

Denise Tay (LKKAuto)

From: Loganathan Agoram <loganathan.a@budgetdirect.com.sg>
Sent: Thursday, 13 February 2020 10:22 AM
To: Denise Tay (LKKAuto); Admin-D (LKKAuto); Ivy Ratilla
Cc: SUR
Subject: RE: OD survey: Claim ref: C20005417/LA || OI-FBL6451E (Blue) TP-none || Est: \$9123.03 || Exs: \$300.00 || Ban Hock Hin

Dear Denise,

Well noted on the preliminary advise.

Please proceed to authorise repair.

Thank you

Regards,

Logan
Executive, Claims

T +65 6540 2186
F +65 6725 0853
E loganathan.a@autogeneral.com.sg

auto general

It pays to choose

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insurance

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore 239924



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From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>
Sent: Tuesday, 11 February 2020 10:41 am
To: Admin-D (LKKAuto) <admin-d@lkkauto.com>; Ivy Ratilla <ivy.r@budgetdirect.com.sg>
Cc: SUR <sur@lkkauto.com>; Loganathan Agoram <loganathan.a@budgetdirect.com.sg>
Subject: RE: OD survey: Claim ref: C20005417/LA || OI-FBL6451E (Blue) TP-none || Est: \$9123.03 || Exs: \$300.00 || Ban Hock Hin

Dear Sir/Madam,

Enclosed preliminary revised of vehicle **FBL 6451E**
Number of days (estimated) : 4 days

Repair on part by part.

We have not authorise

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Friday, 7 February 2020 3:28 PM

To: 'Ivy Ratilla' <ivy.r@budgetdirect.com.sg>

Cc: SUR <sur@lkkauto.com>; 'Loganathan Agoram' <loganathan.a@budgetdirect.com.sg>

Subject: RE: OD survey: Claim ref: C20005417/LA || OI-FBL6451E (Blue) TP-none || Est: \$9123.03 || Exs: \$300.00 ||
Ban Hock Hin

Dear Ivy,

Thank you for the assignment.

Wishing you a Happy and Prosperous Lunar New Year



Best Regards

G.NIVITHA

LKK Auto Consultants Pte Ltd

Phone: 6841-1972 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Ivy Ratilla [<mailto:ivy.r@budgetdirect.com.sg>]

Sent: Friday, 7 February 2020 3:22 PM

To: Nivitha (LKK Auto)

Cc: 'SUR'; Loganathan Agoram

Subject: FW: OD survey: Claim ref: C20005417/LA || OI-FBL6451E (Blue) TP-none || Est: \$9123.03 || Exs: \$300.00
|| Ban Hock Hin

Hi Team,

We would like to arrange OD survey for FBL6451E.

Driver - PH

Further excess – no further excess needed

Transport allowance – none

Please confirm. Thank you.

Regards,

Ivy Ratilla
Executive, Claims Admin

T +65 6540 2185

F +65 6725 0853

E ivy.r@budgetdirect.com.sg



Customer Care +65 6221 2111

Claims +65 6221 2199

Claims (Int.) +65 6540 2199

190 Clemenceau Avenue, #03-01
Singapore Shopping Centre
Singapore
239924

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From: hasrianah@bhh.com.sg <hasrianah@bhh.com.sg>

Sent: Friday, 7 February 2020 11:39 AM

To: Claims <claims@budgetdirect.com.sg>

Cc: 'Raymond' <raymond@bhh.com.sg>
Subject: FBL6451E Own Damage Claim

Dear Sir / Madam

We attached the own damage claim documents for your perusal.

Appreciate for you to arrange for the pre-repair survey at our workshop.

Thank you.

Best Regards,
HasrianaH

Insurance Department

Ban Hock Hin Co., Pte Ltd

Tel: (65) 6281 6520 x 222 | Fax:(65) 6281 2830

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