

Jia Le (LKK Auto)

From: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Sent: Wednesday, 5 August 2020 2:42 PM
To: Jia Le (LKK Auto)
Subject: RE: Your ref: 9438537256SG [ACCIDENT INVOLVING VEHICLES EM323R AND SMB1418H ON 27/12/2019]

Dear Jia Le,

Please proceed.

Thanks.

Best Regards,

Bernard Ler
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore(079120)

Tel +(65) 6419 1946

Bernard-JQ.Ler@aig.com | www.aig.com.sg

From: Jia Le (LKK Auto) [mailto:JiaLe@lkkauto.com]
Sent: 28 July 2020 16:11
To: Ler, Bernard-JQ <Bernard-JQ.Ler@aig.com>
Subject: [EXTERNAL] Your ref: 9438537256SG [ACCIDENT INVOLVING VEHICLES EM323R AND SMB1418H ON 27/12/2019]

This message is from an external sender; be cautious with links and attachments.

Dear Bernard,

OI denied that there was a contact between his vehicle and the bus. The picture in GIA report shows that no damage sustained by OI vehicle. We also checked with Third Party and they do not have the video footage.

Kindly let us have your instruction if we may reject the claim.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256 3561 | email: Jiale@lkkauto.com | fax: 6741-4108

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