

Jasper Chua (LKK Auto)

From: Karen Tan <karentan@msfirstcapital.com.sg>
Sent: Tuesday, 30 June 2020 9:43 AM
To: Jasper Chua (LKK Auto)
Cc: Admin A
Subject: RE: MANDATE: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - *** LKK REF: CC4/FCI20002264/Db3q2

Dear Jasper,

We refer to your email dated 29.06.2020.

The Claimant is a GST registered company. Hence, we will exclude GST from the LOR. Our mandate as follows:

COR (w/gst) : \$10,272.00
LOI : \$550.00 (11 days x \$50.00) ***settled 3 days LOI in the driver's injury claim***
LOR (w/gst) : \$1,638.00 (14 days x \$117.00)

Total : \$12,460.00

Please obtain the FINAL repair bill to be billed to **MS FIRST CAPITAL INSURANCE LTD.**

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Monday, 29 June 2020 11:24 am
To: Karen Tan <karentan@msfirstcapital.com.sg>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: MANDATE: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - *** LKK REF: CC4/FCI20002264/Db3q2

Dear Karen,

There is a typo error from the inspection report submitted on 23/06/2020. Our surveyor has recommended total of 9 repair days instead of 7.

Third party counter offer for a settlement sum of **\$12,500.00(all-in)**

Our revised to propose as below :

COR (w/gst) : \$10,272.00

LOI : \$550.00 (11 days x \$50.00) ***settled 3 days LOI in the driver's injury claim***

LOR (w/gst) : \$1,752.66 (14 days x \$125.19)

Total : \$12,574.66

Our surveyor's recommended days to repair	9 days
Weekend / Downtime	5 days
TOTAL	14 days

Kindly have your approval / further instructions.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Tuesday, 23 June 2020 2:51 PM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: MANDATE: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - ***

LKK REF: CC4/FCI20002264/Db3q2

Dear Jasper,

Please refer to our remarks in **RED** below.

You may proceed to settle at best.

Best Regards,

Karen Tan

Motor Claims Dept.

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