

Veron Chen (LKKAUTO)

From: Claims <claims@premiumauto.com.sg>
Sent: Monday, 24 February 2020 12:49 PM
To: Veron Chen (LKKAUTO); 'Teo, Grace'; assignments; SUR; 'Choo, Thelma'
Cc: 'Ye, Yong Kang Melvin'; claims@premiumauto.com.sg
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

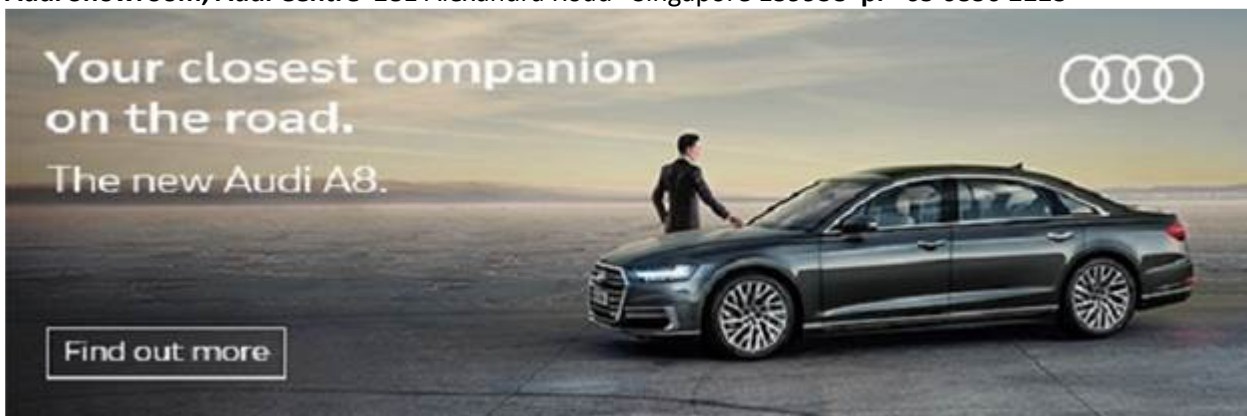
Dear Thelma,

Kindly advise on liability clearance urgently.

Thank you.

**Best Regards,
Terrence Tan
Claims Advisor**

Premium Automobiles Pte Ltd (Reg No 199902271W)
55 Ubi Road 1 Road Singapore 408699
p. +65 8826 8736 **p.** +65 6388 2323 **d.** +65 6768 9911 **f.** +65 6841 1183
e. claims@premiumauto.com.sg **w.** www.audi.com.sg
Audi Showroom, Audi Centre 281 Alexandra Road Singapore 159938 **p.** +65 6836 2223



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From: Claims [mailto:claims@premiumauto.com.sg]
Sent: Saturday, 22 February, 2020 9:59 AM
To: 'Veron Chen (LKKAUTO)' <veronchen@lkkauto.com>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'assignments' <assignments@lkkauto.com>; 'SUR' <sur@lkkauto.com>; 'Choo, Thelma' <thelma.choo@sompo.com.sg>
Cc: 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>
Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Thelma,

Kindly update us liability clearance urgently.

Thank you.

**Best Regards,
Terrence Tan**

Claims Advisor

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From: Nora Khai PA [<mailto:nora.khai@premiumauto.com.sg>]

Sent: Monday, 17 February 2020 4:47 PM

To: 'Veron Chen (LKKAUTO)'; 'Teo, Grace'; 'Claims'; 'assignments'; 'SUR'

Cc: 'Choo, Thelma'; 'Ye, Yong Kang Melvin'

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Veron,

Noted with thanks .

Aside to Thelma and Grace,

Please advise liability clearance and direct settlement.

Kind Regards,

Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Veron Chen (LKKAuto) [<mailto:veronchen@lkkauto.com>]

Sent: Monday, February 17, 2020 4:45 PM

To: Nora Khai PA <nora.khai@premiumauto.com.sg>; 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nora,

Kindly refer to insurance for liability clearance and direct settlement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai PA <nora.khai@premiumauto.com.sg>

Sent: Monday, 17 February 2020 4:30 PM

To: 'Teo, Grace' <grace.teo@sompo.com.sg>; 'Claims' <claims@premiumauto.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: 'Choo, Thelma' <thelma.choo@sompo.com.sg>; 'Ye, Yong Kang Melvin' <melvin.ye@sompo.com.sg>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nivita ,

Please revert to us the liability clearance and direct settlement please .

Let us have your reply asap . Thank you for your kind understanding.

Kind Regards,
Norah Khai
Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Teo, Grace [<mailto:grace.teo@sompo.com.sg>]

Sent: Wednesday, February 12, 2020 3:53 PM

To: Claims <claims@premiumauto.com.sg>; 'assignments@lkkauto.com' <assignments@lkkauto.com>; sur@lkkauto.com

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>

Subject: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Hi Nivitha,

Attached herewith the estimate from Premium Automobiles for your necessary action.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Claims <claims@premiumauto.com.sg>

Sent: Wednesday, February 12, 2020 12:56 PM

To: 'Claims' <claims@premiumauto.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Dear all,

Attached is the estimate for your reference.

Best Regards,
Syafiq
Claims Admin Assistant

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

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From: Claims [<mailto:claims@premiumauto.com.sg>]
Sent: Monday, 10 February 2020 4:17 PM
To: motorsurvey@sompo.com.sg
Cc: 'Claims'
Subject: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/02/2020, 10AM. Owner waiting.

Best Regards,
Syafiq
Claims Admin Assistant

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