sg

Subject:

RE: FINAL REVISION - SMA202A - OD AIG - SURVEYED 11 FEB 20

Dear Mr Boo,

WITHOUT PREJUDICE

Confirm final fig \$16,133.76 before excess \$300.00 & GST and 7 repair days.

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Boo seng yak <boojohnny@gmail.com> Sent: Wednesday, 18 March 2020 3:57 PM

To: Steve Chen (LKK Auto) <SteveChen@lkkauto.com>; Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR

<sur@lkkauto.com>; Carrine Leong <carrine.leong@premiumauto.com.sg>; Chang Chee Sing

<claims@premiumauto.com.sg>; jiayee.yap@premiumauto.com.sg
Subject: FINAL REVISION - SMA202A - OD AIG - SURVEYED 11 FEB 20

Hi Steve and all,

Revised estimate and photographs is attached.

Please confirm repair cost of \$16,133.70 @ 7 days of repairs exclude 1 Sunday.

Your early closure is well appreciated.

Best regards - jb

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Thursday, 27 February 2020 1:51 PM

To:

Claims Dept; SUR

Subject:

RE: SMA 202 A - AIG OD CLAIM - vehicle in

Attachments:

SMA202 SUPP.pdf

Dear Tony,

Please proceed repair the supplementary as attached.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>

Sent: Friday, 14 February 2020 11:01 AM

To: Claims Dept <claims@premiumauto.com.sg>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>

Subject: RE: SMA 202 A - AIG OD CLAIM - vehicle in

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle SMA 202A (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept < claims@premiumauto.com.sg>

Sent: Friday, 14 February 2020 8:30 AM

To: Shiau Chan (LKKAuto) < siewsc@lkkauto.com >; SUR < sur@lkkauto.com >; Admin-D (LKKAuto) < admin-

d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SMA 202 A - AIG OD CLAIM - vehicle in

Dear Shiau Chan,

Attached amended GIA report for your kind reference.

Claim Audit

lo.	On	Audit	Remarks	By
			Remarks	Бу
	08 Feb 2020	Clm Veh Model		[] Merimen Administrato
	12:59	Changed		
	08 Feb 2020 12:59	Clm Created	Reg No: SMA202A, Policy No: 1800071832 , Acct Date: $2020/02/07$, Claim Type: SC. Insurer: AIG As ia Pacific Insurance Pte, Ltd. (SG), Ins.Status => Notification, Created from SAS:MPA120017577	[I] Merimen Administrato
	12 Feb 2020 10:59	CIm Registration Modified	Setl.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	12 Feb 2020	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	10:59 12 Feb 2020	Adj Co	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
<i>c</i>	10:59 12 Feb 2020	Assigned Adj Next Rpt	Next Rpt:Final Rpt.Due Date:2020/02/21	[A] LEE SU
	10:59 12 Feb	Changed Adj Mandate		THING
7	2020 10:59 12 Feb	Set Clm	Approved:8000.00.Reinsp:Adj decides.	THING
8	2020 10:59	Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	12 Feb 2020 10:59	Clm Veh Model Changed	(205280) AUDI A3 999cc TFSI (A).	[A] LEE SU THING
10	12 Feb 2020 11:00	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] LEE SU THING
11	12 Feb 2020 18:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/02/21	[A] CELINE FONG
12	12 Feb 2020 18:04		Cur.Req:18290.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] CELINE FONG
13	13 Feb 2020 10:05	CIm Registration Modified	Acct Time:18:45:00->18:00:00. Pol No: 1800071832->1800071832. Init.Est.:->4,000 - 5,000.	[I] Nadaraja Deeban
14	14 Feb 2020 08:42	Clm Registration Modified	Excess: -> 300.00. Excess Waived: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Nadaraja Deeban
15	14 Feb 2020 08:42	Label Added	(20226):Coverage Confirmed.	[A] Merime Administrate
16	14 Feb 2020 10:39	Adj Next Rpt Changed	Next Rpt:Final Rpt,Due Date: $2020/02/21$. Mandate Remarks: Authorise repair. Re-inspection to be d one for damage check and supplementary items / labour.	[I] Koh, Victor-CK
17	14 Feb 2020 10:39	Adj Mandate Set	lem:lem:lem:lem:lem:lem:lem:lem:lem:lem:	[I] Koh, Victor-CK
18	21 Feb 2020 15:26	Adj Rpt Initiated		[A] SHIAU CHAN
19	21 Feb 2020 15:26	Insured Phone No Updated	[None] -> [+6597496004]	[A] SHIAU CHAN
20	21 Feb 2020 15:26	Clm Dtl Modified	Claim Conclusion: -> 3.	[A] SHIAU CHAN
21	21 Feb 2020 15:26	Clm Dtl Modified	JPJ Reg. Date: -> 2018/06/20.	[A] SHIAU CHAN
22	21 Feb 2020 15:26	Clm Details Notified		[A] SHIAU CHAN
23	21 Feb 2020 15:29	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/02/21	[A] SHIAU CHAN
24	21 Feb 2020 15:30		Cur.Req:20565.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. KINDLY APPROVE ON SUPPLEMENTARY & CHECK ITEMS.	. [A] SHIAU CHAN
25	26 Feb 2020 15:29	Adj Next Rpt Changed	Cur Rpt:Final Rpt. Cur Due Date:2020/02/21. Mandate Remarks: Authorise repair. Re-inspection to be done for damage check and supplementary items / labour.	[I] Koh, Victor-CK
26	26 Feb 2020 15:29	Adj Mandate Set	Approved:19370,00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour,	[I] Koh, Victor-CK

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Email: sur@lkkauto.com;assignments@lkkauto.com Tel: 6256-3561 Fax: 6844-8805

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From: LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Nadaraja, Deeban

Date:

21 Feb 2020

Preliminary Advice

Vehicle No

: SMA202A

Accident Date

: 07/02/2020

Make

: AUDI A3

Policy No.

Assignment Date

: 1800071832

: 12/02/2020

Excess

: S\$300.00

Date of Inspection

: 11/02/2020

Est. Duration of Repair

: 7.00

Inspection At

: PREMIUM AUTOMOBILES PTE LTD (UBI)

55 UBI ROAD 1

SINGAPORE 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	(ESTIMATE \$27,050.00 + 30,312.00 SUPPLEMENTARY \$3,262.00)
Revised Amount	:\$\$	19,370.00 (INCLUSIVE OF SUPPLEMENTARY)
Check Items (Estimated)	:S\$	1,195.00
Total	:S\$	20,565.00
Lump Sum Repair	:S\$	

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	51,698.00
Salvage Value	:S\$	
Margin for Repair	:S\$	38,302.00

Remarks

(X		The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. let us have your authorisation.	Kindiy
()	The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.	

Other comments:

Shiau Chan (LKKAuto)

From:

Shiau Chan (LKKAuto)

Sent:

Friday, 14 February 2020 11:01 AM

To:

Claims Dept; SUR; Admin-D (LKKAuto)

Subject:

RE: SMA 202 A - AIG OD CLAIM - vehicle in

Dear Tony,

As instructed by our client, please proceed to repair the insured vehicle SMA 202A (Excess \$300/-).

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their rights not to pay if there is no valid approval obtained before repair.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>siewsc@lkkauto.com</u> | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>

Sent: Friday, 14 February 2020 8:30 AM

To: Shiau Chan (LKKAuto) <siewsc@lkkauto.com>; SUR <sur@lkkauto.com>; Admin-D (LKKAuto) <admin-

d@lkkauto.com>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: SMA 202 A - AIG OD CLAIM - vehicle in

Dear Shiau Chan,

Attached amended GIA report for your kind reference.

Thank you.

Best Regards, Tony Foong Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689911

e.mailto:claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223

Claim Audit

1	AUDIT T	RAIL		p.,
0.	On	Audit I	Remarks	Ву
1	08 Feb 2020 12:59	Clm Veh Model Changed		[] Merimen Administrato
2	08 Feb 2020 12:59	Clm Created		[I] Merimen Administrator
3	12 Feb 2020 10:59	Clm Registration : Modified	SetI.Type:3->0. Claim Type:SC->OD.	[] LEE SU THING
4	12 Feb 2020 10:59	Adj Clm Retrieved	Adj: LKK Auto Consultants Pte Ltd (HQ)	[] LEE SU THING
5	12 Feb 2020 10:59	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] LEE SU THING
6	12 Feb 2020 10:59	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2020/02/21	[A] LEE SU THING
7	12 Feb 2020 10:59	Adj Mandate Set	Approved:8000.00.Reinsp:Adj decides.	[A] LEE SU THING
8	12 Feb 2020 10:59	Clm Registration Modified	Rep:1137->200611.	[A] LEE SU THING
9	12 Feb 2020 10:59	Clm Veh Model Changed	(205280) AUDI A3 999cc TFSI (A).	[A] LEE SU THING
10	12 Feb 2020 11:00	Adj Adjuster Assigned	[None] -> CHEN TSUE YEE	[A] LEE SU THING
11	12 Feb 2020 18:03	Adj Im. Advice Submitted	Next Rpt:Final Rpt.Due Date:2020/02/21	[A] CELINE FONG
12	12 Feb 2 2020 18:04	Adj Mandate Request	Cur.Req:18290.00:DAMAGES CONSISTENT. REPAIR COST ECONOMICAL. WE HAVE NOT AUTHORISE REPAIR.	[A] CELINE FONG
13	13 Feb 3 2020 10:05	Clm Registration Modified	Acct Time:18:45:00->18:00:00. Pol No: 1800071832->1800071832. Init.Est.:->4,000 - 5,000.	[I] Nadaraja Deeban
14	14 Feb 4 2020 08:42	Clm Registration Modified	Excess: -> 300.00. Excess Waived: -> 300.00. 2F Remarks: -> Not Applicable. GST: -> 7.00.	[I] Nadaraja Deeban
15	14 Feb 5 2020 08:42		(20226):Coverage Confirmed.	[A] Merime Administrato
16	14 Feb 5 2020 10:39	Changed	Next Rpt:Final Rpt.Due Date:2020/02/21. Mandate Remarks: Authorise repair. Re-inspection to be do ne for damage check and supplementary items / labour.	[I] Koh, Victor-CK
17	14 Feb 7 2020 10:39	Adj Mandate Set	Approved:15933.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour. Reinsp:Yes.	[I] Koh, Victor-CK

ACTIVITY								7.27		
No record	i den dice o									
Merimen Bill	ing for this cas	e - Transactio	n History					141.11		
Bill Ref No	Bill Date	Bill Type	Асс Туре	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount		
2436883	12 Feb 2020 18:03:07	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMA202A	, A.	11.77		

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com;assignments@lkkauto.com

To:

AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way #08-16 Singapore 079120

From:

LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park Singapore 408933

Attn:

Date:

12 Feb 2020

Preliminary Advice

Vehicle No

: SMA202A

Accident Date

: 07/02/2020

Make

: AUDI A3

Policy No.

: 1800071832

Assignment Date

: 12/02/2020

Excess

: S\$0.00

Date of Inspection

: 11/02/2020

Est. Duration of Repair

: 5 days

Inspection At

: Premium Automobiles Pte Ltd (Ubi)

55 Ubi Road 1

Singapore 408699

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	27,050.00
Revised Amount	:S\$	15,933.00
Check Items (Estimated)	:S\$	2,357.00
Total	:S\$	18,290.00

:S\$ Lump Sum Repair

Total Loss Consideration

Margin for Repair

New for Old Value	:S\$	
Pre-Accident Value	:S\$	90,000.00
COE / PARF Rebate	:S\$	51,698.00
Salvage Value	:S\$	

Remarks

(X)	The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy	coverage.	Kindly
	let us have your authorisation.		

:S\$

38,302.00

)	The vehicle	is uneconomical	to be repaired.	you are advised	to invite	tender	for t	he wrec	k
---	-------------	-----------------	-----------------	-----------------	-----------	--------	-------	---------	---

Other comments:

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Singapore NRIC
Owner ID: Vehicle Details	7751
Vehicle No.:	SMA202A
Vehicle to be Exported:	No
ntended Deregistration Date:	11 Feb 2020
/ehicle Make:	AUDI
Vehicle Model:	A3 SEDAN 1.0 TFSIS TRONIC (LED)
Primary Colour:	Blue
Manufacturing Year:	2018
Engine No.:	CHZ439400
Chassis No.:	WAUZZZ8V5J1056400
Maximum Power Output:	85.0 kW (113 bhp)
Open Market Value:	\$24,711.00
Original Registration Date:	20 Jun 2018
First Registration Date:	20 Jun 2018
ransfer Count:	0
Actual ARF Paid: ntended PARF Rebate Details	\$26,596.00
ARF Eligibility:	Yes
ARF Eligibility Expiry Date:	19 Jun 2028
ARF Rebate Amount: ntended COE Rebate Details	\$19,947.00
OE Expiry Date:	19 Jun 2028
OE Category:	A - Car up to 1600cc & 97kW (130bhp)
OE Period(Years):	10
P Paid:	\$38,001.00
OE Rebate Amount:	\$31,751.00
otal Rebate Amount:	\$51,698.00

The information contained herein is correct as at 11 Feb 2020

ОК

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Ways of Selling

6 vehicles

Audi A3

Model

Price

Depreciation Any

999 cc

40,000 km

Any

Sort by Date Posted

Luxury

Any

Available

Search Selection

Audi A3 Sedan 1.0A TFSI S-

\$94,000

Posted: 06-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

\$10,120 /yr

01-Feb-2018

2018

2,036 km

1 Careful Owner. Very Well Taken Care Of. Always Park In Sheltered. Regularly Serviced Every 7500km At Premium Auto. 1 More Servicing Package At 45000 Km With Premium Auto PPS Was Done Since Day 1, Warranty Till 2023 Feb. Very Responsive And Fuel Effici...

Eng Cap

Mileage

Veh Type

DIRECT OWNER

Available

Audi A3 Sedan 1.0A TFSI Stronic

\$128,000

\$13,970 /yr

27-Apr-2018

999 cc

Luxury

Available

FREMIUM AD

Only 2000km Done! Beautiful Well Kept, Always Sheltered Park, Full Service And Maintained By Audi Agent, Warranty Till 2023! Free Service Credit To Go, Zero Mishap! STA Welcome, Excellent Nivarra Blue Exterior, We Offer High Trade In And In House Loan Available,...

Car Buyers Automotive Pte Ltd

Posted: 07-Feb-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sedan 1.0A TFSI Stronic

\$9,520 /yr

11-May-2018

999 cc

36,000 km

Luxury

Available

100% Loan Available! Still Under Audi Agent Warranty! 1 Owner! Small CC Yet Powerful! Don Feel Like A 1.0L Test Drive To Believe! Hurry And Call Us Now!

Posted: 11-Feb-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Audi A3 Sportback 1.0A TFSI S-tronic

\$90,800

\$9,350 /yr

08-Jun-2018

17,339 km

Available

Graded A by STR

Offer 1.98% Interest Rate! Purchase From An Award Winning Dealership! STA Certified Accident-Free Quality Pre-Owned With Low Mileage And Agent Warranty Till Jun 2023 For Peace Of Mind. 100% Loan Approval With Our In House Financing. View Today!

Posted: 09-Feb-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi



Second generation Audi Q3 launched

The all new, second generation Audi Q3 is visually more self-confident, roomier and more versatile, and features a fully digital operating and display concept.

Read this article



Audi A3 Sportback 1.0A TFSI

Audi A3 Sedan 1.4A TFSI S-

\$90,000

\$9,190 /yr

29-Jun-2018

Hatchback

Available

FREMIUM 40

Fully Agent Maintained With 5 Years Warranty! In Pristine Condition! Hot Hatchback Not To Be Missed! Up To 80% Loan Of Car Price Available. Welcome Trade In/STA. Kindly Call/SMS For Viewing Appointment.

Bavarian Marques Pte Ltd

Posted: 15-Jan-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

\$99,888

\$9,910 /yr

28-Sep-2018

1,395 cc

25,000 km

Luxury

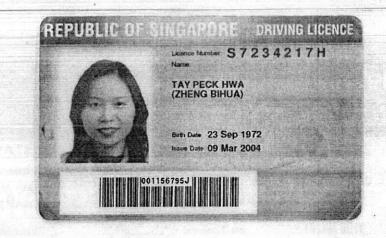
Available

DIRECT OWNER

Mature Owner Needs To Sell Due To Upgrade. Trade In, Loan And Insurance Can Be Arrange.

Posted: 02-Feb-2020 Tags: 2018 Audi A3, 2018 audi a3, Audi A3, audi a3, Audi, A3, a3, Used Audi

https://www.sgcarmart.com/used_cars/listing.php?ORD=RGD_ASC&MOD=Audi A3&RPG=20&VEH=0&RGD=2018&AVL=2



YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASS(ES)

PASS DATE

ass 3 Motor Cars and Motor Tractors the weight of which unladen does not exceed 2500 kilograms

30 Mar 1991

NP 428A

The State of the S

Licence No: 97234217H