

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Wednesday, 5 August 2020 4:16 PM
To: 'Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)'
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: Your Ref: SMB1418H [ACCIDENT INVOLVING VEHICLES EM323R AND SMB1418H ON 27/12/2019] Our Ref : BUS/12/19/5048

Without Prejudice

Dear Sirs/Madam,

ACCIDENT INVOLVING EM 323R & SMB 1418H ON 27/12/2019

We refer to the above matter.

There was no evidence to prove that our insured has collided onto the rear of your vehicle.

In view of the above, we have our principal instruction to deny liability and unable to look into your client's claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses) [mailto:TanWeiTeck@smrt.com.sg]
Sent: Thursday, 27 February 2020 4:02 PM
To: Jia Le (LKK Auto)
Cc: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses)
Subject: RE: Your Ref: SMB1418H [ACCIDENT INVOLVING VEHICLES EM323R AND SMB1418H ON 27/12/2019] Our Ref : BUS/12/19/5048

WITHOUT PREJUDICE

Dear Jia Le,

Video footage is not available at this stage. Thanks.

Regards,

Patrick Tan

Claims and Insurance Agency

From: Jia Le (LKK Auto) [<mailto:JiaLe@lkkauto.com>]

Sent: Thursday, February 27, 2020 10:26 AM

To: Karen Chan Siau Chin (Auto Svcs/Claims & IA/Claims & IA/Buses); Tan Wei Teck (Auto Svcs/Claims & IA/Claims & IA/Buses)

Subject: Your Ref: SMB1418H [ACCIDENT INVOLVING VEHICLES EM323R AND SMB1418H ON 27/12/2019]

Without Prejudice

Dear Sirs/Mdm,

ACCIDENT INVOLVING EM 323R(AIG) AND SMB 1418H ON 27/12/2019

We refer to the above matter.

Please be informed that liability is unclear for this matter. Enclosed herewith in this email is a copy of our insured's accident report for your perusal.

We are in a course of investigating into the circumstances of the accident. After verifying further with our OI we will revert with our opinion on the cause of the accident. Kindly do not refer to any party for legal assistance until you heard further from us.

Meanwhile, we would like to request a copy of **video footage/witness statement/scene photos**(if any) in order for us to look into the matter.

We shall revert upon hearing from you.

Thank You.

“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

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