



**AIG Asia Pacific Insurance Pte Ltd**  
78 Shenton Way  
#07-16 AIG Building  
Singapore 079120  
**Attn: Motor Claims Dept**  
**Yr Ref: SKC 3789 S**

Norah Khai  
6768 9911  
6841 1183  
Nora.khai@premiumauto.com.sg  
Body & Paint Dept  
PA/TP/0148/2020/NH

From  
Telephone +65 -  
Telefax +65 -  
Mobile +65 -  
Our Dept  
Email

22-Dec-2020 Date  
1 Total Pages

Dear Sir,

**RE: INSURANCE CLAIM FOR SMD 7478 J - Audi A4 SEDAN 2.0 TFSI.**

With reference to the above-mentioned vehicle, no. **SMD 7478 J**, claimant, **Mr. Hu Hao**, please find the related document per attached.

1. A copy of the Original invoice no. 85015779 – S\$ 69,550.00.
2. A copy of Discharge Voucher duly signed by client.
3. A copy of the Letter of Authorisation duly signed by client.
4. Loss of Use – S\$ 6,800.00 (S\$ 100.00 x 57 Working days + 10 Sundays + 1 PH)
5. A copy of the LTA search – S\$ 7.45

Premium Automobiles Pte Ltd,  
Showroom  
9 Leng Kee Road  
Singapore 159090  
Telephone (65) 6566 1111  
Telefax (65) 6471 3733

Service & Parts Centres  
55 Ubi Rd 1  
Singapore 408699  
Telephone (65) 6336 2323  
Telefax (65) 684 11183

Based on the above document, we would appreciate you could expedite the payment soonest possible.

If you require any further clarification, please do not hesitate to contact me at 6768 9911.

Regards

This is a computer-generated document. No signature is required.

Norah Khai  
Claims Dept

Encl

AIG Insurance – SMD 7478 J


**AUTHORISATION TO ACT**  
**(AIG Express Third Party Claim)**

I, HU HAO (the third party claimant) of 2 Jalan Riang  
Singapore 358968 (address), owner of SMD7478J (vehicle no.)  
hereby authorize Premium Automobiles Pte Ltd ("the workshop") to act for me  
with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle  
no. SMD7478J that was damaged pursuant to the accident which occurred on 07/02/2020  
(date) along PIE TOWARDS AIRPORT (location) involving vehicle no/s  
SKC3789S ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit  
and the workshop is further authorized to receive payment further to settlement of my claim with  
payment cheque/s being made in favour of the workshop.

I further acknowledge<sup>0</sup> that any settlement the workshop may reach on my behalf is on a without  
prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other  
vehicle/s is concerned.

Dated this 22<sup>nd</sup> (day) of Dec (month) 2020 (year)

  
\_\_\_\_\_

Signed by "the third party claimant"  
(with chop if applicable)



\_\_\_\_\_  
Signed by "the workshop"  
(with chop)



**RELEASE VOUCHER**  
**(AIG Asia Pacific - Express Third Party Claim)**

"We/I, **PREMIUM AUTOMOBILES PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$69,550.00** (Repair Cost), **S\$4,400.00** (Loss of Use/~~Rental~~), **S\$ 7.45** (Disbursement) for vehicle no. **SMD 7478J** that was damaged pursuant to the accident which occurred on **07/02/2020** (date) along **PIE TOWARDS AIRPORT** (location) involving vehicle no/s **SKC 3789S**. This is pursuant to the inspection conducted on **11/02/2020** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **HU HAO** (the third party claimant") of vehicle no. **SMD 7478J** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SMD 7478J** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 3rd (day) of Mar (month) 2021 (year)



Signed by appointed surveyor



Signed by "the workshop" (with chop)

WITHOUT PREJUDICE  
TO INJURY CLAIM

# Premium Automobiles Pte Ltd



## Audi Centre Singapore

281 Alexandra Road  
Singapore 159938  
Main Telephone 6836 2223  
Main Telefax 6471 3733

## Alexandra Service Centre

281 Alexandra Road  
Singapore 159938  
Main Telephone 6388 2223  
Main Telefax 6475 1023

## Ubi Service Centre

55 Ubi Road 1  
Singapore 408699  
Main Telephone 6388 2323  
Main Telefax 6841 1183

## Customer Service

Service Appointment 6366 2323  
24-hour Breakdown Service 9828 1233  
Email customer.care@premiumauto.com.sg

## INS TAX INVOICE

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Company Reg.No.199902271W

GST Reg.No.199902271W

AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120 079120	Invoice: 85015779 Date : 17/12/2020 Order: SMD7478J Term : 30	Account : A0006 (T 0) AIG ASIA PACIFIC INSURANCE PTE LTD MOTOR CLAIM DEPT AIG BUILDING 78 SHENTON WAY #07-16 SINGAPORE 079120
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Regn No: SMD7478J (V 39266)

Regn Date: 31/08/2018

Mileage: 42080

WIP No : 28844

Model : A4 SEDAN 2.0 TFSI 8W2ADG

Chassis: WAUZZZF4XJA216720

Engine: CVK 066910

DEPT: U

You have been assisted by:-UB-Tony Foong (33)

		Details	Qty	Unit Price	Amount
S	SUBLET	To carry out contractual LIMIT repair basis as agreed	65,000.00	1.00	65,000.00

Parts 0.00  
Labour 0.00  
Sublet 65,000.00  
Menus 0.00  
Lubricant 0.00

Sub- Total 65,000.00

7% GST 4,550.00

Grand Total 69,550.00



Received by

For & on behalf of

Premium Automobiles Pte Ltd



> Back to OneMotoring



Land Transport Authority  
10 Sin Ming Drive  
Singapore 575701  
GST Registration No. : M4-0006529-2

Print Date/Time : 08 Feb 2020 / 09:31:33

Receipt Date/Time : 08 Feb 2020 / 09:31:33

### Tax Invoice/Receipt

Receipt No. : ITNET-00000-200208-000206

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SKC3789S				
As at 07 Feb 2020/16:40:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SKC3789S			
	Enquiry Fee	7.00	0.49	7.49
	20200208093039965458			
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	xxxxxxxxxxxx8891	Credit Card: Visa/MasterCard		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/AIG20002295/da3**

11 FEBRUARY 2020

**THE CHURCH OF JESUS CHRIST OF LATTER-DAY SAINTS SI  
253 BUKIT TIMAH RD  
SINGAPORE 259690**

Dear Sir/Madam,

**ACCIDENT INVOLVING SKC 3789S / SMD 7478J/ OTHERS ON 07/02/2020**

We refer to the above accident where we are acting for AIG Asia Pacific Insurance Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a Property Damage Claim from Body Repairer/Workshop acting on behalf of the owner of SMD 7478J against your motor insurance policy.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be withheld for the time being. Pending for final allocation of liability in settlement by our principal AIG Asia Pacific Insurance Pte Ltd.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua  
DID: 6841 2928  
FAX: 6741 4108  
Email: [vicalpeh@lkkauto.com](mailto:vicalpeh@lkkauto.com)

c.c. AIG Asia Pacific Insurance Pte Ltd  
(Motor Claims Dept)

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Feb 2020 19:03	<b>Clim Dtl Modified</b>	Claimant's Name: -> HU HAO.	[A] HOW MEI KWAN
2	10 Feb 2020 19:03	<b>Clim Veh Model Changed</b>	(202153) AUDI A4 2.0 TFSI QU S-TRONIC (A).	[A] HOW MEI KWAN
3	10 Feb 2020 19:03	<b>Clim Created</b>	Reg No: SMD7478J. Acct Date: 2020/02/07. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). TP Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premium Automobiles Pte Ltd (UBI)	[A] HOW MEI KWAN
4	10 Feb 2020 19:03	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Feb 2020 19:03	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/02/19	[A] HOW MEI KWAN
6	10 Feb 2020 19:03	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Feb 2020 19:03	<b>Clim Ins Co Changed</b>	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[I] Merimen Administrator
8	10 Feb 2020 19:04	<b>Label Added</b>	(23):Express.	[A] HOW MEI KWAN
9	10 Feb 2020 19:04	<b>Adj Adjuster Assigned</b>	[None] -> ADRIAN LING	[A] HOW MEI KWAN
10	19 Aug 2020 10:54	<b>Adj Rpt Initiated</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
11	19 Aug 2020 10:54	<b>Clim Dtl Modified</b>	Claim Conclusion: -> 3.	[A] NUR SHAQILAH BTE ABDOL WAHAB
12	19 Aug 2020 10:54	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2018/08/31.	[A] NUR SHAQILAH BTE ABDOL WAHAB
13	19 Aug 2020 10:54	<b>Clim Details Notified</b>		[A] NUR SHAQILAH BTE ABDOL WAHAB
14	23 Dec 2020 16:52	<b>Adj Mandate Request</b>	Cur.Req:74157.45:Lia:100%(7 Vehicle Chain collision,OI 6th car)*Quantum:(a)CORw/GST:\$69,550+(b)LOU(46days x \$100): \$4600 +(c)LTA/GIA search fee:\$7.45=Total:\$74,157.45*Vehicle Model:Audi A4 SEDAN 2.0*Recommended 38 repair day + 6 Sunday +2 PRS= 46Days	[A] Jaslin Kok Chin Yi
15	11 Feb 2021 17:27	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2020/02/19. Mandate Remarks: Subject to all docs/billings in order, to settle at best.	[I] Tan, Bennie-WZ
16	11 Feb 2021 17:27	<b>Adj Mandate Set</b>	Approved:74157.45:Subject to all docs/billings in order, to settle at best.	[I] Tan, Bennie-WZ

Date From



Date To



Audit Type

None



Go

### ACTIVITY

[11/02/2020 14:50] CHUA ZHEN LI:  
spoke to OI company. OI is employee. 7 veh C.C , OI = 6th car. Informed TP claim, agree to settle & aware NCD will be affected.proceed send letter to OI.

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2433876	10 Feb 2020 19:12:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SMD7478J	SKC3789S	11.77
2563436	19 Aug 2020 10:54:03	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SMD7478J	SKC3789S	11.00