Westerd (\$

TOTAL

mp 27 11 12 1 2 2 200/- 45)

TP Claims against NTUC Income: Follow-Through Survey

Date: 26/02/2020

S/No	Income Reference	Claimant (Owner / Taxi Company)	Claimant Vehicle No.	Income Vehicle No.	Date of Accident	Time of Accident	Estimate	Tentative repair cost
-	MT/1085904-001	COMFORT TRANSPORTATION PTE LTD	SH 9465R	GBB 3315M	08/02/2020	12:45	\$ 2,600.88	\$ 2,000.00

# COMFORTDELGRO ENGINEERING

A member of COMFORTDELGRO

ComfortDelGro Engineering Pte Ltd

Date/Time: 10.02.2020 13:23 Page: 1

JOB CARD ARC Repair TP(CLSO)1 Sales Order: JC NO.: 305380315 Team: REGN NO. SH 9465R MILEAGE STOMER COMFORT TRANSPORTATION PTE LTD FUEL /MS MAKE: HYUNDAI 7010045 E.....F STOMER NO. 383 SIN MING DRIVE MODEL 08.02.2020 12:45 Singapore SINGAPORE 575717 I-40 65508755 YR OF MANU. 03.09.2015 TARGET DATE .. (R) CHASSIS CODE KMHLB41UMGU077237 COMPLETION DATE/TIME: COUNT CARD NO.

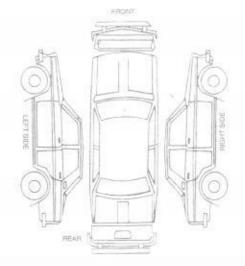
JOB DESCRIPTION

ccident Date: 08.02.2020 NATURE: 3P 08.02.2020

S/NO

LABOR CODE

DESCRIPTION



ECKED & PASSED OUT BY:		
SERVICE ADVISOR		CUSTOMER'S SIGNATURE
owledgement Slip	T Exit Pass	
SH 9465R CHIANG	Vehicle No.: SH 9465R	
e of Service Advisor Signature/Date	Name of Service Advisor	Date
returned to Service Reception upon collection	To be kept by Security Guard	

### Shirley Hiew (LKK Auto)

From:

Taufikh (LKKAuto)

Sent:

Monday, 24 February 2020 10:37 am

To:

'Chiang Liat Choon' Shirley Hiew (LKK Auto)

Cc: Subject:

RE: SH9465R FINALIZE

Hi Chiang,

COR I/s \$2000, 2 days.

Regards Taufikh Lkk Auto

From: Chiang Liat Choon [mailto:chianglc@cdge.com.sg]

Sent: Tuesday, 18 February 2020 5:28 PM

To: Taufikh (LKKAuto)
Cc: Veron Chen (LKKAuto)
Subject: Fw: SH9465R FINALIZE

Best Regards
Chiang Liat Choon
Taxi Crash Repair ComfortDelGro Engineering Pte Ltd
Off: 62148314 Fax: 65468156



From: canon@comfortdelgro.com.sg <canon@comfortdelgro.com.sg>

Sent: Tuesday, 18 February 2020 5:24 PM

To: Chiang Liat Choon Subject: Scan Image

This message and any attachments may contain confidential, privileged or proprietary information. If you are not the intended recipient, kindly notify us and delete this message and its attachments immediately, and please be advised that using, copying, distributing or disclosing any contents therein is not allowed. Statements pertaining to any matter outside our business are not to be taken as endorsed by ComfortDelGro Corporation Limited or its related companies. The comments/proposals provided are for discussion purposes only and are subject to approvals. Nothing herein shall constitute a binding agreement between the parties. Neither party shall be bound in any way to any term or condition except as agreed in a written agreement signed by the duly authorised representatives of both parties.

ComfortDelGro - a Green Office certified by the Singapore Environment Council - is committed to preserving the environment. We encourage you to

MCD620018032 / ComfortDelGro Engineering Pte Ltd - Loyang ENTRY DATE & TIME: 10/02/2020 12:04 SUBMITTED BY: Catherine Por Moy Juan

#### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.

Any false reporting may be referred to the Police for investigation.

- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.

<ol> <li>By the lodgement of this report to the insurers, you hereby consideresaid.</li> </ol>	ent to the archiving of this report at the centre and to copies of the report being made available
T P T T T T T T T T T T T T T T T T T T	ACCIDENT STATEMENT
Date Of Report	10/02/2020 12:04
Date Of Accident	08/02/2020 12:45
Exact Location Of Accident	GEYLANG LOR 16
Country/State of Loss	SINGAPORE
	ETAILS OF OWN VEHICLE
Vehicle Registration Number	SH9465R
Insured/Policyholder	
Name Of Registered Owner	COMFORT TRANSPORTATION PTE LTD
Co Reg No	1XXXXX821R
Email Address	FLEETSAFETY@CDGTAXI.COM.SG
Mobile Phone No	
Alternative Phone No	OFFICE-65508768
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	140
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy	NO

for repair to your vehicle?

If No, Please state action to be taken

THIRD PARTY

Vehicle Category

TAXI

YES

#### Insurance Company

INDIA INTERNATIONAL INSURANCE PTE LTD Name of Insurance Company

THIRD PARTY FIRE AND/OR THEFT

Fleet Policy

Policy Number

Type Of Coverage

MCOM0015

Cover Note Number

#### Driver

PHUA SZE YANG Name of Driver SXXXX788H NRIC No 11/09/1977 Date Of Birth OUTDOOR

Occupation 03/11/2016 Date Of Driving Pass

3 YEARS AND 3 MONTHS **Driving Experience** 

MALE Gender

(LOCAL) +65-91093705 Mobile Number

Fax Number

Contact Number

SPENCERPHUA77@GMAIL.COM **EMail Address** 

Address

214 07-181 YISHUN STREET 21

Postcode

760214

. Was driver an employee of the Insured's Company

If No, Relationship of the Driver with the Insured

OTHER - TAXI DRIVER

Vehicle Registration Number of Driver's Own

Vehicle

2

NO

Insurance Company of Driver's Own Vehicle

10

General Information of the Accident

Type Of Accident

SIDE SWIPE

Weather Conditions

CLEAR

Road Surface

DRY

Other Information

Was any foreign vehicle involved in this accident?

Number of vehicles (including own vehicle) involved in the accident

2

NO

Was any body injured in the Accident?

NO

Was any injured conveyed to hospital by

NO

ambulance?
Was any other material or property damaged?

YES

I have been approached by unknown person(s)

NO

soliciting/offering accident claims assistance.

Number of Passengers (Including Driver)

1

**Details of Police Action** 

Was the accident reported to the police?

NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

NO

If Yes, against whom?

Circumstances of Accident

SEE ATTACH.

Attachment(s)

Are accident photos available for attachment?

YES

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

Was there any audio recorded?

NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number

GBB3315M

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

COMMERCIAL VEHICLE

Name of Driver

TEO RONG EN

NRIC/Passport Number

TXXXX190A

Contact Number

98607817

Address

Postcode

Insurance Company Name

Nature Of Damage

RHT REAR

No. Of Passenger (Including Driver)

#### Sketch Plan Pg. 1

SKETCH PLAN	
	<del> </del>
CA SHILL III	16 F
HIGHLYPHI	<del> - - - - - - - - - - - - - - - - - - -</del>
<del>- - - - - - - - - - - - - - - - - - - </del>	
TO TOPE	
19) 381X M	BALA
<del>71</del> 1111111111	

ON. 8 Feb 2020 (a) 11.45 h I ver (A)
Fork the vehicle of the above location.
are want incide Suddenly ver(B) hit ver A
left rear door. @ the point of accident
veh. (A) No pax.

#### DECLARATION

I/We declare the foregoing particulars are true in every respect.

COMFORT TRANSPORTATION PTE LTD

Policyholder's Signature Date & Time:

Driver's Signature (If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature

Name:

NRIC/FIN No.

SWATHE Sketch Flan Form\_73

#### Sketch Plan Pg. 2

#### IMPORTANT NOTICE

- Please report <u>correctly</u> the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- Information provided must be as <u>truthful and accurate as possible</u>. Any wilful misrepresentation or withholding of material facts may allow insurance companies to <u>repudiate policy liability</u>.
- The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
- By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
  - processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims.(collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
  - to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
  - (ii) for complying with requirements under any regulations, laws or court orders.

CO. REG NO. 199303821R

Policyholder's Signature Date & Time: Driver's Signature

(If driver is not the policyholder)

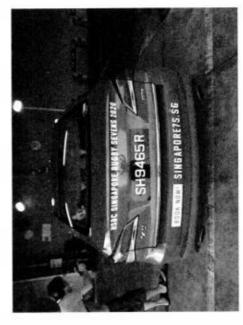
Date & Time:

Reporting Centre Personnel's Signature

Name:

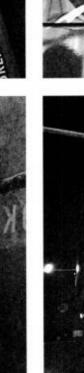
NRIC/FIN No.

GIAR: AC Sketch Plan Form\_V3









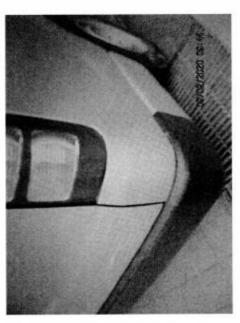




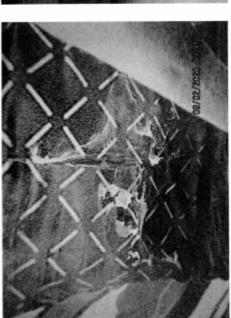












#### **REPAIR ESTIMATE\***

**VEHICLE NO** 

SH9465R

MAKE

•

DATE 10/02/20 12:00 AM CHIANG /NTUC

MODEL HYU-140

Qty	Parts Description/ Labour	Туре	Unit Price	Amount
	1 REAR DOOR LH		dd.	\$2,201.10
	SUB TOTAL			\$2,201.10
	20.00%			\$440.22
	DISCOUNTED TOTAL			\$1,760.8
	1 REAR DOOR ADVERTISEMENT		au	\$100.0
	1 REAR LH DOOR APP LOGO		ш	\$80.0
				\$180.0
	Labour Charge			
	Panel Beating			\$280.0
	Spray Painting Charge			\$240.0
	Check Lighting			30 \$60.0
	Remove/tranfer door parts			60 \$80.0
	TOTAL LABOUR			\$660.0
	ESTIMATE TOTAL			\$2,600.8
				2510.88
			4	\$\$ 2000 \$ 02days
	This is an initial estimate based on a visual inspection of the	o above yeb	icle. The final repair	quantum will

be prepared after the vehicle is surveyed by a motor Surveyor appointed by the insurance company.

LKK Auto Consultants hence notify the Repairer of the following:

- . To resurvey before/after spray painting
- . To display damaged part(s) during resurvey
- . Parts prices are subject to confirmation
- . Third party survey is on a "Without Prejudice" basis
- . No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repaire

Signature

Date:

Daylin 97495249

6/2/20 C 445/m

4/5, Resum after repair

Sur Clhhantonn

# COMPORTDELCRO

Our	Job Re	f No :3	05380315				Engineeri	NČ
Date	е	1	18/02/20			59 Lo	ortDelGro Engineering lyang Drive Singapore 6546 8156	
FIN	ALIZAT	ION FORM				rax.	0340 8130	
То	: _		LKK			Fax:		
Attn	:		TAUFIKH					
		: SH 946	55R				08/02/20	
The	survey	and estimates of the	e repairs of the above-	-mentioned ve	ehicle	are as follows	:-	
Z	The	repair job shall bill to	o:	NTUC			GBB3315M	
2.	The f	finalized amount sha	all be:					
	(a)	Spare Parts after	List discount					
	(b)	Labour Charges						
		Total for Part-By	-Part Repair Cost					
	(c.)	Lumpsum Repair	(if applicable)					
		Total for Lumpsum Final Lumpsum F	n repair cost after Les: Repair cost	s:			\$2,000.0	0
			,					
3.	Estim	nated normal period	for repairs:	2	w	orking days.		
4.	We s work	hall treat the above ing days	e amount as Correct	DAGGANO ROS	ed if	there is no rep	278 E	n 7
	We s work	hall treat the above	e amount as Correct	DAGGANO ROS	ed if		278 E	in 7
4.	We s work	hall treat the above ing days	e amount as Correct	DAGGANO ROS	ed if	there is no rep	stimates and	in 7
4.	We s work	hall treat the above ing days	e amount as Correct	DAGGANO ROS	ed if	there is no rep	278 E	in 7
4.	We s work	hall treat the above ing days k you for your assist	e amount as Correct	DAGGANO ROS	ed if Wi	there is no rep e confirm the e alized amount	stimates and	in 7
4.	We s work Than	hall treat the above ing days k you for your assist ature :	e amount as Correct	DAGGANO ROS	ed if Wi	there is no repete confirm the enalized amount	stimates and	in 7
4.	We s work Than Signa Name Tel	k you for your assistature :  CHIANG  62148314	e amount as Correct	DAGGANO ROS	ed if Wi	there is no repete confirm the enalized amount	stimates and	in 7
<b>4</b> . <b>5</b> .	We s work Than Signa Name Tel Fax	k you for your assistature :  CHIANG  65468156	e amount as Correct	DAGGANO ROS	ed if Wi	there is no repete confirm the enalized amount	stimates and	in 7
<b>4</b> . <b>5</b> .	We s work Than Signa Name Tel Fax	k you for your assistature :  CHIANG  62148314	e amount as Correct	DAGGANO ROS	ed if Wi	there is no repete confirm the enalized amount	stimates and	in 7
<b>4</b> . <b>5</b> .	We s work Than Signa Name Tel Fax	k you for your assistature :  CHIANG  65468156	e amount as Correct	DAGGANO ROS	Wed if	there is no repete confirm the enalized amount	stimates and	in 7
4. 5.	We s work Than Signa Name Tel Fax	hall treat the above ing days  k you for your assist ature:  CHIANG  62148314  65468156  Use Only	e amount as Correct	Docum	ed if Windows Signature National	there is no repete confirm the ealized amount gnature: ime : ite :	stimates and	in 7
4. 5.	We s work Than Signa Name Tel Fax Official	thall treat the above ing days  k you for your assist ture:  CHIANG  62148314  65468156  Use Only	e amount as Correct	Docum Attack	ed if Windows Signature National	there is no repete confirm the ealized amount gnature: ime : ite :	stimates and	in 7
4. 5. 1. R 2. Lu	We s work Than Signa Name Tel Fax Official	thall treat the above ing days  k you for your assist ture:  CHIANG  62148314  65468156  Use Only  Item  ate P/Day  ncome Paid	e amount as Correct	Docum Attack Yes of	ed if Windows Signature National	there is no repete confirm the ealized amount gnature: ime : ite :	stimates and	in 7
1. R 2. L 3. S	We s work Thani Signa Name Tel Fax Official	thall treat the above ing days  k you for your assist ture:  CHIANG  62148314  65468156  Use Only  Item  ate P/Day  ncome Paid	e amount as Correct	Docum Attack Yes of	ed if Windows Signature National	there is no repete confirm the ealized amount gnature: ime : ite :	stimates and	in 7
1. R 2. L 3. S 4. L	We s work Thani Signa Name Tel Fax Official	hall treat the above ing days k you for your assist ature :  6 : CHIANG 65468156 Use Only Item ate P/Day ncome Paid	e amount as Correct tance.  Amount	Docum Attack Yes of	ed if Windows Signature National	there is no repete confirm the ealized amount gnature: ime : ite :	stimates and	in 7



## **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933 TEL: 6841 0055 FAX: 6841 6315





NITLI	C INCOME INCLE	RANCE CO-OPERATIVE LTD	Ref:	NS/INC2000231	15/T1ef3e2
NIU	C INCOME INSUR	ANCE CO-OPERATIVE LID	Nei.	N3/INC200023	13/1 13/352
		ND UNION HOUSESINGAPORE	Date:	02-03-2020 INC4	
1.		Policy Particulars			
	Insured Veh.	GBB 3315M	Sent Miles Market	nspected	SH 9465R
	Policy No.		-	rage (\$)	0.00
	Claim No.	MT/1085904-001	Exces		0.00
	Assign From	VALUE OF THE PROPERTY OF THE P	100000000000000000000000000000000000000	n Date	10/02/2020
2.		Vehicle Partie	culars 8	& Condition	
	Make & Model	HYUNDAI I40	c.c		1685
	Engine No.	HIDDEN	Year	of Reg.	2015
	Chassis No.	KMHLB41UMGU077237	Colou	ır	BLUE
	Odometer	466525	Steeri	ing	IN ORDER
	Brakes	IN ORDER	Modif	ication	SPORTS RIM
	General	GOOD			
3.		Conditi	ions of	Tyres	
		Size	Make		Balance
	R/H Front Tyre	205/60 R16	WEST	LAKE	6 mm
	L/H Front Tyre	205/60 R16	WEST	LAKE	6 mm
	R/H Rear Tyre	205/60 R16	WEST	LAKE	6 mm
	L/H Rear Tyre	205/60 R16	WEST	LAKE	6 mm
4.		Description	on of D	amages	
	THE VEHICLE SUS DAMAGES SEE D	STAINED DAMAGES AT THE N/S ETAILS.	BODY.		
5.	NEO POR DESIGNATION OF THE PERSON OF THE PER	Genera	l Inform	nation	中国各世 第二世 2
	Accident Date	08/02/2020	Inspe	ction Date	10/02/2020
	Survey held at	COMFORTDELGRO ENGINEER	RING PT	E LTD	
		59 LOYANG DRIVE SINGAPORE 508969			
5a.		R	emarks		
		ON WAS CONDUCTED ON A"WIT CE TO YOUR INSTRUCTIONS, W			
5b.		Estimate	Days o	f Repair	CONTRACTOR OF THE PARTY OF THE

2 Working Days

ESTIMATED NORMAL PERIOD FOR REPAIR:



#### **National Assessment Centre Services**

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6841 0055 FAX: 6841 6315





Page No.:1 of 1

#### ADJUSTMENT ON REPAIR COST FOR VEHICLE NO. SH 9465R

Qty	Description of Parts	Condition	Estimate By Workshop (\$)	Our Adjusted (\$)
	REPLACEMENT OF PARTS			300000000000000000000000000000000000000
1	REAR DOOR LH	DENTED	2,201.10	2,201.10
	LESS 20% DISCOUNT		-440.22	-440.22
			1,760.88	1,760.88
	SPECIAL NETT ITEMS			
1	REAR DOOR ADVERTISEMENT (SN)	NECESSARY	100.00	100.00
1	REAR LH DOOR APP LOGO (SN)	NECESSARY	80.00	80.00
	X2 90		180.00	180.00
	LABOUR			
	PANEL BEATING.		280.00	280.00
	SPRAY PAINTING CHARGE.		240.00	200.00
	CHECK LIGHTING.		60.00	30.00
	REMOVE / TRANSFER DOOR PARTS.		80.00	60.00
	No. participation (VM27-VCN2000) and control and contr		660.00	570.00
	GRAND TOTAL		2,600.88	2,510.88
	RECOMMENDED COST OF LUMP SUM REPAIRS (TO ITS PRE-ACCIDENT CONDITION)			2,000.00

Report Ref No. NS/INC20002315/T1sf3s2

MOHAMAD TAUFIKH

(CONFIRMED)

M.MATAI, AMSAE-A

K.K.LAU CPT(RET)

BEng(Hons),B.Bus,MBA,PEng,PE, MInstAEA,MASME,MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

**Automotive Assessor** 

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