

Hsiao Tong (LKKAuto)

From: Joel Goh <joel.goh@eqinsurance.com.sg>
Sent: Thursday, 27 February 2020 9:18 AM
To: Hsiao Tong (LKKAuto)
Cc: Admin A
Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3 (DM20HO00277-JG)

Dear Hsiao Tong

Please proceed to show insured the video footage and proceed with direct settlement.

Best Regards,

Joel Goh
Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Hsiao Tong (LKKAuto) [mailto:chewht@lkkauto.com]
Sent: Thursday, February 27, 2020 9:10 AM
To: Joel Goh
Cc: Admin A
Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3

Hi Joel,

Attached is a copy of video from third party for your easy reference.

The video shows that our insured vehicle reversed and hit onto third party parked vehicle. Liability is down against our driver.

We will engage insured on this matter and update if there is any issue.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | email: chewht@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joel Goh <joel.goh@eqinsurance.com.sg>

Sent: Wednesday, 19 February 2020 9:32 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3

Dear Hsiao Tong

Please assist to obtain third party's video footage before any settlement.

Best Regards,

Joel Goh

Executive | Claims



EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6500 6772 | tel 65 6223 9433 ext 772 | fax 65 6223 4190

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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Sunday, February 16, 2020 2:39 PM

To: Joel Goh

Cc: Hsiao Tong (LKKAuto); Admin A

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3

EQI REF: DM20H000277/JG

LKK REF: CC4/EQI20002359/Upa3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle GBJ 9387Z on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- TP GIA report
- Preliminary advice

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Wednesday, 12 February 2020 11:13 AM

To: Mei Kwan (LKKAuto)

Cc: Steve Lim; Hsiao Tong (LKKAuto); Admin A

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3

Hi Mei Kwan

Attached insured's accident report for your attention.

Case handler is Joel and our claim no. DM20HO00277/JG.

Thank you.

Janice Goh

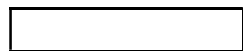
Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110

did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190

www.eqinsurance.com.sg



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From: Mei Kwan (LKKAuto) [<mailto:Meikwan@lkkauto.com>]

Sent: Tuesday, February 11, 2020 3:54 PM

To: Janice Goh <janice.goh@eqinsurance.com.sg>

Cc: Steve Lim <steve.lim@eqinsurance.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L *** LKK REF: CC4/EQI20002359/Upa3

Dear Sir / Madam,

We refer to the above matter.

Kindly let us have a copy of insured's accident report for our necessary action.

Please take note that the case handler in-charge is Hsiao Tong and she can be contacted at DID: 6742 3197.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, 11 February, 2020 12:54 PM

To: 'Janice Goh' <janice.goh@eqinsurance.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'Steve Lim' <steve.lim@eqinsurance.com.sg>

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L

Dear Sir/Mdm,

Thank you for the assignment.

Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Janice Goh [<mailto:janice.goh@eqinsurance.com.sg>]

Sent: Tuesday, 11 February 2020 10:50 AM

To: assignments@lkkauto.com

Cc: profi.automotive; Steve Lim

Subject: RE: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L

Hi LKK

Please assist and keep us update.

Thank you.

Janice Goh

Executive | Claims

EQ Insurance Company Limited

5 Maxwell Road #17-00 Tower Block MND Complex Singapore 069110
did 65 6496 9032 | tel 65 6223 9433 ext 032 | fax 65 6223 4190
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From: profi.automotive [<mailto:profi.automotive@asia.com>]

Sent: Monday, February 10, 2020 5:29 PM

To: EQI PRS <EQIPRS@eqinsurance.com.sg>; Steve Lim <steve.lim@eqinsurance.com.sg>

Cc: assignments@lkkauto.com

Subject: FW (URGENT!): Re: RE: PRI II GBJ9387Z against GBC9788L

Importance: High

WITHOUT PREJUDICE

Dear Sir,

Kindly assist to assign PRI. Last email is on the 5th Feb 2020.

Thank you.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.

Warmest regards,
Edward Ow

Profi Automotive
10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com

----- Original message -----

From: "profi.automotive" <profi.automotive@asia.com>

Date: 10/02/2020 17:08 (GMT+08:00)

To: Steve Lim <steve.lim@eqinsurance.com.sg>

Cc: assignments@lkkauto.com

Subject: Re: RE: PRI II GBJ9387Z against GBC9788L

WITHOUT PREJUDICE

Dear Steve,

Any update on the PRI?

cc - Summer, as spoken. Please assist.

KINDLY BE REMINDED OF THE CHANGE OF OUR ADDRESS AS STATED BELOW.

Warmest regards,
Edward Ow

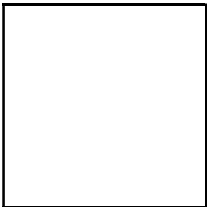
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10 Kaki Bukit Road 2,
#01-05, First East Centre,
Singapore 417868
M: 94335558
E: profi.automotive@asia.com

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