

ASS. REC. BY:

REF: CS/EAT20002160/Atf3n2 Special Instructions:Survey: AdrianASSIGNMENT (Office)From (Person): Pauline Sol of ECR Date/Time: 07/1/20

Estimated Cost: _____ Bill to: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV / CS

To Inspect Vehicle No: SLT 22804 Insured: YN 8265Eat Workshop m/s EUNOS MOTOR Tel: 6747 2033of BK C, 1 Kaki Bukit Ave 6 # 01-64 AutobayPolicy No: _____ Claim No: CDM CG 20000 MS

Sum Insured: _____ Excess: _____

Make of Veh: _____ D.O.A. 05/01/20
(Client's Record)CA / REV / REP. / REV 24 HRS WIP survey 10/2/20 @ 10am
H.O.D. Endorsement:Date/Time: 07/1/20 @ 12:30p Person Contacted: Ms Ng Vehicle: IN/OUT

Date/Time	Action/Instruction	Telephone (✓)
	<u>SLT 22804-X</u>	
	<u>YN 8265E-X</u>	
<u>11/2 @ 12:15pm</u>	<u>sent pending estimate via email</u>	

ASS. REC. BY:

REF:

Adrian

ASSIGNMENT

From: _____ Date: _____

Estimated Cost: _____

OD / TP / WS / TP RES / OD RES / EVA / INV / MV

To Inspect Vehicle No: _____

at Workshop m/s _____

of _____

Insured: _____

Policy No. _____

Claims No. _____

Sum Insured: _____ Excess: _____

(Client's Record)

Make of Veh: _____

(Policy Condition)

Remark: The veh had commenced its
repair at the time of inspection.

N/S	O/S

Bal. or Market Value: _____

IDAC Accident Rpt: _____ Consistent? : Yes or No

GIA / PR Seen: _____ Consistent? : Yes or No

Est. Repairs: _____ days Res: Yes or No

Lum Sum: _____ % 3 Val: Yes or No

CA / REV / REP. / 24 HRS

Date: _____ Person Contacted: _____ Vehicle: IN / OUT

Veh No: SLT2280Y Yr Regn: 2017, Oct.Type: M. Car / M. Cycle / Bus / Van / Lorry / Taxi / Prime Mover /

Truck / Trailer or

Make: Toyota Estima c.c. 2362Colour: Blue A/C: Insured / Std / Nil / NASp. Reading 51903 T/Radio: Insured / Std / Nil / NA

Eng/No: _____

C/No: ACR507147210Gen. Cond: Good / Fair / Poor / BurntSteering: In order / Jammed / Leaked / Burnt orBrake: In order / Jammed / Leaked / Burnt orMod: Nil / S/Rim / STD A/Rim orTyre Size: F: 225/50R18R: 225/50R18BS / DUN / EXNOVA / GY / FS / LIZA / MIC / OHTSU / PIR / SUMI /

TOYO / YOKO or

Front

Rear

R/Bal. 06 mm R/Bal. 06 mmL/Bal. 06 mm L/Bal. 06 mmD.O.A. _____ D.O.I. 10/02/20Survey held at Ennos' orderDes. of Damages: Frt / Rear / O/S / N/S / U/C / Rooftop or

The U/C / Chassis frame / Body Structure affected due to collision.

Date / Time Action / Instruction

TP Ego

lump sum \$5200- (Red: 3446.50! 37%), 4 days

RECEIVED 24 MAR 2020

MV:

PV:

Nett:

Date/Time, File Pass to?

Date/Time, File Return to?

1) 24/3 Typist

2)

3)

4)

5)

6)

Prel. Report:

Final Report:

Part Prices Check:

IN

OUT

Survey Fee:

Date:

Basic & Add.

S + RS, SI

Photos

Others

TOTAL

250

11

Nivitha (LKK Auto)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 7 February 2020 11:44 AM
To: Nancy Lam; Admin-D (LKKAuto (admin-d@lkkauto.com); Admin A (admin-a@lkkauto.com); Mei Kwan (LKKAuto (Meikwan@lkkauto.com)
Cc: Zheng Hanyang; Phoebe Xie
Subject: RE: Claims ref no. (P) CDMCG20000225 Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Date Classification : Confidential, C3

**** NOTE: Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.**

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

*07/2/20 @ 12.23 PM
Ms Ng
Survey Monday @ 1 PM
Kshian.*

ERGO

www.ergo.com.sg

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group), one of the world's leading risk carriers.

EMAIL DISCLAIMER

The information contained in this email communication is confidential. You should only read, disclose, re-transmit, copy, distribute, act in reliance on or commercialize the information if you are authorized to do so. If you are not the intended recipient of this email communication, please notify the sender by replying to the email and destroy any electronic or paper copy of this message.

Any views expressed in this email communication are those of the individual sender. ERGO Insurance Pte. Ltd. does not represent, warrant or guarantee that the integrity of this communication has been maintained or that the communication is free of errors, virus or interference.

ERGO Insurance Pte. Ltd. asserts copyright in respect to this email including any attachment. No part may be reproduced by any process or for any purpose without prior written permission.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nancy Lam <nancy@crossbordersllc.com>

Sent: Friday, 7 February 2020 11:00 am

To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: RE: Claims ref no. (P) CDMCG20000225 Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

1. We refer to your letter dated as below
2. We are instructed that our client has confirmed LKK Auto Consultants Pte Ltd as a single joint expert.
3. Please be informed that the said vehicle can be inspected at:

Venue: Eunos Motor Service
Address: Blk C, 1 Kaki Bukit Ave 6
#01-064 Autobay @ Kaki Bukit
Singapore 417883

Contact: Ms Ng (6747 2033)

4. Please liaise with the above workshop.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

From: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>

Sent: Friday, 7 February 2020 10:37 am

To: nancy@crossbordersllc.com; Pauline Soh <pauline.soh@ergo.com.sg>

Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>

Subject: Claims ref no. (P) CDMCG20000225 Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Date Classification : Confidential, C3

Dear Nancy,

We would like to conduct a PRI survey, please refer to our list of surveyors :

1	AIS	Automobile Inspection Services Pte Ltd
2	FTA	FormTeam Consultancy Pte Ltd
3	IAS	Infiniti Appraisal Service
4	JPk	JP Knights Pte Ltd
5	LBS	L.B.S Auto Consultants Pte Ltd
6	LKK	LKK Auto Consultants Pte Ltd
7	PS	Priority Services
8	VAC	Vicom Ltd
9	AJAX	AJAX Inspection Services Pte Ltd
10	AA	Appraisal Associate

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985
DID : +65 6829 9194
pauline.soh@ergo.com.sg

www.ergo.com.sg

ERGO

ERGO is one of the major insurance groups in Germany and Europe. Worldwide, ERGO is represented in more than 30 countries and concentrates on Europe and Asia. ERGO is part of Munich Re (Group) - one of the world's leading risk carriers.



Disclaimer: This message and its attachments are confidential, intended only for the named addressee, and may be privileged. If you are not the intended recipient, you should not disclose, distribute, copy or use this communication. If you are not the intended recipient, please notify the sender by return email and delete this message. By opening any attachment to this message, you agree to accept the risk that it may contain a virus or damaging code, and you agree that ERGO Insurance Pte Ltd. will not be liable for any loss or damage thereby caused.

From: Nancy Lam <nancy@crossbordersllc.com>
Sent: Thursday, 6 February 2020 2:37 pm
To: ERGO Insurance Pte. Ltd. (Claims Department) <claims@ergo.com.sg>
Cc: Corene Chong <corene@crossbordersllc.com>; Celeste Ng <celeste@crossbordersllc.com>; Tang Hui Ting <huiting@crossbordersllc.com>
Subject: Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Your attention is drawn to the CONFIDENTIALITY NOTICE below.

WITHOUT PREJUDICE

Dear Sirs

Please find attached our PRI notice dated 06 February 2020 for your kind attention.

Thank You.

Thank You.

Regards

Nancy

TEL: 6438 1323 (ext 2020)

CrossBorders LLC
133 New Bridge Road
#23-03/04/05 Chinatown Point
Singapore 059413
Tel: (65) 6438 1323
Fax: (65) 6438 2313

CONFIDENTIALITY NOTICE

This e-mail from CrossBorders LLC (including any attachment(s) to it) is confidential and may also be privileged and exempt from disclosure under applicable law. Accordingly, if you are not the intended recipient please notify us immediately, delete this e-mail (including any attachment to it) from your computer system and do not disclose or distribute it to any other person or continue to read this e-mail. Thank you.

CrossBorders LLC DOES NOT ACCEPT SERVICE OF COURT DOCUMENTS OR NOTICE OF ANY PROCEEDINGS BY FACSIMILE OR EMAIL

Denise Tay (LKKAuto)

From: Denise Tay (LKKAuto)
Sent: Tuesday, 11 February 2020 12:15 PM
To: Pauline Soh; Admin-D (LKKAuto); Admin A; Mei Kwan (LKKAuto)
Cc: Zheng Hanyang; Phoebe Xie
Subject: RE: Claims ref no. (P) CDMCG20000225 Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Dear Sir/Madam,

Please be informed that we have inspected the vehicle SLT 2280Y on 10/02/20
We are pending estimate from repairer.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Pauline Soh <pauline.soh@ergo.com.sg>
Sent: Friday, 7 February 2020 11:44 AM
To: Nancy Lam <nancy@crossbordersllc.com>; Admin-D (LKKAuto) <admin-d@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Zheng Hanyang <hanyang.zheng@ergo.com.sg>; Phoebe Xie <phoebe.xie@ergo.com.sg>
Subject: RE: Claims ref no. (P) CDMCG20000225 Our Client's vehicle no. SLT2280Y (ES) - YOUR INSURED - YN8265E (ERGO)- DOA 05/02/2020 TO ISSUE PRI

Date Classification : Confidential, C3

**** NOTE: Please create case, input our Claim ref no. and upload ALL survey related documents into Merimen. Payment invoices shall be ignored for cases that are not submitted via Merimen.**

Hi LKK,

Please conduct this survey request.

(Note: Survey vehicle only, LOD will be handled by Ergo)

Kindly inform us if you are not able to attend it.

Thank you.

Warmest Regards,
Pauline Soh
ERGO Insurance Pte. Ltd.

5 Temasek Boulevard, #04-05 Suntec Tower Five
Singapore 038985

MPA220016675 / Progressive Car Care Pte Ltd - HQ
 ENTRY DATE & TIME: 06/02/2020 12:57
 SUBMITTED BY: Cheong Ming Ming

SINGAPORE ACCIDENT STATEMENT

IMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. **Any false reporting may be referred to the Police for investigation.**
6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.

ACCIDENT STATEMENT

Date Of Report	06/02/2020 12:57
Date Of Accident	05/02/2020 12:00
Exact Location Of Accident	POTONG PASIR AVE 2 TOWARDS ENTERING CARPARK
Country/State of Loss	SINGAPORE

DETAILS OF OWN VEHICLE

Vehicle Registration Number	SLT2280Y
Insured/Policyholder	
Name Of Registered Owner	TAY AH TIN
NRIC No	SXXXX429C
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-97931129
Alternative Phone No	OTHERS-97931129

Vehicle Particulars

Manufacturer	TOYOTA
Model	ESTIMA-2.4 AERAS (A)

Exact Purpose for which vehicle was being used at time of accident

Are you claiming under your own insurance policy for repair to your vehicle? NO

If No, Please state action to be taken REPORTING ONLY

Vehicle Category PRIVATE CAR

Insurance Company

Name of Insurance Company	AXA INSURANCE PTE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	GA401459
Cover Note Number	

Driver

Name of Driver	TAY KOK LEONG
NRIC No	SXXXX854E
Date Of Birth	28/02/1974
Occupation	INDOOR
Date Of Driving Pass	13/01/1996
Driving Experience	24 YEARS AND 0 MONTHS
Gender	MALE
Mobile Number	(LOCAL) +65-98256003
Fax Number	
Contact Number	
Email Address	GEORGETAYKL@YMAIL.COM

Address APT BLK 170 BEDOK SOUTH RD
#09-364
Postcode 460170
Was driver an employee of the Insured's Company NO
If No, Relationship of the Driver with the Insured SIBLING
Vehicle Registration Number of Driver's Own Vehicle -
-
Insurance Company of Driver's Own Vehicle -
-

General Information of the Accident

Type Of Accident COLLISION - HEAD TO REAR
Weather Conditions CLEAR
Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO
Number of vehicles (including own vehicle) involved in the accident 2
Was any body injured in the Accident? YES
Was any injured conveyed to hospital by ambulance? NO
Was any other material or property damaged? YES
I have been approached by unknown person(s) soliciting/offering accident claims assistance. NO
Number of Passengers (Including Driver) 1

Details of Police Action

Was the accident reported to the police? NO
If Yes, Please state which Police Station
Was notice of intended Prosecution given? NO
If Yes, against whom?

Circumstances of Accident

REFER TO THE ATTACH STATEMENT RECORDED BY KAREN - PROGRESSIVE CAR CARE PTE LTD TEL 6741 5336

Attachment(s)

Are accident photos available for attachment? YES
Was there any video captured by Car Camera? YES
Remarks/ Reasons: VIDEO WITH THE OWNER.
Was there any audio recorded? NO

DETAILS OF OTHER VEHICLE PROPERTY 1



Vehicle Registration Number YN8265E
Vehicle Make/Model/Colour
Details Of Properties
Vehicle Category COMMERCIAL VEHICLE
Name of Driver
NRIC/Passport Number
Contact Number
Address
Postcode
Insurance Company Name
Nature Of Damage
No. Of Passenger (Including Driver)

DETAILS OF INJURED PERSON 1

Name TAY KOK LEONG
Approximate Age
Injuries Sustain
Injured person in which vehicle? SLT2280Y
Were seat belts worn?
Was this injured conveyed to hospital by
ambulance? NO
Address
Postcode

Sketch Plan

SKETCH PLAN

145	4 ↓ B A	Vehicle A - SLT 22R2/ B - YN 8265E
Potong Besar Ave 2		Legend  Vehicle  Motorcycle

DESCRIBE CIRCUMSTANCES OF THE ACCIDENT

I was driving SLT22R2(A) behind YN8265E (B) waiting to enter the car park.

When I noticed veh B trying to reverse, I sounded my horn continuously, but veh B failed to stop in time to prevent the collision.

DECLARATION

I/We declare the foregoing particulars are true in every respect.
 Please be advised that your insurer may have a fourteen (14) day clause whereby the claims against our policy must be made within the stipulated timeframe from the day of occurrence. Kindly check your policy for more details.

Policyholder's Signature
 Date & Time:

Driver's Signature
 (If driver is not the policyholder)
 Date & Time:

Reporting Centre Personnel's Signature
 Name:
 NRIC/FIN No.:

Sketch Plan #2

SKETCH PLANIMPORTANT NOTICE

1. Please report correctly the details of the accident to speed up the claims process.
2. This Form must be completed by the Policyholder and/or the Authorised Driver.
3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
5. Any false reporting may be referred to the Police for investigation.
6. The report will be forwarded by the Insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties.
7. By the lodgment of this report to the Insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
8. **Consent under the Personal Data Protection Act (PDPA)**

I understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal Information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s) of:
 - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
 - (ii) investigating the accident and/or my claims;
 - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
 - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mini packages); and/or
 - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the Insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- (c) my Personal Information may/can be disclosed by any of the Insurers and/or GIA to their third party service providers or agents (including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes
- (d) my Personal Information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- (e) the information so collected under (d) above may be shared / disclosed:
 - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or
 - (ii) for complying with requirements under any regulations, laws or court orders.

Policyholder's Signature
Date & Time:

Driver's Signature
(If driver is not the policyholder)
Date & Time:

Reporting Centre Personnel's Signature
Name:
NRIC/FIN No.:

	Date	No.
Front Bonnet Distorted	766.00	✓
- " Hinge 2x \$98 Not Mx	196.00	X
- " Lock Damaged	132.00	✓
- " Rubber xcm	84.00	✓
Headlamp Assy LH/RH 2x \$3,330	6660.00	6460
Front Bumper torn	540.00	✓
- " Top grille	488.00	✓
- " Centre grille	174.00	X
Front Support Panel Repair	723.00	X
- " Panel Top Garnish Cover	164.00	✓
- " Garnish Cover clip 8x \$5 Mx	40.00	20
Front Grille Rubber	95.00	X
	10,062.00	
	less 25%.	2515.50
		7546.50
Spray Painting	750.00	400
Panel Beading to	950.00	400
new & replace parts		
Wiring	50.00	30
	9246.50	
Lump Sum! \$7397.50		9296.50
list: 8570	Labour: 830	
less 25% 6427.50	total 7257.50	
	H/S: 580	
	04 Days.	
	5.8k	

LKK Auto Consultants hence notify the Repairer of the following:

- To resurvey before/after spray painting
- To display damaged part(s) during resurvey
- Parts prices are subject to confirmation
- Third party survey is on a "Without Prejudice" basis
- No illegal modification(s) is allowed
- Supplementary item(s) must be resurveyed and is subject to final approval from Insurance Company

Acknowledged by Repairer
Signature:
Date:

LKK Auto Consultants Pte Ltd (Co.Reg.No:199607198R)

51 Ubi Ave 1 #01-25, Paya Ubi Industrial Park

Singapore 408933

Tel: 6256-3561 Fax: 6844-8805 Email: sur@lkkauto.com; assignments@lkkauto.com

VEHICLE DAMAGE INSPECTION REPORT

Our File No: CS/EG120002160/ATF3N2
Date: 30/03/2020

REFERENCE

Handling Insurer: ERGO Insurance Pte. Ltd. Policy No:
 Claimant Vehicle No: SLT2280Y Insured Vehicle No: YN8265E
 Date of Loss: 05/02/2020 Nature of Claim: TP Claim No: CDMCG20000225

DESCRIPTION & IDENTIFICATION OF VEHICLE

Reg No: SLT2280Y
 Make & Model: TOYOTA ESTIMA AERAS, 2.4 (A) Engine No: 2AZL016020
 Reg. Date: 23/10/2017 (Man. Year: 2017) Chassis No: ACR507147210
 Colour: Silver Odometer: 51903 km
 Engine Capacity: 2362 cc
 Market Value/New Car Price: N/A
 Sum Insured (S\$): Market Value/New Car Price

CONDITION OF VEHICLE AT THE TIME OF SURVEY

General Condition: Steering (Serviceable): Yes Footbrake (Serviceable): Yes
 Handbrake (Serviceable): Yes Engine Modification: No Pre-accident Condition:

CONDITION OF TYRES

Front Tyre Size: 225/50R18 Rear Tyre Size: 225/50R18
 Front Left Side: Bridgestone 6 mm Rear Left Side: Bridgestone 6 mm
 Front Right Side: Bridgestone 6 mm Rear Right Side: Bridgestone 6 mm

The above values represent the remaining tyre treads depth

COST OF CLAIMS	Repairer's	Adjuster's	Difference	Diff %
Parts	7,546.50	6,427.50	1,119.00	14.83
Miscellaneous Items	0.00	0.00	0.00	
Labour	1,750.00	830.00	920.00	52.57
Paintwork Labour	0.00	0.00	0.00	
Towing	0.00	0.00	0.00	
Calculated Gross Total (S\$)	9,296.50	7,257.50	2,039.00	21.93
Approved Total (Overridden) (S\$)		5,800.00		
Nett Amount (S\$)	9,296.50	5,800.00	3,496.50	37.61

INSPECTION

Date of Assignment: 07/02/2020
 Date Inspected: 10/02/2020 Inspected At: Eunus Motor Service (HQ)
 1 Kaki Bukit Ave 6, #01-64 AutoBay @ Kaki Bukit
 Singapore 417883
 Estimated Period of Repair: 4.0 days

Adjuster: ADRIAN LING

Manager: DENISE TAY KWEE CHENG

NOTE: This report represents our findings at the time and place of inspection stated herein. Such inspection has been carried out to the best of our knowledge and ability but any other liability under any other circumstances is hereby expressly excluded.

REPAIR DETAILS

Reference

Part Source: MRM-SG Version: 1.0 (Last Synchronised: 30 Mar 2020)

Parts: M1-MPV TOYOTA ESTIMA AERAS 2.4 (A) (Catalogue:Merimen Singapore 1.0)

Labour: Repairer's (Price-denominated Standard List)

Print Code: (Unsubmitted, no print-code for SLT2280Y)

Validity: These estimates are valid only if they contain the print code (above) on all estimate pages, running page numbers with the END OF ESTIMATES marker on the last estimate page

Further Info: Items/values not in reference catalogue are prefixed with an asterisk *.

Recommended Parts

No.	Qty	Part No.	Particulars	Condition	Repairer's	Amount
1	1		*FRONT BONNET	Distorted	766.00 FL	*766.00 FL
2	2		*FRONT BONNET HINGE	Not Necessary	196.00 FL	*- FL
3	1		*FRONT BONNET LOCK	Damaged	132.00 FL	*132.00 FL
4	1		*FRONT BONNET RUBBER	Not Necessary	84.00 FL	*- FL
5	2		*HEADLAMP ASSY LH/RH	Cracked	6,660.00 FL	*6,460.00 FL
6	1		*FRONT BUMPER	Torn	540.00 FL	*540.00 FL
7	1		*FRONT BUMPER TOP GRILLE	Cracked	488.00 FL	*488.00 FL
8	1		*FRONT BUMPER CENTRE GRILLE	Not Necessary	174.00 FL	*- FL
9	1		*FROTN SUPPORT PANEL	Repair	723.00 FL	*- FL
10	1		*FRONT PANEL TOP GARNISH COVER	Deformed	164.00 FL	*164.00 FL
11	8		*FRONT GARNISH COVER CLIPS	Necessary	40.00 FL	*20.00 FL
12	1		*FRT GRILLE RUBBER	Not Necessary	95.00 FL	*- FL

F=Franchise part, L=ListItemDisc.

Sub Total (S\$)	10,062.00	8,570.00
- List Item Discount on L Items 25.00/25.00% (S\$)	2,515.50	2,142.50
Total Parts (S\$)	7,546.50	6,427.50

Report was unsubmitted during this print-out.

Recommended Miscellaneous Items

There are no new miscellaneous items selected.

Recommended Labour

No	Particulars	Lab.Type	Repairer's	Amount
<u>Labour Items</u>				
1	SPRAY PAINTING	New	750.00	400.00
2	PANEL BEATING TO NEW & REPLACE PARTS	New	950.00	400.00
3	WIRING	New	50.00	30.00
Gross Labour Cost (S\$)			1,750.00	830.00

Report was unsubmitted during this print-out.

< END OF ESTIMATES >