

## Jasper Chua (LKK Auto)

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**From:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Sent:** Tuesday, 17 November 2020 9:06 AM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Admin A  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000869MFSH ; YOUR REF: FBJ1109M

Dear Jasper,

Liability is unclear.  
We are unable to proceed with express settlement.  
Kindly submit your survey report and invoice to us.

Thank you

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862  
| Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C  
**A Member of MS&AD Insurance Group**

**Personal Data Protection Act 2012 ("PDPA"):**

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Friday, November 13, 2020 4:43 PM  
**To:** Rachel Wu <RachelWu@msfirstcapital.com.sg>  
**Cc:** Admin A <admin-a@lkkauto.com>  
**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000869MFSH ; YOUR REF: FBJ1109M

Dear Rachel,

The liability is unclear.

Kindly advise whether we shall proceed with express settlement.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Friday, 13 November 2020 4:17 PM

To: Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

Subject: FW: SURVEYOR APPOINTED; OUR REF : D20000869MFSH ; YOUR REF: FBJ1109M

**'WITHOUT PREJUDICE'**  
**SAVE AS TO COSTS**

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi

Kindly assist.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted*

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**From:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Sent:** Wednesday, 26 February, 2020 12:35 PM

**To:** Lilian Chia <[sanfumotor0243@gmail.com](mailto:sanfumotor0243@gmail.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Admin-D (LKKAuto) <[admin-d@lkkauto.com](mailto:admin-d@lkkauto.com)>

**Cc:** [YEEDOO@SANFUMOTOR.COM.SG](mailto:YEEDOO@SANFUMOTOR.COM.SG)

**Subject:** RE: SURVEYOR APPOINTED; OUR REF : D20000869MFSH ; YOUR REF: FBJ1109M

**WITHOUT PREJUDICE**

Dear Lilian,

Please liaise back with the surveyor regards to your request below.

Dear LKK,

Please assist.

Best Regards

Rachel Wu  
Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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**From:** Lilian Chia <[sanfumotor0243@gmail.com](mailto:sanfumotor0243@gmail.com)>

**Sent:** Friday, February 21, 2020 2:20 PM

**To:** Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)>

**Cc:** [YEEDOO@SANFUMOTOR.COM.SG](mailto:YEEDOO@SANFUMOTOR.COM.SG)

**Subject:** Re: SURVEYOR APPOINTED; OUR REF : D20000869MFSH ; YOUR REF: FBJ1109M

Dear Rachel,

sure, we shall inform client this, by the way, we would like to inform that surveyor came and survey the bike. is price they gave is too low, so even below margin. I have attach receipt for your information. i may let inform client too. i hope that you can gave us a better rate or a fair price.

On Wed, Feb 19, 2020 at 11:43 AM Rachel Wu <[RachelWu@msfirstcapital.com.sg](mailto:RachelWu@msfirstcapital.com.sg)> wrote:

**WITHOUT PREJUDICE**

Dear Yee Doo,

The liability unclear.

Do provide us any evidence or police investigation result for our review.

Best Regards

Rachel Wu

Motor Claim Department

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862 | Fax No. : 6507 3849 | Email: [rachelwu@msfirstcapital.com.sg](mailto:rachelwu@msfirstcapital.com.sg) | Company Regn. No. 195000106C

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## Jasper Chua (LKK Auto)

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**From:** Jasper Chua (LKK Auto)  
**Sent:** Tuesday, 17 November 2020 10:07 AM  
**To:** sanfumotor0243@gmail.com  
**Cc:** yeedoo@sanfumotor.com.sg; Admin A  
**Subject:** Your ref : FBJ 1109M / DOA : 22/01/2020 / LKK ref : CC4/FCI20002274/Hba3

WITHOUT PREJUDICE

Dear Sir/Mdm ,

Please be informed that the liability is unclear for current case.

We will close file from our end and submit survey report to our principal.

Kindly liaise with FCI for development / settlement.

Thanks

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.”**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

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