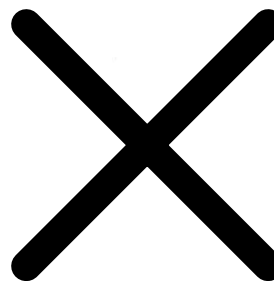




FALCON - AIR AUTO SERVICES PTE LTD

Co. Reg. No.: 199501140D
GST Reg. No.: 199501140D



11 March 2020

Our Ref: TPC/FAS/LONPAC/PL03358

Attn: MOTOR CLAIMS DEPARTMENT

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00
SHAW TOWER
SINGAPORE 189702

Dear Sir /Madam,

RE: ACCIDENT INVOLVING SKP3990H & GBB2891Y ON 08/02/2020 ALONG CLEMENTI AVENUE 5 SLIP
ROAD EXIT TO CLEMENTI AVENUE 2

We are pleased to have a direct settlement with you based on the following:

S/N Details	Amount (S\$)
1 Cost of Repair	5,638.00
2 Car Rental @ \$100 X 5 Days	535.00
3 Merimen Search Fee	2.00
	<hr/>
	4,175.00
	=====

Enclosed are the relevant documents for your reference.

Thank you and best regards

Andy Esperanza
Workshop Manager
(Pandan Loop Branch)
Tel : 6779 5665 Fax: 67791110
Email : andy@falconair.com.sg

NB: Please revert all correspondences with regards to the above case to No. 8 Pandan Loop
(Blk K / Blk 1) Singapore 128226

"Without prejudice to Injury/ Medical Claim"

FALCON - AIR AUTO SERVICES PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

AUTHORIZATION TO ACT

I, SEET MUI YONG ("the third party claimant")
of B320 CLEMENTI AVE 4# 06-19 (120320) (address),
owner of SKP 3990H (vehicle no.) hereby authorize
FALCON-AIR AUTO SERVICES PTE LTD
("the workshop") to act for me with respect to my claim for
repair costs and/or rental and/or loss of use ("claim") for my
vehicle no. SKP 3990H that was damaged pursuant to the
accident which occurred on 08/02/20 (date) along CLEMENTI
AVE 5 SLIP RD EXIT TO CLEMENTI AVE 2 (location)
involving vehicle no/s GBB 2891Y
("the accident").

I further authorize the workshop to settle my above mentioned
claim in a manner that they deem fit and the workshop is further
authorized to receive payment further to settlement of my claim
with payment cheque/s being made in favour of the workshop.

I further acknowledge that any settlement the workshop may reach
on my behalf is on a without prejudice and without admission of
liability basis insofar as the driver/owner/insurers of the other
vehicle/s is concerned.

Dated this 20 day of 02 (month) 20 20 (year)

Seet Mui Yong
Signed by "the third party claimant"

[Signature]
Signed by "the workshop"
(with chop)





LONPAC INSURANCE BHD

CLAIM NO : 19/20/20/VC05/023014
DATE : 26/03/2019

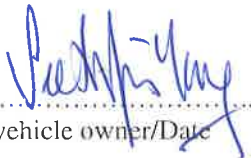
DISCHARGE VOUCHER

I/We, **SEET MUI YONG** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or the owner **GBB 2891Y** the sum of Singapore Dollars **FOUR THOUSAND ONE HUNDRED AND SEVENTY FIVE ONLY. (\$4,175.00)** in full and final satisfaction, liquidation and discharge of property claim competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of property claim sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident to my vehicle, **SKP 3990H** on **08 FEB 2020** along/at **CLEMENTI AVE 5 SLIP RD EXIT TO CLEMENTI AVE 2.**

I /We hereby agree to indemnify and keep indemnify (**FULL HOUSE BUILDING CONSTRUCTION PTE LTD /LONPAC INSURANCE BHD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **M/s FALCON-AIR AUTO SERVICES PTE LTD.**

I/We hereby acknowledge that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


.....
Signature of vehicle owner/Date

SEET MUI YONG
.....
Name of vehicle owner/Date



FALCON-AIR

FALCON-AIR AUTO SERVICES PTE LTD

CO. REG. NO.: 1995-01140-D
GST REG. NO.: 19-9501140-D

LONPAC INSURANCE BHD
100 BEACH ROAD #19-00
SHAW TOWER S189702

Attention : Motor Claim Department

Contact : 62507388 Fax No. : 62962706

Tax Invoice : TI101130

Date : 28/02/2020
Vehicle Num. : SKP3990H
Make/Model : HONDA JAZZ
Chassis/Eng# : JHMGD18507S225972
Accident Date : 08/02/2020
Claim No. :
Reference : TP NTUC V LONPAC L/S \$3,400.00
Policy No. :

LUMPSUM REPAIR
INCLUSIVE OF PARTS, LABOUR & PAINT

Amount S\$

3,400.00

SingDollars : Three Thousand Six Hundred Thirty-Eight Only

E. & O.E.	Total S\$:	3,400.00
	7% GST S\$:	238.00
	Amount Due S\$:	3,638.00
		=====



for FALCON AIR AUTO SERVICES PTE LTD

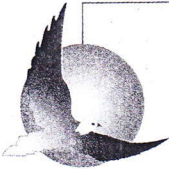
FALCON-AIR AUTO SERVICES PTE LTD

(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office: 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare Singapore 575721 Tel: 6452-0880/6458-0880 Fax: 6454-7862

Branches: Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 ■ No. 8 Pandan Loop (Blk I / Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Websites: www.falconair.com.sg **E-mail:** email@falconair.com.sg



FALCON-AIR

VS LONPAC

FALCON-AIR RENT-A-CAR PTE LTD

TAX INVOICE

FA INVOICE : PDL 07366

Please quote full invoice number when making payment

V. A. Nr: SKP3990H		Vehicle Reg. Nr. SGH6826U		Model Type TOY. ALTIS		Co. Reg. No.: 1988-04415-W GST Reg. No.: M2-0084125-5	
Rates/Remarks		<input type="checkbox"/> inc. GST <input type="checkbox"/> exc. GST		Rental Period		Agreed Return Date	
\$ 100 Per Day \$ Per Week		KM IN		Time/Date In		1245 20022020	
\$ Per Month \$		KM OUT		Time/Date Out		1103215022020	
Plus First Km Free Per , thereafter,		KM DRVN		Hour Day Mth Yr		Hour Day Mth Yr	
Chargeable at \$ Per Km		175296					
Hirer's Name SEET MUI YONG				Collision Damage Excess Reduction		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Hirer's Address B320 CLEMENTI AVE 4 # 06-19 (S) 120320				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Co.Reg. No. Tel. No (Res/HP/Pgr) Fax. No. 96696507				\$ Per Day \$ Per Mth		<input type="checkbox"/> Accept <input type="checkbox"/> Decline	
Reference Contact				Rental Charge Computation		Dollars Cents	
Driver's Name D.O.B. AS ABOVE 01/5/53				Vehicle Hire		5 days 500 00	
Driver's Address				CDER			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country 80024923H				PAI			
Driving Licence Nr. Expiry / Pass Date Issued By				Delivery / Collection Fee			
Additional Driver's Name D.O.B.				Petrol			
Additional Driver's Address				Misc			
Tel. No. (Res/HP/Pgr) Passport/I.C. Nr./Country				Sub-Total			
Driving Licence Nr. Expiry / Pass Date Issued By				Add GST @ %		35 00	
Method Of Payment <input type="checkbox"/> Cash <input type="checkbox"/> Cheque/Nets <input type="checkbox"/> Card <input type="checkbox"/> Bill Co				Total Net Charges (incl. GST)		535 00	
Details of Payment Amount \$ Date Rec'd by				*Less Total Prepayment/Deposit Rec'd			
				Balance Amount Due/Refundable			
* Total Payment Received				Refund Acknowledgement <input type="checkbox"/> By Cash <input type="checkbox"/> By Credit Card/Nets			
Hirer is responsible for the first \$ 2000.00 excess for collision/damage to first party (i.e. Falcon-Air's) vehicle (including windscreen) and also first \$ 2000.00 excess for collision/damage to third party's vehicle for each and every accident/damage. Vehicle to be driven in Singapore only. Prohibited to enter Malaysia by Law.				Received \$ By Hirer X			
				Out By		In By	
				Check In Station		Computed By	
				Extension 1. 2. 3.			
				Remarks: Vehicle Out		Remarks: Vehicle In	
				E 1/4 1/2 3/4 F		Indicate petrol level when vehicle is checked out	
						Indicate petrol level when vehicle is returned	

FA RENTAL AGREEMENT NO. : PDL 07366

FALCON-AIR RENT-A-CAR PTE LTD
(a subsidiary of Falcon-Air Holdings Pte Ltd)

Head Office : Blk 176 Sin Ming Drive #01-06/07/13, #05-17 Sin Ming Autocare S(575721) Tel: 6452-0880 / 6458-0880 Fax: 6454-7862

Branches : Tampines St 93 Blk 9006 #01-200 S(528840) Tel: 6789-7997 Fax: 6788-7997 No 8 Pandan Loop (Blk 1/Blk K) S(128226) Tel: 6779-5665 Fax: 6779-1110

Third Party Insurer Enquiry

Our Ref No: GR-20-023205

Date of Request: 10/02/2020

Your Ref No:

Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 10/02/2020

Enquiry By Francis Ng

TP Vehicle No. GBB2891Y

Accident Date 08/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBB2891Y	Lonpac Insurance Bhd	10/05/2019-09/05/2020	+65 62507388

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-023205
Date of Request: 10/02/2020

Your Ref No: Online Purchase

Falcon-Air Auto Services Pte Ltd
176 Sin Ming Drive #01-06
Sin Ming Autocare
Singapore 575721

Dear Sir/Madam,

Enquiry Date 10/02/2020
Enquiry By Francis Ng
TP Vehicle No. GBB2891Y
Accident Date 08/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque

Asher Sng (LKKAuto)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 26 March 2020 11:37 AM
To: Asher Sng (LKKAuto)
Cc: MT_Claim_SG
Subject: RE: [MANDATE REQUEST] SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref:19/20/20/VC05/023014 [External General]

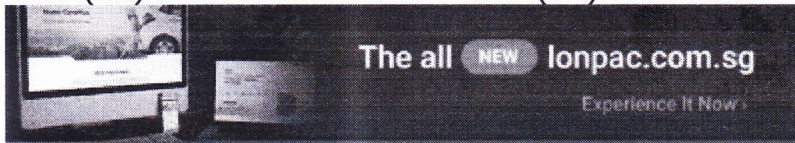
Follow Up Flag: Follow up
Flag Status: Flagged

Lonpac External - General

Dear Asher

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Wednesday, 25 March 2020 4:51 PM
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: [MANDATE REQUEST] RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref:19/20/20/VC05/023014 [External General]

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 16/02/20 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **FALCON-AIR AUTO SERVICES PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
--	----------------	----------------

1. Cost of Repair (w/GST)	\$ 5,774.19	\$ 3,638.00
2. Loss of Rental (w/GST)(5days x \$100)	\$ 535.00	\$ 535.00 (5days x \$100)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 4,175.00

****5 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval please.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, 16 February 2020 2:27 PM

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref:19/20/20/VC05/023014
[External General]

YOUR REF: 19/20/20/VC05/023014

LKK REF: CC4/LPC20002394/Eea3

Dear Sir / Madam,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,
Mei Kwan | Admin
LKK Auto Consultants Pte Ltd
Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [<mailto:long@lonpac.com>]

Sent: Friday, 14 February 2020 10:03 AM

To: Mei Kwan (LKKAUTO)

Cc: MT_Claim_SG; Asher Sng (LKKAUTO); Admin A

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref:19/20/20/VC05/023014
[External General]

Lonpac External - General

Dear Mei Kwan

Please see attached for our Insured's GIA report.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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-----Original Message-----

From: Mei Kwan (LKKAUTO) [mailto:Meikwan@lkkauto.com]

Sent: Thursday, 13 February 2020 10:20 AM

To: ONG LI LI <lili@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

LPC ref: TBA

LKK REF: CC4/LPC20002394/Eea3

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]

Sent: Monday, 10 February 2020 3:30 PM

To: 'ONG LI LI'; 'ANDY'; 'MT_Claim_SG'; 'assignments@lkkauto.com'

Cc: 'pandan@falconair.com.sg'

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Dear Ms Ong,

Thank you for the assignment.

Best Regards

SHIAU CHAN

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 10 February 2020 3:14 PM

To: ANDY; MT_Claim_SG; assignments@lkkauto.com; Summer Lee (LKK Auto)

Cc: pandan@falconair.com.sg

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Andy

Our Insured has not reported the accident.

If you still wish to pursue the claims, please liaise with LKK Auto Consultants Pte Ltd.

Dear Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

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-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]

Sent: Monday, 10 February 2020 2:07 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: pandan@falconair.com.sg

Subject: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020

Dear Sir / Madam,

Please refer to attached GIA report and estimate of the above mentioned SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Please advise liability .

Vehicle IN Pandan Workshop, kindly arrange TP survey

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65

67795665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

SAS2747599

Note: To protect against computer viruses, e-mail programs may prevent sending or receiving certain types of file attachments. Check your e-mail security settings to determine how attachments are handled.

This email has been checked for viruses by AVG.

<https://www.avg.com>