

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Our Ref : AAD2002-020

Your Ref : PC6169C

Date : 04.March 2020

CHINA TAIPING INSURANCE (S) PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHF0738D AND PC6169C ON 03/02/20 09:05 AM ALONG AIRPORT ROAD TOWARDS EUNOS LINK

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

| | | | |
|----|--|----|----------|
| 1. | Cost of Repair (inclusive of 7% GST) | \$ | 2,568.00 |
| 2. | Loss of Rental for <u>9</u> days @ \$ <u>95.04</u> per day | \$ | 855.36 |
| 3. | Loss of Income for <u>9</u> days @ \$ <u>50</u> per day | \$ | 450.00 |
| 4. | LTA Search Fee | \$ | 7.49 |
| 5. | Survey Fee | \$ | 0.00 |
| | Total | \$ | 3,880.85 |

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHF0738D and PC6169C along AIRPORT ROAD TOWARDS EUNOS LINK on 03/02/20 09:05 AM.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 4 (day) of March 2020

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMB1SN1750881902 Claim No : SNM20D200651C02
 Claimant : TRANS-CAB SERVICES PTE LTD
 Amount : S\$1,581.57
 DOLLARS ONE THOUSAND FIVE HUNDRED EIGHTY ONE AND CENTS
 FIFTY SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHF 738D
 Insured Vehicle No. : PC 6169C

Date of Loss : 03/02/2020
 Place of Accident : AIRPORT ROAD TOWARDS EUNOS LINK



IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LONGLIM PTE LTD
 Driver Name : CHONG AH BENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

| | | |
|--|-----|----------|
| (1) General Damages | S\$ | |
| (2) Cost of Repair/ Excess | S\$ | 1,284.00 |
| (3) Loss of Use /Rental/Earning | S\$ | 290.08 |
| (4) GIA/Police Reports/ Investigation Results/Search Fees | S\$ | 7.49 |
| (5) Medical Reports/Expenses | S\$ | |
| (6) Survey Fees/P.T. Fees | S\$ | |
| (7) Cost including Disbursement | S\$ | |
| TOTAL | S\$ | 1,581.57 |

Claimant Name :  NRIC No : NG WAI YIN
 Signature :  Date : 23 SEP 2020

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666

Fax: 6287 7764

Co. Reg. No.: 201019626G

GST Reg. No.: 201019626G

Tax Invoice / Debit Note

| | |
|---|--|
| TO: CHINA TAIPING INSURANCE (S) PTE LTD 3 ANSON ROAD #15-02 SPRINGLEAF TOWER 079909 SINGAPORE ATTENTION: | INVOICE NO. : INV2002-171 DATE : 18. February 2020 REFERENCE NO : AAD2002-020 TERMS : DUE DATE : 18. February 2020 PAGE : 1 |
|---|--|

| NO. | CODE | DESCRIPTION | QTY | UNIT PRICE | AMOUNT |
|-----|---------|--|-----|------------|----------|
| 1. | 6050101 | REPAIR-SHF0738D; DOA 03.02.20(LUMP SUM-20) | 1 | 2,568.00 | 2,568.00 |

Total SGD Excl. GST : 2,400.00

7% GST : 168.00

**** TWO THOUSAND FIVE HUNDRED SIXTY EIGHT SGD ONLY ****

Total SGD Incl. GST : 2,568.00

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.

THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

04 March, 2020

To Whom It May Concern

Dear Sir / Madam,

Accident on 03/02/20 09:05 AM at AIRPORT ROAD TOWARDS EUNOS LINK

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHF0738D. The taxi was hired to LOW THIAN GUAN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$95.04 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6281 1400

Co./GST Reg. No. 200303878K

03-02-2020

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

| Date In | Date Out | Vehicle No. |
|---------------------|-----------------|---------------------------------|
| Accident No. | AAD2002-020 | Accident Date 03-02-2020 |
| 2/3/2020 13:00 | 2/3/2020 14:00 | SHF0738D |
| 2/11/2020 01:30 | 2/18/2020 15:00 | SHF0738D |

Yours Faithfully,

Trans-Cab Services Pte Ltd**Jasmine Tan****General Manager**

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 03 Feb 2020 / 17:13:23

Receipt Date/Time : 03 Feb 2020 / 17:13:23

Tax Invoice/Receipt

Receipt No. : ITNET-00000-200203-002586

Previous Receipt No. :

| S/N | Item Description/ Business Transaction Reference No. | Amount Before GST (S\$) | GST Amount (S\$) | Amount After GST (S\$) |
|---|---|---------------------------------|------------------------|------------------------------|
| Result of Insurance Enquiry - PC6169C | | | | |
| As at 03 Feb 2020/09:05:00 | | | | |
| Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD | | | | |
| 1 | Insurance Enquiry - PC6169C Enquiry Fee 20200203171227634971 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SLW5976M | | | | |
| As at 02 Feb 2020/23:20:00 | | | | |
| Insurance Co: NTUC INCOME INS CO-OP LTD | | | | |
| 2 | Insurance Enquiry - SLW5976M Enquiry Fee 20200203171227704709 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - SKW3157K | | | | |
| As at 01 Feb 2020/12:50:00 | | | | |
| Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD. | | | | |
| 3 | Insurance Enquiry - SKW3157K Enquiry Fee 20200203171227772260 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Result of Insurance Enquiry - YP871Y | | | | |
| As at 01 Feb 2020/10:35:00 | | | | |
| Insurance Co: AXA INSURANCE PTE LTD | | | | |
| 4 | Insurance Enquiry - YP871Y Enquiry Fee 20200203171227817027 | 7.00 | 0.49 | 7.49 |
| Sub-Total | | 7.00 | 0.49 | 7.49 |
| Total Before Rounding | | 28.00 | 1.96 | 29.96 |
| Rounding Difference | | | | 0.01 |
| Total Amount Payable | | | | 29.95 |
| Paid By | | | | |
| xxxxxxxxxxxx5467 | | Credit Card: Visa/MasterCard | | 29.95 |
| Total | | | | 29.95 |
| Cash Change | | | | 0.00 |
| Tendered Amount | | | | 29.95 |
| Excess Refundable Amount | | | | 0.00 |

THANK YOU AND HAVE A NICE DAY!

Jia Le (LKK Auto)

From: Jia Le (LKK Auto)
Sent: Tuesday, 10 March 2020 4:21 PM
To: bc@longlim.com
Subject: ACCIDENT INVOLVING PC 6169C & SHF 738D ON 03/02/2020

Our Ref: CC3/CTI20002263/Kda3

LONGLIM PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING PC 6169C & SHF 738D ON 03/02/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Kindly note that we have reviewed this matter and would like to advise that you and/or your authorized driver may not be absolved from blame for this accident.

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 20/03/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6749 5792 | email: Jiale@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Jia Le (LKK Auto)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Monday, 7 September 2020 3:14 PM
To: Jia Le (LKK Auto)
Cc: Admin A; Alfred Toh; Claims Dept of CTI
Subject: RE: <SEEK MANDATE> Direct Settlement - Accident Involving PC6169C (OI : CTI - SNM20D200651C02/lewl) and SHF738D (TP : LKK REF - CC3/CTI20002263/Kda3) on 03/02/2020

WITHOUT PREJUDICE

Dear Jia Le,

We refer to your email dated 04.09.2020.

Please proceed with the mandate up to S\$1581.57.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Jia Le (LKK Auto) <JiaLe@lkkauto.com>
Sent: Friday, September 4, 2020 5:12 PM
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE:<SEEK MANDATE> Direct Settlement - Accident Involving PC6169C (OI : CTI - SNM20D200651C02/lewl) and SHF738D (TP : LKK REF - CC3/CTI20002263/Kda3) on 03/02/2020

Your ref : **SNM20D200651C02**

Our ref : CC3/CTI20002263/Kda3

Dear Sirs/Madam,

ACCIDENT INVOLVING PC 6169C(OI) & SHF 738D(TP) ON 03/02/2020

We refer to the above matter.

Insured counter claim against third party settled at 50%.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer Third Party repairer "**TRANS-CAB AUTO SERVICES PTE LTD**" at **\$1,581.57(all-in)**.

The summary is as follows: -

| | Amount Claimed | Amount Revised |
|-------------------------------------|-------------------|-----------------------------|
| 1. Cost of Repair (w/GST) | \$25,805.07 | \$ 2,568.00 |
| 2. Loss of Rental (9days x \$95.04) | \$ 855.36 | \$ 380.16 (4days x \$95.04) |
| 3. Loss of Income (9days x \$50) | \$ 450.00 | \$ 200.00 (4days x \$50) |
| | | \$ 3,148.16 |
| @50% | | \$ 1,574.08 |
| 4. LTA/ GIA Search Fee | \$ 7.49 | \$ 7.49 |
| Total | \$27,117.92 | <u>\$ 1,581.57</u> |

****02 days recommendation for repair + 1Sun + 1PRS = 4days.**

Enclosed here with all the relevant documents for your perusal.

For your approval/instruction please.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Chan Jia Le | Case Handler

LKK Auto Consultants Pte Ltd

From: Jenny Lew [<mailto:jenny.lew@sg.cntaiping.com>]

Sent: Monday, 22 June 2020 2:44 PM

To: Mei Kwan (LKKAuto)

Cc: Jia Le (LKK Auto); Admin A

Subject: RE: Direct Settlement - Accident Involving PC6169C (OI : CTI - SNM20D200651C02/lewlc) and SHF738D (TP : LKK REF - CC3/CTI20002263/Kda3) on 03/02/2020

WITHOUT PREJUDICE

Dear Mei Kwan,

We refer to your email dated 16.02.2020.

As per requested, we attached herewith the insured SAS for your action.

Thank you.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 16, 2020 4:13 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jia Le (LKK Auto) <JiaLe@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving PC6169C (OI : CTI - TBA) and SHF738D (TP : LKK REF - CC3/CTI20002263/Kda3) on 03/02/2020

Dear Sir/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHF 738D at M/s Trans-cab Auto Services Pte Ltd - Ang Mo Kio on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jia Le and she can be contacted at DID: 6749 5792.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)