

Re: Mandate Request from LKK Auto Consultants Pte Ltd - SGV9134P - Claim No: 4261614437SG

Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Thu 8/13/2020 10:36 AM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Hi Norsiah,

We refer to the above matter.

We have inform third party repairer that BOLA shall not apply for this case and the last vehicle should be liable for the accident.

Repairer inform that they would like to withdraw the claim from AIG and purchase our independent survey report.

In view on the above we will cancel the case in merimen.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Sent: Friday, March 20, 2020 3:20 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: Mandate Request from LKK Auto Consultants Pte Ltd - SGV9134P - Claim No: 4261614437SG

Dear Asher,

The exclusion stated w/wo driver BOLA shall not apply.

Thank you

Kind regards

Norsiah

Norsiah Md Noor

AIG

Complex Claims Examiner

Claims | AIG Asia Pacific Insurance Pte Ltd

78 Shenton Way #08-16 Singapore 079120

Tel +(65) 6419-1606

Norsiah.MdNoor@aig.com | www.aig.com.sg



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From: Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]
Sent: Friday, March 20, 2020 2:49 PM
To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Subject: [EXTERNAL] RE: Mandate Request from LKK Auto Consultants Pte Ltd - SGV9134P - Claim No: 4261614437SG

This message is from an external sender; be cautious with links and attachments.

Hi Norsiah,

We refer to the email below.

We understand that there is driver in the 1st vehicle, our insured however is not in the vehicle.

Kindy advices.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>
Sent: Friday, 20 March 2020 10:19 AM
To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Subject: RE: Mandate Request from LKK Auto Consultants Pte Ltd - SGV9134P - Claim No: 4261614437SG

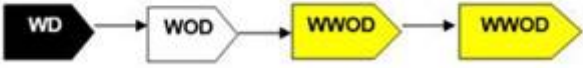
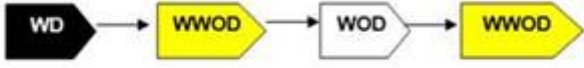
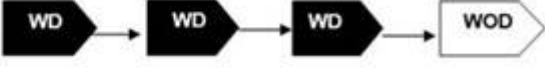
Dear Asher,

Please refer to the screen shot below.

Exclusion

- v) Where there is no driver in any of the vehicles involved in the chain collision which is parked or stationary. The only exception will be where all vehicles have drivers except the first vehicle in the chain (Please refer to the illustrations below)

Illustration

SCENARIO	DESCRIPTION
<p>WD: With Driver WOD: Without Driver WWOD: With or Without Driver</p> 	<p>BOLA shall not apply.</p> <p>This would apply to all variations of chain collision.</p>
<p>WD: With Driver WOD: Without Driver WWOD: With or Without Driver</p> 	<p>BOLA shall not apply.</p> <p>This would apply to all variations of chain collision.</p>
<p>WD: With Driver WOD: Without Driver</p> 	<p>BOLA shall apply.</p> <p>This would apply to all variations of chain collision.</p>

Thank you

Kind regards
Norsiah

Norsiah Md Noor
AIG

Complex Claims Examiner
Claims | AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16 Singapore 079120
Tel +(65) 6419-1606
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From: Do-Not-Reply [<mailto:do-not-reply@merimen.com>]

Sent: Wednesday, March 4, 2020 2:20 PM

To: Md Noor, Norsiah <Norsiah.MdNoor@aig.com>

Subject: [EXTERNAL] Mandate Request from LKK Auto Consultants Pte Ltd - SGV9134P

This message is from an external sender; be cautious with links and attachments.

Dear PIC,

There is a mandate request from LKK Auto Consultants Pte Ltd

Claim no.: 4261614437SG

Vehicle no.: SGV9134P

Date of Accident: 08/02/2020

Repairer: Zoom Autowerks Pte Ltd