

SUS. REC. BY:

REF: CS/ASM20002344/MTD312

Special Instructions:

Surveyor: N12

## ASSIGNMENT (Office)

From (Person): Kitty Teo

of ASM (AXA)

Date/Time: 10/02/2020

Estimated Cost:

Bill to:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No:

SJK 4681G

Insured:

at Workshop info:

progressive car

Tel:

6741 5336

of

Blk 3022A ubi Road 1 #01-45/46

Policy No:

Claim No: SDM02FPS

Sum Insured:

Excess:

784

Make of Veh:

D.O.A. 07/02/2020

(Client's Record)

CA (REV) / REP. / REV 24 HRS

H.O.D. Endorsement:

Date/Time: 11:31am @ 11/2/2020

Person Contacted:

pei wen

Vehicle: IN / OUT

Date/Time	Action/Instruction
	Full Fire Investigation
	SJK 4681G-X
13/2/20	Revised 1A via Smart claim.
14/2/20	Apply SCDF
	Submit extensive total loss report

## Full Fire Investigation

## ASSIGNMENT

From:

Date:

11/2/2020

Estimated Cost:

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No:

SJK 4681 G

at Workshop m/s

Progressive Car Care

of Blk 3022A Ubi Road 1 #01-45/46

Insured:

Policy No.

Claims No.

Sum Insured:

Excess:

7BA

(Client's Record)

Make of Veh:

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.

N/S	O/S

Bal. or Market Value:

28K

IDAC Accident Rpt:

Consistent? : Yes or No

GIA / PR Seen:

Consistent? : Yes or No

Est. Repairs:

days

Res.: Yes or No

Lum Sum:

%

3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date:

Person Contacted:

Veh No:

SJK 4681 G

Yr Regn:

22 OCT 2008

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make:

HONDA CIVIC 1.8L SAT

CC

1799

Colour:

GREY

A/C:

Insured / Std / NI / NA

Sp Reading

PATT MELTED

T/Radio:

Insured / Std / NI / NA

Eng/No:

C/No:

JHMF D16309S20228

Gen. Cond: Good / Fair / Poor / BurntSteering: Inorder / Jammed / Leaked / Burnt orBrake: Inorder / Jammed / Leaked / Burnt orModi: Nil / S/Rim / STD A/Rim or

Tyre Size:

F:

215/45 2R17

R:

11

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal.

5

mm

R/Bal.

5

mm

L/Bal.

5

mm

L/Bal.

5

mm

D.O.A.

07/02/2020

D.O.I.

12/2/2020

Survey held at

PROGRESSIVE AUTO

Des. of Damages: FR / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time	Action / Instruction
	COE renewed 5yrs. EXP: 21/10/2023
	COF Rebate \$11,914.00
	Repair Limit \$16,086.00
	Vehicle badly burnt. Uneconomical to repair. Recommend total loss.
	- waiting for servicing records from Insured.

MV: 28000

LTN: 11914

NV: 16086

Date/Time, File Pass k1?



Prel. Report



Final Report

1) P/3 typist  
Date/Time, File Return k1?

2)

Report Format:

TL

Lump Sum / FDJ: 12

Days Of Repair:

Resurvey No. of Trip:

Arid Fee:



Site Insp

(\$



Interview

(\$



Tech Insp

(\$



Final Insp

(\$

Survey Fee:

Transportation:

S + PS + ST

Time

Lump Sum

SCDF

200

\$170.00 + 14/12/20

LKK (OA)

500K



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## Immediate Advice

Date: 13/2/2020

To : AXA Insurance Pte Ltd

### Survey details

Date of loss	7-Feb-19
Date of appointment	10-Feb-20
Date of survey	12-Feb-20
Location of survey	Progressive

### Vehicle Details:

Claim Type:	Own Damage
Vehicle number	SJK 4681G
Make and Model	Honda Civic 1.8L SAT
Date of registration	12/9/2019
Excess	0.00
Market Value	\$28,000
Part Rebate	\$11,914
Nett Loss	\$16,086

### Repair details

Initial Estimate	TOTAL LOSS
------------------	------------

#### Proposed/Revised repair cost:

Parts	TOTAL LOSS
Check item	TOTAL LOSS
Labour	
Total	
Lump Sum(if applicable)	

Number of days of repair	0
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#### Remarks:

Vehicle caught Fire.  
We recommed Total Loss




## Service Request Details

Claim

SOM02FP5

Reference

None 

Loss Date

February 7, 2020

Report Date

Feb 10, 2020 9:28:00 AM

Request Date

February 10, 2020

Due Date

February 17, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (OD)

Type of Loss

Own Damage

Services

Fire

Own Damage Investigation

### Actions

Next Step

Agree to perform service

Decline Work

Accept Work

### Vehicle Information

Incident Vehicle Registration #

SJK4681G

## Model

CIVIC 1.8 VTI

## Service Address

3022A, UBI ROAD 1, , 408716

## Primary Contact/Insured

FOO CHUAN SHUN

APT BLK 446 TAMPINES STREET 42, #12-22, 520446, Singapore

96437773

## Claim Handler

TEO Kitty

6568804602

kitty.teo@axa.com.sg

## Additional Instructions

1

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

[New Message](#)

TYPE



SENT

2/10/20 4:59 PM

FROM

TEO Kitty

SUBJECT

Please conduct full FIRE Investigation

BODY

•



## ⏪ Please conduct full FIRE Investigation

Type

🔗 Question

Message

Reply

## NIKAM Santosh Pandurang

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**From:** Peiwen <peiwen@procarcare.com.sg> on behalf of Claims <claims@procarcare.com.sg>  
**Sent:** Saturday, February 08, 2020 2:03 PM  
**To:** SG AXA Insurance SM AXA SGP - Motor Survey  
**Cc:** Claims  
**Subject:** [EXTERNAL] PROGRESSIVE/OD/SJK 4681 G/DOA 07.02.2020/FIRE CASE  
**Attachments:** [Untitled]08022020140715\_1-2.jpg; GIA REPORT \_ SJK 4681 G.PDF

**Categories:** Santosh

Hi Sir,

Please refer to the attached and arrange survey.

Vehicle is Badly Damaged (Fire) and IN workshop.

Thank You.

Regards,

**Pei Wen NG**  
Claims Advisory  
Progressive Car Care Pte Ltd  
Blk 3022A Ubi Road 1 01-45/46 Singapore 408716  
T: +65 6741 5336 | F: +65 6741 7208  
E: [claims@procarcare.com.sg](mailto:claims@procarcare.com.sg)  
W: [www.procarcare.com.sg](http://www.procarcare.com.sg)



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## SINGAPORE ACCIDENT STATEMENT

### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

### ACCIDENT STATEMENT

Date Of Report 07/02/2020 12:49  
Date Of Accident 07/02/2020 05:15  
Exact Location Of Accident BLK 446 TAMPINES STREET 42 CARPARK LOT 198  
Country/State of Loss SINGAPORE

### DETAILS OF OWN VEHICLE

Vehicle Registration Number SJK4681G  
**Insured/Policyholder**  
Name Of Registered Owner FOO CHUAN SHUN  
NRIC No S9226447E  
Email Address NOEMAIL  
Mobile Phone No (LOCAL) +65-96437773  
Alternative Phone No OTHERS-96437773  
**Vehicle Particulars**  
Manufacturer HONDA  
Model CIVIC-1.8 L (A)  
Exact Purpose for which vehicle was being used at time of accident  
Are you claiming under your own insurance policy for repair to your vehicle? YES  
If No, Please state action to be taken  
Vehicle Category PRIVATE CAR  
**Insurance Company**  
Name of Insurance Company AXA INSURANCE PTE LTD  
Type Of Coverage COMPREHENSIVE  
Fleet Policy NO  
Policy Number GA506122  
Cover Note Number  
**Driver**  
Name of Driver FOO CHUAN SHUN  
NRIC No S9226447E  
Date Of Birth 23/07/1992  
Occupation INDOOR  
Date Of Driving Pass 06/06/2016  
Driving Experience 3 YEARS AND 8 MONTHS  
Gender MALE  
Mobile Number (LOCAL) +65-96437773  
Fax Number  
Contact Number OTHERS-96437773  
Email Address NOEMAIL

went overseas before came back to work

from work to home

12-1 PM went to JB

came back to work park & home last

no extra time

15 min ppl say got vehicle on fire

got SCOF somebody call

SCOF came in 10 min

fire had

A while to put fire out

Police came take statement

fire investigator did preliminary

for damage assessment

damage

taxi driver came after fire

put out

He can ARA or the preliminary

invest SCOF site to call

taxi driver came in an hour

called only 9 plus

taxi driver talk picture



Address	BLK 446 TAMPINES STREET 42 #12-22 SINGAPORE
Postcode	520446
Was driver an employee of the Insured's Company	NO
If No, Relationship of the Driver with the Insured	OWNER
Vehicle Registration Number of Driver's Own Vehicle	-
	-
Insurance Company of Driver's Own Vehicle	-
	-

#### General Information of the Accident

Type Of Accident	FIRE, EXPLOSION OR LIGHTNING
Weather Conditions	CLEAR
Road Surface	DRY

#### Other Information

Was any foreign vehicle involved in this accident?	NO
Number of vehicles (including own vehicle) involved in the accident	1
Was any body injured in the Accident?	NO
Was any injured conveyed to hospital by ambulance?	NO
Was any other material or property damaged?	NO
I have been approached by unknown person(s) soliciting/offering accident claims assistance.	NO
Number of Passengers (Including Driver)	0

#### Details of Police Action

Was the accident reported to the police?	YES
If Yes, Please state which Police Station	
Police Station Name	TAMPINES NEIGHBOURHOOD POLICE CENTRE
Police Station Address	ROAD: 6 TAMPINES AVE 4, POSTCODE: 529682, COUNTRY: SINGAPORE
Police Station Contact	TEL NO: 1800-5871999 - FAX NO: 65871699
Was notice of intended Prosecution given?	NO
If Yes, against whom?	

#### Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY PEI WEN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

#### Attachment(s)

Are accident photos available for attachment?	YES
Was there any video captured by Car Camera?	NO
Was there any audio recorded?	NO

double check if video.

Engine used in 2018. Renew 5 yrs back from shop. Also 12m back. Open 16m back.  
 - your 1yr plus. only changed exhaust. & bodykit. send already to car.  
 - no soft copy. HKs.  
 - servicing done @ Wai Motoring Car Garage - CS2.  
 4 months ago 1st servicing.  
 brake brakes, wheel bearing, new front engine.  
 no issue, no warning light, no overheating. Fix came from battery. Change battery.  
 owner & only driver. Also @ job.

## Sketch Plan

### SKETCH PLAN

#### IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any willful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature

Date & Time:

7/1/2020  
12:57pm

Driver's Signature

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.:

penen



# ACCIDENT STATEMENT (Part I)

This is NOT an admission of blame / liability, but a summary of incident and facts which will speed up the settlement of claims.

1. Date of accident 7/20/2020 0515		2. Exact location of accident BIR 446 Rimping St 42 CIP Lot 198		To be signed by BOTH drivers 3. Injuries even if slight No <input type="checkbox"/> Yes <input type="checkbox"/>	
4. Material damage To vehicles other than vehicles A and B No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>		To objects other than vehicles No <input checked="" type="checkbox"/> Yes <input type="checkbox"/>		5. Witness' name, address and tel no. (to be undertaken if helper is passenger in vehicle A or vehicle B) Vehicle Video Camera Available No <input type="checkbox"/> Yes <input checked="" type="checkbox"/>	

Registration No. (VEHICLE A) **SJK46816**

6. Insured / policyholder (see insurance cert.)  
Name: **Foo Chuan Shun**  
Address: **B/446 Rimping St 42 CIP Lot 198**  
NRIC / Passport no.: **S95264478**  
Tel no. (from Siam 66 Spec):  
HP: **96437773**

7. Vehicle  
Make, type: **Honda Civic**

8. Insurance company  
**AA** ☒ TPFT ☐ TPO  
Does the policy cover damage to vehicle A?  
No ☐ Yes ☒  
Policy No.: **GA506122**

9. Driver  
☒ Driver as Owner  
Name: \_\_\_\_\_  
(capital letters)  
NRIC / Passport no.: \_\_\_\_\_  
Date of birth: **3**  
HP: \_\_\_\_\_  
Gender: Male ☒ Female ☐

10. Indicate the point of initial impact with an arrow (→)

11. Visible damage to vehicle A

12. My remarks

12. CIRCUMSTANCES  
Put a cross (X) in each of the relevant boxes applicable to your vehicle

C1	Clear Collision
C2	Collision into Object
C3	Collision into moving vehicle
C4	Collision into Parked vehicle
C5	Collision into Pedestrian
C6	Collision into Property
C7	Collision - Change/Reverse Lane
C8	Collision - Cross Junction
C9	Collision - Head-on Collision
C10	Collision - Head-to-Rear
C11	Collision - Minor/Midsize Hit
C12	Collision - Opening Door of Vehicle
C13	Collision - Rear-end
C14	Collision - Hit Pole
C15	Driver Driving / Driving Influence
C16	Fire, Explosion or Ignition
C17	Theft
C18	Hit and Run / Violation / Damaged while Parked
C19	Hit by vehicle / Other Objects
C20	No Collision
C21	Other
C22	Other

State TOTAL number of boxes marked with a cross

13. Sketch of accident when impact occurred  
Please indicate: 1. layout of the road - 2. the direction of vehicles A and B with arrows - 3. their positions at the time of impact - 4. the road signs - 5. names of the streets or roads.

REFER TO ATTACHED

Alternatively, please refer to the back of this statement on page 2

14. Signatures of drivers

A **Shun**

B

Registration No. (VEHICLE B)

6. Insured / policyholder (see insurance cert.)  
Name: \_\_\_\_\_  
(capital letters)  
Address: \_\_\_\_\_  
NRIC / Passport no.: \_\_\_\_\_  
Tel no. (from Siam 66 Spec): \_\_\_\_\_  
HP: \_\_\_\_\_

7. Vehicle  
Make, type: \_\_\_\_\_

8. Insurance company  
☐ C ☐ TPFT ☐ TPO  
Does the policy cover damage to vehicle B?  
No ☐ Yes ☐  
Policy No. (if available): \_\_\_\_\_

9. Driver (See driving licence)  
(if different from insured B above)  
Name: \_\_\_\_\_  
(capital letters)  
NRIC / Passport no.: \_\_\_\_\_  
Date of birth: \_\_\_\_\_  
HP: \_\_\_\_\_  
Gender: Male ☐ Female ☐

10. Indicate the point of initial impact with an arrow (→)

11. Visible damage to vehicle B

12. My remarks

\* In the event of injuries or in the event of damage to property other than to vehicles A and B, give information marked

Do not alter anything in the statement after signing. Subsequently, each driver should take one copy.

For insured's Individual Statement (Part II) see overleaf →

Individual Statement

INDIVIDUAL STATEMENT (Part II)		Own Workshop (tick) / Fax (if used)		
To be completed and submitted within 24 hours to your insurer or Idac or appointed workshop (Use a separate sheet of paper where necessary)				
Insured	1 Occupation (If more than one, state all)	Email		
	2 Vehicle registration no.	CC	If commercial vehicle, state permissible carrying capacity	
	3 Is driver the owner? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	If no, state Relationship of (Driver with owner)	State the vehicle number and name of insurer of driver's own vehicle (where applicable)	
	4 Exact purpose for which vehicle was being used at time of accident	<input type="checkbox"/> Private use <input type="checkbox"/> Commercial use <input type="checkbox"/> Hire & reward <input type="checkbox"/> Private Hire <input type="checkbox"/> Others - please specify		
	5 Is the vehicle still in use? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	If no, state where it is at present Tel no.		
	6 Are you claiming under your own insurance policy for repair to your vehicle? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	If no, state action to be taken: <input type="checkbox"/> Third Party <input type="checkbox"/> Reporting Only <input type="checkbox"/> Third Party (Own Workshop)		
Driver or person in charge of vehicle at the time of accident (including insured)	7 Date of birth	Occupation	Date of license pass	
	23/7/92	Indoor	Outdoor	6/6/2016
	8 Give details of any pre-existing impairment of sight or hearing and of any other disability			
	9 Full details of all driving convictions including pending prosecutions in the last 36 months			
Injured persons	10 Name(s), address(es) and approximate age(s)	Injuries sustained	If vehicle occupied, state in which vehicle	
			Were seat belts being worn?	
			Yes No	
			Yes No	
			Yes No	
Damage to property & vehicles (other than vehicles A and B)	11 Name(s) and address(es) of owner(s)	Vehicle registration no. or details of property	Nature of damage	
			Insurer's name and address (if known)	
Police action	12 Was the accident reported to the Police? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	Tampines NPC		
	13 Was notice of intended prosecution given? <input checked="" type="checkbox"/> Yes <input type="checkbox"/> No	If yes, against whom?		
Accident details	14 Weather conditions	Clear <input checked="" type="checkbox"/> Rain <input type="checkbox"/> Fog <input type="checkbox"/> Snow <input type="checkbox"/> Other <input type="checkbox"/>	15 Road surface	
	15 Road surface	Wet <input type="checkbox"/> Dry <input checked="" type="checkbox"/> Other <input type="checkbox"/>	16 Speed of vehicle	
	16 Speed of vehicle	A km/hr B km/hr	17 What warnings were given by driver or other party?	
	17 What warnings were given by driver or other party?	18 Were street lights illuminated? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No		
	18 Were street lights illuminated? <input type="checkbox"/> Yes <input checked="" type="checkbox"/> No	19 What lights were displayed on your vehicle/the other vehicle(s)?		
	19 What lights were displayed on your vehicle/the other vehicle(s)?	20 If your vehicle is commercial, state weight of load carried at time of accident		
	20 If your vehicle is commercial, state weight of load carried at time of accident	21 State how accident happened, with of roads, speed limits, etc (Refer to sketch)		
	21 State how accident happened, with of roads, speed limits, etc (Refer to sketch)	22 State number of Passengers (including Driver) <input checked="" type="checkbox"/> 0		
Declaration	I/We declare the foregoing particulars are true in every respect			
	Policyholder's signature <u>S/L</u> Date _____ Driver's signature (if driver is not the policyholder) _____ Date _____			



**SINGAPORE  
POLICE FORCE**



G/20200207/2038

1 of 2

**POLICE REPORT (NP299)**

Report No. G/20200207/2038

Police Station Of Origin  
Tampines N.P.C  
6 Tampines Avenue 4 SINGAPORE 529682  
Tel No: 1800-5871999

Date/Time Report Made 07/02/2020 12:06	Vide Report No. G/20200207/0041	Station Diary No. 44
Name Of Informant FOO CHUAN SHUN	Address APT BLK 446 TAMPINES STREET 42 #12-22 SINGAPORE 520446	
ID Type / ID No. NRIC NO / S9226447E	Contact No. Home/Office Mobile 96437773	
Nationality SINGAPORE CITIZEN	Email Address	
Occupation SALES EXECUTIVE	Sex Male	Age 27
Institution/School Name	Date of Birth 23/07/1992	Race Chinese
Date/Time Of Incident 07/02/2020 05:15	Location Of Incident 446 TAMPINES STREET 42 HDB-TAMPINES SINGAPORE 520446 Open carpark Lot No.198	

**Brief details.**

On 07/02/2020 at about 0500hrs, I parked my car Reg No: SJK4681G Honda Civic 1.8 Grey in colour at the open carpark of B/446 Tampines Street 42 Lot No. 198. I had off the engine and secured my car before going for breakfast at a nearby coffeeshop. On the same day, at about 0515hrs, I heard commotion at the said carpark. I went to take a look and discovered that my car was on fire. Shortly after the police and SCDF came and put out the fire. My car was totally damage and I have taken photos of

Signature Of Officer Recording The Report: G / Sr Staff Sgt MUHAMAD FAISAL BIN MOHD SALEH	Signature Of Informant: 42
Signature Of Interpreter: Not applicable	Date/Time: 07/02/2020 12:06
Officer In-Charge Of Case: G / Bedok Police Divisional Investigation Branch / SI SHAFIE BIN OSMAN Contact No.: 62447200	Classification Of Case:

Authentication Stamp





**SINGAPORE  
POLICE FORCE**



G/20200207/2038

2 of 2

POLICE REPORT (NP299)

CONTINUATION OF REPORT

Report No. G/20200207/2038

the damage car and also towed my car to the workshop for damage access the damage.

I do not suspect any foul play. I do not have any disputes with anyone lately. I have in car camera installed inside my car however I am not sure in the memory card is damage or not. I also do not know the cause of fire at the moment.

I am lodging this report for insurance claim purposes.

Subjects Involved	
Victim	
Person Name	FOO CHUAN SHUN (Informant)

Signature Of Officer Recording The Report:

G / Sr Staff Sgt MUHAMAD FAISAL BIN MOHD SALEH

Signature Of Interpreter:  
Not applicable

Officer In-Charge Of Case:  
G / Bedok Police Divisional Investigation Branch /  
SI SHAFIE BIN OSMAN  
Contact No.: 62447200

Authentication Stamp



Signature Of Informant:

Date/Time:  
07/02/2020 12:06

Classification Of Case:

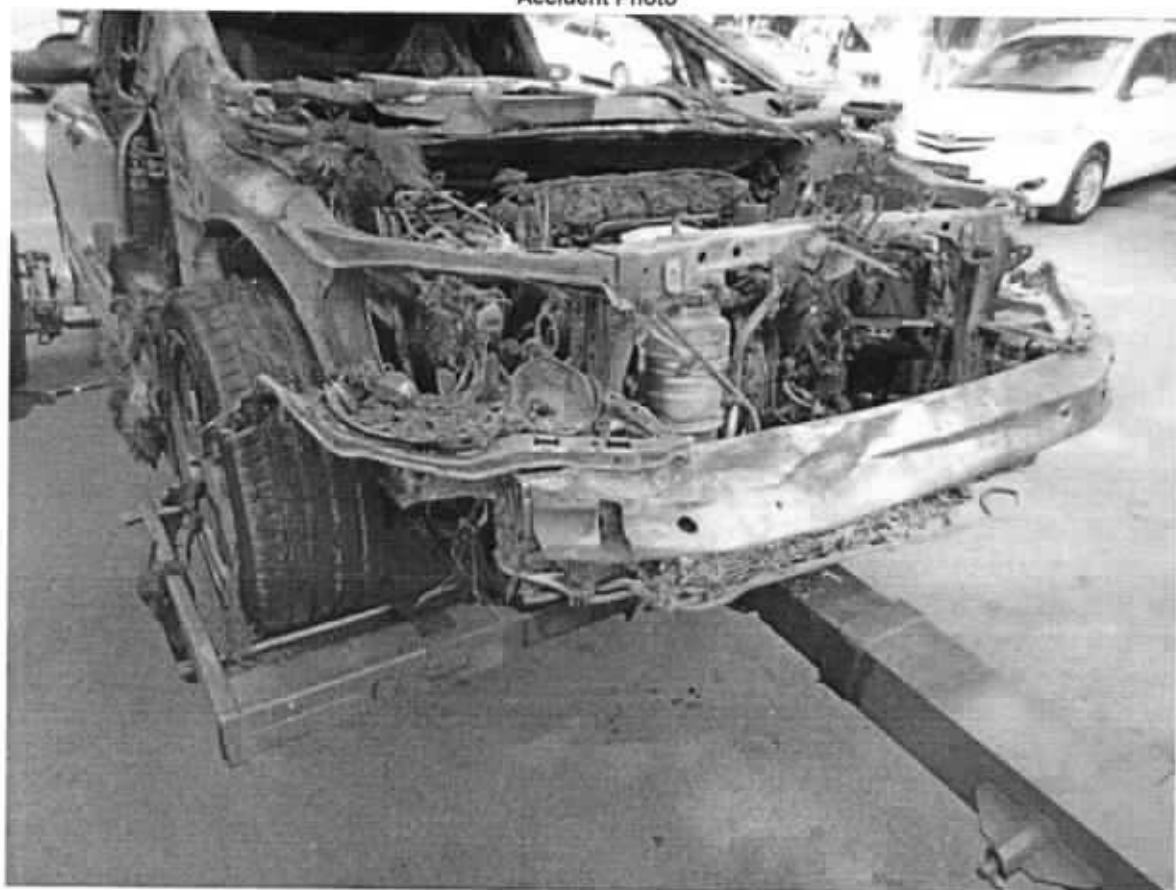
Identification Card & DL

Accident Photo





Accident Photo



Accident Photo



Accident Photo



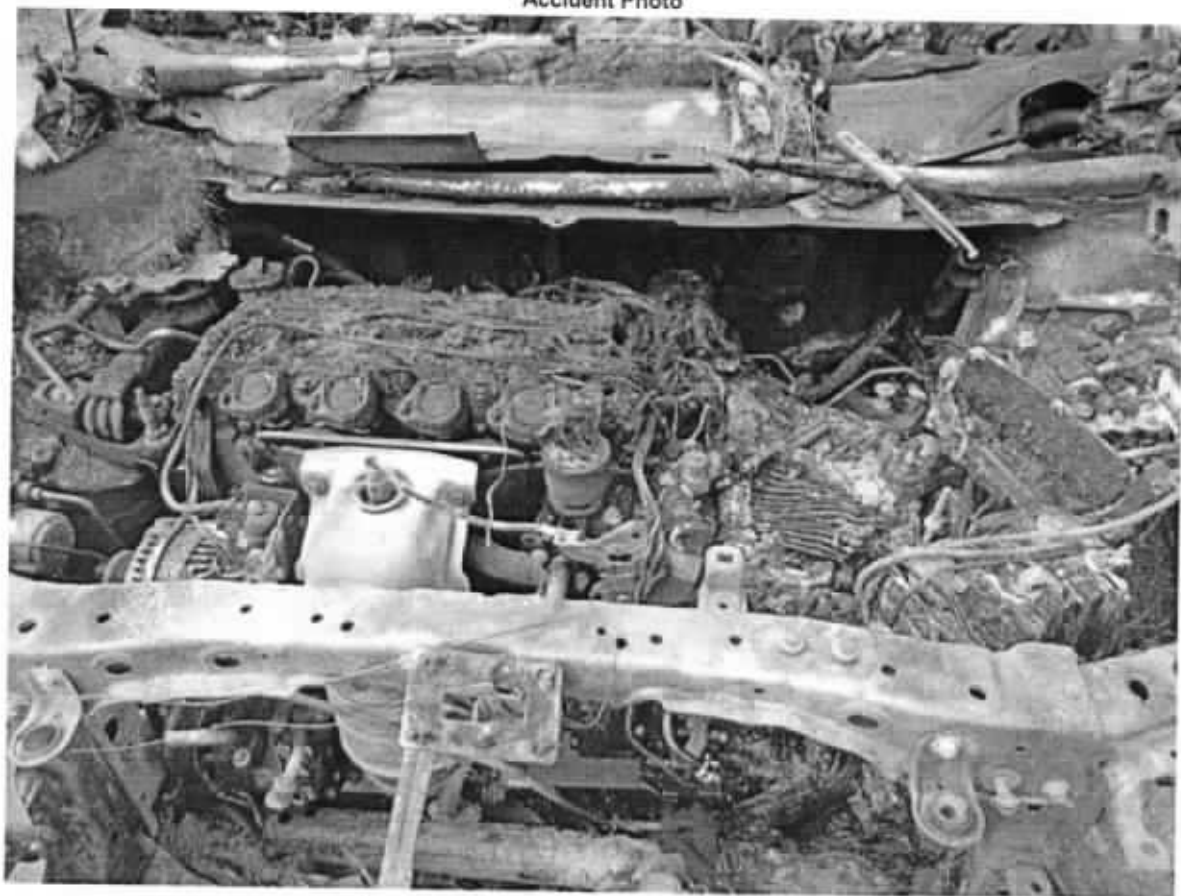
Accident Photo



Accident Photo



Accident Photo



Accident Photo



Accident Photo







10 February 2020

FOO CHUAN SHUN  
BLK 446 TAMPINES STREET 42  
#12-22  
SINGAPORE 520446

Dear Sir/Madam

**YOUR REF: SJK4681G**  
**OUR REF: S0M02FP5**  
**FIRE INVLG SJK4681G & SHA8810B ON 07.02.2020 AT BLK 446 TAMPINES STREET 42**  
**CARPARK LOT 198 @ 05:15AM**

We refer to the above matter and the repair estimate we received from Progressive Car Care Pte Ltd on 08.02.2020.

We have request our motor surveyor to survey the vehicle at the workshop. However, we are unable to authorize any repairs to your vehicle at this moment as we are pending for the investigation result before we can authorize any repairs to your vehicle.

Our investigator **LKK Auto Consultants Pte Ltd** will be contacting you/your-authorized driver. Kindly render your full co-operation.

If you need any clarification, please do not hesitate to contact our Claims Service Team at 1800-880 4888 at our operating hours 9:00am to 5:30pm or [cst@axa.com.sg](mailto:cst@axa.com.sg). Please quote our claim reference when you contact us so that we can assist you more effectively.

Yours faithfully,

Motor Claims Department  
AXA INSURANCE PTE LTD

This is a computer generated letter and no signature is required.

~~Ce DICKSON INSURANCE AGENCY PTE LTD 17120~~



10 February 2020

FOO CHUAN SHUN  
BLK 446 TAMPINES STREET 42  
#12-22  
SINGAPORE 520446

Dear Sir/Madam

YOUR REF: SJK4681G  
OUR REF: S0M02FP5  
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Yours faithfully,

Motor Claims Department  
AXA INSURANCE PTE LTD

This is a computer generated letter and no signature is required.

→ Cc DICKSON INSURANCE AGENCY PTE LTD – 17120



**Honda Civic 1.8A (COE till 07/2023)** \$25,500 \$7,360 /yr 01-Aug-2008 1,799 cc 147,000 km Sedan Available

COE Till 1st Aug 2023.

Direct Online

Posted: 09-Feb-2020 Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S (COE till 10/2028)** \$55,800 \$6,450 /yr 08-Oct-2008 1,799 cc 123,500 km Sedan Available

Well Maintained Unit, Original Paintwork, Low Mileage, Accident Free. Don't Miss! Call Now And Viewing By Appointment Only.

360 VR Cars

Posted: 08-Feb-2020 Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S (COE till 04/2023)** \$22,800 \$7,180 /yr 17-Apr-2008 1,799 cc 170,000 km Sedan Available

Extremely Beautiful Pearl White Honda Civic. Extremely Solid Condition Guaranteed! High Loan Available With Flexible Interest Rate. Purchase Comes With Brand New Paintwork, 6 Months Warranty And A Complimentary Servicing. Immediate LTA Transfer Of Ownership...

Featured

Posted: 06-Feb-2020 Tags: 2008 Honda Civic, 2008 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S (COE till 12/2024)** \$40,800 \$8,360 /yr 29-Dec-2009 1,799 cc 106,660 km Sedan Available

Car Comes With Brand New White Paintwork With Wear And Tear Done. Full Loan Available. Easy Loan Approval Sporty Unit! Highest Offer For Trade In. We Provide Value Integrity Passion Only At V.I.P Auto Nation, Call Us For Non Obligatory Viewing Now!

Featured

Posted: 07-Feb-2020 Tags: 2009 Honda Civic, 2009 honda civic, Honda Civic, honda civic, Honda, Civic, civic, Used Honda



**Honda Civic 1.8A VTI-S G (COE till 04/2023)** \$21,800 \$6,830 /yr 23-Apr-2008 1,799 cc - Sedan Available

100% Accident Free! Excellent Condition! Bank Loan And In House Loan Available! See To Believe! Call And View Now!

## Enquire if Your Vehicle is Under Recall

### Vehicle Recall Details

\* ONLY INFORMATION ON VEHICLE RECALLS SUBMITTED FROM 9 APRIL 2007 IS AVAILABLE

Owner ID Type:

Singapore NRIC

Owner ID:

447E

Vehicle No.:

SJK4681G

Make/Model:

HONDA/ HONDA CIVIC 1.8L 5AT

Engine No.:

R18A14002086

Chassis No.:

JHMFD16309S200228

### Recall Details

**Recall Extension No.: R2015050119X01**

Manufacturer Recall Date:

14 May 2015

Estimated Completion Year of Recall:

2018

Brief Description (As Provided by Motor Dealer):

In a front passenger airbag inflator collected from the market, reduced propellant density, which may lead to abnormal airbag deployment, was observed. Therefore, the same type of inflators produced before the certain period will be replaced with new ones as a precautionary measure.

Date Rectified:

28 Mar 2017

Hotline Information:

KAH MOTOR CO SDN BHD at 68413838

For more details, contact KAH MOTOR COMPANY SDN. BERHAD.

## Recall No.: R2015080142

Manufacturer Recall Date:

09 Jul 2015

Estimated Completion Year of Recall:

2018

Brief Description (As Provided by Motor Dealer):

As results of investigating market returned parts, for specific types of driver SRS airbag inflators, some were confirmed to have wide ranges of density variations with propellants. Therefore, even though the cause has not be determined, since there is a risk of abnormal deployment when airbag is deployed, relevant inflators will be replaced with new parts as preventative action.

Date Rectified:

28 Mar 2017

Hotline Information:

KAH MOTOR CO SHDN BHD at 68413838

For more details, contact KAH MOTOR COMPANY SDN. BERHAD.

## Recall No.: R2011070047

Manufacturer Recall Date:

25 Jul 2011

Estimated Completion Year of Recall:

2018

Brief Description (As Provided by Motor Dealer):

If the convex area on back of the water pump pulley tightening hole gets worn as is repeatedly subject to auxiliary belt load, the tightening bolt may come loose and eventually break, causing the auxiliary belt to detach, and power generation failure and cooling failure may result. Should this happen, the warning light would come on, the engine would stop and unable to restart.

Date Rectified:

13 Sep 2011

Hotline Information:

KAH MOTOR CO.SDN.BHD at 68413838

For more details, contact KAH MOTOR COMPANY SDN. BERHAD.

Save as PDF

OK →

Print

> Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 766G

### Vehicle Details

Vehicle No.: FBK2239J  
Vehicle to be Exported: No  
Intended Deregistration Date: 12 Feb 2020  
Vehicle Make: B.M.W.  
Vehicle Model: F800GS ADVENTURE MANUAL  
Primary Colour: Beige  
Manufacturing Year: 2014  
Engine No.: 802EA08833549  
Chassis No.: WB10B0506EZ303335  
Maximum Power Output: -  
Open Market Value: \$14,320.00  
Original Registration Date: 14 May 2015  
First Registration Date: 14 May 2015  
Transfer Count: 1  
Actual ARF Paid: \$2,148.00

### Intended PARF Rebate Details

PARF Eligibility: No  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 13 May 2025  
COE Category: D - Motorcycle  
COE Period(Years): 10  
QP Paid: \$6,512.00  
COE Rebate Amount: \$5,067.00  
**Total Rebate Amount: \$5,067.00**

The information contained herein is correct as at 12 Feb 2020

OK

»Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

### Vehicle Owner Particulars

Owner ID Type: Singapore NRIC  
Owner ID: 447E

### Vehicle Details

Vehicle No.: SJK4681G  
Vehicle to be Exported: No  
Intended Deregistration Date: 12 Feb 2020  
Vehicle Make: HONDA  
Vehicle Model: HONDA CIVIC 1.8L 5AT  
Primary Colour: Grey  
Manufacturing Year: 2008  
Engine No.: R18A14002086  
Chassis No.: JHMFD163095200228  
Maximum Power Output: 103.0 kW (138 bhp)  
Open Market Value: \$22,644.00  
Original Registration Date: 22 Oct 2008  
First Registration Date: 22 Oct 2008  
Transfer Count: 3  
Actual ARF Paid: \$22,644.00

### Intended PARF Rebate Details

PARF Eligibility: Forfeited  
PARF Eligibility Expiry Date: -  
PARF Rebate Amount: \$0.00

### Intended COE Rebate Details

COE Expiry Date: 21 Oct 2023  
COE Category: B - Car (1601cc & above)  
COE Period(Years): 5  
PQP Paid: \$16,140.00  
COE Rebate Amount: \$11,914.00  
Total Rebate Amount: \$11,914.00

### Message

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 12 Feb 2020

OK

## Enquire Vehicle Transfer Fee

### Vehicle Details

Vehicle No.  
**SJK4681G**

Make / Model  
**HONDA / HONDA CIVIC 1.8L 5AT**

Vehicle Type :  
**P10 - Passenger Motor Car**

Vehicle Scheme :  
**Normal**

Propellant :  
**Petrol**

Motor No. :  
**-**

Power Rating :  
**-**

Maximum Laden Weight :  
**1640 kg**

Year Of Manufacture :  
**2008**

Lifespan Expiry Date :  
**-**

PQP Paid :  
**\$16,140.00**

Road Tax Expiry Date :  
**21 Oct 2020**

Inspection Due Date :  
**21 Oct 2020**

CO2 Emission :  
**-**

CO Emission :  
**-**

NOx Emission :  
**-**

Vehicle Attachment 1 :  
**No Attachment**

Chassis No. :  
**JHMFD16309S200228**

Engine No. :  
**R18A14002086**

Engine Capacity :  
**1799 cc**

Maximum Power Output :  
**103.0 kW (138 bhp)**

Unladen Weight :  
**1219 kg**

Original Registration Date :  
**22 Oct 2008**

COE Category :  
**B - Car (1601cc & above)**

COE Expiry Date :  
**21 Oct 2023**

PARF Eligibility Expiry Date :  
**-**

Intended Transfer Date :  
**12 Feb 2020**

CEV/VES Rebate Utilised Amount :  
**-**

HC Emission :  
**-**

PM Emission :  
**-**





## Please advise on Servicing invoices

Type

📌 Question

Message

Hi Denise Please refer to the 10 invoices and advise what kind of servicing and is it necessary works.

Most of the servicing is pertaining to standard wear & tear. Car is more than 10 years old. Major works needed to be done. After all the servicing there was no mechanical issue in the car.

Reply



## Re:Please advise on Servicing invoices

Type

📌 Question

Message

Hi Denise Please also advise on the starter invoice.

- If the starter motor is not replaced the car cannot start.  
It is necessary.

Reply

**PROWERKZ GARAGE PTE LTD**

25 Kaki Bukit Road 4, #06-87  
Synergy@KB, Singapore 417800  
tel: (+65) 6543 6008 fax: (+65) 6543 6108  
Business Registration No: 201226462C

**Invoice**

DATE	INVOICE #
3/4/2020	Q1_1864-01

BILL TO
SJK 4681 G - HONDA

DESCRIPTION	AMOUNT
STARTER WITH LABOUR	350.00
This is computer generated hence no signature is required. Late payment is subjected to 2% per month.	
<b>Total</b>	<b>\$350.00</b>



## Motoricarz Garage

53 UBI AVENUE 1 #01-19 PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

TEL: 6844 4290 FAX:6841 6043 HP: 97699299

EMAIL: motoricarzgarage@gmail.com

REGISTRATION NO: 53188526K

Bill To: EDWIN (CARZ WORLD)  
Singapore  
Attention:  
Contact No: 9643 7773  
Fax:  
Email:

Invoice No: IVMG1907 - 149  
Job Sheet No: MG-1663  
Date: July 25, 2019  
Term: Due upon receipt  
Mileage:  
Next Service:  
Vehicle No: SJK4681G  
Make/Model: HONDA CIVIC

S.No	Description	Qty	Price (SGD)	Amount (SGD)
1	AIR CON RELAY AND WIRING	1	35.00	35.00
2	DRIVE SHAFT - 2PCS AND LABOUR	1	350.00	350.00
Sub Total (SGD)				385.00
Amount in words : Three Hundred Eighty Five Singapore Dollar (SGD)		Total (SGD)		385.00

All Cheques must be crossed and made payable to : **MOTORICARZ GARAGE.**

For bank transfer, **MOTORICARZ GARAGE**, Acct No,UOB 362 - 302 - 473 - 1.

Once transfer or deposit is done, kindly call our office at **6844 4290** to notify.

Interest at the rate of 2% per month will be charge for all overdue payment.

**This is Computer Generated Invoice.No Signature Required.**

Product received and checked to be in good condition.

\_\_\_\_\_  
Customer's Singature

E. & O. E.





## Motoricarz Garage

53 UBI AVENUE 1 #01-19 PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

TEL: 6844 4290 FAX: 6841 6043 HP: 97699299

EMAIL: motoricarzgarage@gmail.com

REGISTRATION NO: 53188526K

Bill To: EDWIN (CARZ WORLD)  
Singapore  
Attention:  
Contact No: 9643 7773  
Fax:  
Email:

Invoice No: IVMG2001- 55  
Job Sheet No: MG-2564  
Date: January 11, 2020  
Term: Due upon receipt  
Mileage:  
Next Service:  
Vehicle No: SJK4681G  
Make/Model: HONDA CIVIC

S.No	Description	Qty	Price (SGD)	Amount (SGD)
1	FRONT WHEEL BEARING (JAPAN)	2	45.00	90.00
2	PUMP BEARING AND LABOUR	1	100.00	100.00
Sub Total (SGD)				190.00
Amount in words : One Hundred Ninety Singapore Dollar (SGD)		Total (SGD)		190.00

All Cheques must be crossed and made payable to : **MOTORICARZ GARAGE.**

For bank transfer, **MOTORICARZ GARAGE**, Acct No.UOB 362 - 302 - 473 - 1.

Once transfer or deposit is done, kindly call our office at **6844 4290** to notify.

Interest at the rate of 2% per month will be charge for all overdue payment.

**This is Computer Generated Invoice.No Signature Required.**

Product received and checked to be in good condition.

\_\_\_\_\_  
Customer's Signature

E. & O. E.



**MOTORICARZ GARAGE**

53 UBI AVENUE 1 #01-19 PAYA UBI IND PARK SINGAPORE 408934

TEL: 6841 5383 FAX: 6841 6043 HP: 9769 9299

EMAIL: MOTORICARZGARAGE@GMAIL.COM

REGISTRATION NO.53188526K

**INVOICE**

Bill To: CARZWORLD PTE LTD

Address: 33 UBI AVENUE 3

#01-09 VERTEX

SINGAPORE 408868

Attention: MR EDWIN/ACCOUNT DEPT

Contact No: Tel: 6570 9482 Fax: 6570 9504 HP: 9178 6185

Vehicle No: SJK 4681G

Make/Model: HONDA CIVIC

No. MG2018-3198

Date: 31/10/2018

Term: COD

Page: 1 - 1

DESCRIPTION	Amount (\$\$)
<u>Date In : 27/10/18</u>	
TO SUPPLY OIL FILTER & LABOUR FOR SERVICING: ENGINE OIL SHELL (4L)	
SUPPLY FROM CARZWORLD REF: YOUR INVOICE IN-127488	
GEAR BOX TRANSMISSION OIL	
WIPER BLADE	
SPARK PLUG	
ENGINE MOUNTING	
POWER STEERING PUMP (USED)	
GEAR LEVER OIL SEAL	
FAN BELT	
BELT TENSIONER	
FRONT ABSORBER X 2PCS	
ABSORBER TOP MOUNTING X 2PCS	
ABSORBER STOPPER BUSH X 2PCS	
FRONT LOWER ARM X 2PCS	
AIR CON COMPRESSOR (ORIGINAL)	
FRONT BRAKE PAD	
REAR BRAKE PAD	
FRONT DISC ROTO X 2PCS	
REAR DISC ROTO X 2PCS	
FRONT ABSORBER TOP BEARING	
STEERING PEDAL SHIFT	
Total due:	\$ 2,800.00

All cheques must be crossed and made payable to: **MOTORICARZ GARAGE**

Interest at the rate of 2% per month will be charge for all overdue payment.

For bank transfer, it must be bank into **MOTORICARZ GARAGE**

Acct No.: (032) UOB 362 - 302 - 473 - 1

Once transfer or deposit is done, kindly call our office at 6841 5383 to notify.

**Goods received in good order****MOTORICARZ GARAGE****E. & O. E.**

Customer Signature



No.1, Bukit Batok Crescent #08-13 WCEGA PLAZA Singapore 658064

Tel: 9157 2322 / 9722 9355    Email: [kkleatherhub@gmail.com](mailto:kkleatherhub@gmail.com)

**INVOICE**

M/s

Edwin

9643 3 713

No. 10001

MODEL :

Н | 0750

VEHICLE NO.:

SJK46816

DATE : \_\_\_\_\_

22/8/15

[illegible]



Date : 28 May 2019  
Invoice : C54011  
Customer ID:

To: Edwin

Make all cheques payable to Carspray Pte Ltd  
Thank you for your business!

10 Kaki Bukit Road 2 #03-07 First East Centre Singapore 417868 Tel : 6443 7871 Fax : 6443 7872



## Motoricarz Garage

53 UBI AVENUE 1 #01-19 PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934  
TEL: 6844 4290 FAX:6841 6043 HP: 97699299  
EMAIL: motoricarzgarage@gmail.com  
REGISTRATION NO: 53188526K

Bill To: EDWIN (CARZ WORLD)  
Singapore  
Attention: -  
Contact No: 9643 7773  
Fax:  
Email:

Invoice No: IVMG1904 - 163  
Job Sheet No: MG-1045  
Date: April 24, 2019  
Term: Due upon receipt  
Mileage: 109882 KM  
Next Service: 119882 KM  
Vehicle No: SJK4681G  
Make/Model: HONDA CIVIC

S.No	Description	Qty	Price (SGD)	Amount (SGD)
1	SERVICING :ENGINE OIL BARD AHL X90(4L) WITH OIL FILTER	1	120.00	120.00
2	BUSH AND LABOUR	1	20.00	20.00
Sub Total (SGD)				140.00
Amount in words : One Hundred Forty Singapore Dollar (SGD)			Total (SGD)	140.00

All Cheques must be crossed and made payable to : **MOTORICARZ GARAGE**.  
For bank transfer, **MOTORICARZ GARAGE**, Acct No.UOB 362 - 302 - 473 - 1.  
Once transfer or deposit is done, kindly call our office at **6844 4290** to notify.  
Interest at the rate of 2% per month will be charge for all overdue payment.  
**This is Computer Generated Invoice.No Signature Required.**

Product received and checked to be in good condition.

Customer's Singature

E. & O. E.



## Motoricarz Garage

53 UBI AVENUE 1 #01-19 PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

TEL: 6844 4290 FAX: 6841 6043 HP: 97699299

EMAIL: motoricarzgarage@gmail.com

REGISTRATION NO: 53188526K

Bill To: EDWIN (CARZ WORLD)  
Singapore  
Attention:  
Contact No: 9643 7773  
Fax:  
Email:

Invoice No: IVMG1906 - 109  
Job Sheet No: MG-1443  
Date: June 19, 2019  
Term: Due upon receipt  
Mileage:  
Next Service:  
Vehicle No: SJK4681G  
Make/Model: HONDA CIVIC

S.No	Description	Qty	Price (SGD)	Amount (SGD)
1	FRONT BRAKE CALIPER BRACKET AND REPAIR DISC HOSE	1	590.00	590.00
2	BRAKE HOSE	2	50.00	100.00
3	BRAKE OIL AND LABOUR	1	80.00	80.00
4	FRONT DISC ROTO SKIM AND LABOUR	1	80.00	80.00
Sub Total (SGD)				850.00
Amount in words : Eight Hundred Fifty Singapore Dollar (SGD)		Total (SGD)		850.00

All Cheques must be crossed and made payable to : **MOTORICARZ GARAGE.**

For bank transfer, **MOTORICARZ GARAGE**, Acct No.UOB 362 - 302 - 473 - 1.

Once transfer or deposit is done, kindly call our office at **6844 4290** to notify.

Interest at the rate of 2% per month will be charge for all overdue payment.

**This is Computer Generated Invoice.No Signature Required.**

Product received and checked to be in good condition.

\_\_\_\_\_  
Customer's Singature

E. & O. E.



## Motoricarz Garage

53 UBI AVENUE 1 #01-19 PAYA UBI INDUSTRIAL PARK  
SINGAPORE 408934

TEL: 6844 4290 FAX: 6841 6043 HP: 97699299

EMAIL: motoricarzgarage@gmail.com

REGISTRATION NO: 53188526K

Bill To: EDWIN (CARZ WORLD)  
Singapore  
Attention:  
Contact No: 9643 7773  
Fax:  
Email:

Invoice No: IVMG1905 - 120  
Job Sheet No: MG-1232  
Date: May 16, 2019  
Term: Due upon receipt  
Mileage:  
Next Service:  
Vehicle No: SJK4681G  
Make/Model: HONDA CIVIC

S.No	Description	Qty	Price (SGD)	Amount (SGD)
1	REAR WHEEL BEARING AND LABOUR	1	140.00	140.00
Sub Total (SGD)				140.00
Amount in words : One Hundred Forty Singapore Dollar (SGD)			Total (SGD)	140.00

All Cheques must be crossed and made payable to : **MOTORICARZ GARAGE.**

For bank transfer, **MOTORICARZ GARAGE**, Acct No.UOB 362 - 302 - 473 - 1.

Once transfer or deposit is done, kindly call our office at **6844 4290** to notify.

Interest at the rate of 2% per month will be charge for all overdue payment.

**This is Computer Generated Invoice.No Signature Required.**

Product received and checked to be in good condition.

\_\_\_\_\_  
Customer's Singature

E. & O. E.