	GA Lal	ASSIGNMENT (Office)	
From (Person	Cynthia Loh	of ASM (AXA)	Date/Time: 617xx
Estimated Go		Bill to:	
To Inspect V	STTP RESTOD RESTEVE		Insured: SHD 5800
at Workshop	m/s My (or consu	Hant	Tel: 88668832
of 53 Uhi	Ava 1 Paya ubi	Inclustral Paric #101-3	33
Policy No:_			Somo>P14
Sum Insured		Excess:	
Make of Veh			D.O.A. 2.2. M20
(Client's Recor		mp.	27.03.6
CA / REV	REP. / REV 24 HRS	1	H.O.D. Endorsement
Date/Time:	614 rono 5pm Pe	rson Contacted: Hvi Qu	Vehicle IN / OUT
Date/Time	Action/Instruction (	) Estimate	
	SLW 5976M	NA INC 2000 1027 2	4 mon 1/10
		- 21-the form 1241 V	
	5HD 59077	C=3/7M/16004/94/F	Jums 10113 1 3/16
	5410 590xp		Jume 10113 7/3/16
			Jump 10113 7 13/16

Menu



# Service Request Details

Claim

S0M02FI4

Reference

None 🥒

Loss Date

February 2, 2020

Report Date

Feb 6, 2020 8:54:55 AM

Request Date

February 6, 2020

Due Date

February 13, 2020

Vendor Name

LKK AUTO CONSULTANTS PTE LTD (TP)

Type of Loss

Third Party Vehicle Damage

Services

Pending verification - Direct Settlement

P. Hui Qin

7: 10.439.m 6/42020

V; OU

5.V

My Zar- No of.

## Actions

Next Step

Agree to perform service

Decline Work

Accept Work

## Vehicle Information

Incident Vehicle Registration #

SLW5976M

LKK AUTO CONSULTANTS PTE LTD (TP) -

Menu

ivioaei

, , ,

HD AVANTE 1.6 M

Service Address

Primary Contact/Insured

TRANS-CAB SERVICES PTE LTD No.2 ANG MO KIO STREET 63, 569111, Singapore

Claim Handler

LOH Cynthia 6568804843 cynthia.loh@axa.com.sg

Additional Instructions

Messages

Invoices

History

Documents

Assessment

Metrics

Notes

New Message

## Summer Lee (LKK Auto)

From: My Car Consultant <admin@mycar.sg>
Sent: Wednesday, 5 February, 2020 4:42 PM

To: SG AXA Insurance SM AXA SGP - Motor Survey

Subject: [EXTERNAL] OUR REF: SLW5976M YOUR REF: SHD5802D PRE-REPAIR INSPECTION

FOR SLW5976M

Attachments: SLW5976M\_02022020.PDF

Categories: Namrata

### WITHOUT PREJUDICE

OUR REF: SLW5976M YOUR REF: SHD5802D

Dear Sir/Madam,

PRE-REPAIR INSPECTION FOR SLW5976M ACCIDENT INVOLVING SLW5976M AND SHD5802D

We refer to the above matter and enclosed herewith our client's GIA report and Notification of Pre-repair inspection for your attention.

We also enclosed herewith the State Court of the Republic of Singapore Practice Direction - Amendment No. 1 of 2016 of 2016 of Pre-repair Inspection for your attention

### Best Regards,

## Huiqin

Claims | My Car Consultant Pte Ltd

+65 88668832

Admin@mycar.sg

Mycar.sg

53 Ubi Ave 1, Paya Ubi Industrial Park, 01-33, S408934

This Email, including attached files, may contain confidential information and is intended only for the use of the individual and/or entity to which it is addressed. If you have received this message in error, please notify the sender of the error and delete the message. Thank you.

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK. SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

## **Immediate Advice**

To: AXA Insurance Pte Ltd

20/2/2020

## **Survey Details:**

Date of loss	2-Feb-20
Date of appointment	6-Feb-20
Date of survey	18-Feb-20
Location of survey	MY CAR CONSULTANT

# Vehicle Details:

Claim Type:	Third Party Claim	
Vehicle number	SLW 5976M	
Make and Model	HYUNDAI HD AVANTE 1.6 M	
Date of registration	28/7/2009	
Excess		
Market Value	\$	23,000.00
Parf Rebate	\$	13,549.00
Nett Loss	\$ 9,451.00	

## Repair details:

Initial Estimate	\$	
------------------	----	--

# Proposed/Revised repair cost:

Parts	
Check items (estimate)	
Labour	
Total	\$ -
Lump Sum(if applicable)	

Number of days for repair	5
inditibet of days for repair	2

51 UBLAVE 1, #01-25 PAYA UBLINDUSTRIAL PARK, SINGAPORE 408933 TEL: (065) 62563561 FAX: (065) 62564315

# Remarks:

The estimate repair cost of the damaged vehi	cle is in the
region of \$4,000.00 - \$5,000.00.	

# Mandate:

Liability(TP)	%	
Proposed repair cost	\$	
Loss of use	\$	no. of days
Loss of rental	\$	no. of days
Loss of income	\$	no. of days
LTA search fees	\$	
Others	\$	
Proposed Total	#VALUE!	

## > Back to OneMotoring

## Enquire PARF/COE Rebate for Registered Vehicle

Owner ID Type:	Singapore NRIC	
Owner ID:	381A	
从此法国有政治。据2013年,1912年1957,1982年		
Vehicle No.:	SLW5976M	
Vehicle to be Exported:	No	
Intended Deregistration Date:	18 Feb 2020	
Vehicle Make:	HYUNDAI	
Vehicle Model:	HD AVANTE 1.6 M	
Primary Colour:	Silver	
Manufacturing Year:	2009	
Engine No.:	G4FC9U670134	
Chassis No.:	KMHDU41BR9U784851	
Maximum Power Output:	89.7 kW (120 bhp)	
Open Market Value:	\$9,274.00	
Original Registration Date:	28 Jul 2009	
First Registration Date:	28 Jul 2009	
Transfer Count:	4	
Actual ARF Paid:	\$9,274.00	
PARF Eligibility:	Forfeited	N-market and
PARF Eligibility Expiry Date:	•	
PARF Rebate Amount:	\$0.00	
COE Expiry Date:	27 Jul 2024	
COE Category:	A - Car (1600cc & below)	
COE Period(Years):	5	
PQP Paid:	\$15,256.00	
COE Rebate Amount:	\$13,549.00	
Total Rebate Amount:	\$13,549.00	

Please note that the 5-year COE for this vehicle cannot be further renewed. The vehicle must be de-registered upon COE expiry or when the vehicle reaches its statutory lifespan (if applicable), whichever is earlier.

The information contained herein is correct as at 18 Feb 2020

### SGCARMART.COM THE ONLY PLACE FOR SMART CAR BUYERS

### Avante Used Vehicle List (20 vehicles)

Availability Car Model Mileage Price Depreciation Reg Date Eng Cap Company Hyundai Avante 1.6A (COE till\$33,800 88 Motor Trading Available \$7,900 /yr 30-May-2009 1,591 cc 05/2024)

Full Loan At \$500 Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Loan Approval! We Are sgCarMart Premium Dealer! Bu...

Office No. - 62911187

Adrian - 98555551 | John - 84112981 | Lek - 87555787 | Yap - 83287973

Available Hyundai Avante 1.6A (COE till\$22,800 \$5,330 /yr 30-May-2009 1,591 cc 88 Motor Trading 05/2024)

Full Loan Available At \$600 Plus, We Can Help To Convert To Z10 Usage If Needed. In House Loan Or Bank Loan Available! Balloon Scheme Available! Fast, Easy And Flexible Loan Approval! We Are sgCarMart...

Office No. - 62911187

Mr Soh - 82327232 | Yang - 87798127 | Nic - 81001945 | Douglas - 97671329

Hyundai Avante 1.6A (COE till\$23,800 5AT Motor Trading Available \$5,560 /yr 30-May-2009 1,591 cc 05/2024)

Careful Driver, Engine Gearbox N Ecu Under Warranty, No Major Repair Require, Bank And In House Loan Available, Low Interest Rate, High Trade In, Fast And Easy Approval, No Guarantor Needed, All Vehic...

Office No. - -

Wilson - 92479903

Available Hyundai Avante 1.6A (COE till\$21,900 \$5,110 /yr 01-Jun-2009 1.591 cc 139,000 km Prem Roy Motoring 05/2024)

Good Condition, Perfect For PHV, Low Consumption, Serviced Every 6 Months, A Great Buy At A Great Price! Optional Warranty Available! Consignment Unit! Trade-In And Loan Available! Call Us Now To Arra...

Office No. - 66028046

Kana - 96435365 | PRM Admin - 98896985

Hyundai Avante 1.6A S (COE \$23,800 \$5,670 /yr 22-Jun-2009 1,591 cc 127,800 km Giant Automobile Pte Available till 04/2024)

100% Loan Available! 100% Loan Approval. Well Maintained Vehicle, Low Mileage For A 10.5 Years Car. Low Pricing Suitable For Personal/PHV Use, Do Give Us A Call To Arrange For A Viewing/Test Driving.

Ricky - 97623411 | Derrick - 92356181 | SUXIN - 97683411

Available Hyundai Avante 1.6A (COE till\$23,800 184,177 km AA Trust Automotive \$5,550 /yr 25-Jun-2009 1,591 cc 05/2024)

AA Trust Certified Quality Pre-Owned Vehicle! Front And Back Camera! Brake Pad Just Change! Servicing Just Done! Sporty Black Exterior With Black Interior! Spacious And Comfortable Cabin Space! Very W...

Office No. - 63450381

Dave - 98500051 | Clement - 93365036 | Willey - 91692071

Hyundai Avante 1.6A S (COE \$23,800 11-Jul-2009 88 Motor Trading Available \$5,420 /yr 1,591 cc till 07/2024)

Grab And Go Jek Welcome. Full Loan \$0 Down Payment Monthly \$600plus. Whatsapp For Loan Pre Approval. Open Everyday Including Ph 10.30-6.30pm. We Are Sgcarmart Premium Dealer! We Are Vehicle Trader Ass...

Office No. - 62911187

John - 84112981 | Lek - 87555787 | Yap - 83287973 | Mr Soh - 82327232

Available Hyundai Avante 1.6A S (COE \$24,998 \$5,610 /yr 08-Aug-2009 1,591 cc -CarOuotz Singapore till 07/2024)

Drive With Assurance! Genuine And Transparent Deal! Flexible Bank/In House Up To 100% Full Loan Monthly \$675, All Our Consignment Cars Are Selling At The Most Reasonable Price With A Peace Of Mind! ST...

Office No. - -

Mr Koh - 92323333 | Kelvin Tan - 84568822

Hyundai Avante 1.6A S (COE \$26,800 \$5,980 /yr 13-Aug-2009 1,591 cc 110,000 km Viking Motor Pte Ltd Available till 08/2024)

Loan Up Till 100%! 100% Approval Rates! \$0 Drive Away! New 5 Years COE. Well Kept Condition. Bank And In-House Loan Available. No

### SINGAPORE ACCIDENT STATEMENT

#### IMPORTANT NOTICE

Gender

Mobile Number

Fax Number Contact Number

**EMail Address** 

- 1. Please report correctly the details of the accident to speed up the claims process.
- 2. This Form must be completed by the Policyholder and/or the Authorised Driver.
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or witholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5. Any false reporting may be referred to the Police for investigation.
- 6. This report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will, for a fee, be made available upon application by interested parties.
- 7. By the lodgement of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available

aforesaid.	and the same of th
SHOP SHOW THE SHOP SHOW	ACCIDENT STATEMENT
Date Of Report	05/02/2020 14:56
Date Of Accident	02/02/2020 23:30
Exact Location Of Accident	TEMASEK AVE TWDS RAFFLES AVE
Country/State of Loss	SINGAPORE
SENSON DEPOSITOR OF THE PROPERTY OF THE PROPER	DETAILS OF OWN VEHICLE
Vehicle Registration Number	SLW5976M
Insured/Policyholder	
Name Of Registered Owner	MUHAMMAD SYAFIE BIN ISMAIL
NRIC No	SXXXX381A
Email Address	NOEMAIL
Mobile Phone No	(LOCAL) +65-98519211
Alternative Phone No	OFFICE-98519211
Vehicle Particulars	
Manufacturer	HYUNDAI
Model	HD AVANTE 1.6 M
Exact Purpose for which vehicle was being used at time of accident	WORKING
Are you claiming under your own insurance policy for repair to your vehicle?	NO
If No, Please state action to be taken	THIRD PARTY
Vehicle Category	PRIVATE HIRE
Insurance Company	
Name of Insurance Company	NTUC INCOME INSURANCE CO-OPERATIVE LTD
Type Of Coverage	COMPREHENSIVE
Fleet Policy	NO
Policy Number	5110671358
Cover Note Number	
Driver	
Name of Driver	MUHAMMAD SYAFIE BIN ISMAIL
NRIC No	SXXXX381A
Date Of Birth	19/05/1981
Occupation	OUTDOOR
Date Of Driving Pass	22/05/2006
Driving Experience	13 YEARS AND 8 MONTHS

MALE

NOEMAIL

(LOCAL) +65-98519211

OFFICE-98519211

BLK 776 WOODLANDS CRESCENT Address

#01-54

Postcode 730776

Was driver an employee of the Insured's Company NO

If No, Relationship of the Driver with the Insured OWNER

Vehicle Registration Number of Driver's Own

Vehicle

Insurance Company of Driver's Own Vehicle

General Information of the Accident

Type Of Accident COLLISION - CROSS JUNCTION

Weather Conditions CLEAR

Road Surface DRY

Other Information

Was any foreign vehicle involved in this accident? NO

Number of vehicles (including own vehicle)

involved in the accident

Was any body injured in the Accident? NO

Was any injured conveyed to hospital by

ambulance?

Was any other material or property damaged? YES

I have been approached by unknown person(s) soliciting/offering accident claims assistance.

Number of Passengers (Including Driver) 1

**Details of Police Action** 

Was the accident reported to the police? NO

If Yes, Please state which Police Station

Was notice of intended Prosecution given?

If Yes, against whom?

Circumstances of Accident

REFER TO STATEMENT.

Attachment(s)

Are accident photos available for attachment?

YES

NO

NO

Was there any video captured by Car Camera?

YES

Remarks/ Reasons:

VIDEO FOOTAGE WITH DRIVER

Was there any audio recorded?

**DETAILS OF OTHER VEHICLE PROPERTY 1** 

Vehicle Registration Number

SHD5802D

Vehicle Make/Model/Colour

**Details Of Properties** 

Vehicle Category

TAXI

Name of Driver

NRIC/Passport Number

Contact Number

Address

Postcode

Insurance Company Name

Nature Of Damage

No. Of Passenger (Including Driver)

1

#### Accident Sketch Plan

#### SKETCH PLAN

### **IMPORTANT NOTICE**

- Please report correctly the details of the accident to speed up the claims process.
- This Form must be completed by the Policyholder and/or the Authorised Driver
- 3. Information provided must be as truthful and accurate as possible. Any wilful misrepresentation or withholding of material facts may allow insurance companies to repudiate policy liability.
- 4. The issue and acceptance of this Form by insurance companies is not an admission of policy liability on the part of the insurance companies.
- 5 Any false reporting may be referred to the Police for investigation.
- The report will be forwarded by the insurers of the GIA Records Management Centre established by the General Insurance Association of Singapore (GIA) for archiving and that copies of this report will for a fee be made available upon application by interested parties
- 7. By the lodgment of this report to the insurers, you hereby consent to the archiving of this report at the centre and to copies of the report being made available aforesaid.
- 8. Consent under the Personal Data Protection Act (PDPA)

l understand, acknowledge, agree and consent that:

- (a) My insurer, my workshop and the General Insurance Association of Singapore ("GIA") may/are permitted to collect, use, disclose and/or process my personal data/personal information set out in this [form] and any other personal information provided by me or possessed by my insurer (collectively the "Personal Information") and disclose and transfer such Personal information to all insurer(s) who have insured vehicle(s) involved in this accident (all insurer(s) who have insured vehicle(s) involved in this accident shall be collectively referred to as the "Insurers"), the Insurers' lawyers/law firms, the Monetary Authority of Singapore and any relevant government agency/authority (such as the police), for the purpose(s)
  - (i) processing, handling and/or dealing with my claims including the settlement of the claims and any necessary investigations relating to the claims;
  - (ii) investigating the accident and/or my claims;
  - (iii) carrying out and/or dealing with my instructions or responding to any enquiries by me;
  - (iv) administering my claims (including the mailing of correspondence, statements, invoices, reports or notices to me, which could involve disclosure of certain personal data about me to bring about delivery of the same as well as on the external cover of envelopes/mail packages); and/or
  - (v) complying with applicable law in administering, processing, handling and/or dealing with my claims. (collectively the "Purposes")
- (b) all insurer(s) who have insured vehicle(s) involved in this accident and the insurers' lawyers/law firms, may/are permitted to collect, use, disclose and/or process my Personal Information for one or more of the above Purposes; and
- my Personal information may/can be disclosed by any of the insurers and/or GIA to their third party service providers or agents(including their lawyers/law firms), which may be sited outside of Singapore, for one or more of the above Purposes.
- my Personal information will also be collected and used to compile claims history for the purpose of fraud detection, investigation and management in present and all future claims.
- the information so collected under (d) above may be shared / disclosed:
  - (i) to all insurers and/or any other third parties that assist in evaluating, investigating, controlling or managing fraud, regulators, law enforcement and government agencies as reasonably required for the purposes stated, or

(ii) for complying with requirements under any regulations, laws or court orders.

Policyholder & Signature Date & Time:

Driver's Signature (If driver is not the policyholder) Date & Time:

Name:

NRIC/FIN No.:

Reporting Centre Personnell's Signature

## Accident Sketch Plan

SKETCH PLAN		
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	Marker .	ketse wie
	1000	
	1/20	
	11:17	
N		The second second
Emaille AK		A: SLWS976M
S De	81 1 1	Q: 2452801 D
6		
2	TAIT	
DESCRIBE CIRCUMSTANC	TE OF THE ACCIDENT	
Return to statem	64	
	/	
ECLARATION		
	ticulars are true in every respect.	
and the integoring par	and the true in every respect.	
11		Λ.
you		
olityholder's Signature	Driver's Signature	eporting Centre Personnel's Signature
Pate & Time:	(If driver is not the policyholder)	lame:

NRIC/FIN No.:

Date & Time

### Accident Sketch Plan

ON STATED DATE AND TIME, AS TRAFFIC JUNCTION WAS GREEN IN FAVOUR, I PROCEED TO TURN RIGHT TOWARDS RAFFLES AVE. VEHICLE B SPEED UP AND TURN RIGHT TWDS RAFFLES AVE AND HE SWERVE SLIGHTLY TOWARDS TO MY LANE. I HORN HIM IMMEDIATELY. SUDDENLY VEHICLE B JAMMED BRAKE IN FRONT OF THE JUNCTION. VEHICLE B REAR RIGHT PORTION COLLIDED ONTO MY VEHICLE FRONT PORTION. I WISH TO STATE THAT WHILE VEHICLE B TURNING TOWARDS RAFFLES AVE ONE OF THE DRIVER HAND WAVE SO HE IS USING ONE OF HIS HAND CONTROL HIS VEHICLE STEERING WHEEL.



### LKK Auto Consultants Pte Ltd

51 Ubi Ave 1 #01-25 Paya Ubi Industrial Park, Singapore 408933

TEL: 6256 3561 FAX: 6256 4315

Reg. No: 199607198R GST Reg. No. 19-9607198-R

Page No.:1 of 1

M		PRE-REPAIR INS	PECTION REPORT	
ΧA	INSURANCE PTE	LTD	Ref: CS3/ASM2000213	9/Gqf3e2
SH 688		-01 AXA TOWERSINGAPORE	Date: 21-02-2020	
TT	N : CYNTHIA LOH		Code: ASM	
	STATE OF THE PARTY	Policy Particulars	:- (THIRD PARTY CLAIM	
	Insured Veh.	SHD 5802D	Veh. Inspected	SLW 5976M
	Policy No.		Coverage (\$)	0.00
	Claim No.	S0M02FI4	Excess (\$)	0.00
	Assign From	CYNTHIA LOH	Assign Date	06/02/2020
	AND THE RESERVE	Vehicle Part	iculars & Condition	
	Make & Model	HYUNDAI AVANTE 1.6	c.c	1591
	Engine No.	HIDDEN	Year of Reg.	2009
	Chassis No.	KMHDU41BR9U784851	Colour	SILVER
	Odometer	122163 KM	Steering	IN ORDER
	Brakes	IN ORDER	Modification	STANDARD ALLOY RIM
	General	GOOD		
		Condi	tions of Tyres	
		Size	Make	Balance
	R/H Front Tyre	185/65 R15	TOYO	6 mm
	L/H Front Tyre	185/65 R15	TOYO	6 mm
	R/H Rear Tyre	185/65 R15	TOYO	6 mm
	L/H Rear Tyre	185/65 R15	TOYO	6 mm
		Descript	ion of Damages	
	THE VEHICLE SU	ICLE SUSTAINED DAMAGES AT THE FRONT PORTION.		
5.		Gener	al Information	
	Accident Date	02/02/2020	Inspect Date / Time	18/02/2020 ( 11:00 AM )
	Survey held at	MY CAR CONSULTANT PTE LT	TD	
		53 UBI AVENUE 1 #01-33 PAYA	UBI INDUSTRIAL PARK SI	NGAPORE 408934
ia.		A SOLIT PROPERTY OF	Remarks	THE REAL PROPERTY.
	B) THE REPAIR E THE REPAIRER V C) ENCLOSED PL	ON WAS CONDUCTED ON A "W STIMATE WAS NOT PRESENTEI VAS TOLD TO PREPARE THE ES EASE FIND DAMAGED VEHICLE ED REPAIR COST OF THE DAMA	D AT THE TIME OF INSPECT TIMATE. PHOTOGRAPHS.	TION.
		Estimate Days of Repair		
5b.		Estimate	Days of Repair	

Report Ref No. CS3/ASM20002139/Gqf3e2

Inspected By

XING GUO QIANG

M.MATAI, AMSAE-A **Automotive Assessor** 

K.K.LAU CPT(RET)

BEng(Hons), B.Bus, MBA, PEng, PE, MInstAEA, MASME, MIRTE

REGD Auto Consultant-SAE, Licensed Appraiser

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