PRE-REPAIR INSPECTION REQUEST - SGV9134P vs SGV9426Y (OI) on D.O.A.: 08/02/2020

From: Subramaniam, Divyashni

To: assignments@lkkauto.com, 'Admin A'

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Teo, Ericweihong, zoomautowerks@gmail.com

Sent: Tuesday, 11 February, 2020 10:06:12 AM
Attachments: New Doc 2020-02-10 15:04:01.pdf

Hi,

Please refer to the enclosed request from Zoom Autowerks Pte Ltd.

Kindly carry out Policy coverage verification first before conducting the pre-repair inspection within 48 hours

If you have any queries/concerns, please let us know.

Kindly assist to assign Marcus Chua as Single Joint Expert as requested.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103 <u>Divyashni.Subramaniam@aig.com | www.aig.sg</u>

From: zoomautowerks@gmail.com <zoomautowerks@gmail.com>

Sent: Monday, February 10, 2020 5:14 PM

To: Subramaniam, Divyashni < Divyashni. Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Chin, Lee-Ying <Lee-Ying.Chin@aig.com>; Abu Kassim, Noor Mariesa <NoorMariesa.AbuKassim@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com> Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGV9426Y AND SGV9134P ON 08/02/2020

Dear All,

Kindly arrange LKK Marcus Chua

From: Subramaniam, Divyashni Sent: Mon, 10 Feb 2020 08:40:12 +0000

To: <u>zoomautowerks@gmail.com</u>

Cc: Lim, Kok-Chong, Chin, Lee-Ying, Abu Kassim, Noor Mariesa, Hor, Yinrul, Subramaniam, Divyashni, Teo, Ericweihong

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGV9426Y AND SGV9134P ON 08/02/2020

Without Prejudice

Your Reference : SGV9134P Our Reference : SGV9426Y

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor	Company Name
AIG In House Surveyor	AIG Asia Pacific Insurance Pte Ltd
Lawrence Ng Chun Kee	Priority Services
Jeffrey Ong Leng Kiat	Priority Services
Jimmy Lee	Priority Services
EC Looi	Automobile Inspection Services Pte Ltd
Pang Kiah Keen (Frankie)	Formteam Adjusters Pte Ltd
Ng You Han	Formteam Adjusters Pte Ltd
Soon HanXin (Gary)	Formteam Adjusters Pte Ltd
Chow Bo Xiong	Formteam Adjusters Pte Ltd
Chua Soo Teck (Benjamin)	Formteam Adjusters Pte Ltd
Kalvin Ang	LKK Auto Consultants Pte Ltd
Xing Guo Qiang	LKK Auto Consultants Pte Ltd
Marcus Chua	LKK Auto Consultants Pte Ltd
Mohamad Taufikh	LKK Auto Consultants Pte Ltd
Adrian Ling	LKK Auto Consultants Pte Ltd
Mohammed Rasul	LKK Auto Consultants Pte Ltd
Kenneth Kong	LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

<u>Divyashni.Subramaniam@aig.com | www.aig.sg</u>

From: Zoom Autowerks [mailto:zoomautowerks@gmail.com]

Sent: Monday, February 10, 2020 3:30 PM **To:** AIG SGP, Claims-Survey; Hor, Yinrul

Subject: [EXTERNAL] Pre-Repair Inspection for SGV 9134 P // Accident on 08/02/2020 @ 19:47HR at along Yishun Ring Road

involving Vehicle Number SGV 9134 P and SGV 9426 Y $\,$

This message is from an external sender; be cautious with links and attachments.

Dear Sir/Madam,

We are instructed by ALNH Services to notify you of a road traffic accident on 08 / 02 / 2020

at about 19:47HR at along Yishun Ring Road involving our client's vehicle registration number SGV 9134 P and vehicle registration number SGV 9426 Y driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, out client's vehicle has been damaged. Before our client proceed to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards, Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road #08-1339 Singapore 470130 ①9450 7920

1 zoomautowerks@gmail.com

Please note our change in mailing/registered address with effect from 1st July 2018 -

From: Divyashni.Subramaniam@aig.com
To: zoomautowerks@gmail.com
Cc: Kok-Chong.Lim@aig.com ,Lee-

Ying.Chin@aig.com ,NoorMariesa.AbuKassim@aig.com ,Yinrul.Hor@aig.com ,Divyashni.Subramaniam@aig.com ,Ericweihong.Teo@aig.com
Subject: aigencrypt PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SGV9426Y AND SGV9134P ON 08/02/2020

Date: Mon, 10 Feb 2020 08:40:12 +0000

Without Prejudice

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Divyashni Subramaniam

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Warmest Regards, Elin Cai

Zoom Autowerks Pte Ltd

130 Bedok Reservoir Road #08-1339 Singapore 470130 \$\mathbb{9}450 7920

12 zoomautowerks@gmail.com

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 2018 -