

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD TP WS / TP RES / OD RES / EVA / INV / MV

To inspect Vehicle No: _____

at Workshop m/s _____

ul _____

Insured: SKS 288DPolicy No. 80468414QMYClaims No. 618241

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its repair at the time of inspection.



Bal. or Market Value: _____

IDAC Accident Report: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res.: Yes or No

Lum Sum: _____ % 3 Val.: Yes or No

CA / REV / REP. / 24 HRS

Vehicle: IN / OUT

Date: _____ Person Contacted: _____

Veh No: SMB1468M Yr Regn: 11/09/2014

Type: M.Car / M.Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or _____

Make: MAN NL 320F c.c. 10518Colour: Multicolour A/C: Insured / Std / NI / NASp. Reading: 402463 T/Radio: Insured / Std / NI / NA

Eng/No: _____

C/No: WMAA2227E7002194

Gen. Cond: Good / Fair / Poor / Burnt

Steering: In order / Jammed / Leaked / Burnt or

Brake: In order / Jammed / Leaked / Burnt or

Modl: Nil / S/Rim / STD A/Rim or

Tyre Size: F: 275/10 R22.5R: 275/10 R22.5 (D)

BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or Continental

Front

R/Bal. 5 mmL/Bal. 5 mmD.O.A. 19/01/2020

Survey held at

Rear

R/Bal. 5/5 mmL/Bal. 5/5 mmD.O.A. 06/02/2020

SMART.

Des. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

SMB1468M - V01 MSG 20002227/24SKS 288D - V01 MSG 20002227/2410/3/20 Email GIA to MSIG13/3/20 Send preli revision via merimen

Confirm with Catherine.

Finalize \$ 5,100 @ 3 days. (L/S) (Red 3064.30, 3990)

Data/Time, File Pass to: ☐ : Preli. Report1) ☐ : Final Report

Data/Time, File Return to:

2) 13/3 - typistRep. Formel: merimenLump Sum / F.E.I.: 5100/2Days Of Repair: 3Resurvey No. of Trip: 1Add Fee: ☐ : Site Insp (\$☐ : Interview (\$☐ : Tech. Invs (\$☐ : Weekend (\$Survey Fee: 140

Transportation:

S + RS: \$

Police

Others

TOTAL

161

RECEIVED 13 MAR 2020

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING

Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2020		12 Feb 2020 16:55 Edit Adj Rpt		Last:IA 13 Mar 2020 12:03		Pending for Survey Report Cancel Case

[Main](#)[Reference](#)[Claim Details](#)[Documents](#)[Show All](#)

CLAIM SUBFOLDER DETAILS

[Created by insurer]

Insured:	Ng Lay Choo, ID: S1789232J, Tel: +6588380007		
Main Claimant:	SMRT BUSES LTD, Co. Reg. No.: 198202292D		
Vehicle Reg. No.:	SMB1468M	Date of Loss:	19/01/2020 16:00 - :59 [64 Months and 8 Days From LTA Reg Date (Man Yr)]
Claim Type:	TP / 618241	Policy/Cover Note No.:	80468414QMY (Comprehensive) Coverage: 05/04/2019 - 05/04/2020
Vehicle Reg. No. (Insured):	SKJ288D	Policy No. (Claimant):	
		Excess:	S\$3,500.00
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628		
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]		
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888		
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 13/03/2020]		
Driver/Custodian (Insured):	Yap Jing Wen, Venessa (26 / Female), NRIC: S9323849D, Tel: +6591522141 Email:		
Adj Asg. Remarks:	Direct Survey by LKK on 06/02/2020.		

ASSOCIATED MAIL RECEIVED

[View All](#)[Compose Case Mail](#)

There are no mail for this case.

ALL ASSOCIATED TASKS

[View All](#)[Search Tasks](#)[Create New Task](#)[Complete](#)

Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

To: MSIG Insurance (Singapore) Pte. Ltd.
4 Shenton Way
#21-01 SGX Centre 2
Singapore 068807

From: LKK Auto Consultants Pte Ltd
51 Ubi Ave 1 #01-25
Paya Ubi Industrial Park
Singapore 408933

Attn: Monica Chung Pei Zhen

Date: 13 Mar 2020

Preliminary Advice

Insured Vehicle No : SKJ288D

TP Vehicle No : SMB1468M

Accident Date : 19/01/2020

Make : MAN NL320F (A22)

Assignment Date : 12/02/2020

Date of Inspection : 06/02/2020

Est. Duration of Repair : 3.00

Inspection At : SMRT AUTOMOTIVE SERVICES PTE LTD (WOODLANDS)
60 WOODLANDS INDUSTRIAL PARK E4
SINGAPORE 757705

Point of Impact / General Description of Damages

The vehicle sustained impact / damages o/s portion and parts claimed are consistent to the accident.

Repairer's Estimate (Gross)	:S\$	8,364.20
Revised Amount	:S\$	5,100.00 (LUMP SUM)
Check Items (Estimated)	:S\$	0.00
Total	:S\$	5,100.00

Lump Sum Repair :S\$

Total Loss Consideration

New for Old Value	:S\$	
Pre-Accident Value	:S\$	
COE / PARF Rebate	:S\$	
Salvage Value	:S\$	
Margin for Repair	:S\$	

Remarks

() The vehicle is economical/not economical for repair.

(x) The above survey was conducted on a 'without prejudice' basis.

Veron Chen (LKKAuto)

From: Veron Chen (LKKAuto)
Sent: Monday, 10 February 2020 11:40 AM
To: motorsurvey@sg.msig-asia.com; SUR
Cc: KKLau; Accounts (LKKAuto)
Subject: DIRECT SURVEY INSPECTION ON WORKSHOP -SMRT AUTOMOTIVE SERVICES PTE LTD, DOA:19/1/2020, SMB 1468M (TP VEHICLE), SKJ 288D (OI VEHICLE)
Attachments: GIA.pdf; MARK EST .pdf

Dear Sir/Madam,

Please be informed that we had inspected the vehicle SMB 1468M at M/s: SMRT AUTOMOTIVE SERVICES PTE LTD, 60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705 on 6/2/2020

Enclosed herewith a copy of TP's GIA report and estimated cost of repair.

Kindly create claim in merimen for our necessary action.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

> Back to OneMotoring

Enquire PARF/COE Rebate for Registered Vehicle

Vehicle Owner Particulars	
Owner ID Type:	Company
Owner ID:	292D
Vehicle Details	
Vehicle No.:	SMB1468M
Vehicle to be Exported:	No
Intended Deregistration Date:	10 Feb 2020
Vehicle Make:	MAN
Vehicle Model:	NL 320F (A22) 11L AUTO ABS TURBO
Primary Colour:	Multicolor
Manufacturing Year:	2014
Engine No.:	50338041413798
Chassis No.:	WMAA22ZZ7E7002194
Maximum Power Output:	-
Open Market Value:	\$257,053.00
Original Registration Date:	11 Sep 2014
First Registration Date:	11 Sep 2014
Transfer Count:	0
Actual ARF Paid:	\$0.00
Intended PARF Rebate Details	
PARF Eligibility:	No
PARF Eligibility Expiry Date:	-
PARF Rebate Amount:	\$0.00
Intended COE Rebate Details	
COE Rebate Amount:	\$0.00
Total Rebate Amount:	\$0.00

The information contained herein is correct as at 10 Feb 2020

OK

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	21/01/2020 16:23
Date Of Accident	19/01/2020 16:30
Exact Location Of Accident	DUNEARN ROAD SLIP ROAD WITH SIXTH AVENUE
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SMB1468M
Insured/Policyholder	
Name Of Registered Owner	SMRT BUSES LTD
Co Reg No	1XXXXX292D
Email Address	NOEMAIL
Mobile Phone No	
Alternative Phone No	OFFICE-80000000

Vehicle Particulars

Manufacturer	MAN
Model	MAN NL320F (A22)
Exact Purpose for which vehicle was being used at time of accident	
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	BUS

Insurance Company

Name of Insurance Company	MS FIRST CAPITAL INSURANCE LTD
Type Of Coverage	THIRD PARTY
Fleet Policy	YES
Policy Number	D-19093203MFBP
Cover Note Number	

Driver

Name of Driver	MOHD KHAIRI BIN MOHD NOR
Passport No/FIN	GXXXX067U
Date Of Birth	15/10/1980
Occupation	OUTDOOR
Date Of Driving Pass	29/12/2014
Driving Experience	5 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-80000000
Fax Number	
Contact Number	
EMail Address	NOEMAIL

Address NO ADDRESS

Postcode

Was driver an employee of the Insured's Company YES

If No, Relationship of the Driver with the Insured

Vehicle Registration Number of Driver's Own Vehicle -

Insurance Company of Driver's Own Vehicle -

General Information of the Accident

Type Of Accident COLLISION - MAJOR/MINOR RD

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle) involved in the accident 2

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by ambulance? NO

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO

Number of Passengers (Including Driver) 6

Details of Police Action

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given? NO

If Yes, against whom?

Circumstances of Accident

While my bus SMB1468M was travelling along Dunearn Rd slip road with Sixth Ave when one private car (SKJ288D) that was exiting from the slip road of Sixth Ave collided into the right rear portion of my bus. No injury is reported. After exchange particulars with 3rd party driver, 5 pax were transferred. Bus damaged: right rear signal cover cracked, right rear body dented and scratched. Private car damaged: front left headlight broken and front bumper dislodged. That's all.

Attachment(s)

Are accident photos available for attachment? NOT AVAILABLE DUE TO CIRCUMSTANCES OF ACCIDENT

Was there any video captured by Car Camera? YES

Remarks/ Reasons: PENDING DOWNLOAD

Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1

Vehicle Registration Number SKJ288D

Vehicle Make/Model/Colour

Details Of Properties

Vehicle Category PRIVATE CAR

Name of Driver YAP JING WEN, VENESSA

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name MSIG INSURANCE (SINGAPORE) PTE. LTD.

Nature Of Damage

SKETCH PLAN

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to reassess policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

3. Consent under the Personal Data Protection Act (PDPA)

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this (form) and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

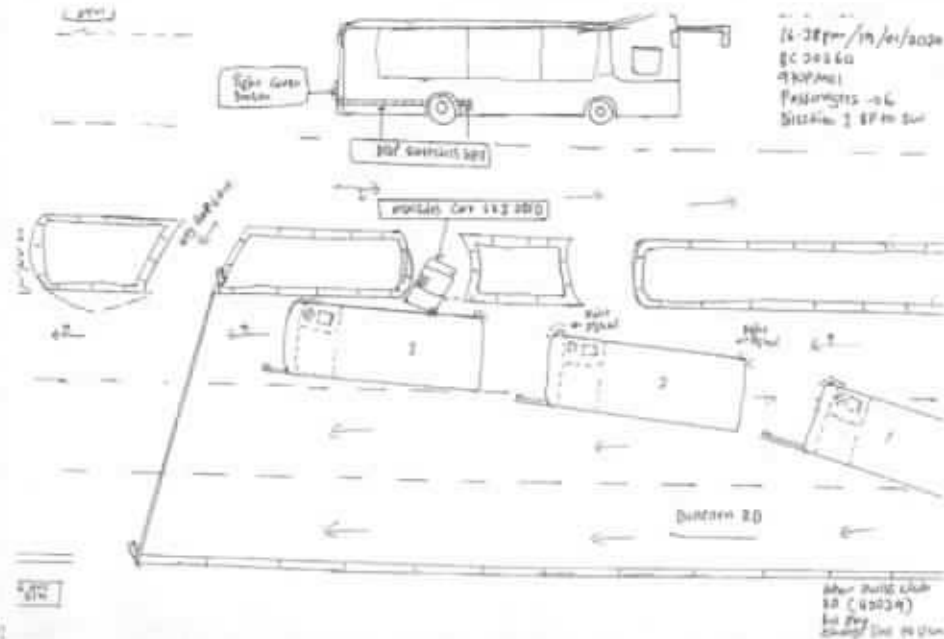
Driver's Signature
(if driver is not the policyholder)
Date & Time:

Reporting Centre Person's Signature
Name:
NRIC/FIN No.:

No. Of Passenger (Including Driver)

Sketch Plan Pg. 2

SKETCH PLAN



DESCRIBE CIRCUM:

This image shows a single sheet of white paper with horizontal blue or grey ruling lines. The lines are evenly spaced and run across the width of the page. There is no handwriting or other markings on the paper.

DECLARATION

I/We declare the foregoing particulars are true in every respect.

Policyholder's Signature _____

Date & Time:

Driver's Signature _____

(If driver is not the policyholder)

Date & Time:

Reporting Centre Personnel's Signature _____

Name:

FIRIC/FIN No.:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63665582
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 05/02/2020

User ID : KimBock

Section A - Accident Details

Registration Number	SMB1468M
Case Reference Number	BUIS/01/20/5033
Registration Date	9/11/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Mohd Khairi Bin Mohd Nor
Type of Accident	Head To Side
Accident Date and Time	1/19/2020 4:30 PM
Accident Reported Date and Time	1/19/2020 5:15 PM
Is Surveyor Required?	No
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	
Special Instruction to ARC, if any	SMB1468M-RIGHT REAR PORTION [SKJ28MD (TP) INSURED WITH MSIG
Prepared Date and Time	2/5/2020 1:36 PM
Chassis Number	WMAA22ZZ7E7052194
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$0.00
Total Spray Cost	\$1,048.00	\$0.00
Total Spare Part Cost	\$3,428.96	\$0.00
Total Other Cost	\$1,440.00	\$0.00
TOTAL COST	\$8,036.96	\$0.00
Lump Sum Total	\$0.00	\$0.00
Number of Repair Days	4.0	
Prepared / Adjusted By	ARC Manager Team	
ARC / Surveyor Sign Off Date	05/02/2020 1:53 PM	
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
60 Woodlands Industrial Park E4, Singapore 757755
FAX Number : 63685592
Estimator Telephone Number : 68662823
Accident Reporting Number : 68662672

Date Generated : 05/02/2020

User ID : KimBock

Section D - Details of Repair Estimates

Part 1 - Labour Works									
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable		
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS.			\$2,120.00				1590.		
Total Labour			\$2,120.00						
Part 2 - Spray Painting & Panel Beating Related Works									
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable		
TO PUTTY & RESPRAY			\$1,048.00				708		
Total Spray Painting & Panel Beating			\$1,048.00						
Part 3 - Other Costs - Accident and Accident Repair Related Expense									
Job Scope			Quotation from ARC				Adjusted by Surveyor, if applicable		
ADVERTISEMENT STICKER			\$1,440.00				/		
Total Other Costs			\$1,440.00						
Part 4 - Spare Parts / Material Usage									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010299	VE	88-25320-6008	LAMP INDICATOR LED (MAN BUS)	1.00	\$1,274.10	0.00	\$1,274.10	Replace	/ CRA
6010298	VE	88-25225-6039	LAMP STOP LED (MAN BUS)	1.00	\$1,141.70	0.00	\$1,141.70	Replace	/ CRU
6009988	BODY RH	A01001-CW567	PANEL SIDE R7 FOR MAN A32 BUS	1.00	\$885.50	0.00	\$885.50	Replace	/ DO
6009989	BODY RH	A01001-CW566	PANEL SIDE R8 FOR MAN A32 BUS	1.00	\$330.70	0.00	\$330.70	Replace	/ DO
6010330			WHEEL ARCH TRIM	1.00	\$124.20	0.00	\$124.20	Replace	/ BT
4006314	CONSUMABLE	Sikaflex-205	ADHESIVE DIRECT GLAZING	10.00	\$370.00	0.00	\$370.00	Replace	/ NEC X
4006313	CONSUMABLE	SIKA® Primer-206 G+P	PRIMER (SIKA 206 G+P)	1.00	\$80.00	0.00	\$80.00	Replace	/ NEC X
4006315	CONSUMABLE		ACTIVATOR	1.00	\$80.00	0.00	\$80.00	Replace	X SUR.
Total					\$3,953.20		\$4,286.20		
Added Spare Parts / Material Usage After Surveyor Signed off									
Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

Repair day - 3 days.

Lump Sum Repair.

After paint photo.

Sum Pin (LKK).

06/02/2020.

TP without prejudice.

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer

Signature:

Date:



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685532
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672



Date Generated : 25/02/2020

User ID : CatherineLee

Section A - Accident Details

Registration Number	SMB1468M
Case Reference Number	BUS/01/20/5033
Registration Date	11/9/2014
Company Type	SMRT Buses Ltd
Make	MAN
Model	A22
Name of Driver	Muhd Khairi Bin Mohd Nur
Type of Accident	Head To Side
Accident Date and Time	19/1/2020 4:30 PM
Accident Reported Date and Time	19/1/2020 5:15 PM
Is Surveyor Required?	Yes
Survey by	
Vehicle is Towed Back?	No
Towed Back Date and Time	
Replacement Vehicle issued?	No
Job Card Number	24105628
Special Instruction to ARC, if any	SMB1468M-RIGHT REAR PORTION SKJ2880 (TP) INSURED WITH MSIG
Prepared Date and Time	5/2/2020 1:36 PM
Chassis Number	WMAA22ZZ7E7002194
Mileage	
Work Shop	
Repair Completion Date and Time	

Section B - Summary of Repair Estimates

Summary of Repair Estimates		
	Quotation from ARC	Adjusted by Surveyor, if applicable
Total Labour Cost	\$2,120.00	\$1,590.00
Total Spray Cost	\$1,048.00	\$708.00
Total Spare Part Cost	\$1,352.85	\$1,352.85
Total Other Cost	\$1,440.00	\$1,440.00
TOTAL COST	\$5,960.85	\$5,090.85
Lump Sum Total	\$0.00	\$5,100.00
Number of Repair Days	4.0	3.0
Prepared / Adjusted By	Kim Boock Sim	Sun Pin (LKK)
ARC / Surveyor Sign Off Date	05/02/2020 1:53 PM	06/02/2020 4:08 PM
Signature		
Remarks		

Section C - Quotation and Accident Invoice Details

Quotation Number		Invoice Number	
Quotation Date		Invoice Date	
Invoice Amount		Prepared Date	



SMRT Accident Vehicle Repair Estimates

SMRT Automotive Services Pte Ltd
80 Woodlands Industrial Park E4, Singapore 757705
FAX Number : 63685592
Estimator Telephone Number : 68662623
Accident Reporting Number : 68662672

Date Generated : 25/02/2020

User ID : CatherineLae

Section D - Details of Repair Estimates

Part 1 - Labour Works

Job Scope	Quotation from AR	Adjusted by Surveyor, if applicable
TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	\$2,120.00	\$1,590.00 ✓
Total Labour	\$2,120.00	\$1,590.00

Part 2 - Spray Painting & Panel Beating Related Works

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
TO PUTTY & RESPRAY	\$1,048.00	\$708.00 ✓
Total Spray Painting & Panel Beating	\$1,048.00	\$708.00

Part 3 - Other Costs - Accident and Accident Repair Related Expense

Job Scope	Quotation from ARC	Adjusted by Surveyor, if applicable
ADVERTISEMENT STICKER	\$1,440.00	\$1,440.00 ✓ / RC
Total Other Costs	\$1,440.00	\$1,440.00

Part 4 - Spare Parts / Material Usage

Part Number	Portion	Stock Number	Part Name	Quantity	List Price (\$)	Discount (%)	Final Price (\$)	Estimator Approved	Surveyor Approved
6010299	VE	88-25325-8006	LAMP, INDICATOR LED (MAN BUS)	1.00	\$1,274.10	30.00	\$891.87	Replace	Replace ✓ CR4
6010298	VE	88-25225-8039	LAMP, STOP LED (MAN BUS)	1.00	\$1,141.70	30.00	\$799.19	Replace	Replace ✓ CR4
6009988	BODY RH	A01001-CW567	PANEL, SIDE R7, FOR MAN A22 BUS	1.00	\$885.50	100.00	\$0.00	Repair	Repair X R
6009989	BODY RH	A01001-CW568	PANEL, SIDE R8, FOR MAN A22 BUS	1.00	\$330.70	100.00	\$0.00	Repair	Repair X R
6010330			WHEEL ARCH TRIM	1.00	\$124.20	100.00	\$0.00	Repair	Repair X R
Total					\$3,796.20		\$1,691.06		

Added Spare Parts / Material Usage After Surveyor Signed off

Part Number	Portion	Stock Number	Part Name	Quantity	List Price \$	Discount (%)	Final Price (\$)	ARC Check	Surveyor Check
Total									

$$\begin{array}{r} 1691.06 \\ - 20\% \\ \hline 1,352.85 \\ 1,590 \\ 708 \\ + 1,440 \\ \hline 5090.85 \end{array}$$

L15
\$5,100
3 days

8764.10

Oi Sun Pin (LKK Auto)

From: Oi Sun Pin (LKK Auto)
Sent: Thursday, 12 March, 2020 6:14 PM
To: 'Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)'
Subject: RE: Finalisation - SMB1468M (BUS/01/20/5033) - MSIG

Hi Catherine,

Confirm the finalize amount \$5,100. Repair day 3 days under lump sum repair.

Thank you.

Best Regards,

Oi Sun Pin | Assistant Automotive Assessor

LKK Auto Consultants

Phone: 6256 3561 | Email: Sunpin@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses) [<mailto:catherineleesc@smrt.com.sg>]
Sent: Thursday, 12 March, 2020 11:13 AM
To: Oi Sun Pin (LKK Auto); SUR; Admin A
Subject: FW: Finalisation - SMB1468M (BUS/01/20/5033) - MSIG

Hi Sunpin,

This case has not finalised yet.
Please expedite.

Thank you

Regards
Catherine Lee

From: Catherine Lee Sau Chan (Auto Svcs/ARC/ARC/Buses)
Sent: Tuesday, 25 February 2020 15:47
To: sunpin@lkkauto.com; SUR; Admin A
Cc: 'Koo Yew Chung (Auto Svcs/ARC/ARC)'; 'AutoSvs-ARC (Bus)'
Subject: Finalisation - SMB1468M (BUS/01/20/5033) - MSIG

Hi Sun Pin,

Attached herewith our copy and your marked copy of the bus repair estimate for the case.
Our finalised amount is \$5,100/- @ 3 working days under lump sum repair. Attached after repair photos for your perusal.

Please confirm the COR by return email ASAP.

Thank you

Best Regards

...CLAIM SUBFOLDER...(Pending for Survey Report)

CLAIM SUBFOLDER TRACKING							
Case	Notified	Est Submitted	Adj Assigned	Adj Rpt	Adj Submitted	Ins Auth'd	Status
Main	23 Jan 2020		12 Feb 2020 16:55 Edit Adj Rpt	S\$5,100.00 Edit Estimates	S\$5,100.00 View Rpt		Pending for Survey Report Cancel Case

Main	Reference	Claim Details	Documents	Show All					
CLAIM SUBFOLDER DETAILS [Created by Insurer]									
Insured:	Ng Lay Choo , ID: S1789232, Tel: +6588380007								
Main Claimant:	SMRT BUSES LTD , Co. Reg. No.: 198202292D								
Vehicle Reg. No.:	SMB1468M	Date of Loss:	19/01/2020 16:00 - :59 [64 Months and 8 Days From LTA Reg Date (Man Yr)]						
Claim Type:	TP / 618241	Policy/Cover Note No.:	80468414QMY (Comprehensive) Coverage: 06/04/2019 - 05/04/2020						
Vehicle Reg. No. (Insured):	SKJ288D	Policy No. (Claimant):							
		Excess:	S\$3,500.00						
Repairer:	SMRT Automotive Services Pte Ltd (Woodlands) 60 Woodlands Industrial Park E4, 757705 Woodlands - Tel: 68662628								
Handling Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888 ... [Handled by Monica Chung Pei Zhen - 6594 2552]								
Claimant's Insurer:	MSIG Insurance (Singapore) Pte. Ltd. (HQ) - Tel: +65 6827 7888								
Adjuster:	LKK Auto Consultants Pte Ltd (HQ) - Tel: 6256-3561 ... [Handled by OI SUN PIN] ... [Final Rpt due 13/03/2020]								
Driver/Custodian (Insured):	Yap Jing Wen, Venessa (26 / Female), NRIC: S9323849D, Tel: +6591522141 Email:								
Adj Asg. Remarks:	Direct Survey by LKK on 06/02/2020.								
ASSOCIATED MAIL RECEIVED View All Compose Case Mail									
There are no mail for this case.									
ALL ASSOCIATED TASKS View All Search Tasks Create New Task Complete									
Due Date	Priority	Type	Task Group	Subject	Handler	Assigned By	Completed On	Created On	Done?
No results.									

Claim Documents













*SMB1468M (618241)
[SKJ288D]
TP
SMRT BUSES LTD
Jan 19 2020 4:00PM
[Ng Lay Choo]
SMRT Automotive Services Pte Ltd

[Upload Documents](#)
[Upload Photos](#)
[Compose New Letter](#)

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Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	13/03/20 12:03	Adjuster Immediate Advice	Load HTML	

Photos/Images			3 per page	<input checked="" type="checkbox"/>
No	Relabel/Reorder	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
1	14/02/20 09:08	Chassis Number	Load JPG	<input checked="" type="checkbox"/>
2	14/02/20 09:08	Odometer Reading	Load JPG	<input checked="" type="checkbox"/>
3	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
4	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
5	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
6	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
7	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
8	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
9	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
10	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
11	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
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23	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
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32	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
33	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>
34	14/02/20 09:08	General View	Load JPG	<input checked="" type="checkbox"/>

Assessment Reports			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	LKK Auto Consultants Pte Ltd (HQ)	Thumbnail	Print
				<input checked="" type="checkbox"/>
35	14/02/20 09:08	General View	 Load JPG	<input checked="" type="checkbox"/>
36	14/02/20 09:08	General View	 Load JPG	<input checked="" type="checkbox"/>
37	14/02/20 09:08	General View	 Load JPG	<input checked="" type="checkbox"/>
38	14/02/20 09:08	General View	 Load JPG	<input checked="" type="checkbox"/>
39	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
40	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
41	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
42	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
43	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
44	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
45	12/03/20 18:12	After Repair Photo	 Load JPG	<input checked="" type="checkbox"/>
Documentation			1 per page	<input checked="" type="checkbox"/>
No	Finalized On	MSIG Insurance (Singapore) Pte. Ltd. (HQ)	Thumbnail	Print
1	12/02/20 16:37	SMB1468M E-filed GIA report	 Load PDF	

Documents Checklist

DOCUMENTS CHECKLIST	Reset	Save	Print
There are no document checklists configured.			
Our Checklist Remarks - LKK Auto Consultants Pte Ltd (HQ) <div style="border: 1px solid black; height: 40px; margin-top: 5px;"></div>			
Show Remarks To: <input type="checkbox"/> Handling Insurer <small>Note: Remarks are private unless you show it to other parties.</small>			

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park
Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CC3/MSG20002227/QVF3E2

Date: 24/03/2020

REFERENCE

Handling Insurer: MSIG Insurance (Singapore) Pte. Ltd.

Policy No: 80468414QMY

Claimant Vehicle
No : SMB1468M

Insured Vehicle No : SKJ288D

Date of Loss: 19/01/2020

Nature of Claim: TP

Claim No: 618241

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SMB1468M

Make & Model: MAN NL320F (A22), 10.5 D ABS TURBO (A)

Engine No: 50338041413798

Reg. Date: 11/09/2014 (Man. Year: 2014)

Chassis No: WMAA22ZZ7E7002194

Colour: Multi-colour

Odometer: 402463 km

Engine Capacity: 10518 cc

Market Value/New Car Price: N/A

Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable):

Yes Footbrake (Serviceable): Yes

Handbrake (Serviceable): Yes Engine Modification:

No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 275/70 R22.5

Rear Tyre Size: 275/70 R22.5 (D)

Front Left Side: Continental 5 mm

Rear Left Side: Continental 5/5 mm

Front Right Side: Continental 5 mm

Rear Right Side: Continental 5/5 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	5,196.20	3,131.06	2,065.14	39.74
Miscellaneous Items	0.00	0.00	0.00	
Labour	3,168.00	2,298.00	870.00	27.46
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	8,364.20	5,429.06	2,935.14	35.09
Approved Total (Overridden) (S\$)		5,100.00		
Nett Amount (S\$)	8,364.20	5,100.00	3,264.20	39.03

INSPECTION

Date of Assignment: 12/02/2020

Date Inspected: 06/02/2020 Inspected At:

SMRT Automotive Services Pte Ltd
(Woodlands)
60 Woodlands Industrial Park E4
Singapore 757705

Estimated Period of Repair: 3.0 days

Adjuster: OI SUN PIN

Manager: VERON CHEN

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source:	(Last Synchronised: 24 Mar 2020)	
Parts:	N/A	MAN NL320F (A22) 10.5 D ABS TURBO (A) (Model not available in database)
Labour:	Repairer's	(Price-denominated Standard List)
Print Code:	(Unsubmitted, no print-code for SMB1468M)	
Validity:	These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page	
Further Info:	Items/values not in reference catalogue are prefixed with an asterisk *.	

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*LAMP, INDICATOR:LED (MAN BUS)	Cracked	1,274.10 F	*1,274.10 FL
2	1		*LAMP, STOP:LED (MAN BUS)	Crumpled	1,141.70 F	*1,141.70 FL
3	1		*PANEL, SIDE:R7, FOR MAN A22 BUS	Repair	885.50 F	*- FL
4	1		*WHEEL ARCH TRIM	Repair	124.20 F	*- FL
5	1		*ADVERTISEMENT STICKER	Necessary	1,440.00 FS	*1,440.00 FS
6	1		*PANEL, SIDE:R8, FOR MAN A22 BUS	Repair	330.70 F	*- FL

F=Franchise part. S=SpcNett. L=ListItemDisc.

Sub Total (\$\$)	5,196.20	3,855.80
- List Item Discount on L Items 0.00/30.00% (\$\$)	0.00	724.74
Total Parts (\$\$)	5,196.20	3,131.06

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	TO REMOVE & INSTALL ALL ABOVE ITEMS AND REPAIR OTHERS DAMAGED AFFECTED AREAS	New	2,120.00	1,590.00
2	TO PUTTY & RESPRAY	New	1,048.00	708.00
Gross Labour Cost (S\$)			3,168.00	2,298.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >