

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Thursday, 6 August 2020 3:47 PM
To: Heng Ding Chao
Cc: motorclaims@msfirstcapital.com.sg; Admin A
Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002399/Eba3q2
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver overtaking turning TP vehicle on a one way single lane.

Summary to offer to repairer **CHARN CUSTOMCRAFT** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 1,692.74	\$ 1,575.04
Loss of Use (\$80.00 x 3 days)	\$ 240.00	\$ 180.00
LTA Search Fee	\$ -	\$ -
Proposed Total	\$ 1,932.74	\$ 1,755.04

(3 days x \$60.00)

Breakdown of days is as follows:

Recommended days	3
Weekends / Downtime	0
CLAIM DAYS	3

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Vic (LKKAuto)
Sent: Tuesday, 24 March, 2020 10:46 AM
To: Joanne Yong
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002399/Eha3

Dear Joanne,

We refer to your below email and the contents were noted.

We will check and will get back for an update.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Tuesday, 24 March, 2020 10:25 AM

To: Vic (LKKAuto)

Cc: Admin A

Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002399/Eha3

Dear All,

Refer to the above matter.

The liability is clear. Please do express settlement. If Insured driver has mutual settlement with TP please kindly forward the supporting documents.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of **MS&AD** Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

From: Vic (LKKAuto) <vicalpeh@lkkauto.com>
Sent: Friday, March 6, 2020 10:58 AM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Vic (LKKAuto) <vicalpeh@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT - LKK REF CC4/FCI20002399/Eha3

Dear Joanne,

We refer to the above matter.

Liability: 50 - 100% (BOLA NIL – Conflicting Versions)

Remarks: Insured vehicle overtaking turning TP vehicle on a one way single lane. OID reported he is willing to settle mutually with TP. OID reported got video footage. May request for a copy of the video footage to reassess liability.

Kindly let us have your approval and/or instruction on liability.

Thank you.

Best Regards,

Vic Alpeh | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2096 | email: vicalpeh@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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From: Mei Kwan (LKKAuto)
Sent: Saturday, 15 February, 2020 7:34 PM
To: 'Joanne Yong'
Cc: Admin A; Vic (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000895MFSH
LKK REF: CC4/FCI20002399/Eha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SKQ 9919X on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)

Sent: Tuesday, 11 February 2020 9:46 AM

To: 'CWS Motor Claims'; assignments

Cc: 'Joanne Yong'; Admin A

Subject: RE: SURVEY ASSESSMENT - D20000895MFSH/1

Dear Sir/Mdm,

Thank you for the assignment.

Please be informed that vehicle is not in the workshop, repairer will arrange.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims [mailto:cwsmotorclaims@msfirstcapital.com.sg]

Sent: Monday, 10 February 2020 5:30 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims; Joanne Yong

Subject: PRI: SURVEY ASSESSMENT - D20000895MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

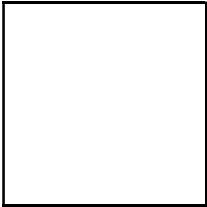
Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848
Fax : 6507 3849

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