



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio, Ind Park 2 #01-251/ 259, 569536.
Tel: +65-6484 1221 Fax: +65-6484 7829 Website: www.esteemperf.com.sg

Your Ref : SMM 9407 D

Our Ref : CIV1303005 / SLT 3343 T

Date : 11.03.2020

AIG ASIA PACIFIC INSURANCE PTE LTD

AIG Building

78 Shenton Way

#07-16 Singapore 079120

RE : ACCIDENT INVOLVING SLT 3343 T & SMM 9407 D
ACCIDENT DATE 08.02.2020
ACCIDENT ALONG CHO A CHU KANG ROAD

We are the workshop for the owner of motor vehicle no : SLT 3343 T which was involved in the captioned accident. The vehicle was surveyed by an independent appraiser and the claims below are based on its recommendation sum being for the repair cost and the period of repair (Strictly on a Without Prejudice Basis)

As the accident was caused by the negligent act of your insured SMM 9407 D we are submitting these claims for your consideration.

1	Cost of repair	S \$	1,549.32
2	Loss of rental <u>4.5</u> days @ \$ <u>71.95</u> / day	S \$	251.83
3	Surveyor Fee	S \$	0.00
4	GIA report fees (S\$ 15.00 for search fee & S\$ 14.00 for each report fee)	S \$	0.00
5	LTA Fee	S \$	7.48
		S \$	1,808.63

We enclosed herewith the following documents to support the claims:-

- a) Authorization letter
- b) Final repair bill(s)
- c) LTA search
- d) GIA report(s) / result
- e) Insurance certificate, etc.....

Kindly look into the matter and let us hear from you on the settlement of our client's claim as soon as possible. Thank you.

Yours faithfully

Carmen Lim

Claims Executive

Email : carmen@esteemperf.com.sg



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC4/AIG20002385/Kes3

20 FEBRUARY 2020

**CHEN SONG WAH
BLK 97 WHAMPOA DRIVE
#03-220
SINGAPORE 320097**

Dear Sir/Madam,

ACCIDENT INVOLVING SMM 9407D AND SLT 3343T ON 08/02/2020

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLT 3343T against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: jasperchua@lkkauto.com

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

LETTER OF AUTHORITY

To Whom It May Concern:

ACCIDENT INVOLVING SLI3343T & SMM9407D along Chou Chu Kang
Road on 08/02/2020 @ 15:40

I, GRAB RENTALS PTE LTD Nric No. 201617200G
of 18, Sin Ming Lane #01-08 Midview City Singapore 573960
Owner of motor vehicle no. SLI3343T do hereby appoint M/S
ESTEEM PERFORMANCE PTE LTD as my authorized representation and
_____ as my solicitors to write, to negotiate and settle my claim against
the other party/parties involved in the above mentioned accident. M/S ESTEEM
PERFORMANCE PTE LTD shall have absolute discretion to settle the matter at the best
terms.

I also confirm and instruct that any agreed settlement sum in respect of my claim be paid to
M/S ESTEEM PERFORMANCE PTE LTD and such payment will constitute a full and final
discharge of my claims.

I further authorize M/S ESTEEM PERFORMANCE PTE LTD to execute the discharge
voucher on my behalf.

Signature of Owner



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, **ESTEEM PERFORMANCE PTE LTD** (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,549.32** (Repair Cost), **S\$323.78** (Loss of Use/Rental), **S\$7.49** (Disbursement) for vehicle no. **SLT 3343T** that was damaged pursuant to the accident which occurred on **08/02/2020** (date) along **CHOA CHU KANG ROAD** (location) involving vehicle no/s **SMM 9407D**.

This is pursuant to the inspection conducted on **11/02/2020** (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner **GRAB RENTALS PTE LTD** (“the third party claimant”) of vehicle no. **SLT 3343T** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SLT 3343T** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 24 (day) of June (month) 2020 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)



ESTEEM PERFORMANCE PTE LTD

Blk 5033 Ang Mo Kio Industrial Park 2, #01-259/01-251, Singapore 569536.

Tel : 6484 1221 Fax : 6484 7829

385 Sin Ming Drive (Inside Vicom) Singapore 575718.

Tel : 6753 2112 Fax : 6451 0394

Co. Reg No. : 200005485N GST Reg No. : 20-0005485-N

M/S : AIG ASIA PACIFIC INSURANCE PTE.LTD
AIG BUILDING
78 SHENTON WAY
#07-16 SINGAPORE 079120

ATTN: Motor Claim Department

Your Ref No: SMM9407D
Claim Type: Third Party
Accident Date: 08/02/2020
TP Veh Reg No: SMM9407D

Claim No: CER1302290
Final No: CIV1303005
Date: 27 Feb 2020
Policy No: 29141713
Veh Reg No: SLT3343T
Make/Model: TOYOTA PRIUS
HYBRID 1.8 CVT
Chassis No: -
Engine No: -
Reg. Date:

Tax Invoice to Vehicle No :SLT3343T


Description	Quantity	List Price	Amount
		<u>S\$</u>	<u>S\$</u>
Others			
1 COST OF REPAIR	1 PCS	1,447.96	
		1,447.96	1,447.96
Total			S\$ 1,447.96
Add GST @ 7%			101.36
Total Amount Payable			<u>S\$ 1,549.32</u>

TOTAL: SINGAPORE DOLLAR ONE THOUSAND FIVE HUNDRED FORTY NINE AND CENTS THIRTY TWO ONLY

The above vehicle was surveyed by KENNETH on 11/02/2020

For Esteem Performance Pte Ltd

E. & O. E.


AUTHORISED SIGNATURE



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SCHEDULE TO VEHICLE RENTAL AGREEMENT

Date:	7 Oct 2019	Vehicle Rental Agreement No	1685
Rental Details		Additional Driver (if any)	
Name	Connie Cheong Chei Leng	Name	Tan Chee Wai Royston
Address	Blk 41 Hume Avenue #02-02	Address	Blk 690B Woodlands Drive 75 #12-174
Date of Birth	3 Apr 1964	Date of Birth	1 Sep 1975
NRIC/Passport No.	S1657943B	NRIC No.	S7526991I
Driving License No.	S1657943B	Driving License No.	S7526991I
Telephone No.	6593381502	Telephone No.	6584844178
Mobile No.	6593381502	Mobile No.	6584844178
Vehicle Description		Additional Driver (if any)	
Vehicle No.	SLT3343T	Name	A DARREN CHEONG WEI SHAN
Make/Model	Toyota Prius	Address	41 HUME AVENUE #02-02
Rental Period		Date Of Birth	26 Oct 1993
Minimum Rental Period	364	NRIC No.	s9340447e
Date/ Time Checked Out	7 Oct 2019	Driving License No.	s9340447e
No. of Days	364	Telephone No.	81184553
Expected Date/Time of Return	5 Oct 2020	Mobile No.	81184553
Actual Date/ Time of Return			
Rental Charges* & Deposit			
() Open Rental Charges/Day	Per day @ S\$71.95 Per week @ S\$503.65	Deposit Received	S\$500.00
(X) ER Promotion Rental Charges/Day	Per day @ S\$71.95 Per week @ S\$503.65		
(X) CDW Charges/Day	Per day @ S\$5.35 Per week @ S\$37.45	*Inclusive GST	
Rental Period	364 days/52 weeks	Total Rental Charges	

* Note: ER Promotion Rentals Charges applicable till end of Minimum Rental Period, Grab Rentals reserves the right to apply Open Rental Charges thereafter

Insurance Matters Accident/Theft				
Liability Assessment/Nature of Incident	Non-Refundable Excess Payable by Renter*			Rental Charge / Replacement Vehicle
	Section 1 (Own Damage)*	Section 2 (3 rd Party Damage If Applicable)*	Renter or authorised driver(s) Is below 26 years of age & / or < 1 year driving experience	
3 rd Party Fault	S\$2,140.00	S\$2,140.00	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Own Fault (inclusive of accidents in Malaysia)	S\$2,140.00	S\$2,140.00	S\$1,605.00	No waiver of Rental Charges & no replacement vehicle provided
Act of God	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Stolen Vehicle	S\$2,140.00	Not applicable	S\$1,605.00	Rental Charges waived or replacement vehicle provided (subject to availability)
Damage to Windscreen	S\$107.00	Not applicable	Not applicable	No waiver of Rental Charges & no replacement vehicle provided
Unreported or late reporting of accidents	Renter is liable for 3rd parties & own vehicle repair costs associated with the accident			No waiver of Rental Charges & no replacement vehicle provided

* excess payable is accumulative & inclusive of GST

Payment Method			
(X) Driver Wallet	S\$	() Cash	S\$
() Credit Card	S\$	() Debit Account	S\$
Type		Bank Name	
Card No.		Account No.	

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I, the Renter, agree that the Lessor may collect, use & disclose my personal data, as provided in this Schedule &/or pursuant to the Agreement from time to time, including my vehicle location information (through various channels and methods such as through the use of telematics technology), for the following purposes in accordance with the Personal Data Protection Act 2012 & the Lessor's group Privacy Policy (available at www.grab.com/sg/privacy/):

- (a) administration of the vehicle rental under the Agreement;
- (b) to help maintain the safety, security and integrity of the products and services of the Grab group;
- (c) to improve and enhance the products and services of the Grab group;
- (d) to administer the driver-partner relationship between the Grab group and myself;
- (e) for internal tracking, analysis and administrative purposes;
- (f) to communicate with me;
- (g) for the Lessor to comply with its obligations under agreements with the owner/lender in relation to the Vehicle (including disclosure of personal data to the owner/lender);
- (h) for debt recovery purposes in the event that I am in default of my payment obligations (including provision of my personal data to debt recovery agency/ies for inclusion on a negative listing); &
- (i) for the Lessor to comply with its obligations under law.

☐ Further, I understand that my personal data may be used for marketing purposes by the Lessor, its affiliated companies or their partners; & I hereby consent to receive marketing & promotional materials by telephone, SMS or e-mail.

Additional Notes:

Where the Renter & all authorised drivers (each of which hold a valid PDVL or TDVL) are 26 years of age or older, the Renter shall enjoy the following Discount:

Renter shall only be liable to pay S\$428.00 in insurance excess (for each section) instead of the excess amount indicated in the Insurance Matters table above (Sections 1 & 2 ONLY) PROVIDED THAT the Renter fulfills all of the following:

- fulfilment of Minimum Rental Period
- timely payment of all Rental Charges at all times
- timely reporting of all accidents, thefts & other incidents in accordance with the Agreement
- there are no accidents, thefts or other incidents occurring within the first week of rental
- the Renter at all times is in full compliance with the Agreement & any other undertakings & arrangements entered into with Lessor or its affiliated entities

("Qualifying Incident")

The Lessor may at its sole discretion allow or disallow an incident to count as a Qualifying Incident.

The above Discount may be cancelled at any time at the Lessor's sole discretion. In the case of cancellation, the CDW Charges rate shall no longer apply & instead the ER Promotion Rental Charges rate (only) shall apply (subject to the relevant terms & conditions being continually fulfilled in order for the ER Promotion Rental Charges rate to apply), & the Lessor shall hold to the credit of the Renter the amount comprised in the CDW Charges (where paid) ("Credit Amount"). The Credit Amount may be applied by the Lessor to satisfy any & all costs & payments due to the Lessor under the Agreement.

Subject to Renter's fulfilment of Minimum Rental Period, Renter shall enjoy the following Discounts:

[insert description of promotion(s) &/or refer to relevant section above if already described above]

Agreement

The Renter has read, understood & agrees with all terms & conditions of this Agreement.



Renter's Signature/Stamp
Date:

Authorised Signatory/Stamp
Date:

Land Transport Authority

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 10 Feb 2020 / 11:05:11

Receipt Date/Time : 10 Feb 2020 / 11:05:09

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200210-000810

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SMM9407D As at 08 Feb 2020/15:50:00 Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SMM9407D Enquiry Fee 20200210110402774846	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SGK6639C As at 29 Jan 2020/01:35:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
2	Insurance Enquiry - SGK6639C Enquiry Fee 20200210110402895321	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SHA1786J As at 04 Jan 2020/17:00:00 Insurance Co: MS FIRST CAPITAL INSURANCE LIMITED				
3	Insurance Enquiry - SHA1786J Enquiry Fee 20200210110402985582	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLG47L As at 06 Jan 2020/14:30:00 Insurance Co: NTUC INCOME INS CO-OP LTD				
4	Insurance Enquiry - SLG47L Enquiry Fee 20200210110403093131	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
	20200210110415129 Direct Debit: eNETS Debit (Internet Banking)			29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee

Print Received Message

This mail is associated with :

***SLT3343T (7241631474SG)**
[SMM9407D]

TP

GRAB RENTALS PTE LTD

Feb 8 2020 12:00AM

[CHEN SONG WAH]

Esteem Performance Pte Ltd

From AIG Asia Pacific Insurance Pte. Ltd. (Express) (AIG_SG_EXPRESS), sent on 19/06/2020 11:36 AM.
To LKK_HQ
Subject Alert - Adj Mandate Approved (S\$1880.59) - SLT3343T - Claim Handler: Lee, Ming-Yao

Approved:1880.59.