

## Jasper Chua (LKK Auto)

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**From:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Sent:** April 3, 2020 11:10 AM  
**To:** Jasper Chua (LKK Auto); Admin A  
**Cc:** Chong Boon Sen; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAuto)  
**Subject:** RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G AND SHA2611Z on 20/01/2020

LKK REF - CC6/CTI20002130/Dha3  
CTPIS REF – SNM20D200455C02/7(cbs)

Dear Jasper

Please proceed to resolve the property damage claim at \$11,600.50.

We await your payment advice to enable our Boon Seen to act accordingly.

### **NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at 6224 7175. Any inconvenience caused is much regretted.**

Best Regards

Alfred Toh  
Senior Executive  
Claims Department  
China Taiping Insurance (Singapore) Pte. Ltd.  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: 65 6389 6183  
Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)  
[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG

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**From:** Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Sent:** Thursday, April 2, 2020 5:12 PM  
**To:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>  
**Cc:** Alfred Toh <alfred.toh@sg.cntaiping.com>  
**Subject:** FW: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

Based on the video footage, third party were turning within his own lane , therefore liability is down on us (100%).

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 26,624.72	\$ 9,951.00
Loss of Rental (\$114.95 x 10 days)	\$ 1,149.50	\$ 1,149.50
Loss of Income (\$80.00 x 10 days)	\$ 800.00	\$ 500.00 ( 10 DAYS X \$50.00 )
Proposed Total	<b>\$ 28,574.22</b>	<b>\$ 11,600.50</b>

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime	1 Days
<b>CLAIM DAYS</b>	<b>10 Days</b>

For your approval and/or further instruction please.

Thank you.

Best Regards,

**Jasper Chua** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6841-2928 | email: [jasperchua@lkkauto.com](mailto:jasperchua@lkkauto.com) | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

**Sent:** Monday, 10 February, 2020 3:01 PM

**To:** Admin A; Mei Kwan (LKKAuto); Vic (LKKAuto)

**Subject:** RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir,

Pls find Insured report.

**Chong Boon Sen**

Claims Executive  
Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #16-00 Springleaf Tower Singapore 079909

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