

## Jasper Chua (LKK Auto)

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**From:** Claims Dept <claims\_ltr@bifrostauto.com>  
**Sent:** Friday, 21 August 2020 2:25 PM  
**To:** Jasper Chua (LKK Auto)  
**Cc:** Claims Dept; Claims Dept; Cc: Assessment; Joseph Koh; Claims Dept; Admin A  
**Subject:** Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up LOD 04 , Final Offer & DV 001  
**Attachments:** SH 6199 D - DV & Final Inv.pdf

Dear Jasper, please find the acknowledgment DV & Final Invoice for your kind perusal.

Looking forward to the payment as soonest, please.

Thanks & Regards

Mr Lee, PBM  
Bifrost Auto Pte Ltd  
Accident Claims Dept

On Fri, 14 Aug 2020 at 15:58, Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

### Without Prejudice

Dear Sirs/Mdm,

Thank you for acceptance.

Please duly sign the **DV** enclosed and return document to **us (LKK)** for our necessary action.

Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_ltr@bifrotauto.com](mailto:claims_ltr@bifrotauto.com)>

**Sent:** Friday, 14 August 2020 3:46 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Claims Dept <[claims\\_ltm@bifrotauto.com](mailto:claims_ltm@bifrotauto.com)>; Claims Dept <[claims\\_ltv@bifrotauto.com](mailto:claims_ltv@bifrotauto.com)>; Cc: Assessment <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>; Joseph Koh <[joseph.koh@bifrotauto.com](mailto:joseph.koh@bifrotauto.com)>; Claims Dept <[claims\\_ltt@bifrotauto.com](mailto:claims_ltt@bifrotauto.com)>

**Subject:** Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up LOD 04 , Final Offer

Dear Jasper,

I accepted your offer as per your email on Tue, 30 Jun 2020 at 09:58,

Please forward me your DV and thereafter I will issue you my final invoice for this closure.

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Tue, 30 Jun 2020 at 09:58, Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

WITHOUT PREJUDICE

Dear Mr Lee,

We are to offer **\$12,460.00(all in)** to close the case.

Kindly confirm acceptance.

Thanks

**"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>

**Sent:** Monday, 29 June 2020 11:04 AM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Claims Dept <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>; Cc: Assessment <[claims@bifrostable.com](mailto:claims@bifrostable.com)>

**Subject:** Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up LOD 03

Without Prejudice

Dear Jasper,

To settle this claim amicably, please offer to close this case at a global sum of \$12,500.00 (all-in)

Let's closed this case and no more further offer from here on, please

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 25 Jun 2020 at 08:42, Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

Without Prejudice

Dear Mr Lee,

We refer to your counter offer.

We have our principal instructions and prepare to improve our offer to settle at **\$12,100.00(all-in )**.

Please confirm acceptance.

Thanks

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)>

**Sent:** Wednesday, 24 June 2020 5:41 PM

**To:** Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)>

**Cc:** Claims Dept <[claims\\_ltm@bifrostauto.com](mailto:claims_ltm@bifrostauto.com)>; Claims Dept <[claims\\_ltv@bifrostauto.com](mailto:claims_ltv@bifrostauto.com)>; Cc: Assessment <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>

**Subject:** Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up LOD 02

**Without Prejudice**

Dear Jasper,

To settle this claim amicably, please offer to close this case at a global sum of \$12,700.00 (all-in)

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Tue, 23 Jun 2020 at 15:26, Jasper Chua (LKK Auto) <[jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com)> wrote:

**Without Prejudice**

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$11,000.00(all-in)**.

Please confirm acceptance.

**“Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement.**

**In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement.”**

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Claims Dept <[claims\\_ltr@bifrostable.com](mailto:claims_ltr@bifrostable.com)>

**Sent:** Friday, 15 May 2020 5:19 PM

**To:** CS A Team <[cs-a@lkkauto.com](mailto:cs-a@lkkauto.com)>; Veron Chen (LKKAuto) <[veronchen@lkkauto.com](mailto:veronchen@lkkauto.com)>

**Cc:** Claims Dept <[claims\\_ltm@bifrostable.com](mailto:claims_ltm@bifrostable.com)>; Claims Dept <[claims\\_ltv@bifrostable.com](mailto:claims_ltv@bifrostable.com)>; Cc: Assessment <[claims@bifrostable.com](mailto:claims@bifrostable.com)>

**Subject:** Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 3RD REMINDER!!!!

**Without Prejudice**

Dear Sir / Madam, we were quite disappointed as we have not heard any response from you since our last email on Thu, 9 Apr 2020 at 14:12 ,

Looking forward to your professionalism in handling this case and hoping to close this case as soonest, please

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 29 Apr 2020 at 14:18, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)> wrote:

**Without Prejudice**

Dear Sir / /Madam, any outcome as per my email on Thu, 9 Apr 2020 at 14:12 , please?

Looking forward to your soonest response

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Fri, 17 Apr 2020 at 09:26, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)> wrote:

Dear Sir / Madam, please refer attached amended LOD for your kind perusal. ( change from LKK to FCI)

Thanks & Regards

Mr. Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Thu, 9 Apr 2020 at 14:12, Claims Dept <[claims\\_ltr@bifrostauto.com](mailto:claims_ltr@bifrostauto.com)> wrote:

**WITHOUT PREJUDICE**

Dear Sir/Mdm,

Enclosed herewith our client's letter of demand with supporting documents.

Kindly let us have your reply within the next **14 days** upon receipt of this letter.

If you have any inquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd



