Veron Chen (LKKAuto)

From: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sq>

Sent: Monday, 17 February 2020 6:38 PM

To: Nora Khai PA

Cc: Choo, Thelma; Ye, Yong Kang Melvin; Nora Khai PA; Veron Chen (LKKAuto); Teo,

Grace

Subject: RE: CMTD2000645/THE - LIA/ SMK2220G & SLZ618P ACC ON 9/2/2020

WITHOUT PREJUDICE

Dear Sirs

We refer to the above matter.

We are prepared to do direct settlement.

Thank you.

Best Regards

Agnes Chan

Claims Divison

D: 6329 5327 | **T**: 6461 6555 | **F**: 6221 3147



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From: Teo, Grace <grace.teo@sompo.com.sg> Sent: Monday, 17 February, 2020 4:55 PM

To: Chan, Shu Hui Agnes <agnes.chan@sompo.com.sg>

Cc: Choo, Thelma <thelma.choo@sompo.com.sg>; Ye, Yong Kang Melvin <melvin.ye@sompo.com.sg>; Nora Khai PA

<nora.khai@premiumauto.com.sg>; 'Veron Chen (LKKAuto)' <veronchen@lkkauto.com>

Subject: CMTD2000645/THE - LIA/ SMK2220G & SLZ618P ACC ON 9/2/2020

Hi Agnes,

Please assist on behalf of Thelma the liability request from Premium Automobiles.

Best Regards **Grace Teo**Claims Division

D: 6329 5170 | T: 6461 6555 | F: 6221 3147

For motor claims survey request, please email to motorsurvey@sompo.com.sg



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From: Nora Khai PA < nora.khai@premiumauto.com.sg>

Sent: Monday, February 17, 2020 4:47 PM

To: 'Veron Chen (LKKAuto)' < veronchen@lkkauto.com'>; Teo, Grace < grace.teo@sompo.com.sg'>; 'Claims' < claims@premiumauto.com.sg'>; 'assignments' < assignments@lkkauto.com'>; 'SUR' < sur@lkkauto.com'>; 'SUR' <

Dear Veron,

Noted with thanks.

Aside to Thelma and Grace,

Please advise liability clearance and direct settlement.

Kind Regards, Norah Khai Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W) 55 Ubi Road 1 Road Singapore 408699 **p.** +65 6366 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

e. claims@@premiumauto.com.sg w. www.audi.com.sg

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From: Veron Chen (LKKAuto) [mailto:veronchen@lkkauto.com]

Sent: Monday, February 17, 2020 4:45 PM

To: Nora Khai PA <<u>nora.khai@premiumauto.com.sg</u>>; 'Teo, Grace' <<u>grace.teo@sompo.com.sg</u>>; 'Claims' <<u>claims@premiumauto.com.sg</u>>; assignments <<u>assignments@lkkauto.com</u>>; SUR <<u>sur@lkkauto.com</u>>
Cc: 'Choo, Thelma' <<u>thelma.choo@sompo.com.sg</u>>; 'Ye, Yong Kang Melvin' <<u>melvin.ye@sompo.com.sg</u>>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nora,

Kindly refer to insurance for liability clearance and direct settlement.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Nora Khai PA < nora.khai@premiumauto.com.sg >

Sent: Monday, 17 February 2020 4:30 PM

To: 'Teo, Grace' <<u>grace.teo@sompo.com.sg</u>>; 'Claims' <<u>claims@premiumauto.com.sg</u>>; assignments <assignments@lkkauto.com>; SUR <<u>sur@lkkauto.com</u>>

Cc: 'Choo, Thelma' < thelma.choo@sompo.com.sg>

Subject: RE: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Dear Nivita,

Please revert to us the liability clearance and direct settlement please.

Let us have your reply asap. Thank you for your kind understanding.

Kind Regards, Norah Khai

Claims Manager

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6366 2323 **d.** +65 6768 9827 **f.** +65 6841 1183

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From: Teo, Grace [mailto:grace.teo@sompo.com.sg]

Sent: Wednesday, February 12, 2020 3:53 PM

To: Claims <<u>claims@premiumauto.com.sg</u>>; 'assignments@lkkauto.com' <<u>assignments@lkkauto.com</u>>;

sur@lkkauto.com

Cc: Choo, Thelma < thelma.choo@sompo.com.sg; Ye, Yong Kang Melvin < melvin.ye@sompo.com.sg;

Subject: CMTD2000645/THE - EST/ SMK2220G & SLZ618P ACC ON 9/2/2020 -

Hi Nivitha,

Attached herewith the estimate from Premium Automobiles for your necessary action.

Best Regards

Grace Teo

Claims Division

D: 6329 5170 | **T**: 6461 6555 | **F**: 6221 3147

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From: Claims < claims@premiumauto.com.sg> Sent: Wednesday, February 12, 2020 12:56 PM

To: 'Claims' <claims@premiumauto.com.sg>; Claims - Motor Survey <MotorSurvey@sompo.com.sg>

Cc: 'Claims' <claims@premiumauto.com.sg>

Subject: RE: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Dear all,

Attached is the estimate for your reference.

Best Regards, **Syafiq Claims Admin Assistant**

Premium Automobiles Pte Ltd (Reg No 199902271W)

55 Ubi Road 1 Road Singapore 408699

p. +65 6388 2323 d. +65 6768 9828 f. +65 6841 1183

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From: Claims [mailto:claims@premiumauto.com.sq]

Sent: Monday, 10 February 2020 4:17 PM

To: motorsurvey@sompo.com.sq

Cc: 'Claims'

Subject: ACCIDENT BETWEEN SLZ 618 P AND YOUR INSURED SMK 2220 G ON 9/2/2020

Kindly assist in the liability clearance for above mentioned case. We propose for a 100% direct settlement in our client's favour

Please advise who is the officer in-charge we shall liaise with. To avoid dispute during finalisation, we propose for LOU/R at \$100/180 per day.

Attached is the GIA report for your reference and we will send you the estimate once it is ready.

Kindly arrange survey on 13/02/2020, 10AM. Owner waiting.

Best Regards, Syafiq Claims Admin Assistant

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55 Ubi Road 1 Road Singapore 408699

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