

## Asher Sng (LKKAuto)

**From:** Tan Lee Gek (Auto Svcs/Claims & IA/Claims & IA/Taxis) <LeeGek@smrt.com.sg>  
**Sent:** Monday, 23 March 2020 3:58 PM  
**To:** CS A Team; Admin A  
**Subject:** LOD Re: Accident on 1/2/2020 involving SHC 4153E & YP 7340S (China Taiping's insured) Our Ref: TAX/02/20/2003/lg  
**Attachments:** img-323152338-0001.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

Dear All,

We quantify our claim as follows:-

Cost of Repair	\$1050.00
Loss of Rental	\$415.16 ( 4 days x \$103.79 )
Loss of Income	\$240.00 ( 4 day x \$60.00 )
LTA Search Fee	\$7.00
<b>Total</b>	<b>\$1712.16</b>

We enclose the following documents:

- 1) Repair invoice
- 2) Proof of rental rate
- 3) Police/GIA reports
- 4) Accident vehicle laid-up report
- 5) LTA search
- 6) Hirer's letter of authorisation

Please let us have your offer soon. Thanks.

Regards

Tan Lee Gek (DID: 6556 3548)

Claims Department

SMRT Automotive Services Pte Ltd



**Asher Sng (LKKAUTO)**

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**From:** Asher Sng (LKKAUTO)  
**Sent:** Tuesday, 3 March 2020 12:43 PM  
**To:** ALANSAR@SINGNET.COM.SG  
**Subject:** ACCIDENT INVOLVING YP 7340S AND SHC 4153E ON 01/02/2020

**Our Ref: CC3/CTI20002218/Qea3**

03 MAR 2020

**AL ANSAR FOOD PRODUCTS PTE LTD**

Dear Sir/Madam,

**ACCIDENT INVOLVING YP 7340S AND SHC 4153E ON 01/02/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
Case Handler  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

c.c. *China Taiping Insurance (Singapore) Pte Ltd*  
*(Motor Claims Dept)*



Date:

Our Ref. No.:

### Letter of Authorisation

I, Nyan See Wei (NRIC No.: [REDACTED])  
registered hirer / relief driver / taxi share driver of SMRT taxi registration number  
SHC 4153 E hereby authorise **SMRT Automotive Services Pte Ltd**  
("AutoSvs") to deal with all matters arising out of the accident between my taxi  
and YP 7340 S (Taxi plate no.) happened on 1/2/20 Date & time 10:55 p.m.  
along Boon Lay Place.

(the "Accident") on my behalf, including but not limited to instituting and any claims or  
proceedings against such party or parties (as AutoSvs deems fit in its absolute  
discretion) in respect of any claim, demand, loss, cost, expense, liability, damages or  
action made against us or incurred or suffered by us.

Without prejudice to the foregoing, I further authorise AutoSvs to negotiate, resolve  
and settle any proceeding or claim arising out of the accidents, including but not limited  
to doing any act or executing any document or signing the Discharge Voucher on my  
behalf as may be required.

Name

Nyan See Wei

Signature:

[Signature]

NRIC No.

Tel No.

Address

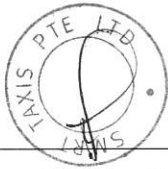
## **AUTHORIZATION TO ACT**

I, **SMRT TAXIS PTE LTD** (the third party claimant") of **60 WOODLANDS INDUSTRIAL PARK E4 SINGAPORE 757705** (address), owner of **SHC 4153E** (vehicle no.) hereby authorize **SMRT AUTOMOTIVE SERVICES PTE LTD** ("the workshop") to act for me with respect to my claim for repair costs and/or rental and/or loss of use ("claim") for my vehicle no **SHC 4153E** that was damaged pursuant to the accident which occurred on **01/02/2020** (date) along **BOON LAY PLACE OPEN CAR PARK** (location) involving vehicle no/s **YP 7340S** ("the accident").

I further authorize the workshop to settle my above mentioned claim in a manner that they deem fit and the workshop is further authorized to receive payment further to settlement of my claim with payment cheque/s being made in favour of **SMRT TAXIS PTE LTD.**

I further acknowledge that any settlement the workshop may reach on my behalf is on a without prejudice and without admission of liability basis insofar as the driver/owner/insurers of the other vehicle/s is concerned.

Dated this 24 (day) of March (month) 2020 (year)



Signed by "the third party claimant"  
(with chop if applicable)



Signed by "the workshop"  
(with chop)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3058071901

Claim No : SNM20D200629

Claimant : SMRT TAXIS PTE LTD

Amount : S\$1,672.16

DOLLARS ONE THOUSAND SIX HUNDRED SEVENTY TWO AND CENTS  
SIXTEEN ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHC 4153E

Insured Vehicle No. : YP 7340S

Date of Loss : 01/02/2020

Place of Accident : BOON LAY PLACE OPEN CAR PARK

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : AL ANSAR FOOD PRODUCTS PTE LTD

Driver Name : WANG TIANQUAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

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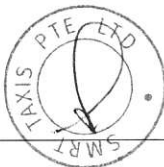
(1) General Damages	S\$	
(2) Cost of Repair/ <del>Excess</del>	S\$	1,050.00
(3) Loss of <del>Use</del> /Rental/Earning	S\$	615.16
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.00
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/Towing Fee/Disbursement	S\$	
(7) Cost including Disbursement	S\$	
TOTAL . . . . .		S\$ 1,672.16

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Claimant Name : SMRT TAXIS PTE LTD

NRIC No : 198905369K

Signature : \_\_\_\_\_



Date : \_\_\_\_\_

24 MAR 2020

\*\*\* This Discharge Voucher applies only to the claimant's claim or his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.



Customer Code: 3000063

SMRT TAXIS PTE LTD

Block Unit

60 WOODLANDS INDUSTRIAL PARK E4  
SINGAPORE 757705



SMRT Automotive Services Pte Ltd  
2 Tanjong Katong Road, Tower 3 Paya  
Lebar Roadm, #08-01, Singapore 437161  
Tel: 65 69083530 Fax: 65 69083592

### Tax Invoice

GST Reg No. : MR-8500001-7  
CRN : 199004280Z  
Invoice No. : IV200300235  
Date : 13.03.2020  
Vehicle No. : SHC4153E  
Your Ref No. : TAX/02/20/2003  
Our Ref No. : 24105525  
Terms : 30 Days

Description	Qty	Unit Cost	Add %	(Discount) Amount	Amount
LUMP SUM AMOUNT FOR REPAIR AS PER SURVEYOR'S RECOMMENDATION	1.00			\$	1,050.00
GRAND TOTAL					\$ 1,050.00

Remark :

Make/Model : TOYOTA PRIUS  
Accident Date : 01.02.2020

Account Name	Bank Name	Bank Account No	Swift Code
SMRT Automotive Services Pte Ltd	DBS Bank Ltd - SGD	018-008617-4	DBSSSGSG

#### Payment Instructions

By Cheque: Crossed and made payable to "SMRT Automotive Services Pte Ltd" with invoice no. indicated on the reverse side. No receipt will be issued unless requested.

By Bank Transfer:

Account Name :

Bank Name :

Bank Account No :

Swift Code :

  
Authorised Signature  
For SMRT Automotive Services Pte Ltd



SMRT Taxis Pte Ltd

**MEMORANDUM**

To: Claims Dept

Our Ref: TAX/02/20/2003

From: SMRT Taxis Pte Ltd

Date: 10/02/2020

**ACCIDENT INVOLVING SHC4153E AND YP7340S ON 1/2/2020  
3:25 PM ALONG BOON LAY PLACE OPEN CAR PARK.**

This is to confirm that the daily rental rate for SHC4153E is \$103.79 per day.

Please proceed to recover any rental loss from the third party as a result of the above accident.

Thank you.

Yours sincerely  
SMRT TAXIS PTE LTD



for Manager



## Laid Up Report

Accident Start Date : 26/01/2020  
Accident End Date : 11/02/2020

Date Generated : 11/02/2020  
User Name : LeeGek

Case Reference Number	Vehicle Registration Number	Company Type	Vehicle Make	Vehicle Model	Job Card Number	Date and Time (Accident Repair)	Date and Time (Repair Completed)
TAX/02/20/2003	SHC4153E	SMRT Taxis Pte Ltd	TOYOTA	PRIUS	24105525	03/02/2020 10:51 AM	07/02/2020 10:51 AM



## Enquire Transaction History

### Transaction History Details

Log Date/Time:	04 Feb 2020 / 08:29:49	Transaction Amount:	\$7.49
Asset Type:	Vehicle	Channel:	External Agency
Asset ID:	YP73405	Business Transaction Reference No:	20200204082949848731
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)		
User ID:	ESASBAHQ - BALQISH BINTE ABDUL HALIL		

Search Date / Time: 01 Feb 2020 15:25:00  
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD  
Information displayed is correct as at the log date and time.

Enquire Related Logs

OK