

Vic (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 3 April, 2020 11:10 AM
To: Jasper Chua (LKK Auto); Admin A
Cc: Chong Boon Sen; Alfred Toh; Chee So Chow; Claims Dept of CTI; Hsiao Tong (LKKAuto)
Subject: RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G AND SHA2611Z on 20/01/2020

LKK REF - CC6/CTI20002130/Dha3
CTPIS REF – SNM20D200455C02/7(cbs)

Dear Jasper

Please proceed to resolve the property damage claim at \$11,600.50.

We await your payment advice to enable our Boon Seen to act accordingly.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Thursday, April 2, 2020 5:12 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Cc: Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: FW: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir/Mdm,

We refer to the subject matter.

Based on the video footage, third party were turning within his own lane , therefore liability is down on us (100%).

A letter was sent out to the Insured to notify TP claim and NCD issues and no feedback received till date.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows:

TP CLAIMED		REVISED -TO OFFER
Cost of Repair (w/gst)	\$ 26,624.72	\$ 9,951.00
Loss of Rental (\$114.95 x 10 days)	\$ 1,149.50	\$ 1,149.50
Loss of Income (\$80.00 x 10 days)	\$ 800.00	\$ 500.00 (10 DAYS X \$50.00)
Proposed Total	\$ 28,574.22	\$ 11,600.50

Breakdown of days is as follows:

Recommended days	9 Days
Weekends / Downtime	1 Days
CLAIM DAYS	10 Days

For your approval and/or further instruction please.

Thank you.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Chong Boon Sen [<mailto:boonsen.chong@sg.cntaiping.com>]

Sent: Monday, 10 February, 2020 3:01 PM

To: Admin A; Mei Kwan (LKKAuto); Vic (LKKAuto)

Subject: RE: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Sir,

Pls find Insured report.

Chong Boon Sen

Claims Executive

Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG 3 Anson

Road #16-00 Springleaf Tower Singapore 079909

DID: (65) 63896171 | M: (65) XXXX XXXX | F: (65) 6222 1033

From: Claims Dept of CTI

Sent: Monday, February 10, 2020 2:58 PM

To: Chong Boon Sen <boonsen.chong@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>;
Meikwan@lkkauto.com; Vic (LKKAuto <vicalpeh@lkkauto.com>

Subject: OUR REF: SNM20D200455/SBZ1177G/CBS & YOUR REF: (TP : LKK REF - CC6/CTI20002130/Dha3)- Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z on 20/01/2020

Dear Boon Sen,

Please refer to the append email and attachment.

Kindly revert to LKK Auto soonest possible.

Officer in charge-Chong Boon Sen -DID: 6389 6171.

Dear Vic,

*** kindly quote our reference number when replying.***

Thank you.

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Tel: 6389 6116
Fax (65) 6224 7175 / 6224 7478
Email : claimsdept@sg.cntaiping.com
Website: www.sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Sunday, February 9, 2020 6:54 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Vic (LKKAuto) <vicalpeh@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SBZ1177G (OI : CTI - TBA) AND SHA2611Z (TP : LKK REF - CC6/CTI20002130/Dha3) on 20/01/2020

Dear Sirs / Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 2611Z at M/s Bifrost Auto Pte Ltd on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- estimated cost of repair
- Wheel alignment report
- preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge Vic and he can be contacted at DID: 6841 2096.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)