

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 2 March 2020 6:38 PM
To: 'Premiumauto Claims'; Veron Chen (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Choo, Thelma'
Cc: 'Ye, Yong Kang Melvin'; 'Claims'
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Thelma,

We still haven't received any respond from your side.

Kindly revert back to us asap.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

e. claims@premiumauto.com.sg w. www.audi.com.sg

Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 p. +65 6836 2223



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From: Premiumauto Claims [mailto:claims@premiumauto.com.sg]
Sent: Wednesday, 26 February 2020 10:00 AM
To: 'Veron Chen (LKKAUTO)'; 'Teo, Grace'; 'assignments'; 'SUR'; 'Choo, Thelma'
Cc: 'Ye, Yong Kang Melvin'; Claims
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Thelma,

Have you review this case yet? Please advise on liability clearance and direct settlement urgently.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

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From: Claims [<mailto:claims@premiumauto.com.sg>]

Sent: Saturday, 22 February, 2020 9:59 AM

To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>

Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Thelma,

Kindly update us liability clearance urgently.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

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From: Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]
Sent: Monday, 17 February 2020 4:47 PM
To: 'Veron Chen (LKKAUTO)'; 'Teo, Grace'; 'Claims'; 'assignments'; 'SUR'
Cc: 'Choo, Thelma'; 'Ye, Yong Kang Melvin'
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Veron,

Noted with thanks .

Aside to Thelma and Grace,

Please advise liability clearance and direct settlement.

Kind Regards,
Norah Khai
Claims Manager

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55 Ubi Road 1 Road Singapore 408699
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From: Veron Chen (LKKAUTO) [<mailto:veronchen@lkkauto.com>]
Sent: Monday, February 17, 2020 4:45 PM
To: Nora Khai PA <nora.khai@premiumauto.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nora,

Kindly refer to insurance for liability clearance and direct settlement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai PA <nora.khai@premiumauto.com.sg>

Sent: Monday, 17 February 2020 4:30 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nivita ,

Please revert to us the liability clearance and direct settlement please .

Let us have your reply asap . Thank you for your kind understanding.

Kind Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]
Sent: Wednesday, February 12, 2020 3:53 PM
To: Claims <claims@premiumauto.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>;
sur@lkkauto.com
Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>
Subject: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Hi Nivitha,

Attached herewith the estimate from Premium Automobiles for your necessary action.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T:** 6461 6555 | **F:** 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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50 Raffles Place, #05-01/06 Singapore Land Tower, Singapore 048623

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From: Claims <claims@premiumauto.com.sg>
Sent: Wednesday, February 12, 2020 12:56 PM
To: 'Claims' <claims@premiumauto.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>
Cc: 'Claims' <claims@premiumauto.com.sg>
Subject: RE: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 10 February 2020 4:17 PM
To: motorsurvey@sompo.com.sg
Cc: 'Claims'
Subject: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/02/2020, 10AM. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)
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