

## Hsiao Tong (LKKAUTO)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Wednesday, 4 November 2020 1:21 PM  
**To:** karen Seah  
**Subject:** Re: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

Without Prejudice

Dear Sirs/mdm,

We refer to your email dated 25/02/2020.

Any update? Thanks.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

**\*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6742 3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hsiao Tong (LKKAUTO)  
**Sent:** Tuesday, 22 September 2020 4:26 PM  
**To:** karen Seah <weileemotorworks@gmail.com>  
**Subject:** RE: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto)

**Sent:** Friday, 19 June 2020 12:01 PM

**To:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Subject:** RE: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

Without Prejudice

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Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | Email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

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**From:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Sent:** Tuesday, 5 May 2020 9:39 AM

**To:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Subject:** Re: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

Without Prejudice

Dear Sirs/mdm,

We refer to your below email.

Any update? Thanks.

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*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Best Regards,  
**Hsiao Tong, Chew** | Case Handler  
**LKK Auto Consultants Pte Ltd**  
Phone: 6256 3561 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741 4108  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Sent:** Tuesday, 25 February 2020 3:39 PM

**To:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>

**Subject:** Re: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

Hi Hsiao Tong

Driver of SJX5416G was not in town.,will get back to you.

On Tue, Feb 25, 2020 at 2:36 PM Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

We refer to the above matter.

Please be informed that liability is unclear as our insured driver reported that your client hit her lorry from behind. Attached is a copy of our insured accident report for your easy reference.

As per AXA instruction, we would like to request for evidences (ie: video footage/ scene photos / PIR) for our necessary action.

Appreciate an early reply.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Hsiao Tong, Chew (Ms)** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6742-3197 | email: [chewht@lkkauto.com](mailto:chewht@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Tuesday, 11 February 2020 4:46 PM  
**To:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>  
**Cc:** Hsiao Tong (LKKAuto) <[chewht@lkkauto.com](mailto:chewht@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>  
**Subject:** RE: [EXTERNAL] TP survey for vehicle no: SJX5416G \*\*\* LKK REF: CC4/ASM20002373/pa3

Dear Sirs / Madam,

We refer to the above matter.

Please be informed that OI has yet to report the accident and we are currently **pending verification for direct settlement.**

**Please provide us the following and arrange for TP survey.**

- **evidence i.e. video and scene photo**
- **PIR result**
- **estimated cost of repair**

Please note that for liability, claim negotiation and settlement, please contact Hsiao Tong at 6742 3197.

Our respective case handler will look into the matter and revert to you in due course.

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** karen Seah <[weileemotorworks@gmail.com](mailto:weileemotorworks@gmail.com)>

**Sent:** Tuesday, 11 February, 2020 12:23 PM

**To:** SG AXA Insurance SM AXA SGP - Motor Survey <[motor.survey@axa.com.sg](mailto:motor.survey@axa.com.sg)>

**Subject:** [EXTERNAL] TP survey for vehicle no: SJX5416G

Attn :Motor claim dept-3rd party claim

Claiming against your insured vehicle no: YM862P

Accident involving vehicle no: SJX5416G/YM862P

DOA: 06/02/2020 AT Margaret Dr

Dear officer incharge

Attached with the accident report n police report,please arrange to survey the vehicle.

Thank you.

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Best Regards,

Karen Seah

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Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J

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Best Regards,

Karen Seah

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Wei Lee Motor Works

Block 9 Sin Ming Industrial Estate

#01-32 Singapore 575644

Tel: 6456 9830

Fax: 6458 0128

Company registration: 269436/00J