



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

OUR REF: CC6/AIG20002403/Fka3

08 MAY 2020

**SALVARAJ JOSEPH**  
BLK 708 CHOA CHU KANG STREET 53  
#06-04  
SINGAPORE 680708

Dear Sir/ Mdm

**ACCIDENT INVOLVING SMN3906P AND SMG9846B ALONG/AT LENTOR AVENUE  
ON 28/01/2020**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, **AIG Asia Pacific Insurance Pte Ltd** to deal with the third party claim against your policy.

Both parties involved have given conflict of version. Based on the circumstances of accident and both parties damage profile, there is no conclusive evidence to substantiate either's parties version. Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

If you have any evidence/information to proof that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by **17/05/2020**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please e-mail us if you have further queries.

Yours sincerely,

*Khanchna*

Case Handler  
DID: 6841 2360  
FAX: 6741 4108  
EMAIL: khanchna@lkkauto.com

Cc *AIG Asia Pacific Insurance Pte Ltd*  
(Motor Claims Dept)

## Asher Sng (LKKAUTO)

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 15 March 2022 18:00  
**To:** Khoo, Kay-Eng; Ler, Bernard-JQ  
**Cc:** Hsiao Tong (LKKAUTO)  
**Subject:** RE: Our Ref: 3531466187SG-003 \*\*\* LKK REF: CC6/AIG20002403/Fga3

Hi Sir,

We refer to the above matter.

We have checked with third party repairer, third party claimant have convert to OD claim.

In view we will submit our wp report and close off the matter at our end.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>  
**Sent:** Tuesday, 15 February 2022 15:43  
**To:** Khoo, Kay-Eng <Kay-Eng.Khoo@aig.com>  
**Cc:** Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>  
**Subject:** RE: Our Ref: 3531466187SG-003 \*\*\* LKK REF: CC6/AIG20002403/Fga3

Dear Kay Eng,

This case has been transferred to Asher for further handling and she will check and revert to you.

Dear Asher,

FYNA, CC6/AIG20002403/Fea3

Thanks

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,

Cecilia Chong | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6749-4274 | email: [CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com) fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



*Save the Earth. Print only when necessary.*

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**From:** Khoo, Kay-Eng <[Kay-Eng.Khoo@aig.com](mailto:Kay-Eng.Khoo@aig.com)>

**Sent:** Tuesday, 15 February 2022 2:31 PM

**To:** Cecilia Chong (LKK Auto) <[CeciliaChong@lkkauto.com](mailto:CeciliaChong@lkkauto.com)>

**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Our Ref: 3531466187SG-003 \*\*\* LKK REF: CC6/AIG20002403/Fga3

**Accident Involving SMG9846B and SMN3906P on Jan 28 2020**

Dear Cecilia,

Above matter refers, matter pending > 2 years.

Appreciate if you can render us an update.

Thank you.

**Khoo Kay Eng**

Manager – Auto Property Damage Claims  
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building  
78 Shenton Way, Level 10  
Singapore 079120  
Tel +(65) 6419 1026  
[kay-eng.khoo@aig.com](mailto:kay-eng.khoo@aig.com) | [www.AIG.sg](http://www.AIG.sg)

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