

## Mei Kwan (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 12 February, 2020 8:30 AM  
**To:** Mei Kwan (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External Confidential]  
**Attachments:** 12022020082704.pdf

### Lonpac External - Confidential

Dear Mei Kwan,

Attached copy of insured's report for your attention.

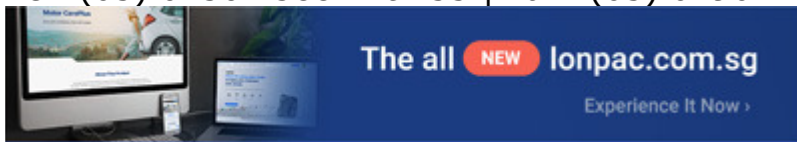
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - Confidential data is for use by authorised external parties only.*

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**From:** Mei Kwan (LKKAuto) [mailto:Meikwan@lkkauto.com]  
**Sent:** Tuesday, 11 February 2020 5:47 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** RE: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External General]

**LPC ref: 19/20/20/VP05/023015**

**LKK REF: CC4/LPC20002391/ea3**

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>  
**Sent:** Tuesday, 11 February, 2020 3:06 PM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>  
**Subject:** FW: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External General]

Best Regards

**G.NIVITHA**

**LKK Auto Consultants Pte Ltd**

Phone: 6841-1972 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]  
**Sent:** Tuesday, 11 February 2020 8:37 AM  
**To:** GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG; 'assignments@lkkauto.com'  
**Subject:** RE: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External General]

Hi Gerald,

Please find attached video of incident.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
M (65) 8126 1237 D (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com) [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>  
**Sent:** Tuesday, February 11, 2020 8:35 AM  
**To:** Paul Ong Qing Yong <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>  
**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** FW: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External General]

**Lonpac External - General**  
WITHOUT PREJUDICE

Dear Paul,

Based on our insured 's GIA report, we are of the view that liability is not clear as he is also claiming against your client's insurers.

Thus we are unable to agree to a Direct Settlement.

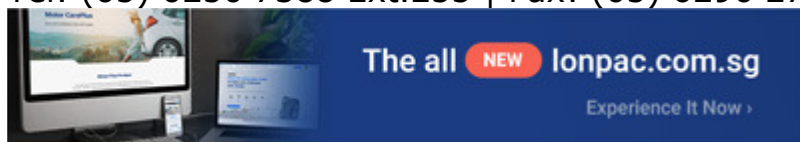
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



*Lonpac External - General data is for internal / external use.*

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**From:** GERALD POH WEE BIN

**Sent:** Monday, 10 February 2020 5:06 pm

**To:** 'Paul Ong Qing Yong' <[paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; 'assignments@lkkauto.com' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020 [External General]

## **Lonpac External - General**

WITHOUT PREJUDICE

Our Ref : 19/20/20/VP05/023015

Dear Paul,

Our insured has not lodged the accident report and we are unable to proceed with Direct Settlement. For survey arrangements, please contact LKK Auto Consultants Pte Ltd.

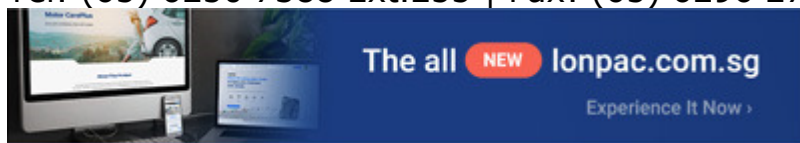
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

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Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Paul Ong Qing Yong [<mailto:paul.ong@wearnes.com>]

**Sent:** Monday, 10 February 2020 3:37 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** TP Claim - SLQ14D; TP Vehicle SKX68Z DOA10/02/2020

please find attached for TP Claim,

kindly advise if we can do direct settlement.

**Paul Ong**  
Service Consultant  
Bodyshop & Paint



**Wearnes Automotive Pte Ltd**  
45 Leng Kee Road Singapore 159103  
**M** (65) 8126 1237      **D** (65) 6378 9336  
[www.wearnesauto.com](http://www.wearnesauto.com)      [paul.ong@wearnes.com](mailto:paul.ong@wearnes.com)

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