Vic (LKKAuto)

From: Vic (LKKAuto)

Friday, 6 March, 2020 10:58 AM Sent: To: Joanneyong@msfirstcapital.com.sg

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT - LKK REF

CC4/FCI20002399/Eha3

Attachments: Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; SCENE LOCATION - GOOGLE

MAP.jpg

Dear Joanne,

We refer to the above matter.

Liability: 50 - 100% (BOLA NIL – Conflicting Versions)

Remarks: Insured vehicle overtaking turning TP vehicle on a one way single lane. OID reported he is willing to settle mutually with TP. OID reported got video footage. May request for a copy of the video footage to reassess liability.

Kindly let us have your approval and/or instruction on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: <u>vicalpeh@lkkauto.com</u> | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





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From: Mei Kwan (LKKAuto)

Sent: Saturday, 15 February, 2020 7:34 PM

To: 'Joanne Yong'

Cc: Admin A; Vic (LKKAuto)

Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000895MFSH LKK REF: CC4/FCI20002399/Eha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKQ 9919X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: <u>MeiKwan@lkkauto.com</u> | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 11 February 2020 9:46 AM **To:** 'CWS Motor Claims'; assignments

Cc: 'Joanne Yong'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 10 February 2020 5:30 PM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWS Motor Claims; Joanne Yong

Subject: PRI: SURVEY ASSESSMENT - D20000895MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey. Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

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