

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67465405 / 67465376 Fax No: 67458520

Tax Reg No: 200006262D

Date : 15.05.2020

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn: Motor Claim Department

Dear Sir/Madam,

ACCIDENT INVOLVING VEHICLES : SMG 1683G / GBJ 6432X ON.04.02.2020

We are the authorized repair workshop for the owner of motor vehicle no: **SMG 1683G**, which was involved in the captioned accident with your insured vehicle no: **GBJ 6432X**. The vehicle owner has requested and authorized us to assist him in presenting his/her claim against the party responsible for the damage to the vehicle.

As the accident was caused by the negligent act of your insured driving, we are submitting these claims for your consideration on behalf of the owner/claimant.

1) Cost of Repair (inclusive of GST)	\$ 40,660.00
2) Loss of Use (22 day + 2 Sunday X \$ 100)	\$ 2,400.00
3) GIA Search Fee	\$ 2.00
	<u>\$ 43,062.00</u>

We enclosed herewith the following documents to support the claims:

- | | |
|-------------------------------|----------------------------------|
| a) Final Repair Invoice | b) GIA Search Result |
| c) Letter Authorisation , etc | d) GIA Report |
| e) Police Report | f) I/C & Driving Licence |
| g) Insurance Certificate | h) Vehicle Registration Log Card |

Kindly look into the matter and let us hear from you on the settlement of our customer's claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the owner/claimant.

Thank you.

Yours faithfully,

Jason Tang (jason@fastechauto.com.sg)
For Fastech Auto Pte Ltd

DATE : 06.02.2020

TO : China Taiping Insurance (Singapore) Pte Ltd.

RE : ACCIDENT INVOLVING VEHICLE NO. SMG 1683G / GBJ 6432X

ALONG Aye Tucks Jurong Town Hall

ON 04.02.2020

I/We, Asia Express Car Rental Pte Ltd.

of (NRIC No./ROC No.) 201116882D

of Blk 435A Bukit Batok West Ave 5 #07-1034 Singapore 651435

owner of vehicle no. SMG 1683G in consideration of M/s FASTECH AUTO PTE LTD repairing my/our vehicle GBJ 6432X at my/our instruction and hereby authorise M/s FASTECH AUTO PTE LTD to demand claim settlement whatever amount settled/payable by the Insurance Company and/or third party or to commence legal proceedings, if necessary, under my name, for the cost of repairs, car rental and/or loss of use, etc. and to their appointing solicitor to act for me/us in respect of the said accident/claim and all claimed and/or settled shall belong to them absolutely.

I/We further agree and undertake to indemnify them against the above-mentioned claim cost which may arisen therewith.

Signature of Owner :

lin



X

Name of Owner :

Asia Express Car Rental Pte Ltd

*** This Discharge Voucher applies only to the claimant's claim for his property damage and will not affect his personal injuries claim and/or uninsured losses claim in a later date. Further, the settlement terms herein should not be used as an Evidence to prejudice to the claimant's personal injuries claim and/or other uninsured losses claim arising of the subject matter in this action.

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSN3019071900

Claim No : SNM20D200640

Claimant : ASIA EXPRESS CAR RENTAL PTE LTD

Amount : S\$42,500.00
DOLLARS FORTY TWO THOUSANDS AND FIVE HUNDRED ONLY.

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SMG 1683G
Insured Vehicle No. : GBJ 6432X

Date of Loss : 04/02/2020
Place of Accident : AYE TWDS JURONG TOWNHALL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : STARCITY CONSTRUCTION PTE LTD
Driver Name : XU CHANGCHENG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 42,500.00
	=====
TOTAL	S\$ 42,500.00
	=====

Claimant Name : ASIA EXPRESS CAR RENTAL PTE LTD

NRIC No : 2XXXXX882D

Signature :



Date :

30/09/20.

TAX INVOICE

FASTECH AUTO PTE LTD

1 Kaki Bukit Ave 6 #01-48 Autobay

Singapore 417883

Tel No: 67452063 / 67467158 Fax No: 67458520

Tax Reg No: 200006262D

China Taiping Insurance Singapore Pte Ltd

3 Anson Road

#16-00 Springleaf Tower

Singapore 079909

Attn : Motor Claim Department

Tax Invoice : 21705

Date : 15.05.2020

Vehicle No : SMG 1683G

Make/Model : Toyota Noah

Chassis/Eng# :

Accident Date : 04.02.2020

Claim No :

Reference : 0220 -21705

Policy No :

	Amount
To proceed on lump sum repair	S\$ 38000.00

E. & O. E.

Total : S\$ 38000.00

GST @ 7% : S\$ 2660.00

Amount Due : **S\$ 40660.00**


for FASTECH AUTO PTE LTD

All Invoices are subjected to GST

**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

Third Party Insurer Enquiry

Our Ref No: GR-20-020487

Date of Request: 05/02/2020

Your Ref No:

Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 05/02/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBJ6432X
Accident Date 04/02/2020

Enquiry Result

TP Vehicle No.	Insurer	Period of Insurance	Insurer Tel. No.
GBJ6432X	China Taiping Insurance (Singapore) Pte. Ltd.	28/06/2019-27/06/2020	6389 6111

Thank You.

The images provided to you are taken from the original reports forwarded to the centre by the members of the General Insurance Association of Singapore and we take no responsibility for their accuracy or contents and shall be under no liability whatsoever for any loss or damage arising out of or in connection with the reports or their images.

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**GENERAL INSURANCE ASSOCIATION OF SINGAPORE
RECORDS MANAGEMENT CENTRE**

6 Raffles Quay #18-00, Singapore 048580
Phone: +65 6224 0010 Fax: +65 6224 0030
Operating Hours: Monday to Friday 9am to 5pm
GST Registration No: M400017735

TAX INVOICE

Our Ref No: GR-20-020487
Date of Request: 05/02/2020

Your Ref No: Online Purchase

Kim Chwee Auto Pte Ltd
1 Kaki Bukit Avenue 6 #01-48
AutoBay@Kaki Bukit
Singapore 417883

Dear Sir/Madam,

Enquiry Date 05/02/2020
Enquiry By Tang Kok Wee, Allan
Vehicle No. GBJ6432X
Accident Date 04/02/2020

DESCRIPTION	AMOUNT (S\$)
TP Insurer Enquiry	1.87
GST Amount	0.13
Total Amount Due (GST Inclusive)	2.00

Thank You.

This is a computer generated document and requires no signature.

For GIARMC Official use:

Date:

☒ GIRO ☐ Cash ☐ Cheque



**SINGAPORE
POLICE FORCE**

Traffic Police
10 Ubi Ave 3
Singapore 408865
Tel: 65476243/6244
Fax: 65474749

Date: 29/4/2020

Your Ref: Please advise

Our Ref: TP000132096/SU
TP/IP/09603/2020

M/s FASTECH AUTO PTE LTD
1 KAKI BUKIT AVE 6
01-46/48/50 AUTOBAY
SINGAPORE 417883

Dear Sir / Madam
Attn: Mr Tang Jun Zhong

ACCIDENT INVOLVING VEHICLES NO. SMG1683G & GBJ6432X ON 4/2/2020

I refer to your e-application on 23/4/2020. I wish to draw to your attention to the item(s) marked "X" hereunder:-

☐ Please be informed that Traffic Police will not be investigating into the accident as it is a non-injury case which did not fall within the various categories of exceptions. You may wish to know that this is pursuant to the Non-Injury Accident Reporting Scheme which was implemented on 1 May 1999.

☐ This case is still under investigation. The investigation officer is _____ Tel: _____

☐ No action is being taken against anyone in this case. This does not preclude further prosecution should new evidence emerge later. Our findings do not affect insurance and civil claims.

☐ Action is being taken against the driver of _____ for reckless/dangerous driving.

☒ The driver of GBJ6432X has been issued a warning for careless driving causing hurt.

☐ The driver of _____ has accepted the offer of composition on _____ for careless driving.

☐ A copy of report No. _____ is attached.

☐ There is no record of the accident in our system.

☐ Please be informed that Traffic Police would not be investigating into the accident as it occurred outside Singapore, which was not under our jurisdiction.

Yours faithfully

SURIATI BTE BUANG

for HEAD INVESTIGATION
TRAFFIC POLICE
*delete where inapplicable

A FORCE FOR THE NATION

NP 510

RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Adeline Chng <adeline.chng@sg.cntaiping.com>

Fri 7/17/2020 12:35 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Albert Chua <albert.chua@sg.cntaiping.com>

Without Prejudice

Dear Asher

We have sought mandate to agree with your proposal.

Please proceed to settle at your below proposed quantum \$42,582.00 (all-in).

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Friday, 3 July 2020 11:01 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: Re: [MANDATE REQUEST] Re: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Hi Adeline,

We refer to the email below.

Enclosed a copy of the third party video for your easy reference.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Wednesday, July 1, 2020 11:20 AM

To: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: [MANDATE REQUEST] Re: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Asher

Do you have video footage from third party? Please assist to provide it to us.

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In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you.

Adeline Chng

Executive

Claims Department

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3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>

Sent: Saturday, 27 June 2020 3:26 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: [MANDATE REQUEST] Re: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Your ref : SNM20D200640

Our ref : CC6/CTI20002176/Uea3s2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured changed lane and third party rear ended our insured vehicle, insured being charged for careless driving. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **FASTECH AUTO PTE LTD**" at **\$42,582.00 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 114,638.09	\$ 40,660.00
2. Loss of Use (24days x \$100)	\$ 2,400.00	\$ 1,920.00 (24days x \$80)
3. LTA Search Fee	\$ 2.00	\$ 2.00
Total		\$ 42,582.00

Enclosed here with all the relevant documents for your perusal.

MARKET VALUE	\$ 118,000
LTA REBATE	\$ 50,877
NETT VALUE	\$ 67,123

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Tuesday, March 31, 2020 9:54 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Asher

Sorry have omitted this email.

Please proceed to reject third party claim first.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) [<mailto:AsherSng@lkkauto.com>]

Sent: Tuesday, 31 March 2020 9:40 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Hi Sir,

We refer to the email dated 04/03/2020.

Third party chasing for settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 4 March 2020 2:46 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Your ref: **SNM20D200640/GBJ6432X /ADELINE**

Dear Sir/Madam,

We refer to the above matter.

TP reported that OI cut into his lane and stationary and rear ended OI vehicle.

OI reported that TP rear ended his vehicle.

Enclosed third party video, footage clearly show that TP travel behind a distance when insured complete lane changed into his lane and stationary, however third party did not slow down or react and rear ended insured vehicle.

We are of the opinion that the liability is not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 21 February 2020 2:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Without Prejudice

Dear Asher

Attached herewith our insured SAS report.

There are conflicting version of both party accident report.

Our insured claimed that moving in own lane and Third Party changing lane and hit our Insured.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6178 | F: (65) 6225 5879

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From: Claims Dept of CTI

Sent: Tuesday, 18 February 2020 11:04 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>; 'Asher Sng (LKKAUTO)' <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200640/GBJ6432X/ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Adeline,

Please revert LKK

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>

Sent: Sunday, February 16, 2020 4:49 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 1683G at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)