

Jasper Chua (LKK Auto)

From: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Sent: Friday, 25 September 2020 12:20 PM
To: Jasper Chua (LKK Auto)
Cc: Karen Tan
Subject: FW: SURVEY ASSESSMENT - D20000797MFSH/1 // EXPRESS SETTLEMENT/ LKK ref : CC4/FCI20002268/R1ba3q2

Dear Jasper,

Pls proceed to offer as below :

COR - \$8,454.07

LOR - \$545.70 to \$636.65 (\$85 x 6 to 7 days)

Total - \$8,999.77 to \$9,090.72

Kindly request 3 docs from TP :

- 1) LOA
- 2) Certificate of Insurance
- 3) Driving Licence

Regards

Chris Lim
Motor Claims Dept.

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 14 September 2020 11:31 am
To: Chris Lim Gan Koon <ChrisLim@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>; Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: RE: SURVEY ASSESSMENT - D20000797MFSH/1 // EXPRESS SETTLEMENT/ LKK ref : CC4/FCI20002268/R1ba3q2

Dear Sir/Mdm,

We refer to the subject matter.

It was reported that Insured driver turning and hit TP.

Summary to offer to repairer **HITACHI CAPITAL (S) PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 15,078.98	\$ 8,454.07
Loss of Rental (\$85.00 x 7 days) (w/gst)	\$ 636.65	\$ 636.65
LTA Search Fee	NIL	NIL
Proposed Total	\$ 15,715.63	\$ 9,090.72

Breakdown of days is as follows:

Recommended days	7 Days
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For your approval and/or further instruction please.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Joanne Yong [<mailto:JoanneYong@msfirstcapital.com.sg>]

Sent: Monday, 17 February, 2020 12:48 PM

To: Mei Kwan (LKKAuto)

Cc: Vic (LKKAuto); Admin A

Subject: RE: SURVEY ASSESSMENT - D20000797MFSH/1 // EXPRESS SETTLEMENT

Dear Sir,

Agreed to the express settlement.

Thank you

Regards,

Joanne Yong

Motor Claim Department



Change of email address

joanneYong@msfirstcapital.com.sg

MS First Capital Insurance Limited

A Member of [MS&AD](#) Insurance Group

36 Robinson Road

#16-01 City House

Singapore 068877

Tel: 6507 3846

Fax: 6507 3849

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 16, 2020 11:48 AM
To: Joanne Yong <JoanneYong@msfirstcapital.com.sg>
Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D20000797MFSH/1 // EXPRESS SETTLEMENT

YOUR REF: D20000797MFSH
LKK REF: CC4/FCI20002268/R1ha3

Dear Sir / Madam,

We refer to the above matter.

We had inspected TP vehicle SLB 7882Y on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice

Please take note that the case handler in-charge is Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto)
Sent: Monday, 10 February 2020 9:28 AM
To: 'CWS Motor Claims'; assignments; Admin A
Cc: 'Joanne Yong'
Subject: RE: SURVEY ASSESSMENT - D20000797MFSH/1

Dear Sir/Madam,

Thank you for the assignment.

"Wishing you a Happy and Prosperous Lunar New Year"



Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

From: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Monday, 10 February, 2020 9:23 AM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWS Motor Claims <cwsmotorclaims@msfirstcapital.com.sg>; Joanne Yong
<JoanneYong@msfirstcapital.com.sg>

Subject: PRI: SURVEY ASSESSMENT - D20000797MFSH/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System

Motor Claims Department

MS First Capital Insurance Limited

Tel : 6507 3848

Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.