

Our Ref : T 0220 / SH 6008Y /WT/CK(st)

Your Ref :

Date : 26-Feb-2020

CDGE Taxi Claims Dept  
59 Loyang Drive 4th Flr  
Singapore 508969

**COMFORTDELGRO**  
**ENGINEERING**

ComfortDelGro Engineering Pte Ltd  
205 Braddell Road Singapore 579701

Mainline +65 6383 6280  
Facsimilie +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

**CHINA TAIPING INSURANCE CO LTD**  
**3 ANSON ROAD**  
**#16-00 SPRINGLEAF TOWER**  
**SINGAPORE 079909**

**Attn : Motor Claims Department**

**WITHOUT PREJUDICE**

Dear Sir

**ACCIDENT INVOLVING OUR TAXI SH 6008Y YOUR INSURED PA 9335E**  
**AND OTHER \_\_\_\_\_ ON 4-Feb-2020**

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of motor Vehicle No : SH 6008Y which was involved in the captioned accident with your insured vehicle. The vehicle owner and the taxi driver concerned have requested and authorized us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving PA 9335E we are submitting these claims for your consideration on behalf of the claimants.

**Workshops**

**Braddell**  
205 Braddell Road  
Singapore 579701

**Loyang**  
59 Loyang Drive  
Singapore 508969

**Sin Ming**  
383 Sin Ming Drive  
Singapore 575717

**Pandan**  
45 Pandan Road  
Singapore 609286

**Ubi**  
320 Ubi Road 3  
Singapore 408649

**Sungei Kadut**  
7 Sungei Kadut Way  
Singapore 728791

**TAXI OWNER'S CLAIM**

1	Cost of Repair	\$ 2,728.50
6	<u>3.5</u> days Loss of Rental @ \$ 116.95 per day	\$ 409.33
3	Survey Report Fees (Surveyed by M/s LKK)	\$ -
4	LTA Search Fees	\$ 7.49
5	GIA / Police Report Fees	\$ -
6	Towing / <del>Medical</del> / <del>Transporation</del> Fees	\$ -
<b>Sub Total :</b>		<b>\$ 3,145.32</b>

**HIRER'S CLAIM**

7	<u>3.5</u> days Loss of Income @ \$ 80.00 per days	\$ 280.00
<b>Total Claims :</b>		<b>\$ 3,425.32</b>

We enclose herewith the following documents to support the claims: -

- a) Original repair bill
- b) LTA search slip/s of : PA 9335E
- c) GIA / Police report/s of : SH 6008Y
- d) Letter of authority from owner / hirer / operator
  - ( ) Traffic Compound ( ) Towing/Medical bill/receipts ( ) Certificate of Insurance
  - ( ) Tow Fee ( x ) Downtime/Mileage record ( x ) Rental Rate letter

Kindly look into the matter and let us hear from you on the settlement of the said claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours faithfully  
*Catherine Koh*  
CDGE Claims Department  
Tel : 6214 8733 Fax : 6214 1843 Email : catherinekoh@cdge.com.sg

This is a computer generated letter. No signature is required.

A member of

**COMFORTDELGRO**



Auto  
Consultants  
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 67414108

**Our Ref: CC3/CTI20002217/Fea3**

03 MAR 2020

**CARING FLEET SERVICES LTD**  
211 HOUGANG STREET 21  
#01-309  
SINGAPORE 530211

Dear Sir/Madam,

**ACCIDENT INVOLVING PA 9335E AND SH 6008Y ON 04/02/2020**

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher  
*Case Handler*  
DID: 6841 6051  
FAX: 6741 4108  
Email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com)

*c.c. China Taiping Insurance (Singapore) Pte Ltd  
(Motor Claims Dept)*

**LETTER OF AUTHORISATION**

(NAF / PAF)

**ACCIDENT INVOLVING** i 40 SH6008Y , PA9335E **ON 04-Feb-20 17:25**  
**ALONG** 413A COMMONWEALTH AVENUE WEST

I / We **OH TECK SOON** (Hirer) NRIC No.: **SXXXX529H**

and/or (Relief) NRIC No.: **SXXXX529H**

Taxi Number **SH6008Y**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of income, loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of "**ComfortDelGro Engineering Pte Ltd**".

Date **05-Feb-2020**

Name of Hirer **OH TECK SOON**

Hirer NRIC **SXXXX529H**

Signature :



Address **15 GHIM MOH ROAD #13-29**  
**270015**

Contact No. **84987711**



**Workshops**

59 Loyang Drive Singapore 508969    24 Senoko Loop Singapore 758156  
383 Sin Ming Drive Singapore 575717    7 Sungei Kadut Way Singapore 728791  
45 Pandan Road Singapore 609286    501 Yishun Industrial Park A Singapore 756773  
320 Ubi Road 3 Singapore 408649

**GST REG. NO. M2-8921817-3**

**TAX INVOICE**

**COMPANY REG. NO. : 199506048W**  
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD  
SPRINGLEAF TOWER

3 ANSON ROAD #16-00  
SINGAPORE 079909

CONTACT NO: 62222366

**VEHICLE NO**  
SH 6008Y

**MAKE**  
HYUNDAI

**MODEL**  
I-40

**DATE OF REG**  
29.09.2016

**CHASSIS CODE**  
KMHLB41UMGU093521

**NO/DATE**  
91496502 25.02.2020

**JOB NO.**  
305379352

**ODOMETER READING**  
\_\_\_\_\_

**JOB TYPE**

Description : 3P 04.02.2020

**Invoice for Lump Sum Repair**

Total Lump Sum Repair Amt		2,550.00
Add GST @ 7.000 %		178.50
<b>Total Invoice amount</b>		<b>2,728.50</b>

Issued by : CHEWBEELENG 25.02.2020 13:31:25  
Repair Type : CLSO/57/57  
Payment Type/Term : /Credit 30 days

1) WHAT IS THE SCOPE OF WORK TO BE DONE?  
2) CHECK MECHANICAL PARTS AND REPAIR/REPLACE AS NECESSARY.  
3) INTERPRETATION OF REPAIR WORK SHALL BE SUBJECT TO THE COMPANY'S POLICY AND STANDARDS.  
4) PLEASE REPORT TO THE COMPANY IMMEDIATELY IN WRITING WITHIN 24 HOURS OF THE WORK COMPLETION DATE.

**ComfortDelGro Engineering Pte Ltd**  
A member of **COMFORTDELGRO**

Head Office:  
205 Braddell Road  
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

**CUSTOMER'S COPY**

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT20020083

Date: 25 February 2020



## TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON                    04/02/2020    @   17:25 hrs  
ALONG                            413A COMMONWEALTH AVENUE WEST  
INVOLVING                    PA9335E

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SH6008Y** (the "Taxi"). The Taxi was hired to **OH TECK SOON IC NO SXXXX529H** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$116.95** per day (inclusive of GST).

Please be advised that the Taxi was insured with **MS First Capital Insurance Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay  
Manager, Fleet Safety

This is a computer generated letter. No signature is required.



## Enquire Vehicle Insurance Details

Vehicle No. Incident Date/Time Search Status Insurance Company Code Insurance Company Name

PA9335E 04 Feb 2020 / 17:25:00 Successful C01 CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD

Previous

OK

SH60084

**RE: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020**

**Cecilia Low <cecilia.low@sg.cntaiping.com>**

Mon 5/18/2020 12:02 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>

Dear Asher

Please proceed to settle as proposed.

Thank you.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents.

All correspondences should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

**Cecilia Low (Ms)**

Senior Executive

Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6530 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Asher Sng (LKKAuto) [mailto:AsherSng@lkkauto.com]

**Sent:** Friday, 15 May 2020 2:44 PM

**To:** Cecilia Low <cecilia.low@sg.cntaiping.com>

**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

**Subject:** Re: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, April 29, 2020 1:40 PM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** Re: [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

*phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108*

*Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)*

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Sent:** Wednesday, April 22, 2020 11:30 AM

**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** [REMINDER] Re: [MANDATE REQUEST] RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Hi Sir,

We refer to our email dated 26/03/20.

Third party is chasing for settlement.

Kindly let us have your approval / instruction if any.

Thank You.

*Best Regards,*

*Asher Sng | Case Handler*

*LKK Auto Consultants Pte Ltd*

*phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108*

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

**From:** Asher Sng (LKKAuto)  
**Sent:** Thursday, March 26, 2020 11:39 AM  
**To:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** [MANDATE REQUEST] RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Your ref : SNM20D200706  
Our ref : CC3/CTI20002217/Fea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured make a right turn into the main drive way and hit third party vehicle that's traveling straight. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$3,236.84 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 4,748.75	\$ 2,728.50
2. Loss of Rental (3.5days x \$116.95)	\$ 409.33	\$ 350.85 (3days x \$116.95)
3. Loss of Income (3.5days x \$80)	\$ 150.00	\$ 150.00 (3days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total		<b>\$ 3,236.84</b>

Enclosed here with all the relevant documents for your perusal.

**For your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

phone: 6841-6051 | email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**From:** Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>  
**Sent:** Wednesday, 19 February 2020 5:53 PM  
**To:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** RE: OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Dear Sirs

Please refer to attached.  
Thank you.

**Cecilia Low (Ms)**  
Senior Executive  
Claims

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6530 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Claims Dept of CTI  
**Sent:** Monday, 17 February 2020 8:07 PM  
**To:** Mei Kwan (LKKAuto <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>); Cecilia Low <[cecilia.low@sg.cntaiping.com](mailto:cecilia.low@sg.cntaiping.com)>; 'Asher Sng (LKKAuto)' <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** OUR REF: SNM20D200706/PA9335E /CECILIA - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Dear Cecilia,

Please revert LKK

Note : officer in charge – Cecilia 63896530.

**\*\*\* Kindly quote our reference number when replying.**

Thank you,  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896116 | F: (65) 62247175

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平獅城 Taiping SG

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**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>  
**Sent:** Sunday, February 16, 2020 3:52 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Subject:** Direct Settlement - Accident Involving PA9335E (OI : CTI - TBA) and SH6008Y (TP : LKK REF - CC3/CTI20002217/Fea3) on 04/02/2020

Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SH 6008Y at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

***To check availability of the case handler , you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)