

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

WITHOUT PREJUDICE

Our Ref : **SHA 2611 Z**
Your Ref : **SBZ 1177 G**

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 20.01.2020 @ 22:45 hours along Raffles Quay x Junction of Finlayson Green
involving vehicles SHA 2611 Z and SBZ 1177 G

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost – Lump Sum	\$ 9,300.00
2. Loss of Income for 10 Days x \$80/- per day	\$ 800.00
3. Loss of Rental for 10 Days x \$107.43 per day	\$ 1,074.30
Subtotal for invoice	\$ 11,174.30
GST (7.0%)	\$ 726.20
Total	\$ 11,900.50

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at claims@bifrostauto.com

Yours faithfully,
BIFROST AUTO PTE. LTD.

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable



Auto
Consultants
Pte Ltd

51 UBI AVE 1, #01-25 PAYA UBI INDUSTRIAL PARK, SINGAPORE 408933 TEL : (065) 62563561 FAX : (065) 62564315

Our Ref: CC6/CTI20002130/Dha3

12 FEBRUARY 2020

**BAY CHEE FENG
BLK 75 TAMPINES AVENUE 1
SINGAPORE 529781**

Dear Sir/Madam,

ACCIDENT INVOLVING SBZ 1177G AND SHA 2611Z ON 20/01/2020

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant. **Unless proven otherwise.**

If you have evidence/information to prove that we should not settle the third party claim, kindly let us have them in writing within the next 10 days i.e. by 22/02/2020, after we shall proceed with negotiation with Third Party claimant on the **without prejudice basis** and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please call us if you have further queries.

Yours faithfully,

Jasper Chua
DID: 6841 2928
FAX: 6741 4108
Email: vicalpeh@lkkauto.com

c.c. *China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

LETTER OF AUTHORISATION

Accident on 20.01.2020 @ 22:45 hours along Raffles Quay x Junction of Finlayson Green involving vehicles SHA 2611 Z and SBZ 1177 G

In consideration of **Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589**, repairing my/our motor vehicle no **SHA 2611 Z** at my request, I/We, **Lee Ah Hua** ("the claimant") of **Blk 6 Telok Blangah Crescent # 12 - 430 Singapore 090006** (address) bearing NRIC No **S xxxx660F** the owner / hirer of motor vehicle no **SHA 2611 Z**, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use / income and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by **Bifrost Auto Pte Ltd**.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to **Bifrost Auto Pte Ltd** the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into **Bifrost Auto Pte Ltd** account. Upon clearance of the said cheque, I/we further authorize **Bifrost Auto Pte Ltd** and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to **Bifrost Auto Pte Ltd** shall amount to a good discharge of **Bifrost Auto Pte Ltd** and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 06 day of 02 (month) 20 20 (year)



Signed by "the claimant"

Name: **Lee Ah Hua**

NRIC No: **S xxxx660F**



Signed by Bifrost Auto Pte Ltd

Name: Regina



MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSN3077341901

Claim No : SNM20D200455/SBZ1177G/CBS

Claimant : Comfort Transportation Pte Ltd

Amount : **S\$ 11,600.50**

SINGAPORE DOLLARS ELEVEN THOUSAND SIX HUNDRED AND FIFTY CENTS Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 2611Z

Insured Vehicle No. : SBZ 1177G

Date of Loss : 20/01/2020

Place of Accident : FINLAYSON GREEN TOWARDS RAFFLES QUAY

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : BAY CHEE FENG

Driver Name : GOH ZHI BING, BRYAN

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/Excess	S\$	9,951.00
(3) Loss of Use/Rental/Earning	S\$	1,649.50
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
TOTAL		S\$ 11,600.50

Claimant Name :

Comfort Transportation
Pte Ltd

NRIC No :

201929175W

Signature :

[Signature] 22 May 2020

Date :

22 May 2020

COMFORT TRANSPORTATION PTE LTD
CO. REG. NO. 199303821R

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

Tax Invoice

China Taiping Insurance (S) Pte Ltd
3 Anson Rd, Springleaf Tower
#16-00
Singapore 079909

Inv. No. : BA.LT.2005007
Inv. Date : 20-05-2020
Ref : 20.01.2020
Terms : 30 Days
Veh. No. : SHA 2611 Z
Make & Model : i40

#	Description	Qty	Rate	Total
1	Cost Of Repair - LumpSum	1	\$9,300.00	\$9,300.00

Subtotal for invoice : S\$9,300.00
GST (7.0%) : S\$651.00
Total : S\$9,951.00

*I agree to the price as listed above and
affirm that the goods are received in good
condition.*

On behalf of **BIFROST AUTO PTE. LTD.**



(Customer's Signature and Company Stamp)

(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

SATISFACTION VOUCHER

I / We, Lee Ah Hua hereby confirm that repairs to my / our vehicle no. SHA 2611 Z have been completed to my / our satisfaction and that I / we have collected my / our said vehicle on the under-mentioned date.

Date in: 20.01.2020 @ 22:45 hours

Date out: 06.02.2020 @ 17:00hrs



Owner's Signature

Name: Lee Ah Hua

NRIC No.: S xxxx660F

Date: 06.02.2020

Time: 17:00hrs

Our Ref: CT20010490

Date: 23 January 2020



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 20/01/2020 @ 22:45 hrs
ALONG RAFFLES QUAY X-JUNCTION OF FINLAYSON GREEN
INVOLVING SBZ1177G

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA2611Z** (the "Taxi"). The Taxi was hired to **LEE AH HUA IC NO SXXXX660F** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate \$114.95 per day (inclusive of GST).

Please be advised that the Taxi was insured with **India International Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Christine Tay
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

SHA 2611Z
309376266

[illegible]

Jasper Chua (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: April 3, 2020 11:10 AM
To: Jasper Chua (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G AND SHA2611Z on 20/01/2020

LKK REF - CC6/CTI20002130/Dha3
CTPIS REF – SNM20D200455C02/7(cbs)

Dear Jasper

Please proceed to resolve the property damage claim at \$11,600.50.

We await your payment advice to enable our Boon Seen to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, April 2, 2020 5:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

Based on the video footage, third party were turning within his own lane , therefore liability is down on us (100%).

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 26,624.72	\$ 9,951.00
Loss of Rental (\$114.95 x 10 days)	\$ 1,149.50	\$ 1,149.50
Loss of Income (\$80.00 x 10 days)	\$ 800.00	\$ 500.00 (10 DAYS X \$50.00)
Proposed Total	\$ 28,574.22	\$ 11,600.50

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime	1 Days
CLAIM DAYS	10 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 10 February, 2020 3:01 PM

To: Admin A; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir,

Pls find Insured report.

Chong Boon Sen

Claims Executive
Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033