

Asher Sng (LKKAUTO)

From: Adeline Chng <adeline.chng@sg.cntaiping.com>
Sent: Tuesday, 31 March 2020 9:55 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020
Attachments: smg 1683 video.mp4
Follow Up Flag: Follow up
Flag Status: Completed

Dear Asher

Sorry have omitted this email.

Please proceed to reject third party claim first.

Thank you.

Adeline Chng

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6155 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) [mailto:AsherSng@lkkauto.com]
Sent: Tuesday, 31 March 2020 9:40 AM
To: Adeline Chng <adeline.chng@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Hi Sir,

We refer to the email dated 04/03/2020.

Third party chasing for settlement.

Please let us have your approval / instruction if any.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

phone: 6841-6051 | email: ashersng@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Asher Sng (LKKAuto)

Sent: Wednesday, 4 March 2020 2:46 PM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Your ref: **SNM20D200640/GBJ6432X /ADELINE**

Dear Sir/Madam,

We refer to the above matter.

TP reported that OI cut into his lane and stationary and rear ended OI vehicle.

OI reported that TP rear ended his vehicle.

Enclosed third party video, footage clearly show that TP travel behind a distance when insured complete lane changed into his lane and stationary, however third party did not slow down or react and rear ended insured vehicle.

We are of the opinion that the liability in not third party favour.

In view of the above, we are intending to reject TP claim.

For your approval/ comments/ instruction.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

From: Adeline Chng <adeline.chng@sg.cntaiping.com>

Sent: Friday, 21 February 2020 2:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: RE: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Without Prejudice

Dear Asher

Attached herewith our insured SAS report.

There are conflicting version of both party accident report.

Our insured claimed that moving in own lane and Third Party changing lane and hit our Insured.

Thank you.

Adeline Chng

Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

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From: Claims Dept of CTI

Sent: Tuesday, 18 February 2020 11:04 AM

To: Adeline Chng <adeline.chng@sg.cntaiping.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; 'Asher Sng (LKKAuto)' <AsherSng@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: OUR REF: SNM20D200640/GBJ6432X /ADELINE - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Adeline,

Please revert LKK

Note : officer in charge – Adeline 63896155.

*** Kindly quote our reference number when replying.

Thank you,
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Sunday, February 16, 2020 4:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving GBJ6432X (OI : CTI - TBA) AND SMG1683G (TP : LKK REF - CC6/CTI20002176/Uea3) on 04/02/2020

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SMG 1683G at M/s Fastech Auto Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher and she can be contacted at DID: 6841 6051.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

