

View Received Message

This mail is associated with :

***SLQ8547E (6854507796SG)**

OD

Feb 7 2020 5:30PM

[MOHAMED SABRY HAMZA]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/02/2020 10:33 AM.

To LKK_HQ

Subject Alert - Adj Mandate Approved (S\$34883.00) - SLQ8547E - Claim Handler: Nadaraja, Deeban

Approved:34883.00:Authorise repair. Re-inspection to be done for damage check and supplementary items / labour.

DOCUMENTS SUMMARY

There are no documents.

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OD

Feb 7 2020 5:30PM

[MOHAMED SABRY HAMZA]

Premium Automobiles Pte Ltd

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From AIG Asia Pacific Insurance Pte. Ltd. (AIG_SG), sent on 14/02/2020 09:06 AM.

To LKK_HQ

Subject SLQ8547E / OD / 07/02/2020 / Coverage & Excess update

Dear LKK Auto Consultants Pte Ltd

Please note that policy is in force and excess amount is \$0.00

Thank you
Nadaraja, Deeban

DOCUMENTS SUMMARY

There are no documents.

Note: This document has not been finalised.

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: AIG Asia Pacific Insurance Pte. Ltd.
AIG Building
78 Shenton Way #08-16
Singapore 079120

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn:

Date: 12 Feb 2020

Preliminary Advice

Vehicle No	: SLQ8547E	Accident Date	: 07/02/2020
Make	: AUDI A4	Policy No.	: 1700032863-02
Assignment Date	: 12/02/2020	Excess	: S\$0.00
Date of Inspection	: 11/02/2020	Est. Duration of Repair	: 20.00
Inspection At	: PREMIUM AUTOMOBILES PTE LTD (UBI) 55 UBI ROAD 1 SINGAPORE 408699		

Point of Impact / General Description of Damages

The vehicle sustained impact / damages front & rear portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	93,643.00
Revised Amount	:S\$	34,883.00
Check Items (Estimated)	:S\$	10,396.00
Total	:S\$	45,279.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	188,000.00
Pre-Accident Value	:S\$	103,000.00
COE / PARF Rebate	:S\$	57,457.00
Salvage Value	:S\$	
Margin for Repair (Pre-Accident Value)	:S\$	45,543.00
Margin for Repair (New for Old Value)	:S\$	130,543.00

Remarks

- () The vehicle is repairable at our adjusted amount. We have also confirmed excess and policy coverage. Kindly let us have your authorisation.
- () The vehicle is uneconomical to be repaired, you are advised to invite tender for the wreck.
- (X) Other comments :KINDLY ADVICE ON OFFER REPAIR COST TO REPAIRER.
ACCORDING TO THE SURVEYOR, THERE WILL BE FURTHER SUPPLEMENTARY.

Yvonne Wong (LKK Auto)

From: Yvonne Wong (LKK Auto)
Sent: Friday, February 14, 2020 11:26 AM
To: Claims
Cc: SUR
Subject: RE: OD CLAIMS FOR SLQ 8547 E (VEH IN)

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **SLQ8547E (excess \$0/-)**.

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserve their right **not to pay** if there is no valid approval obtained before repair.

Thank you.

Best Regards,

Yvonne Wong (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: yvonnewong@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Saturday, February 08, 2020 6:17 PM
To: SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: OD CLAIMS FOR SLQ 8547 E (VEH IN)

Dear all,

Please register own policy claims for the above mentioned vehicle.

Attached is the GIA report, CI, DL and video footage for your reference.

Kindly arrange the survey on 11 of Feb , 9 am onwards.

Do take note, vehicle is in our premises.

Address : 24 Benoi Sector Singapore 629857

Thank you.

Best Regards,
George Wong
Claims Advisor

Premium Automobiles Pte Ltd (Reg No 199902271W)

281 Alexandra Road Singapore 159938

p. +65 6366 2323, option 1

e. Claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom 281 Alexandra Road Singapore 159938 p. +65 68362223



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If you have received it in error, please notify us immediately by reply email and then delete this message from your system.

Please do not copy it or use it for any purpose, or disclose its contents or any attachment to any other person. Thank you

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars

Owner ID Type: Singapore NRIC
Owner ID: 631F

Vehicle Details

Vehicle No.: SLQ8547E
Vehicle to be Exported: No
Intended Deregistration Date: 11 Feb 2020
Vehicle Make: AUDI
Vehicle Model: A4 1.4 TFSI S TRONIC
Primary Colour: Blue
Manufacturing Year: 2017
Engine No.: CVN039859
Chassis No.: WAUZZZF48HA170847
Maximum Power Output: 110.0 kW (147 bhp)
Open Market Value: \$32,094.00
Original Registration Date: 25 Jul 2017
First Registration Date: 25 Jul 2017
Transfer Count: 0
Actual ARF Paid: \$26,932.00

Intended PARF Rebate Details

PARF Eligibility: Yes
PARF Eligibility Expiry Date: 24 Jul 2027
PARF Rebate Amount: \$20,199.00

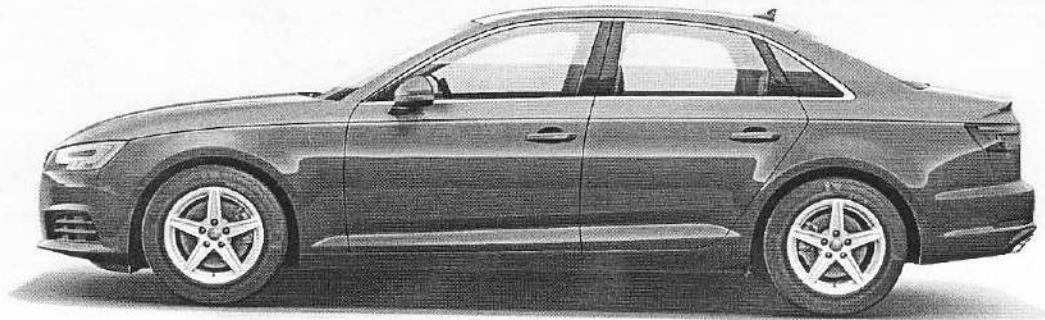
Intended COE Rebate Details

COE Expiry Date: 24 Jul 2027
COE Category: B - Car above 1600cc or 97kW (130bhp)
COE Period(Years): 10
QP Paid: \$50,001.00
COE Rebate Amount: \$37,258.00
Total Rebate Amount: \$57,457.00

The information contained herein is correct as at 11 Feb 2020

OK

Your A4 Sedan



Lines and packages

S Line

☐ "S line" exterior package



SGD 7,007



Equipment packages

<input checked="" type="checkbox"/> LED Lights (rear lights with dynamic indicator) with front seats electrically adjustable	Standard
<input checked="" type="checkbox"/> MMI navigation plus with Audi virtual cockpit	Standard
<input checked="" type="checkbox"/> Parking aid plus with rearview camera	Standard

Audi exclusive design packages

☐ Black styling pack



SGD 1,610



Your A4 Sedan

40 TFSI S tronic



Basic price SGD 188,016

Optional equipment SGD 0

Price **SGD 188,016**

[View A4 Sedan](#)

Save/Load Print

[Get offer / Arrange test drive](#)

[Start new configuration](#)



CERTIFICATE OF INSURANCE

AUDI AUTO PROTECTOR PRIVATE VEHICLE

Name of Policyholder : MOHAMED SABRY HAMZA
Period of Insurance : 25 Jul 2019 To 24 Jul 2020
Engine No. : CVN039859
Chassis No. : WAUZZZF48HA170847

Vehicle No. : SLQ8547E
Policy No. : 1700032863-02
Endorsement No. :
Issued Date : 16 Jun 2019

ABOUT THE COVER

Make/Model : AUDI A4 1.4 TFSI S tronic

Engine Capacity/Tonnage : 1,395.00 CC

Driver Restriction : NA

Sum Insured : Market Value

Off Peak Car : No

First Year of Registration : 2017

Insuring with COE/PARF : Yes

Person or Classes of Persons Entitled to Drive* :

a) The Policyholder

b) Any other person who is driving on the Policyholder's order or with his/her permission.

This Policy will indemnify the Policyholder or any authorised driver only if he/she meets the specified age condition.

You have to pay an additional sum of \$3,000 as "Young and/or Inexperienced Driver Excess" ("YIDR") if You are or Your Authorised Driver (named or unnamed) is under the age of 23 and/or has less than 2 years' driving experience.

Age Condition : All Age Condition

Limitation as to use* :

Use only for social, domestic and pleasure purposes and for the Policyholder's business.

This Policy does not cover use for hire or reward, driving tuition, driving test, racing, pace-making, reliability trial or speed-testing, the carriage of goods other than samples in connection with any trade or business or use for any purpose in connection with Motor Trade.

Loss of Use 1800cc - 2000cc Optional

* Limitations rendered inoperative by Section 8 of the Motor Vehicles (Third-Party Risks and Compensation) Act (Cap. 189), Section 95 of the Road Transport Act, 1987 (Malaysia) and Road Transport (Amendment) Act 2019, are not to be included under these headings.

EXCESS

Section 1

Fire - \$0 Own Damage - \$600 Theft - \$0 Flood Cover - \$0

Section 2

Property Damage - \$0

Windscreen : \$100

Named Driver and Excess (where applicable)

MOHAMED SABRY HAMZA - \$600 (Own Damage)

APPROVED REPORTING CENTRES/AUTHORISED REPAIRERS (FOR CLAIMS RELATED REPAIRS)

1. Audi Customer Service Center Add: 55 Ubi Road 1 Singapore 408699 63662323

For other Approved Reporting Centres/AIG Authorised Repairers, please contact our 24-hour accident emergency hotline at +65 6338 6200. Alternatively, you may refer to AIG website www.aig.com.sg or AIG SG Mobile App. Simply search and download "AIG SG" from iTunes or Google Play.

IMPORTANT NOTES

Hire Purchase Company/Employer's Loan: DBS BANK LTD

We hereby certify that the policy to which this Certificate of Insurance relates is issued in accordance with the provisions of the Motor Vehicles (Third Party Risks and Compensation) Act (Cap. 189), Part IV of the Road Transport Act, 1987 (Malaysia), Road Transport (Amendment) Act 2019 and Motor Vehicles (Third Party Risks) Rules, 1959 (Malaysia).

0504125219

PREMIUM LEASING - KATL

281 ALEXANDRA ROAD AUDI CUSTOMER SERVICE CENTRE

SINGAPORE 159938

Underwritten by AIG Asia Pacific Insurance Pte. Ltd.

AIG Asia Pacific Insurance Pte. Ltd.

AUTHORISED REPRESENTATIVE

AIGSGMOBILEAPP

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	08/02/2020 16:29
Date Of Accident	07/02/2020 17:30
Exact Location Of Accident	AYE TOWARDS TUAS PASS LOWER DELTA ROAD
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLQ8547E
Insured/Policyholder	
Name Of Registered Owner	MOHAMED SABRY HAMZA
NRIC No	SXXXX631F
Email Address	SABRYHAMZA@ROCKETMAIL.COM
Mobile Phone No	(LOCAL) +65-94316334
Alternative Phone No	OFFICE-94316334

Vehicle Particulars

Manufacturer	AUDI
Model	A4 SEDAN 1.4 TFSI S TRONIC
Exact Purpose for which vehicle was being used at time of accident	PRIVATE USE
Are you claiming under your own insurance policy for repair to your vehicle?	YES
If No, Please state action to be taken	
Vehicle Category	PRIVATE CAR

Insurance Company

Name of Insurance Company	AIG ASIA PACIFIC INSURANCE PTE. LTD.
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	1700032863-02
Cover Note Number	

Driver

Name of Driver	MOHAMED SABRY HAMZA
NRIC No	SXXXX631F
Date Of Birth	22/02/1970
Occupation	INDOOR
Date Of Driving Pass	20/01/2007
Driving Experience	13 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-94316334
Fax Number	
Contact Number	OFFICE-94316334
Email Address	SABRYHAMZA@ROCKETMAIL.COM

Address	36 DOVER RISE #05-05
Postcode	138685
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
	-
Insurance Company of Driver's Own Vehicle	-
	-
	-

General Information of the Accident

Type Of Accident	CHAIN COLLISION
Weather Conditions	CLEAR
Road Surface	DRY

Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	7
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	1

Details of Police Action

Was the accident reported to the police?	NO
If Yes, Please state which Police Station	
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

Circumstances of Accident

WAS DRIVING HOME ON AYE TOWARDS TUAS. CAR IN FRONT BRAKED (NOT HARD), I WAS ABLE TO STOP. THE CAR BEHIND ALSO WAS ABLE TO STOP IN TIME. HOWEVER THE CAR FURTHER BEHIND HIT THE CAR BEHIND ME AND THE CAR BEHIND HIT ME. THIS CAUSED ME TO HIT THE CAR IN FRONT OF ME. I HAVE VIDEO EVIDENCE OF THE ACCIDENT. NOT SORT HOW MANY CARS WERE INVOLVED IN THE ACCIDENT.

Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	YES
Was there any audio recorded?	NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number	
Vehicle Make/Model/Colour	
Details Of Properties	
Vehicle Category	PRIVATE CAR
Name of Driver	
NRIC/Passport Number	
Contact Number	
Address	
Postcode	
Insurance Company Name	
Nature Of Damage	
No. Of Passenger (Including Driver)	

DETAILS OF OTHER VEHICLE PROPERTY 2

Vehicle Registration Number SKN3997A
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 3

Vehicle Registration Number SMJ5795A
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 4

Vehicle Registration Number
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 5

Vehicle Registration Number
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category PRIVATE CAR
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode

Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF OTHER VEHICLE PROPERTY 6

Vehicle Registration Number

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance,Company Name

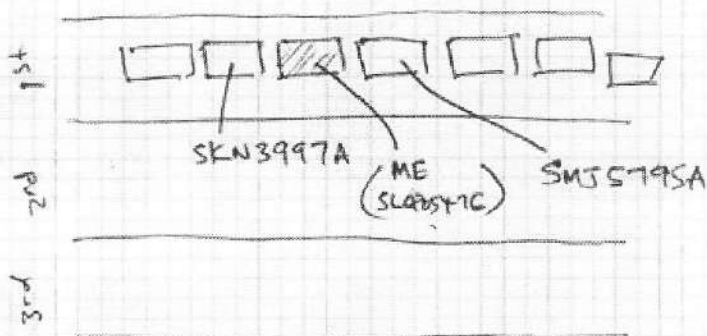
Nature Of Damage

No. Of Passenger (Including Driver)

Sketch Plan #2

SKETCH PLAN

TUAS \rightarrow AYE
PASS LOWER DELTA RD.



DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

WAS DRIVING HOME ON KYE TOWARDS TVAS. CAR IN FRONT
BRAKED (NOT HEARD), and I WAS ABLE TO STOP. THE CAR
BEHIND ALSO WAS ABLE TO ~~STAY~~ IN LINE. HOWEVER THE CAR AHEAD
BEHIND HIT THE CAR BEHIND ME AND THE CAR BEHIND HIT ME.
THIS CAUSED ME TO HIT THE CAR IN FRONT OF ME.
I HAVE VIDEO EVIDENCE OF THE ACCIDENT
NOT SURE HOW MANY CARS WERE ~~INVOLVED~~ INVOLVED
IN THE ACCIDENT

DECLARATION

I/We declare the foregoing particulars are true in every respect!

Delella, Anthony's Superstar

Date & Time:

Driver's Signature

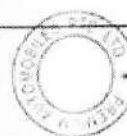
(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature _____

Name: George William Shultz, Jr.

NRIC/FIN No: G29871432X



Sketch Plan

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (a) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name: WONG KATHLEEN SENG, Hye
NRIC/FIN No: G248745X





SINGAPORE POLICE FORCE



T/20200213/2072

Police Station Of Origin:

Dover NPP

3 Dover Road #01-368 SINGAPORE 130003

Tel No: 1800-7788999

1 of 3

Report No: T/20200213/2072

REPORT OF A TRAFFIC ACCIDENT

Date/Time Report Made: 13/02/2020 15:15		Vide Report No.:		Station Diary No. 27
Informant's Particulars				
Name of Informant: MOHAMED SABRY HAMZA		Address: 36 DOVER RISE #05-05 SINGAPORE 138685		
ID Type / ID No.: NRIC NO / S7066631F		Contact No.: Home/Office: Mobile: 94316334		
Nationality: SINGAPORE CITIZEN		Email:		
Sex: Male	Age: 49	Date of Birth: 22/02/1970	Type of Informant: Vehicle Owner	
Race: Sri Lankan		Language: English	Institution / School Name:	
Occupation: RESEARCH SCIENTIST		Driving Licence Information: Class: 3		Date of Expiry:

General Information of the Accident

Type of Accident:	Injury Others	Drink Drive: No	Date/Time of Accident: 07/02/2020 17:30	Type of Location: Straight Road
Location: Along Road 1 AYER RAJAH EXPRESSWAY				
Towards Tuas direction, near Lower Delta Road exit.				
Weather: Clear		Road Surface: Dry	Road Speed Limit:	
Traffic Flow: One Way		Traffic Control: Not Controlled	Traffic Volume: Moderate	
Type of Collision: Between Moving Vehicles - Head To Rear			Anyone conveyed by ambulance: No	

Details of Vehicle Involved

Vehicle No.	Type	Make	Model	Color	Condition	No of Passenger
SKN3997A	Car	TOYOTA		White		1
SLQ8547E	Car	AUDI		Blue	Seriously Damaged	0
SMJ5795A	Car	HONDA		Black		0

Details of Vehicle Insurance

Vehicle No.	Insurance Company	Insurance No	Effective	Expiry Date
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**SINGAPORE
POLICE FORCE**



T/20200213/2072

2 of 3

Police Station Of Origin:

Dover NPP

3 Dover Road #01-368 SINGAPORE 130003

Tel No: 1800-7788999

Report No. T/20200213/2072

CONTINUATION OF REPORT

Details of Vehicle Insurance				
Vehicle No	Insurance Company	Insurance No	Effective	Expiry Date
SLQ8547E	AIG ASIA PACIFIC INSURANCE PTE. LTD.	1700032863-02	25/07/2019	24/07/2020

Details of Person Involved			
Any Pedestrian Involved: No			
No. of Pedestrians Injured: NIL		Use of Pedestrian Crossing: NA	
Vehicle Owner			
Name	MOHAMED SABRY HAMZA	ID No.	S7066631F
Related Vehicle	SLQ8547E (Car)	Contact No.	94316334
Hospital/Clinic	NIL	Class of Driving Licence & Expiry Date	Class: 3 Date of Expiry: NIL
Date Treatment	NIL	Date Discharge	NIL
No. of Days granted Medical Leave	NIL	Degree of Injury	NIL

Brief Details.

On 07/02/2020, at about 1730hrs, I was driving my car SLQ8547E along AYE (Tuas) as I was heading back home from work. I was driving on Lane 1 at that time. I subsequently saw a white car SKN3997A, which was in front of me, coming to a stop. Thus, I gradually slowed down my car and stopped behind the car. All of a sudden, I felt a very hard impact from the rear and the impact caused my car to move forward and hit onto SKN3997A. After that, there were another two more impacts from the rear.

I alighted from my car to check and I realized that it was a chain collision involved at least 8 vehicles. My car was third in line and the car which hit my rear is a black Honda SMJ5795A. I also observed that the airbags in SMJ5795A were also activated due to the accident. I checked my car and discovered that the rear of my car was seriously damaged, while the front of my car was moderately damaged. I subsequently took photos of my own car, the car which I hit, and the car which hit me. Shortly after the accident, a male Chinese namely Chris Eng (86135888, 86135999) from SK Automobile Pte Ltd, approached me and other drivers involved and claimed that his workshop is nearby and he was able to settle the insurance issue. I subsequently followed him and left my car at his workshop after the accident. However, after I consulted Audi and my insurance company AIG, I took back my car from the workshop and brought back to Audi for repairs and insurance claims.

I subsequently viewed the footages from my in-car cameras and I saw that the black Honda car was able to stop on time and did not hit my rear at first. However, the black Honda car was being hit heavily and it subsequently moved forward and hit my rear. I wish to state that I still have the footages with me. On 13/02/2020, I was being contacted by Audi and they told me that the driver of the black Honda car is doing medical claim, thus my insurance company requires a police report regarding this accident.



**SINGAPORE
POLICE FORCE**



T/20200213/2072

Police Station Of Origin:
Dover NPP

3 Dover Road #01-368 SINGAPORE 130003
Tel No: 1800-7788999

3 of 3

Report No. T/20200213/2072

CONTINUATION OF REPORT

Sketch Plan

Informant is not able to provide sketch plan

IMPORTANT: Please attach a copy of your vehicle's Insurance Certificate to this report. If you don't have the certificate with you now, please fax a copy to 65474885 stating the report number as reference.

Signature Of Officer Recording The Report:

D /

Staff Sgt TAN WEI JIAN

Signature Of Informant:

Signature Of Interpreter:

Not applicable

Date/Time:

13/02/2020 15:15

Officer In Charge Of Case:

TP / AEIT /

SI MOHAMAD ZULFAZDLI BIN ABDULLAH

Contact No.: 65476204

Classification Of Case:

SN 51

Authentication Stamp

NP168



REPUBLIC OF SINGAPORE DRIVING LICENCE

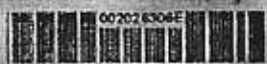
S7066631F



MOHAMED SABRY HAMZA

Birth Date 22 Feb 1970

Valid Until 13 Dec 2011

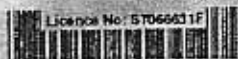


007026306E

YOU ARE LICENSED TO DRIVE VEHICLES IN THE FOLLOWING CLASSES

EFFECTIVE DATE

Class 3 Motor Cars < 3000kg with ≤ 7 passengers, exclusive of the driver; and other motor vehicles < 2500kg 20 Jan 2007



License No: S7066631F

NP 428A

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel: 6366 2323 Fax: 6841 1183

Email: Nora.khai@premiumauto.com.sg / claims@premiumauto.com.sg

WIP : 28916

Telefax

Estimate	:	Accident Repairs
Workshop	:	Ubi Road 1
Contact No	:	6366 2323
Fax No	:	6841 1183
Reference	:	PA/OD/0150/2020/NS
Date	:	10-Feb-20

Vehicle NOT IN workshop. Please arrange for survey.

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Owner's Name	:	Mr Mohamed Sabry Hamza
Address	:	36 Dover Rise #05-05 Singapore 138685
Telephone	:	(HP) +65 9431 6334
Type of Claim	:	Own Damage Claim
Policy No.	:	1700032863-02
Vehicle No	:	SLQ 8547 E
Model Code	:	A4 Sedan 1.4 TFSI S
Model / Year	:	25-07-17
Engine No	:	CVN 039859
Chassis No	:	WAUZZZF48HA170847
Mileage	:	-
Date In	:	-
Estimated By	:	Johnny Boo / Allan Wu
Accident Date	:	07-Feb-20
Place of Accident	:	AYE Towards Tuas Pass Lower Delta Road

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Estimated Labour Charges for Accident Vehicle. SLQ 8547 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
1	To remove, check and reinstall front wire harness for headlights, horns, outside temperature sensor and headlight washer assy.	S/N \$ 360.00 /	\$360-00
2	To dismantle and renew front bumper, bonnet and both headlights. Re-organise crash management components. Reinstall all parts removed.	1.5 \$ 2,800.00 750	\$750-00
3	To respray front bumper and bonnet.	550 \$ 2,000.00 1100	\$1100-00
4	To carry out first measurement test on car o-liner	S/N \$ 800.00 800 ?	
5	To remove and transfer rear parking aid. Check function.	S/N \$ 280.00 /	\$280-00
SUB TOTAL LABOUR CHARGES		: \$ 6,240.00	

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Estimated Labour Charges for Accident Vehicle. SLQ 8547 E

S/n	Nature of Jobs		Estimated Charges	Surveyor's Recommendations
6	To remove and reinstall rear lid's convenience lock system and wire harness for tail lights.	S/N \$	280.00 /	\$280.00
7	To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. Inspect for damages and renew where necessary. <i>Photo</i>	S/N \$	480.00 ?	
8	To dismantle and reinstall centre console. Renew airbag control unit and both front seatbelt.	S/N \$	1,800.00 X	
9	To remove and reinstall exhaust system and rear suspension assembly, including rear axle. Renew accordingly.	S/N \$	2,400.00 X	\$2400.00
10	To remove and reinstall fuel tank assy.	S/N \$	600.00 X	\$600.00
SUB TOTAL LABOUR CHARGES		:	\$ 5,560.00	

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Estimated Labour Charges for Accident Vehicle. SLQ 8547 E

S/n	Nature of Jobs	Estimated Charges	Surveyor's Recommendations
11	To set up vehicle on car o-liner for repair.	S/N \$ 2,400.00 X	\$2400-00
12	To dismantle and renew rear bumper and rear lid. Cut out and weld rear end panelling inner and outer and spare wheel housing. Re-organise rear crash management components. Reinstall all parts removed.	\$ 6,300.00 2500	\$3500-00
13	To carry out stone chip primer work on rear panelling and spare wheel housing.	S/N \$ 780.00 /	\$780-00
14	To respray rear bumper, rear lid, hinges, end panelling, spare wheel housing and boot floor. To carry out stone chip treatment, cavity preservation and joint sealer works.	\$ 4,800.00 1750	\$2200-00
15	To carry out wheel alignment.	S/N \$ 240.00 X	\$240-00
16	To carry out diagnostic check.	S/N \$ 192 384.00 /	\$384-00
TOTAL LABOUR CHARGES		: \$ 26,704.00	

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Material List for Accident Vehicle Regn No. SLQ 8547 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
1	FRONT BUMPER ✓ <i>BR</i>	\$ 2,010.00	<i>\$1608-00</i>
2	FRONT BUMPER FIXING PARTS <i>X</i>	\$ 269.00	
3	FRONT BBUMPER GRILLE - CENTRE <i>X</i>	\$ 185.00	
4	FRONT BUMPER CLOSING ELEMENT - LOWER CENTRE <i>X</i>	\$ 198.00	
5	FRONT BUMPER AIR GUIDE - LH / RH <i>X</i>	\$ 118.00	
6	RADIATOR GRILLE ✓ <i>BR</i>	\$ 1,714.00	<i>\$1371-20</i>
7	FRONT BUMPER AIR GUIDE GRILLE - LH / RH <i>! X</i>	2 \$ 688.00	
8	FRONT BUMPER CARRIER <i>! X</i>	\$ 757.00	
9	FRONT BUMPER FOAM FILLER PIECE <i>! - BR</i>	\$ 117.00	<i>\$93-60</i>
10	FRONT BUMPER COVER <i>X</i> ✓ <i>MC</i>	\$ 120.00	<i>\$96-00</i>
11	CAUTION SIGN STICKER <i>X</i> ✓ <i>MC</i>	NEC \$ 13.00	<i>\$10-24</i>
12	AIRCON STICKER <i>X</i> ✓ <i>MC</i>	NEC \$ 7.00	<i>\$5-36</i>
13	LOCK CARRIER BRACKET <i>!</i>	\$ 129.00	
14	FRONT BUMPER SUPPORT - LH / RH <i>!</i>	2 \$ 54.00	
15	HORN - LH HIGH TONE <i>X</i>	\$ 38.00	
16	HORN - RH LOW TONE <i>X</i>	\$ 270.00	
17	SPRING SHACKLE - LH / RH <i>X</i>	2 \$ 54.00	
18	BONNET <i>X R</i>	\$ 2,634.00	
19	BONNET ATTACHMENT PARTS ✓ <i>MC</i>	\$ 116.00	
20	BONNET IMPACT PROTECTION - CENTRE ✓ <i>MC</i>	\$ 26.00	<i>\$20-56</i>
SUB TOTAL SPARE PARTS		: \$ 9,517.00	

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Material List for Accident Vehicle Regn No. SLQ 8547 E

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
21	BONNET IMPACT PROTECTION - LH / N/C	\$	26.00	\$20-80
22	BONNET IMPACT PROTECTION - RH / N/C	\$	26.00	\$20-56
23	BONNET STRIKER - LH / RH X	2 \$	94.00	
24	BONNET LID LOCK X	2 \$	403.00	
25	BONNET BOWDEN CABLE X	\$	54.00	
26	BONNET BOWDEN CABLE - CENTRE X	\$	54.00	
27	BONNET RELEASE LEVER X	\$	13.00	
28	LED HEADLIGHT - LH / RH X	2 \$	14,642.00	
29	LIFT CYLINDER - LH / RH X	2 \$	396.00	
30	HEADLIGHT CORRUGATED PIPE ?	\$	88.00	
31	RADIATOR AIR GUIDE - LH / RH ?	2 \$	54.00	
32	RADIATOR AIR GUIDE - LH / RH ? / TM	2 \$	24.00	\$17-76
33	RADIATOR AIR GUIDE - UPPER ?	\$	15.00	
34	RADIATOR AIR GUIDE - LOWER ?	\$	21.00	
35	REAR BUMPER / M	\$	2,079.00	\$1663-20
36	REAR BUMPER FIXING PARTS / N/C	\$	69.00	
37	REAR BUMPER SECURING STRIP / N/C	\$	210.00	\$168-00
38	REAR BUMPER SPOILER - LH / CR	\$	234.00	\$187-20
39	REAR LIGHT REFLECTOR - LH / RH / OR	2 \$	78.00	\$30-64
40	REAR BUMPER CARRIER / M	\$	845.00	\$675-60
SUB TOTAL SPARE PARTS		: \$ 19,425.00		

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Material List for Accident Vehicle Regn No. SLQ 8547 E

S/N	Parts Description	Damaged Parts & Prices		Remarks
		S/Nett		
41	REAR BUMPER SEAL / MC	2	\$ 26.00	
42	REAR BUMPER GUIDE SECTION - LH ?	\$	41.00	\$32-80
43	REAR BUMPR GUIDE SECTION - RH ?	\$	43.00	
44	REAR BUMPER GUIDE SECTION - (LH/RH) / MC 2	\$	42.00	\$33-12
45	REAR PARKING AID SENSOR - INNER / OUTER 4 2 / SL		TBC	
46	REAR PARKING AID SEAL RING / MC	4	\$ 14.00	
47	REAR BUMPER WIRING SET ?	\$	633.00	
48	REAR LID / 00	\$	2,496.00	\$1996-80
49	REAR LID HINGE - LH / RH ?	2	\$ 432.00	
50	REAR LID LOCK / 07	\$	217.00	\$173-20
51	LID LOCK PUSH BUTTON / BR	\$	510.00	\$407-60
52	REAR LID LOCK STRIKER / 07	\$	31.00	\$24-40
53	ANTI THEFT GUARD COVER - INNER / BR	\$	60.00	\$47-44
54	REAR LID FLAP GASKET / CRV	\$	193.00	\$154-40
55	PACKING ADHESIVE / MC	\$	18.00	\$14-24
56	AUDI EMBLEM / MC	\$	117.00	\$93-20
57	A4 INSCRIPTION / MC	\$	90.00	\$71-76
58	TFSI INSCRIPTION / MC	\$	90.00	\$71-76
59	REAR CROSS PANEL / 07	\$	245.00	\$195-60
60	REAR CROSS PANEL REINFORCEMENT / 07	\$	475.00	\$380-00
SUB TOTAL SPARE PARTS		:	\$ 5,773.00	

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Material List for Accident Vehicle Regn No. SLQ 8547 E

S/N	Parts Description	Damaged Parts & Prices	
		S/Nett	Remarks
61	SPARE WHEEL WELL <i>1 ✓ BR</i>	\$ 2,095.00	<i>\$1676-00</i>
62	BOTTOM PLATE - LH / RH OUTER <i>1 ? 2</i>	\$ 878.00	
63	REAR SILENCER <i>X</i>	\$ 1,020.00	
64	REAR SILENCER DUAL CLIP <i>X</i>	\$ 46.00	
65	EXHAUST SILENCER BRACKET <i>X</i>	\$ 40.00	
66	REAR SILENCER HEAT SHIELD - LH <i>X</i>	\$ 143.00	
67	HEAT SHIELD - CENTRE <i>X</i>	\$ 64.00	
68	REAR LID TRIM PANEL <i>✓ CR4</i>	\$ 310.00	<i>\$247-60</i>
69	REAR CROSS PANEL TRIM <i>✓ CR4</i>	\$ 156.00	<i>\$124-80</i>
70	INSERT PART (<i>Tpl hix</i>) <i>✓ CR4</i>	\$ 254.00	<i>\$203-20</i>
71	LUGGAGE COMPARTMENT FLOOR <i>X</i>	\$ 669.00	
72	STOWAGE COMPARTMENT <i>1 ✓ BR</i>	\$ 86.00	<i>\$68-16</i>
73	STOWANGE TRAY <i>1 ? X</i>	\$ 49.00	
74	LED TAIL LIGHT - <i>(LH/RH) OUTER ✓ CM</i>	\$ 1,918.00	<i>\$1534-40</i>
75	TAIL LIGHT TRIM - <i>(LH/RH) OUTER ✓ MC</i>	\$ 56.00	<i>\$44-32</i>
76	LED TAIL LIGHT - <i>(LH/RH) INNER ✓ CM</i>	\$ 1,918.00	<i>\$1534-40</i>
77	TAIL LIGHT TRIM - <i>(LH/RH) INNER ✓ CM</i>	\$ 56.00	<i>\$44-32</i>
78	LED LICENSE PLATE LIGHT <i>X</i>	\$ 195.00	
79	SEAT BELT - LH <i>X</i>	\$ 1,005.00	
80	SEAT BELT - RH <i>X</i>	\$ 1,040.00	

SUB TOTAL SPARE PARTS : \$ 11,998.00

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Material List for Accident Vehicle Regn No. SLQ 8547 E

S/N	Parts Description	Damaged Parts & Prices			Remarks
			S/Nett		
81	SEAT BELT HEIGHT ADJUSTER X	2	\$	329.00	
82	AIRBAG CONTROL UNIT X		\$	1,986.00	
83	CENTRAL PROTECTION X		\$	500.00	
84	ACRYLIC SEALANT ✓ MC	S/N	\$	180.00	\$180.00
85	CAVITY WAX ✓ MC	S/N	\$	140.00	\$140.00
86	STONE CHIP ✓ MC	S/N	\$	180.00	\$180.00
87	FRONT NO PLATE ✓ BT	S/N	\$	40.00	\$40.00
88	REAR NO PLATE ✓ BCY	S/N	\$	40.00	\$40.00
89	SUNDRIES ? ✓ MC		\$	800.00	\$44.88

TOTAL SPARE PARTS	:	\$ 50,908.00
TOTAL LABOUR CHARGES	:	\$ 26,704.00
GRAND TOTAL	:	\$ 77,612.00

All charges are not inclusive of GST.

Legend Remarks (OK) = Approved, Remarks (X) = Not approved

Spare parts are Special Nett.

Premium Automobiles

55 Ubi Road 1, Singapore 408699

Tel : 6366 2323 Fax : 6841 1183

Telefax

Name

:

Steve (LKK) OD - ~~Not~~ Not Author (Revnt)

Surveyed Date

:

11/2/29, 3.29 pm

Authorised Date

:

Excess Cost

:

P/P

Liability

:

Ry Del SJ

Remarks

:

20 days

EXCESS-?

Please Note

- : This estimate is based on visual inspection of the affected vehicle.
Should we require further labour charges and spare parts in the progress of repair, we shall inform you accordingly.
For inspection of vehicle, please refer to Ms Norah Khai at
Tel:6768 9828 for appointment.

Yours faithfully,

Premium Automobiles Pte Ltd

LKK Auto Consultants hence notify
the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:

Johnny Boo
Body Repair Manager

Allan Wu
Claims Consultant

Premium Automobiles Pte Ltd

55 Ubi Road 1, Singapore 408699

Tel: (65) 6366 2323 Fax: (65) 6841 1183

Steve 11/2/20

Supplementary Estimate 1

GST Reg No. 19-9902271-W

AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way

#07-16 AIG Building

Singapore 079120

Attn: Mr. Adrian Ling - Motor Claims Dept

Tel: 6841 0055 - Fax: 6256 4315

Estimate No.

PA/OD/0150/2020/NS

Date

11-Feb-20

Service Advisor

Glory Tan

Pages

1 of 1

Regn No

SLQ 8547 E

Model No

A4 Sedan 1.4 TFSI S

Quantity	Description	Unit Price	Amount
Parts			
1	Rear fender LHS / <i>DD</i>	\$ 2,518.00	\$2014.40
2	Rear windscreen / <i>npc</i>	\$ 1,085.00	\$865.00
3	Primer / <i>npc</i>	\$ 19.00	\$14.80
4	1/4 glass rear LHS / <i>npc</i>	\$ 579.00	\$463.20
5	Metal filler powder / <i>npc</i>	\$ 280.00	\$280.00
6	Rear windscreen sealant / <i>npc</i>	\$ 200.00	\$200.00
7	1/4 glass rear LHS sealant / <i>npc</i>	\$ 100.00	\$100.00
		<u>\$ 4,781.00</u>	

Labours

- | | | | |
|---|--|---------------------------|----------------------|
| 1 | To dislodge and reinstall rear wire harness for lights, battery manager, fuse and relay trays, electrical and audio equipment. <i>phh</i>
Inspect for damage and renew where necessary. | S/N \$ 1,400.00 | \$1400.00 |
| 2 | To remove and reinstall rear seat, back rest, hat tray, abcd pillar trims, luggage compartment trims. Dislodge roof liner and disengage curtain airbag and etc. <i>phh</i> | S/N \$ 1,400.00 | \$1400.00 |
| 3 | To renew rear windscreen and lhs 1/4 glass to facilitate fender renewal. | S/N \$ 600.00 / | \$600.00 |
| 4 | To install solar film for rear windscreen. | S/N \$ 400.00 / | \$400.00 |
| 5 | To cut out and weld lhs rear fender. <i>500x6</i> | \$ 4,200.00 <i>3000</i> / | \$3000.00 |
| 6 | To respray lhs rear fender, lhs sill panel, <i>550x7.5</i> roof channel, door entrances, and drain channel. | \$ 3,250.00 <i>1375</i> | \$1375.00 |

Labours total	<u>\$ 11,250.00</u>
Parts total	<u>\$ 4,781.00</u>
GRAND TOTAL	<u>\$ 16,031.00</u>

For Premium Automobiles Pte Ltd

Authorised Signature