

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 23 June 2020 12:13 PM
To: Karen Tan
Cc: Admin A
Subject: RE: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 4TH REMINDER!!!! *** LKK REF: CC4/FCI20002264/Db3q2
Attachments: 1 LKK INSPECTION REPORT.pdf; 2 LKK ADJUSTMENT REPORT.pdf; 3 LKK INSPECTION PHOTOS.pdf; 4 LKK REINSPECTION PHOTOS 1.pdf; 4 LKK REINSPECTION PHOTOS.pdf; TP_LOD.pdf

Dear Karen Tan,

It was reported that Insured vehicle come out from slip road.

As such, in view of BOLA 1, liability is not to our Insured's favour and we have to settle the claim from the TP vehicle.

We propose to offer to TP repairer "**BIFROST AUTO PTE LTD**" as below:

TP CLAIMED		REVISED - TO OFFER
Cost of Repair (w/gst)	\$ 38,975.67	\$ 10,272.00
Loss of Income (\$80.00 x 14 days)	\$ 1,120.00	\$ 700.00 (\$50.00 x 14 days)
Loss of Rental (\$125.19 x 14 days)	\$ 1,752.66	\$ 1,752.66
TOTAL	\$ 41,848.33	\$ 12,724.66

Breakdown of days is as follows:

Our surveyor's recommended days to repair	9 days
Weekend / Downtime	5 days
TOTAL	14 days

The above is for your approval and/or further instructions please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 22 June 2020 11:55 AM

To: Karen Tan <karentan@msfirstcapital.com.sg>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: RE: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 4TH REMINDER!!!! *** LKK REF: CC4/FCI20002264/Db3q2

Dear Karen,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jasper,

Please seek mandate.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted

From: Karen Tan <karentan@msfirstcapital.com.sg>

Sent: Monday, 22 June, 2020 10:32 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: D20000863MFSH Letter of Demand (LOD) for SH 6199 D - DOA 04/02/2020 - Follow up 1 - amended LOD, 4TH REMINDER!!!!

Dear Sirs/Madam,

Please refer to the third party email below, contents of which are self-explanatory.

Kindly look into the matter and revert soonest.

Best Regards,

Karen Tan

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road #16-01 City House Singapore 068877 | DID : 6507 3582 | Fax No. : 6507 3849 | Company Regn. No. 195000106C

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Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.