

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 23 June 2020 3:27 PM
To: Claims Dept
Cc: Claims Dept; Claims Dept; Cc: Assessment
Subject: RE: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 3RD REMINDER!!!!

Without Prejudice

Dear Sirs/Mdm,

Thank you for your email.

We propose a settlement at a global sum of **\$11,000.00(all-in)**.

Please confirm acceptance.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims_ltr@bifrostauto.com>

Sent: Friday, 15 May 2020 5:19 PM

To: CS A Team <cs-a@lkkauto.com>; Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: Claims Dept <claims_ltm@bifrostauto.com>; Claims Dept <claims_ltv@bifrostauto.com>; Cc: Assessment <claims@bifrostauto.com>

Subject: Re: Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 3RD REMINDER!!!!

Without Prejudice

Dear Sir / Madam, we were quite disappointed as we have not heard any response from you since our last email on Thu, 9 Apr 2020 at 14:12 ,

Looking forward to your professionalism in handling this case and hoping to close this case as soonest, please

Thanks & Regards

Mr Lee, PBM

Bifrost Auto Pte Ltd

Accident Claims Dept

On Wed, 29 Apr 2020 at 14:18, Claims Dept <claims_ltr@bifrostable.com> wrote:

Without Prejudice

Dear Sir / /Madam, any outcome as per my email on Thu, 9 Apr 2020 at 14:12 , please?

Looking forward to your soonest response

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Fri, 17 Apr 2020 at 09:26, Claims Dept <claims_ltr@bifrostable.com> wrote:

Dear Sir / Madam, please refer attached amended LOD for your kind perusal. (change from LKK to FCI)

Thanks & Regards

Mr. Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept

On Thu, 9 Apr 2020 at 14:12, Claims Dept <claims_ltr@bifrostable.com> wrote:

WITHOUT PREJUDICE

Dear Sir/Mdm,

Enclosed herewith our client's letter of demand with supporting documents.

Kindly let us have your reply within the next **14 days** upon receipt of this letter.

If you have any inquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostable.com

Thanks & Regards

Mr Lee, PBM
Bifrost Auto Pte Ltd
Accident Claims Dept