

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 14 February 2020 2:37 PM
To: Falcon-Air Pandan ; Mei Kwan (LKKAUTO); ANDY
Cc: Admin A
Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

'WITHOUT PREJUDICE'
SAVE AS TO COSTS

Hi Sir/Mdm,

We refer to the above matter.

Please be informed that basing on the accident statements submitted by both parties, the liability is clear / under BOLA (subject to BOLA guideline settlement) and shall proceed with direct settlement for the above mentioned case.

Please note that this e-mail is on without prejudice basis which does not amount to an authorisation of repair to your client's vehicle.

The final repair cost is subjected to the consistency of the damages according to the nature of the accident. And the days of LOU/ LOR will base on the number of days of repair as recommended by our surveyor.

Kindly take note that the case handler in-charge is Asher and she can be contacted at her DID 6841 6051

In order to expedite the claim process, please forward all relevant documents to us (LKK) to proceed on negotiate settlement.

Thank You.

Best Regards,
Asher Sng | Case Handler
LKK Auto Consultants Pte Ltd
phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Falcon-Air Pandan <pandan@falconair.com.sg>
Sent: Friday, 14 February 2020 10:55 AM
To: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; ANDY <andy@falconair.com.sg>; Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Re: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Dear Mei Kwan,

Please see attached GIA report for your reference.

Thank you,
Gail Ng
Falcon-Air

-----Original Message-----

From: Mei Kwan (LKKAUTO)
Sent: Friday, February 14, 2020 10:34 AM
To: ANDY ; Asher Sng (LKKAUTO)
Cc: pandan@falconair.com.sg ; Admin A
Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Dear Sirs / Madam,

We refer to the above matter.

Please provide us your client's GIA report.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin
LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ANDY <andy@falconair.com.sg>
Sent: Thursday, 13 February, 2020 10:04 AM
To: Admin A <admin-a@lkkauto.com>; Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Cc: pandan@falconair.com.sg
Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Dear OIC

Our client informed us that your insured Driver already reported the accident Kindly advise liability/ direct settlement

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65
67795665 Fax No : +65 6779 1110

-----Original Message-----

From: Nivitha (LKK Auto) [mailto:admin-d@lkkauto.com]
Sent: Monday, February 10, 2020 3:30 PM

To: 'ONG LI LI' <llong@lonpac.com>; 'ANDY' <andy@falconair.com.sg>; 'MT_Claim_SG' <mt_claim@lonpac.com>; assignments@lkkauto.com
Cc: pandan@falconair.com.sg
Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Dear Ms Ong,

Thank you for the assignment.

Best Regards

SHIAU CHAN

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: ONG LI LI [mailto:llong@lonpac.com]

Sent: Monday, 10 February 2020 3:14 PM

To: ANDY; MT_Claim_SG; assignments@lkkauto.com; Summer Lee (LKK Auto)

Cc: pandan@falconair.com.sg

Subject: RE: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Our Ref: TBA [External General]

Lonpac External - General

Without Prejudice

Dear Andy

Our Insured has not reported the accident.

If you still wish to pursue the claims, please liaise with LKK Auto Consultants Pte Ltd.

Dear Nivitha

FYA

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

Lonpac External - General data is for internal / external use.

-----Original Message-----

From: ANDY [mailto:andy@falconair.com.sg]

Sent: Monday, 10 February 2020 2:07 PM

To: MT_Claim_SG <mt_claim@lonpac.com>

Cc: pandan@falconair.com.sg

Subject: SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020

Dear Sir / Madam,

Please refer to attached GIA report and estimate of the above mentioned SKP3990H CLAIMING TP AGAINST GBB2891Y (LONPAC) DOA 08/02/2020 Please advise liability .

Vehicle IN Pandan Workshop, kindly arrange TP survey

Best Regards

Andy

Falcon-Air Auto Services Pte Ltd

Add : No. 8 Pandan Loop (Blk K / Blk 1) Singapore 128226 Tel No : +65

67795665 Fax No : +65 6779 1110

Your message is ready to be sent with the following file or link attachments:

SAS2747599

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This email has been checked for viruses by AVG.

<https://www.avg.com>